

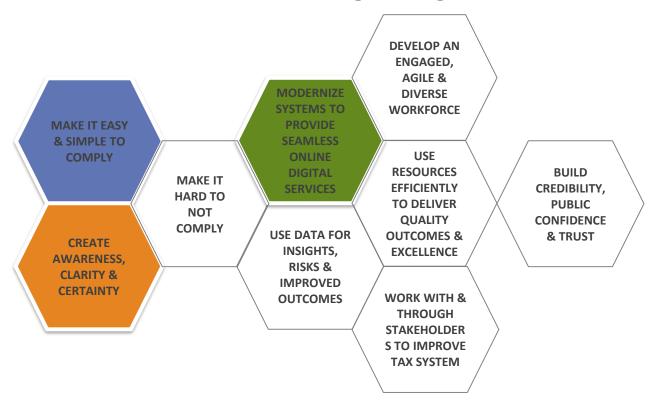
#### SARS' Vision



"A smart, modern SARS with unquestionable integrity, trusted & admired"

#### Our focus:

#### The webinar will focus on the following strategic intends



# Our analysis illustrated that:

- Taxpayers are not aware, clear and certain of their tax obligations therefore require guidance from SARS
- Taxpayers do not know where and how to access (tax information & processes) as well as how to engage with SARS
- Taxpayers do not know that SARS offers free tax educational training
- Taxpayers require simplified tax materials

## **Queries received**

Submit my tax return (ITR12 / IRP6) 156,768 (37%)

Lifting of special stopper/Bank Detail Update 45,103 (11%)

eFiling Queries 35,761 (8.5%)

Maintain ID 34,551 (8.2%)

I do not agree with SARS 21,808 (5.2%)

Updating of Representative details 18,274 (4.3%)

Update on my refund 15,357 (3.6%)

Reactivation of Tax number 13,395 (3.2%)

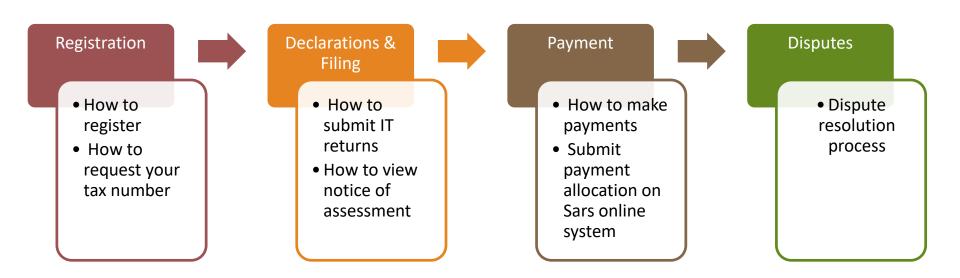
I cannot afford to pay the full amount due 13,302 (3.1%)

Estate bank details update 13,105 (3.1%)



#### **Our solution**

- We have SARS internet and SARSTV with consolidated useful information for taxpayers and traders updated regularly
- Developed simplified education materials and videos through the entire value chain to empower taxpayers to conduct their tax matters at their leisure





# Our SARS Online System

#### **Overview of SARS online Services**















#### www.sars.gov.za

- On the landing page
- Bottom left icons
- Select online service

## Online services options



Home » Individuals » I need help with my tax » Use our Digital Channels

#### **Use our Digital Channels**











- Request for tax number
- Submit supporting documents
- Submit payment allocation
- Report new estate case
- Register a representative
- Tax compliance status request
- Tax compliance status verification

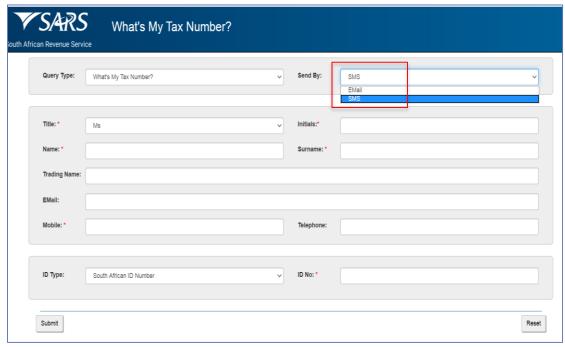






### **Request for Tax Number**



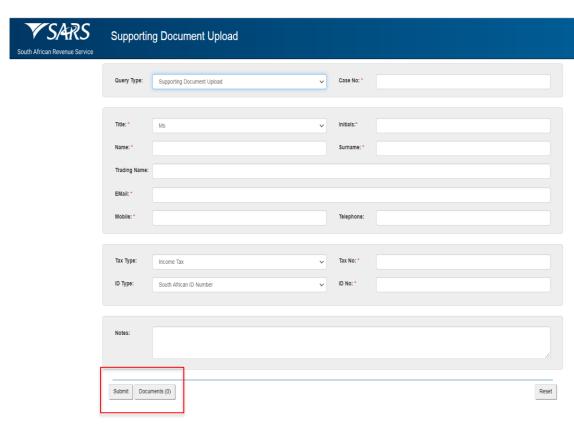


#### **Important requirements**

- Personal details
- Identity number
- Options: to receive by SMS or email as highlighted
- Submit and you will receive your tax number via email or sms
- This is an instant process.

# **Submit Supporting documents**



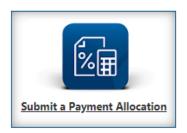


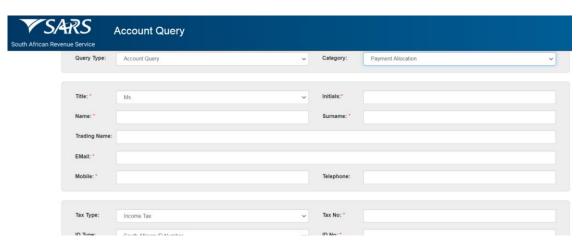
#### Important requirements

- Personal details
- Case number
- Tax number
- Identity number
- Upload the supporting document and Submit.
- Option for special notes to SARS
- Turn around time is 21 w/days from the date you submitted



# **Submit a Payment Allocation**

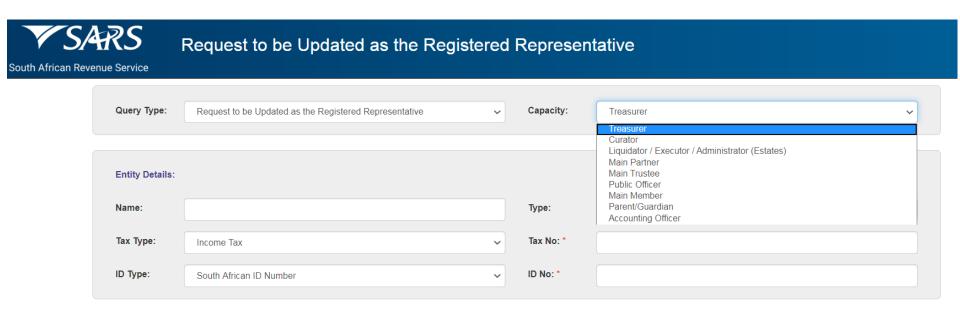




#### **Important requirements**

- Personal details
- Tax number
- Identity number
- Upload the supporting document and Submit.
- Option for special notes to SARS

# Request to be updated as the Registered Representative



#### Important fields

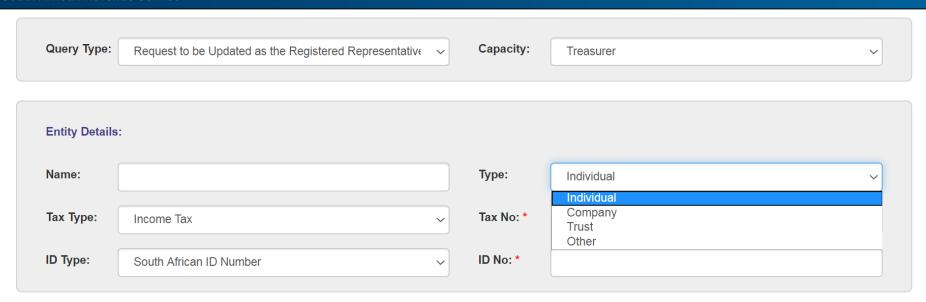
Capacity

# Request to be updated as the Registered



#### Request to be Updated as the Registered Representative

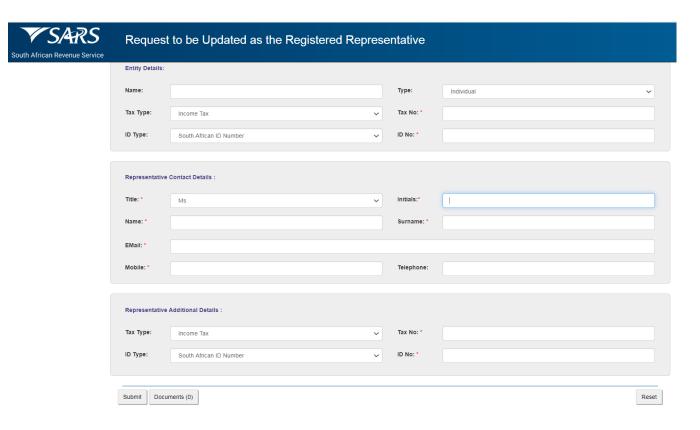
South African Revenue Service



#### Important fields

- Entity type
- Tax number
- Identity number

# Request to be updated as the Registered Representative



# Important Mandatory fields

- Representative details
- Representative Tax number
- Representative Identity number
- Turn around time is 21 w/days



# Our eFiling Processes

# **Electronic platforms**



**Download SARS Mobile eFiling Application Android** 





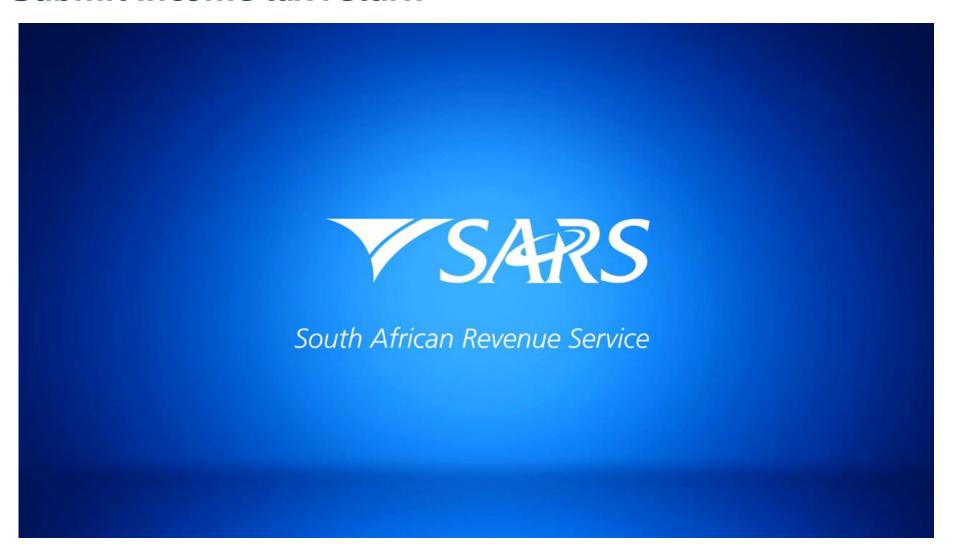
Huawei



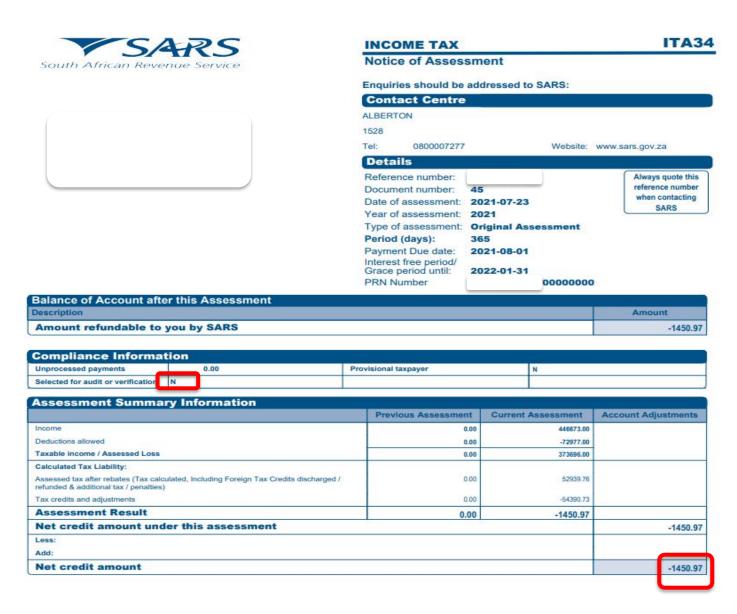
Log in to www.sars.gov.za

- Top right corner
  - Login to efiling

#### **Submit Income tax return**



# **Understanding the ITA34**



# **Understanding the ITA34**

Year of assessment: 2021

Incon	ne		
Code	Description and detail	Computations & adjustments	Amount assessed
Employme	ent income [IRP5/IT3(a)]		446673.00
3601	Income - taxable	288060.00	288060.00
3605	Annual payment - taxable	22612.00	22612.00
3713	Other allowances - taxable	83137.00	83137.00
3817	Pension fund contributions Fringe Benefit (defined contribution)	46694.00	46694.00
3808	Payment of employee debt	6170.00	6170.00
3714	Other allowances non-taxable	2485.00	0.00
	Non-taxable allowance	-2485.00	
Local Inte	erest Income		0.00
4201	Interest excluding SARS Interest (Local)	1231.00	0.00
	Investment exemption	-1231.00	
Income			446673.00

Deductions allowed			
Code	Description and detail	Computations & adjustments	Amount assessed
Retireme	nt fund contributions		-72977.00
4029	Retirement fund contributions	72977.00	-72977.00
	Amount b/f from previous year	0.00	
	Pension fund contributions	68299.00	
	Retirement annuity fund contributions	4678.00	
	Deduction limited to lessor of R350 000 or (27,5% of the greater of the taxable income R 446673.00 or remuneration R 446673.00)		
	Deduction limited to Taxable income excluding CGT R 446673.00, excess amount R 0.00 included in carry-over amount		
Deduct	tions Allowed		-72977.00

Taxable income		
Code	Description and detail	Amount assessed
	Taxable income – subject to normal tax	373696.00

Tax calculation			
Code	Description and detail	Computations & adjustments	Amount assessed
	Normal tax		83293.76
	Rebates		-30354.00
	Primary	14958.00	
	Medical Scheme Fees Tax Credit	15396.00	
Subtotal		52939.76	
	Employees' tax		-54390.73
4102	PAYE - pay as you earn	54390.73	
	Previous assessment result		0.00
Net amount refundable under this assessment			-1450.97

<sup>\*</sup>This amount is separately reflected on your Statement of Account.

# Refund not paid

SARS will withhold your refund based on the following reasons:

- Taxpayer has been selected for verification and supporting documents are required
- Taxpayers has outstanding returns on their profile

Taxpayers has banking details mismatch

2

# How to register Income tax return



#### **Contact Us**

Your compliance changes lives — get your tax matters in order for the 2021 Filing Season

#### **#YOURTAXMATTERS**

We've made it easier for you.

**Go Digital!** 

- Download the SARS MobiApp via your app store.
- Register for eFiling
- Visit SARS website for a list of services that are available on our digital platforms

#### Need a Tax Number?

Register for eFiling and you will be automatically registered for personal income tax and receive a tax reference number

•	For more information, visit the:
	☐ SARS YouTube channel <u>www.youtube.com/sarstax</u>
	☐ SARS website on <u>www.sars.gov.za</u>

# Auto Assessment on eFiling



Thank you Re a leboha Re a leboga Ndza Khensa Dankie Ndi a livhuwa Ngiyabonga Enkosi Ngiyathokoza

