**RFP 05- QUESTIONS AND SARS RESPONSES AUGUST 2021**

**Question:** Annexure A ([2.7.7.1](https://protect-za.mimecast.com/s/3EK2C98jYmC2KvqnsoJRly?domain=2.7.7.1)) **Communication** – SARS requires cellular phones for officers. Can a radio be used and the cellular phone be secondary (backup)?

**Response:**

The two-way radios within the security industry have always been **primary** communication tools, utilised to communicate between security officers on sites and to report on duty and, or escalate incidents to their respective control rooms. However, I must emphasise that there are instances where there are signal challenges, especially at ports of entry (land border posts) that require other communication mechanisms.

**Question** :Will be pricing be for cellular phones instead, and what types to be used?

**Response:**

 Should the service provider decide to make do the pricing on cellular phones instead of two-way radios, they have every right to do so, however, SARS is not in the position to select the calibre of the phone nor its make. As long as the tool is effective to communicate at all times, it’s fine.

**Firearms** – what types of firearms are required, pistol, rifle, or shotgun?

**Response:**

The reliable pistol is okay for armed security officers entrusted to protect high risk sites, such as warehouses, whereas, the Tactical Response Team can make use of the combination and the pistol and the rifle/shotgun for response purposes. The Close Protectors normally use pistols, unless the principles they are protecting are going into high-risk area that might require that heavy firearm machinery be used. Again, such can only be determined by the risk at the time of deployment of the team.

**Question: Bulletproof** **vest** – are there any specifications of this?

**Response:**

SARS cannot dedicate what kind of the bulletproof vest the service provider can use, however; these should meet the required standards and provide adequate protection for officers.

**Question: Training** ([2.4.4.3](https://protect-za.mimecast.com/s/dMyfC0gMDBImWKBvtDnI4K?domain=2.4.4.3)) – are the officers to be trained at Smada cost or they should come with the qualification already?

**Response:**

SARS require trained security officers as per its requirements, irrespective who had trained them, as long as they meet the PSIRA requirements and SITA.

**Question :Vehicles** – Are there any specifications for vehicles required?

The normal sedan vehicle is required to perform close protection duties and SARS cannot dictate what Tactical Response vehicles the service provider/s may opt to utilise for response purposes.

**Question** :Pricing template – **Close Protector** – is there an indication of how many protectors are required? For recruitment purposes.

**Response:**

Two Close Protection Officers are required in the vehicle, unless a group of SARS staff members have to be protected in transit; however, those requirements will be shared with the service provider/s.