

Yini Entsha?

28 kuNhlangulana 2021 – Abakhokhintela manje sebengakwazi ukubuza ngemibuzo emayelana nama-akhawunti (isitatimende semali esele) kanye/noma isiTitimende se-Akhawunti ngokuthumela i-SMS kwaSARS ku 47277.

Lolu sizo olwengeziwe abakhokhintela bayakwazi ukuluthola besebenzisa amadivayisi abo. Lolu sizo luyatholakala unayo noma ungenayo idatha/i-airtime:

- Imibuzo mayelana ne-akhawunti (isitatimende semali esele) kanye/noma ukuhlinzekwa ngesiTitimende se-Akhawunti (i-SOA)
 - *Bhala igama Balance (ushiye isikhala) inombolo kamazisi/yephasiphothi/inombolo yemvume yokubhaca*

Ngolwazi olwengeziwe, sicela ubheke isiqondiso ngosizo olukumakhalekhukhwini i-[Guide to SARS Mobile Tax Services](#).

Ukusingatha isikweletu sakho sentela

Ngabe unayo intela ongayikhokhile? Ngabe udinga usizo ekunqumeni ukuthi wenzeni noma uthinte bani?

Abakhokhintela, abantu-siqu namabhizinisi, kudingeka ukuba bathobele umthetho wentela ngokuthumela amaphepha okubuyisa intela kanjalo nezinkokhelo.

Lapho abakhokhintela bengathobeli khona futhi nebezikweletu zentela ezisilele umnyango wokuSingathwa kweziKweletu uzinikele ekulekeleleni amabhizinisi nabantu-siqu ukuba bathobele ngokuphelele.

USARS ufuna ukukusiza ukhokhe isikweletu sakho sentela singakadlulelwa yisikhathi. Khuluma nabakwaSARS ukuze uqinisekise ukuthi uyazigcina zonke izibophezelo zakho zentela. [Bheka ulwazi olwengeziwe ngezindlela zokusingatha isikweletu sakho](#).

Imibuzo emayelana nanoma yisiphi isikweletu esingakhokhiwe/esisilele kanjalo nokwenza izinhlelo zokuhlehliswa kwesikweletu ingathunyelwa kulawa makheli e-imeyili alandelayo:

- Gauteng North: DebtGN@sars.gov.za
- Gauteng Central: DebtGC@sars.gov.za
- Gauteng South: DebtGS@sars.gov.za
- Mpumalanga: DebtMP@sars.gov.za
- North West Province: DebtNW@sars.gov.za
- Free State: DebtFS@sars.gov.za
- Eastern Cape: DebtEC@sars.gov.za
- Limpopo: DebtLIM@sars.gov.za
- Western Cape: DebtWC@sars.gov.za
- Kwa-Zulu Natal: DebtKZN@sars.gov.za

Qaphela: Sicela uthumele ku-imeyili eyodwa kuphela. Ukuthumela kuma-imeyili amaningi kuzodala ukuthi isicelo sakho siphindeke kaningi nokuzobangela ekulibazisekeni kwesikhathi. Namaphi ama-imeyili angekho mayelana nesikweletu, ngeke aphenkulwe.

Ngikweleta malini?

Zintathu izindlela zokuthola ukuthi singakanani isikweletu sakho sentela:

1. [Shayela i-SARS Contact Centre](#) ucingo.

Izinyathelo okumele zilandelwe:

- Ukushayela i-SARS Contact Centre ucele isitatimende se-akhawunti.
 - Uzocelwa ukuba ubahlinzeke ngenombolonkomba yentela.
 - Uma ungenayo inombolonkomba yentela ungahlinzeka i-ejenti yase-SARS Contact Centre ngenombolo kamazisi wakho noma inombolo ibhizinisi elibhaliswe ngayo.
 - Sicela uqaphele ukuthi i-ejenti yase-SARS Contact Centre izolandela inqubo yokunqinisekisa ukuthi nguwe na.
2. Ngena ku-eFiling ucele isitatimende se-akhawunti.
 3. Ngena ku-SARS MobiApp ucele isitatimende se-akhawunti.

Ngikhokha kanjani?

Nazi izindlela ezikhona zokukhokha:

- Nge-eFiling
- Ukudlulisa Imali Bunyazi (EFT)
- [Ukukhokha ebhange:](#) Zonke izinkokhelo zingenziwa kunoma yiliphi igatsha lalawa mabhange e-ABSA, Capitec, FNB, Nedbank noma e-Standard Bank.
- Akukho zinkokhelo ezingenziwa egatsheni lakwa-SARS. Amasheke aposiwe / alethwe kwa-SARS azobuyiselwa kulo ikhasimende. Izinkokhelo zentela ezingukheshi kanye nesheke ziyemukelwa emagatsheni oMnyango wokuThelisa akwa-SARS.

Ngemininingwane nolwazi olwengeziwe ngokuthi uyisebenzisa kanjani indlela yokukhokha engenhlal sicela ucofe lapha [cofa lapha](#)

Kwenzekani uma ngikeke ngikwazi ukuyikhokha yonke imali?

Ukuze ugweme izinhlawulo nenzalo kungcono ukuthumela amaphepha okubuyisela intela nokukhokha ngesikhathi.

Uma ungakwazi ukukhokha isikweletu sakho sentela, sicela uxhumane nabakwa-SARS ngokushesha. Kwezinye izimo singafinyelela esivumelwaneni sokukhohlisa ukukhokhwa kwesikweletu sakho noma ukhokhe ngezikhawu.

Sicela uqaphele lokhu okulandelayo:

- Abakwa-SARS bayakwazi ukungasemukeli isicelo.
- Kuzongena inzalo kunoma yisiphi isikweletu esingakhokhiwe.

- Uma ungayithobeli imibandela yezinhlelo zokukhokha isivumelwano sokukhokha sizomiswa bese kuqala izindlela ezijwayelekile zokuqoqa isikweletu.

Ezimweni ezithile ungase ucelwe ukuba kube khona okunikelwayo esikweletini sentela esisilele. Uzodinga ukuba ube nezingxoxo ngesimo sakho sezimali nabakwa-SARS.

Uma udinga ukwenza izinhlelo zokukhokha sicela usithinte sizokusiza bese sikuhlinzeka ngawo wonke amadokhumenti ahambisana nalokho.

Ngolwazi olwengeziwe ukuthi ungathintana kanjani nathi [cofa lapha](#).

Ngizenza kanjani izinhlelo zokukhokha?

Ngabe unesikweletu sentela esisilele ongakwazi ukusikhokha usiqede ngokukhokha kanye?

Abakwa-SARS bayakwazi ukusimisa, noma ukwenza izinhlelo zokukhokha ngezikhawu isikweletu sentela esisilele. Ungakwazi ukufaka isicelo wenze izinhlelo zokukhokha ngezikhawu nabakwa-SARS. Kukuvumela ukuba ukhokhe isikweletu esisilele siyisamba noma ngezikhawu ngesikhathi esithile kuze kube ukuthi uyasiqeda isikweletu leso kubandakanywa nenzalo yakhona uma ikhona. Lesi sivumelwano sizoncika ekufanelekeni ngokohlelo olusetshenziswayo.

Uhlelo lokukhokha lungacelwa kanje:

- [Ngokungena ku-eFiling yakwa-SARS:](#)
 - Ukuze ubone izinyathelo zokuthi ungakhokha kanjani nge-eFiling, [cindezela lapha](#).
 - Izinhlelo zokukhokha zingenziwa uma sekubonakala ukuthi isikweletu sesisilele;
- I-SARS Contact Centre kule nombolo 0800 00 7277;
- [Ihhovisi lokweNganyelwa kweSikweletu](#)

Indlela yokwenza izinhlelo zokukhokha

Abakwa-SARS bangangena esivumelwaneni kuphela uma:

- Umkhokhintela enengazo izimpahla noma izikweletu okuqinisekisiwe ukuthi zingalungiseka esikhathini esizayo;
- Umkhokhintela kukhona ingenisomali alilindile elingasetshenziswa ukukhokhela isikweletu sentela;
- Amathuba okuthi kuqoqwe isikweletu emancane noma engawenzi umqondo ngokomnotho kodwa kungase kwenzeke ukuthi abe ngcono ngesikhathi esizayo;
- Ukuqoqwa kwesikweletu kuzoba yisinqumo esinzima futhi sibe isivumelwano sokuhlehlisa noma sokukhokha ngezikhawu singekho ethubeni lokuphumelelisa ukuqoqwa kwentela leyo;
- Umkhokhintela ehlinzeka ngesbambiso njengoba singase sidingeke;
- Wonke amaphepha okubuyisa intela asilele kanye/noma namaphepha ahlanganisiwe athunyelwe.

Isu 1: izinhlelo zokukhokha kumele zifake sonke isikweletu kanti abakwa-SARS bangalwemukela uhlelo lokukhokha uma ukungathobeli sekulungisiwe (okungukuthi wonke amaphepha okubuyisa intela kanye/noma amaphepha ahlanganisiwe athunyelwe).

Isu 2: Uma umkhokhintela engaluthobelanga uhlelo lokukhokha obelwenziwe, kumele ahlinzeke ngezizathu ezizwakalayo ngaphambi kokuthi afake esinye isicelo sokumiselwa noma ukuhlehliselwa isikweletu.

Kwenzekani uma ngingavumelani nesikweletu?

Uma ungavumelani nesikweletu sakho sentela, ungafaka isikhalazo.

Ukufaka isikhalazo sicela uye ekhasini lokuphikisa [lokuphikisa](#) nezicelo [zokudlulisela](#).

Yize uphikisana nesikweletu sentela kodwa kusewumthwalo wakho ukusikhokha lesi sikweletu ngenkathi kusabhekwa lolu daba lwakho lokuphikisa isikweletu lesi.

Isicelo sokumiswa kokukhokha singafakwa ngesikhathi kusabhekenwe nalolu daba.

Kuzongena inzalo kunoma yisiphi isikweletu esingakhokhiwe.

Shayela isikhungo sezingcingo noma uvakashele igatsha eliseduze nawe ukuze uthole usizo.

Ngolwazi olwengeziwe ukuthi ungathintana kanjani nathi cofa [click here](#).

Kwenzekani uma ngingayikhokhi intela yami?

Kuyicala lobugebengu ukungawathumeli amaphepha entela uma kuyisikhathi sokuwathumela, kanti futhi ukungakhokhi kungaba yicala lobugebengu.

Uma ungayikhokhi intela yakho kukhona izindlela zokuqoqa isikweletu esingazisebenzisa:

- Ukuqoqa isikweletu kulowo okuphathele imali yakho ongumuntu wesithathu i-[Third Party appointments](#) okungaba umqashi, ibhange noma ikhasimende.
- Sikhiphe isinqumo sokufaka igama lakho emagameni amabi anezikweletu.
- Ukudla nokudayisa impahla yakho.
- Ukuthola umyalelo wenkantolo ngokugcina izimpahla zakho.
- Uma unezimpahla ezingaphandle kwakuleli, kungatholakala umyalelo wenkantolo ozobe uyalela ukuba izimpahla lezo zibuyiswe eNingizimu Afrika kanti ngaleso sikhathi ungase unqindwe ilungelo lakho lokuhweba noma lokuvakasha.
- Ukucwila kwenkampani ngenxa yezikweletu noma ukudliwa kwempahla ngenhloso yokubuyisa isikweletu

Uma uhlangabezana nezinkinga sikhuthaza ukuba uxhumane nathi ukuze ugweme ukuthathelwa lezi zinyathelo.

Ngolwazi olwengeziwe ukuthi ungathintana kanjani nathi cofa [click here](#).