

ERRATUM TO TENDER REFERENCE: RFP 27/2025

REQUEST FOR PROPOSAL

DESCRIPTION:

**APPOINTMENT OF A SERVICE PROVIDER TO CONDUCT A PUBLIC OPINION SURVEY ON
TAX COMPLIANCE AND TO DEVELOP THE ATTITUDE TO TAX COMPLIANCE INDEX**

DATE ISSUED: 23 SEPTEMBER 2025

CLOSING DATE: 28 OCTOBER 2025 at 11H00

Removal of Paragraph 7.8 – Performance Standards

Prospective Bidders are hereby notified that paragraph 7.8 of the main RFP document, titled “Performance Standards”, is no longer applicable and should be disregarded in its entirety.

The clause previously stated that the Successful Bidder would be required to comply with the performance standards (Service Levels) set out in Annexure B of the Services Agreement, and that failure to do so may result in a Service Credit being due to SARS. It also indicated that these Service Levels were not subject to negotiation.

This provision has been withdrawn and will not form part of the final contractual obligations.

Note: Bidders are advised to take note of this amendment and ensure that their submissions reflect the updated position