

TENDER REFERENCE: RFP 17-2025

TENDER NAME: THE APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF THE RED HAT LINUX AND RED HAT OPENSHIFT SUBSCRIPTIONS FOR PERIOD OF THREE (3) YEARS FROM 01 OCTOBER 2025 - 30 SEPTEMBER 2028

QUESTION/S	ANSWER
Will SARS procure the full 3-year subscription upfront and pay annually or will the subscription be purchased annually?	The subscription will be billed on an annual basis.
The bid document is clear on all the documents to submit but I wanted to find out exactly what you'd like to see in the proposal. A separate document perhaps, speaking on the additional support services we could supply SARS along with the licenses?	SARS requires the subscriptions, including the maintenance and support. No additional services are required.
The request is for licenses, so I just wanted to find out what I should focus on with the proposal. Please do excuse me if the question is daft or obvious but your response would be greatly appreciated.	