RFP 01 /2025: APPOINTMENT OF ACCREDITED SERVICE PROVIDER TO FACILITATE ADULT BASIC EDUCATION

AND TRAINING FOR SARS

Non - Compulsory Briefing Session Question & Answers

Last updated: 19/06/2025

#	Question	Answer
	Questions d	luring the Briefing Session
1	It is mandatory to be registered with both or one of the two regulatory bodies, the Department of Higher Education and Training (DHET) and Umalusi. This is because DHET registration is required for institutions that offer programmes at NQF Levels 5 to 6, while the qualification in question (RQF) only covers NQF Levels 1 to 4, which falls under Umalusi's quality assurance scope.	Both requirements are mandatory. Kindly refer Main RFP to page 17 of 33. Bidders must submit a valid certified copy of the certificate as a proof of registration with the Department of Higher Education and Training. Bidders must submit a valid certified as proof of registration with Umalusi.
2	Please could you confirm whether it is mandatory to bid for all nine provinces, or if there is an option to select specific provinces to bid for.	Kindly refer to 3.7.1 The appointed Bidder must be able to render the service to all SARS regional offices and in accordance with numbers of delegates.
3	Kindly advise if the following rollout of assessments/Examinations is acceptable, as there is no specific mention made regarding which mode of assessment must be used: ABET Level 1-3 - Portfolio of Evidence ABET Level 4 - Examinations	Yes, both are acceptable for their respective levels.
4	The tender document refers to the Implementation plan. Should we provide a generic rollout plan for 30 months, or will you give us start and end dates to work out the implementation plan according to your timelines?	Kindly refer to paragraph 4.1.5.1 of the main RFP document "The Bidder must provide a clear and comprehensive implementation plan including timelines, milestones, deliverables and three-year strategy for Pre-ABET to NQF 1 AET Levels 1 to 4 for the 326 general assistants over a three (3) year period. The plan must be informed by the current competency levels of the individuals and should outline the progression strategy to ensure that they achieve AET level 4".

5	Please also clarify whether each learner will	Kindly refer to paragraph Progression 3.3 of the main RFP
	only complete 1 level of Communication and	document "Progression through NQF 1 ABET (AET Levels
	1 level of Numeracy in this time period? As	1, 2, 3, and 4) depends on the successful completion of all
	your costing template does not accommodate	required assessment tasks at each level. Learners must be
	a learner to do more levels, the costing	deemed competent in the specified learning areas or
	template is only based on placement levels?	subjects at the point of exit".
	So that means once a learner is done with a	
	level, there is no progression to the next	
	level?	
6	Do we quote for all 3 years in this attached	Bidders to provide a cost per Candidate per training site
	spreadsheet.	and the formula embedded will auto calculate year 1 to year
		3 to provide overall cost for 3 years with an annual
		escalation subject to negotiation.