



**RFP 45/2025: APPOINTMENT OF SERVICE PROVIDERS FOR THE PROVISION OF PHYSICAL SECURITY SERVICES
(ARMED GUARDING, UNARMED GUARDING AND TACTICAL RESPONSE SERVICES)**

**NON-COMPULSORY BRIEFING SESSION
QUESTIONS AND ANSWERS**

#	QUESTION	SARS RESPONSE
1.	How should bidders comply with the requirement to submit security officers?	According to the Technical Evaluation Criteria 2.1 The Bidder must indicate how many Security Officers, registered under their name at PSIRA..." It is important that bidders submit evidence that the submitted security officer are registered under the bidders' name at PSIRA (The PSIRA Listing of Employees for Service Providers satisfies all requirements f this specific criteria).
2.	The mandatory requirement for UIF letter of good standing cannot be complied with as The Department of Labour and Employment no longer issues such letters.	SARS is looking into this criteria and will issue communication on the SARS Website and National Treasury e-tender website.
3.	Can a bidder submit more than one USB?	Yes, SARS does not place a limit in the number of USB's to be submitted for the tender.
4.	How should bidders bidding for more than one region package their bid submissions?	Bidders should follow guidelines provided in the Main RFP Document, Paragraphs 6.5.6 Table 4.
5.	Can bidders bid for all four Regions?	Yes, bidders can bid for one or more Regions. Bidders are to complete and submit paragraph 11, table 11 to indicate the region (s) they are bidding for.
6.	In the case of a joint venture arrangement how should bidders complete the Standard Bidding Documents?	SBD 1 – One SBD 1 should be completed in the name of the Joint Venture company. SBD 4 – Each partner in the joint venture agreement should complete a separate SBD 4 document. SBD 6.1 – One SBD 6.1 document to be submitted. Bidders must follow instructions contained in sub-paragraph 7.5.4 and paragraph 8 of the Main RFP Document for compliance with Specific Goals Requirements for joint venture arrangements.

#	QUESTION	SARS RESPONSE
7.	What should bidders submit to comply with the technical evaluation criteria for firearms?	Bidders <i>“must submit copies of firearm licenses for shotgun and handgun firearms that belong to them that will be used in provision of the services to SARS”</i> for the Region bidding for.
8.	Should all security guards have regulation 21?	This is strictly applicable to armed guards.
9.	Can a bidder bid for certain provinces in a Region, instead of all the provinces?	No, the bidder is expected to provide the service for all provinces and sites within a specific region.
10.	Should a bidder have presence in all the provinces within the region they are bidding for?	No, for purposes of the tender and mandatory evaluation, bidders are expected to have atleast 1 office in the region bidding for.
11.	In terms of the references evaluation in the technical evaluation, in the case where the value of the contract is below the required amount, does it mean that reference letter will not score any points.	The reference letter should comply with all four requirements (a to d) in order to score points. Non-compliance with one of the four points will result in the reference letter scoring zero points.
12.	Can bidders submit security guards registered under their name in PSIRA and are committed to sites?	Yes, bidders should ensure that the submitted security guards are registered under the bidders name at PSIRA.