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| **Questions** | **Answers** |
| 1) The lift height requested is min 5000mm , will you need a 2 stage standard mast or a 3 stage mast ? | Three (3) stage mast |
| 2) Will it be outright purchase or a rental over 5 years ? | The tender is for appointment of the panel of service providers for the provision of forklifts and related services for the period of five (5) yearsSARS will purchase forklifts from the panel “as and when” required |
| 3) If the machines are rental’s please provide the hours they will work per month and the locations? ( We need this to calculate the maintenance on the machines) | The panel of service providers will be used for outright purchase of forklifts  |
| 4) Should it be an outright purchase please provide locations where the machine will operate ? | The panel will be used to procure forklifts for State Warehouses Nationwide. As and when SARS procures, the bidders will be notified of the locations  |
| 5) Should the machines be an outright purchase would you require an optional service agreement contract at an extra cost over 5 years? | Yes |
| 6) Please can you advise the quantity of forklifts you require, I can’t seem to find this in the tender document? | There is no quantity of forklifts provided for the establishment of the panel of service providers. SARS will provide quantity of forklifts when procuring from the panel |
| 7) As the main bidder who will be sourcing the Forklift from my supplier, can they also on the letter of support include their current and previous clients | SARS will only evaluate information required as per paragraph 6.4. SARS Technical Evaluation Criteria – Gate 2 of the Main RFP document |
| 8) If we decide to have sub contact with the supplier of the forklift, can they provide their company profile , references and testimonials | No subcontracting is allowed however bidders can enter into other forms of partnerships or joint venture |
| 9) Since the equipment will be for the supplier, the service plans and the reactive maintenance must be addressed by them. | SARS will enter into an agreement with the bidding entity therefore the bidding entity is responsible in ensuring that services are performed |