


RFP 42-2024 Questions and Answers

No	Questions	Answers
1.	The Anthracite laminate required in the RFQ: You get different types of this Laminate from 2 different suppliers namely: Surforma and SurfaceStudio (please see image attached and advise accordingly)	The Bid provides for similar or equal options, the SARS minimum specification/ requirement will 0,6mm thick, Low Glare laminate and suppliers such as Surforma and SurfaceStudio are in the market with others such a Mot Max on Top and PG Bison. (The final grain and colour match will be done with ordering, and will be selected from available products in the South African market)
2.	The boardroom tabletops: 25mm can we make these standard 22mm tops as 25mm tops suppliers do not stock	SARS Minimum specification is 22mm thickness tops
3.	Farrarah Oak Laminate: Can we substitute this with for instance Harvard Cherry as Farrarah Oak is manufactured by a specific company that supplies office furniture, and they do not supply their stock to the market	Yes, the bid provides for similar or equal options, similar options available in the market are: Mot Max Woodgrain laminate Olmo Mercuring or PG Bison Lanza Oak. (The final grain and colour match will be done with ordering, and will be selected from available products in the South African market)
4.	All top finishes are specified as "Entrawood Farrarah Oak". Farrarah Oak is a Melamine finish exclusive to Entrawood Office Furniture Solutions.	Yes, the bid provides for similar or equal options, similar options available in the market are: Mot Max Woodgrain laminate Olmo Mercuring or PG Bison Lanza Oak. (The final grain and colour match will be done with ordering, and will be selected from available products in the South African market)
5.	<p>I am currently working on the quote section for Steven's House and have picked up discrepancies in quantities as it relates to the Bill of Quantities VS Floor plans.</p> <p>See examples below:</p> <p>Information Counter / Reception Desks:</p> <p>Bill of Quantities: x 2</p> <p>Floor Plans (As Illustrated): x Floor 1 x 2</p> <p>Floor 2 x 2:</p> <p>My question is: Do I quote based on the BILL OF QUANTITIES OR AS PER THE FLOOR PLAN?</p>	<p>Bidders must use quantities on the pricing template and not drawings, this was mentioned during the briefing session.</p> <p>The reason is due to the following:</p> <ul style="list-style-type: none"> - BOQ provides for change in space configuration. - SARS also reduced reception counter quantities to save on security costs.

	<p>I have also picked up similar discrepancies for:</p> <ul style="list-style-type: none"> • PA Workstations • Beam Workstations • Single & Double Seater Couches 	
6.	I am unable to access the excel images but am able to access the pdf. Pricing on pdf images and transferring to the excel document. Thank you.	Both versions of the pricing template have been uploaded on the website and bidders MUST complete the excel version of the pricing template for submission purpose
7.	Where can I get the electronic cad 2018 drawing for the above tender?	<p>Kindly note all drawing are available on e-Tender portal and SARS website.</p> <p>The drawing uploaded PDF, DWG and DXF versions.</p> <p>Please check if you can download all drawings.</p> <p>RFP42-2024: Appointment of a service provider/s to manufacture, supply, install and deliver SARS office furniture to specific integrated offices South African Revenue Service</p>
8.	Please assist, I have downloaded the Tender Pack for the above-mentioned tender 4 times and the “Replacement of Chairs Brooklyn Head Office” file seems to be corrupt and/or does not have any information in it. See below size of the file is 1KB and it does not open.	 <p>Replace chairs and Other Brooklyn PTA.</p> <p>The document has been reloaded on the website and now accessible.</p>