RFP 07/2023: PROVISION OF ARMED RESPONSE SECURITY AND ALARM MONITORING SERVICES

QUESTIONS AND ANSWERS

#	QUESTION	SARS RESPONSE
1.	How many building per sites listed?	Annexure B, Table 1, "Name/ Number of building/s" clearly indicates the number of buildings per site, for an example, Dooringkloof has three (3) buildings.
2.	How many panels per each site?	SARS cannot share the number of panels per site at this stage, as divulging such information will compromise the protection of its facilities. This information will be shared with the appointed service provider. It can be noted that some of SARS sites have multiple office blocks and a number of alarm panels per site. The armed response service provider is expected to respond to an alarm triggered at the site and the multiple panels per site merely indicate which area is affected and/or being attacked at the time, on a particular site.
3.	How many partitions per sites listed	There are no partitions as each panel consists of twelve (12) wireless zones.
4.	Will SARS supply the base station	SARS will supply the base station as stated in the BRS document.
5.	Will SARS allow and accept companies that used a centralised National Control room for all regions based in Gauteng	Each region must have its own control room, for swift response purposes.
6.	Kindly assist us with number of guards that are required in the tender number RFP 07/2023	Bidders should note that the services required are not for guarding services but for armed response security and alarm monitoring services on a non-dedicated basis. Refer to Paragraph 2 of Annexure A for Bid Request Specification and Annexure B - Pricing Template.