

Questions and Answers

Questions	Answers
Your attention is drawn to the following points from the attached document: BUSINESS REQUIREMENTS SPECIFICATION (BRS) Under Compliance requirement reads “To ensure industry standards are met, the service provider must be a registered member with the following organisation. Failure to maintain registration will result in disqualification: •National Contract Cleaners Association (NCCA) Please note that there are three recognised Cleaning Associations in the country and BEECA Cleaning Association is one of them. I am writing to you in my capacity as Chairperson of BEECA Cleaning Association, a registered Employers’ Association in terms of Section 96 (7) (a) of the Labour Relations Act, 1995. As the points mentioned above, this disadvantages BEECA Cleaning Association members, and I strongly suggest therefore that you reconsider this requirement to read “membership of a recognised Cleaning Association” without mentioning an association by name as there are three (3) recognised cleaning associations in the cleaning industry. We therefore request that members of our Association who are bidding for RFP 08-2026 - Appointment of a service provider for provision of cleaning services at SARS Kasteel office park be informed that BEECA Cleaning Association credentials are acceptable.	As discussed in the briefing session on 5 August 2026, please refer to attached erratum issued on 6 August 2026 through SARS website and e-Tender portal. The NCCA requirement has been removed. Erratum - RFP 08-2026 Kasteel Clea
We would appreciate it if you could kindly confirm whether a BEECA Certificate is acceptable for this tender submission.	As discussed in the briefing session held on 5 August 2026, please refer to attached erratum issued 6 August 2026 through SARS website and e-Tender portal.

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	The NCCA requirement has been removed.  PDF Erratum - RFP 08-2026 Kasteel Clea
I would like to find out the CIDB grading and if we should hand submit the documents or send it through email of the tender, Appointment of a Service Provider for Provision of Cleaning Services at Sars Kasteel Office Park for a Period of 24 Months with an Option to Extend for Up to 12 Month	Please note this is a cleaning tender and no CIDB grading is required for this tender. Please peruse the Main RFP and specification documentation for the requirements.
We are preparing our tender submission for the Appointment of a Service Provider for the Provision of Cleaning Services at SARS Kasteel Office Park for a Period of 24 Months. We kindly request clarification regarding the pricing schedule. Our company is not currently VAT registered. The pricing schedule provided includes fields for VAT amounts. Could you please confirm whether we should leave the VAT figures as R0.00 and complete only the subtotal and total amounts excluding VAT, or whether there is a different method that you require for non-VAT registered bidders?	The bidder should complete the SARS price template with the costs excluding VAT in the green cells as required. The bidder must also submit confirmation letter in their company letterhead that they are not registered for VAT and state the total monthly costs and total annual costs Excluding VAT.
May you please assist us with a new pricing template for RFP 08/2026, the one we have can't be edited. On the amount columns we are unable to add any amount	You are requested to only complete the fields shaded in green, the rest of the columns will prepopulate as the spreadsheet has built-in formulas. The template is locked and cannot be edited; thus, you're only required to populate the green highlighted fields.
Please advise regarding the pricing template does bidders create their own or is it provided on the initial bid document?	The pricing template is included in the tender pack. Please refer to the tender pack attachments for the pricing template. Bidders must complete and submit the pricing template provided by SARS. Pricing submissions on bidder-developed

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	templates will not be evaluated for price and thus lead to disqualification of the bid.
I would like to inquire whether you accept a BEECA certificate as an alternative, as our company does not currently have an NCCA membership.	As communicated during the non-compulsory briefing session held on 5 August 2026, kindly refer to the published erratum issued on SARS website and eTenders portal on 6 August 2026. The requirement has been removed. Erratum - RFP 08-2026 Kasteel Clea
Please indicate the actual date of the commencement of the contract as this has an effect on the salaries of the cleaners which increases every year in March? Will it start in September or October 2026 , please indicate	SARS anticipates that the contract will commence before the end of the year 2026