



South African Revenue Service

RFP 29-2023 QUESTIONS & ANSWERS

DATE

28 August 2023

RFP 29/2023: QUESTIONS & ANSWERS V1

	QUESTIONS	ANSWERS
	TECHNICAL	
1.	How many environments are in scope?	QA and Production
2.	What will be current procedure/mechanism to update the amendments?	Update service should be provided by the successful bidder. We will require a software tool that will enable amendments to the legislation on a regular basis to ensure that SARS has the latest requirements.
3.	How many reports will be required?	Numerous standard and custom reports and graphs should be included in the system which can be printed at a click of a button or with minor changes when required. (e.g Controls status reports, compliance status reports)
4.	What will be the model for the execution of the project (Onsite or Offshore)?	On site since the cloud strategy is still not final
5.	Number of Users: (licenses) Please provide us with the number of users who will be utilizing the proposed solution.	26 users
6.	List of Legislation: (Act) Kindly share a list of all the relevant legislation that your organization operates under and aligning our solution to meet compliance and regulatory standards.	Currently our Regulatory Universe has +- 115 legislations.
7.	Access Control: (Executives, administrators, and	There would be Administrators and

	daily users) It would be valuable for us to gain insights into the access control you envision for the solution.	ordinary users only.
8.	<p>Can we use 3rd party reference letters?</p> <p>This caters for a scenario where we developed the software for a customer and the customer on-sells the software as part of their solution offering to their customers?</p>	Yes, especially if it does work and at lower price
9.	<p>Without the correct numbers in that regard, it would be difficult to correctly scope this solution</p> <ul style="list-style-type: none"> • Number of Users: • Number of Devices: Laptop, servers (Including virtual) 	26 users