



**RFP 45/2025: APPOINTMENT OF SERVICE PROVIDERS FOR THE PROVISION OF PHYSICAL SECURITY SERVICES
(ARMED GUARDING, UNARMED GUARDING AND TACTICAL RESPONSE SERVICES)**

QUESTIONS AND ANSWERS

#	QUESTION	SARS RESPONSE
1.	We required to submit a list from PSIRA for armed security and Tactical officers under the company's name. Kindly confirm how are supposed to prove that the armed and Tactical guards are registered under our company. On PSIRA portal there is no option where you select as armed guard or Tactical response officers.	<p>Response 1: According to the Technical Evaluation Criteria 2.2 Bidders must (compile) "submit a list indicating the number of Armed Security Officers, registered under their name at PSIRA..." that will be deployed in the region (s) bidding for. It is critical that the list submitted by bidders is supported by evidence that the security officer is registered under the bidders' name at PSIRA.</p> <p>Response 2: According to the Technical Evaluation Criteria 2.5 Bidders must (compile) "submit a list indicating the number of Tactical Response Officers, registered under the Bidder's name at PSIRA..." that will be deployed in the region (s) bidding for. It is critical that the list submitted by bidders is supported by evidence that the security officer is registered under the bidders' name at PSIRA.</p>
2.	Kindly clarify on Tactical vehicles, what do we need to submit to prove our tactical vehicles.	The criteria is not prescriptive on the type of proof to be submitted as long as it is clear that the list of vehicles are designated for tactical response and belong to the bidding entity, that information is acceptable.
3.	I would like to enquire about tender number RFP 45/2025 in regards to the requirement of tactical response vehicles, can we still bid even if we don't have these vehicles?	Kindly note that all potential bidders are at liberty to submit their bid proposal in line with SARS requirements. SARS will subject all bid submissions to the evaluation criteria outlined in the Main RFP Document, Paragraph 7.
4.	Mandatory Requirements UIF Good standing	This requirement is no longer part of mandatory requirements and is removed in it's entirety. An Erratum notifying bidders of the removal of the "UIF letter of good standing requirement" was issued by SARS on our website and National Treasury e-tender website.

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	<p>Kindly advise if we can submit proof of registration with the last 3 months EMP201 and Proof of payments as evidence of compliance as they no longer issue letter of good standings?</p>	
5.	<p>Technical – Client References</p> <p>Please advise that the contract value and total personnel requirements stated for the point breakdown will be for the total references together?</p>	<p>Yes, all requirements a to d must be fully complied with in order for a bidder to score points on a reference letter.</p>
6.	<p>Technical – Security Officers and Armed Security Officers</p> <p>Please note that the PSIRA Guard list does not differentiate / state in which region the officers are deployed, nor does it state if the guards are armed or not armed. During the briefing you advised that we need to submit the PSIRA list per region – this is not possible as the list given by PSIRA is a national list. (I attach hereto copy of page 1 of the list for your review)</p> <p>Do you want us to submit the complete PSIRA list with maybe a breakdown or list from the bidder stating which guards deployed where and who is armed?</p>	<p>Response 1: According to the Technical Evaluation Criteria 2.1 "Bidders must indicate how many Security Officers, registered under their name at PSIRA,..." will be deployed in the region (s) bidding for. This means that the PSIRA list alone is sufficient for this requirement as long as the "same security officers are not submitted for more than one region bidding for (refer to red note on evaluation criteria)", or a bidder can submit a list of security officers specifying the region(s) they are allocated for, supported by evidence that the security officers are "registered under the bidders' name at PSIRA".</p> <p>Response 2: According to the Technical Evaluation Criteria 2.2 Bidders must (compile) "submit a list indicating the number of Armed Security Officers, registered under their name at PSIRA..." that will be deployed in the region (s) bidding for. It is critical that the list submitted by bidders is supported by evidence that the security officer is registered under the bidders' name at PSIRA.</p>
7.	<p>Our PSIRA Guard is 710 pages – do you want the complete list – or just enough people to cover the point breakdown criteria.</p>	<p>SARS does not limit the number of personnel to be submitted for compliance with this criteria.</p>
8.	<p>Annual Sectoral Increase</p>	<p>The tender bid price should take into account all costs that will be incurred for "Year 1" of the contract including current and upcoming sectoral increase to be implemented in Year 1. Any sectoral increases will be catered for, from Year 2 of the contract onward.</p>



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	Please confirm if the sectoral increase will be implemented 1 March annually (when gazetted) or on contract anniversary as this will have a cost implication due to the bid being valid 180 days.	
9.	Please assist with more relevant information pertaining to the above mentioned RFP. Will it be acceptable to attach a letter of intent/lease agreement for the vehicles required per region bidding for?	All information is accessible in the SARS website and e-tender portal. In terms of the vehicle requirement, bidders are to comply with the provision of Technical Evaluation Criteria 2.4 exactly as is and no other alternative outside the requirement will be acceptable.