**QUESTIONS AND ANSWERS**

**RFP 30/2024 – Appointment of the Panel of service providers for Provision of High-Risk Security Services**

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| Questions | Answers |
| I wanted to know information about the luxury cars and armoured cars.  Which type of vehicles when it comes to armoured vehicles? | Refer to paragraph 2.1.8 of Annexure A – Business requirement document for the type of vehicles and/ armoured vehicle ratings. |
| I just wanted to find out quickly, the tender mention of a technical and a financial folder.  Would you require us to submit the evaluation criteria in one file and then price and in another file?  Or just split by a tab or something in one file | Refer to paragraph 6.5 of the Main RFP Document on Instruction for submitting proposals |
| Why do we need to submit gunsmith certificates if the firearms are brand new? | For new firearms, bidders are required to submit firearm licence |
| We will need to lease the luxury vehicles. Will you accept a letter form the supplier stating that they have enough vehicles to provide the services? | Refer to Evaluation Criteria 3.3 in the Main RFP document  *“The number of High-Risk Protection vehicles:*  *The bidder must submit a copy of automatic luxury high powered SUV/Sudan* ***registration documents in the bidders’ company or lease agreement*** *for high-risk protection vehicles to be utilised to render high risk protection services.”* |
| Can you please advise when the start date of the contract is? – the SLA provided is a generic blank and incomplete document | The start date of the contract is dependent on the successful conclusion of the tender process |
| Will you accept reference letters where our VIP/CPO services form part of a greater scope of services delivered? | The reference letter should indicate that VIP/CPO services was/is also rendered under the contract |
| Clause 3.5 on tender page 11 – Communication Tools. What document must we submit if the security staff are equipped with Cell phones and HALO Radios? | The bidder must submit a document detailing those tools.  Refer to Evaluation Criteria 3.5 in the Main RFP document  *“The bidder must provide a document indicating communication tools it uses to disseminate information and instructions to its Close Protectors”* |