

**PROCUREMENT
CENTRE**

Office
Pretoria

**General Enquiries
(Weekdays 8am –16pm)**

Tender Office
0124224078
0810379162

Technical Enquiries

Email
tenderoffice@sars.gov.za

Reference

RFP23-2023

Date

25 October 2023



South African Revenue Service

Pretoria Head Office
299 Bronkhorst Street,
Nieuw Muckleneuk, 0181
Private Bag X923,
Pretoria, 0001

TO WHOM IT MAY CONCERN

Dear Sir/Madam,

INVITATION: REQUEST FOR PROPOSAL TO TENDER

The South African Revenue Service (SARS) invites you to tender for the goods and/or services as detailed in the attached tender forms. The conditions contained in the SARS Supply Chain Management Policy and the regulatory framework which governs tenders at SARS are applicable to this tender process.

Activity	Date / Time / Details
Bid Number:	RFP23-2023
Description & Contract term:	Appointment of a service provider for the provision of maintenance and support of SmartBear TestComplete Testing Tools
Bidders to submit written questions on or before:	31 October 2023 – 09 November 2023
SARS to respond to bidders' written questions on or before:	01 November 2023 – 10 November 2023
CLOSING DATE AND TIME (proposals due):	23 November 2023 @ 11h00 am Late bid proposals submitted after the closing date and time will NOT be accepted nor considered, regardless of the method used to send or deliver such documents to SARS.

The bid proposal submissions must be submitted at the email address below:

TenderOffice@sars.gov.za

Bid proposal submissions must clearly indicated the following:

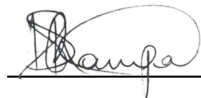
- a) The name and address of the tenderer
- b) Bid number
- c) Closing date

and is required to be submitted in the following format:

1 x Electronic submission	Bidders to submit their proposal to the following email: Tenderoffice@sars.gov.za containing a complete submission. The onus is on the bidder to ensure that the electronic submission submitted is complete.
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Please direct all technical related enquiries to the Procurement Tender Office on email: tenderoffice@sars.gov.za.

Yours faithfully



NAME MS. DELIWE RAMPA
EXECUTIVE: PROCUREMENT
DATE: 25 October 2023