

## **Bangaphezulu kwesigidi abakhokhintela abakhiphe imali ebhodweni labo lokonga**

**Tshwane, 11 kuMfumfu 2024** - UPhiko Lwemalingeniso Eqoqwayo LwaseNingizimu Afrika (u-SARS) lufisa ukumemezela ukuthi kuze kube manje seluthole izicelo eziyi-1,213,646 zemiyalelo yentela yokukhishwa kwemali kuMhlomulo Wokukhipha Imali Ebhodweni Lokonga ku-two-pot system. Kusibalo sezicelo zemiyalelo yentela kwaphasiswa ezingu-1,148,729 ukuba zikhishelwe imali. Kulesi sibalo esisele ezakhona izicelo zachithwa ngenxa yezizathu ezechlukahlukene, phakathi kwezinye, kubandakanya izinombolo zomazisi ezingezizo, nezinombolo zentela ezingezona.

Kuze kube manje sekukhokhwe isamba esiphelele esingu-R21.4 billion.

Ngokuhambisana nenhoso ka-SARS yokuba abakhokhintela basebenzise imigudu yedijithali, kuyintokozo ku-SARS ukumemezela ukuthi umshini wokubala ku-WhatsApp wasetshenziswa izikhathi ezingama-51,547 selokhu kwaqala inqubo. Umshini wokubala okusizindalwazi sakwa-SARS, oyingxeny ye-SARS *Online Query System*, wona usetshenziswe izikhathi ezingama-655,801. U-SARS uphinde wathola imibuzo engama-53,519 kusetshenziswa umgudu wephimbo kanye neyizi-8,655 emagatsheni.

Kukhuthazwa abakhokhintela ukuba baqhubeke nokusebenzisa imigudu yedijithali, elula futhi esebeziseka kalula. Ukusebenzisa le migudu kusho ukuthi abakhokhintela abadingi ukushiya amakhaya abo noma izindawo abasebenzela kuzo beyoma emigqeni eyehlisa isithunzi.

U-SARS uthanda ukubonga izikhungo ezilawula isikhwama somhlalaphansi ngokubambisana kahle nangobuchwepheshe okuvumela u-SARS akwazi ukudla indima yakhe kahle nangempumelelo ngokukhipha imithamo yezicelo zemiyalelo yentela ngokushesha kuze kube manje.

U-SARS ukhumbuza abakhokhintela abafuna ukufaka isicelo sokukhipha imali ukuba baqinisekise ukuba izinombolo zabo zentela ziyizo, nokuthi banike inombolo eyiyo kamazisi nokuthi abanasikweletu abanaso no-SARS.

Emva kokuthi umkhokhintela obhalisiwe esesifakile isicelo, ukuba yimpumelelo komyalelo wentela yikho okutshela abalawuli sikhwama ukuthi yimalini okumele siyibambe kuleyo mali ekhishwayo. U-SARS uzamukela 24/7 izicelo zemiyalelo bese zisetshenzwa ehoreni elilodwa izinsuku ezingama-365 ngonyaka kusukela ngehora lesi-8:00 ekuseni kuya kwele-19:00 kusihlwa. Ngaphandle uma isicelo somyalelo sithunyelwa ngaphandle kwalawa mahora, impendulo uma umkhokhintela ethobela ithunyelwa esikhwameni lingakapheli ihora.

Ngaphambi kokuthi inani lokugcina likhokhwe kumfakisicelo, isikhwama sempesheni sizokwaziswa ukuba sibambe nasiphi isikweletu esikweletwa kwa-SARS ngaphambi kokuthi senze inkokhelo kulelo lungu. Uma umuntu enezinhlelo ezithile mayelana nesikweletu no-SARS, imali ekhishwayo angeke ithinteke. Uma kunesikweletu esikweletwa kwa-SARS, sizobanjwa njengokwesivumelwano.

Kukhunjuzwa abakhokhintela ukuthi intelo izobizwa emalini ekhishwayo ngokwesilinganiso sentela esiphakathi kuka-18% kuya ku-45% kuye ngokwezinga abatheliswa ngalo. Yize lolu lwazi luhkona emphakathini, kukhona abakhokhintela ababhala ingeniso elingaphansi kwelifanele.

UKhomishana wakwa-SARS uMnu. Edward Kieswetter uthe “u-SARS ukhathazekile kakhulu ngokuthi khlonzwe abakhokhintela abangama-213,654 abadalule ingeniso elitheliswayo elingeyilo ngenhloso yokuthelisa ngezinga elingaphansi kwelifanele. Uma umkhokhintela efaka ingeniso elingaphansi kwelifanele, lokho kusho ukuthi babandakanyeka ekubalekeleni isibophezelo sabo sentela. Kuzobizwa inhlawulo kubakhokhintela abafake ingeniso elingaphansi kwelifanele. Okokugcina, ngifisa ukuxwayisa abakhokhintela ukuba bakugweme lokhu kuziphatha okusondelene nobugebengu ngoba kunemiphumela yangempela yalokhu kuziphatha”.

Ngolwazi olwengeziwe, sicela uxhumane noSARS ku [SARSMedia@sars.gov.za](mailto:SARSMedia@sars.gov.za).