

RFP 35/2025: APPOINTMENT OF A SERVICE PROVIDER TO CONDUCT AND PROVIDE COMPENSATION AND BENEFIT SURVEYS

Questions & Answers

Closing Date: 2 December 2025 at 11:00

#	Question	Answer
1.	What is the current headcount for SARS?	SARS's current headcount is approximately 13 000 to 14 000.
2.	For the salary and wage survey past 12months	Yes, bidders must refer to 2.1 (b) of the BRS. The wage survey
	and next 12 months- Does SARS require 2025	should cover the past and anticipated next 12 months, and
	data and forecast to 2026?	data should be provided for the national market with the ability
		to segment by industry.
3.	Will all bidders who submitted their tender	All bidders that meet the pre-qualification requirements will be
	documents will be invited to deliver a presentation	invited for presentation in line with 7.3 of the main RFP
		document.
4.	Are Bidders allowed to include the spreadsheet	Yes. Technical response should be included in folder 1 and
	for pricing on the same USB of the technical	pricing information in folder 2. Refer to 6.5.2 of the main RFP
	documents?	document.
5.	If you are a new company that goes into a JV with	SARS is unable to provide a definitive response to the
	a new company. Will the financial analysis of the	question, as it largely depends on the financial standing of the
	new company affect us negatively in the bidding.	entities involved and the specific structure of the joint venture,
		particularly regarding the allocation of risks and benefits.
6.	Are the three (3) years of audited financial	No, the three (3) years of audited financial statements are
	statements only apply for JVs.	required from all bidders (entities). Refer to 7.2 of the main
		RFP document.
7.	Bidders are required to provide a quote for a 5-	The estimated start year for the contract is in 2026.
	year period, kindly confirm the intended start	
	year? Will this be from 2025 or 2026	



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8	Documents that need to be initialled and signed,	No, there is no requirement to initial the Main RFP document
	please confirm if this will also include	and Annexure A. SARS does however require bidders to
	ANNEXURE: A and MAIN RFP DOCUMENT	complete Annexure D where it is required that "Bidder to
		reference where in the proposal submission requirements are
		substantiated (page and paragraph).
General and Important		
Bidders must carefully read the RFP document and its annexures.		