**Question and Answers**

RFP18/2022: Appointment of service providers for the maintenance of diesel generators at SARS

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| **Question** | **Answer** |
| 1. Can you kindly provide us with the maintenance plan/history/register of all the generators in the scope | The Maintenance plan and register of all generators is included in the BRS and the Tender Document. |
| 1. Do we quote for both software and hardware? | This will be done on a quotation basis when needed. |
| 1. Is there an already existing online monitoring for all the generators? | Yes |
| 1. If there is an existing online monitoring, can you kindly provide us with the name and model | DSEWEBNET.COM |