

REFERENCE: RFP42/2025

DESCRIPTION:

PROVISION OF ARMED RESPONSE SECURITY AND ALARM MONITORING SERVICES

No	Question(s)/ Request (s)	Answer(s)
1.	a) Are security service providers allowed to subcontract or outsource any resources or services?	<ul style="list-style-type: none"> • Bidders are not allowed to use third-party response companies and must provide all services with their own resources, refer to the Bid Requirement Specification document attached as Annexure A. <p>NB: Bidders should however note that Trusts and Joint ventures arrangements are allowed, refer to the main RFP document and all other relevant attachments.</p>
2.	a) Request for the minutes as well as the presentation slides from the tender briefing session held on the 27th of February, in relation to RFP 42/2025, these	<ul style="list-style-type: none"> • Only the briefing session slides and all compiled Q&As will be uploaded to the SARS website and eTender portal; minutes will not be published. <p>NB: Briefing presentation slides do not:</p>

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	documents will assist us in ensuring full understanding and compliance with the tender requirements.	<ul style="list-style-type: none"> ❖ Address every RFP item ❖ Replace the issued RFP material ❖ Change any RFP rules unless explicitly stated in writing and published online. • Bidders should review the Tender pack on the SARS website and eTender portal. For questions, contact the SARS tender office for clarification. • Refer to the main RFP document for key activities dates. 										
3.	a) Please assist by unprotecting your spreadsheet so that it is editable for our team.	<ul style="list-style-type: none"> • The template has been locked to protect the integrity of the template and ensure that bidder to not change the format of the template. • Note 1: The Bidder must only complete "ALL GREEN" cells in full. • Note 8: Bidders must not change the Pricing Template; any changes of the template by the Bidders may render the bid as non-responsive. Bidders may submit supporting document/s for any clarifications in the company letterhead. • The instructions are stipulated as follows in the pricing template: <div data-bbox="969 1098 1854 1281" style="border: 1px solid black; padding: 5px;"> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2" style="text-align: center;">TENDER PRICING TEMPLATE</th> </tr> </thead> <tbody> <tr> <td style="width: 50%;">SARS RFP Number</td> <td style="width: 50%;">RFP 42/2025</td> </tr> <tr> <td>SARS RFP Name</td> <td>Procurement of Armed response and alarm monitoring services</td> </tr> <tr> <td>Region</td> <td>Gauteng including Witbank and Standerton</td> </tr> <tr> <td>Bidder's Name</td> <td style="background-color: #92d050;"></td> </tr> </tbody> </table> <p>NOTES: Bidders must carefully read the NOTES before completing the Pricing Template.</p> <ol style="list-style-type: none"> The Bidder must only complete "ALL GREEN" cells in full. Bidder must submit the rates ALL the sites in the region. All highlighted cells must be populated and if no rate is inserted, SARS may render the bid as non-responsive The quoted prices MUST be inclusive of all SARS' requirements, as per the Business Requirement Specification and Main RFP documents. No additional costs will be considered post award. All prices must EXCLUDE VAT, the formula in the tables will add VAT at 15% automatically. The prices must be given in South African Rands. Bidders must submit costs for Year 1 and proposed annual escalations (Table 1), and the formula will calculate costs for Year 2 to Year 3. The price escalation should be in line with Sectoral Determination for private security. The bidders pricing is to remain valid for 180 days from the closing date of this tender. SARS reserves the right to negotiate with the recommended bidder prior to signing of the contract. SARS reserves the right to increase or decrease SARS Sites within a region due to operational requirements, at anytime during the execution of the MSA. Bidders to note that SARS will effect payments on a monthly basis. There will be no upfront payment for the full contract term. Bidders must not change the Pricing Template; any changes of the template by the Bidders may render the bid as non-responsive. Bidders may submit supporting document/s for any clarifications in the company letterhead. </div>	TENDER PRICING TEMPLATE		SARS RFP Number	RFP 42/2025	SARS RFP Name	Procurement of Armed response and alarm monitoring services	Region	Gauteng including Witbank and Standerton	Bidder's Name	
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