

RFI 03 /2025: Request for Information for Implementation of AI-Driven Digital Twinning (Cognitive Decision Automation) Solutions

Communication #1

Date of Issue: 27 June 2025

Questions and Answers:

No	Question	Answer
1.	Kindly advise if a non-submission of the RFI will lead to bidders not being invited to the RFP or if the RFP (once advertised) will be open to all service providers?	RFP will be open to all service providers
2.	A request an extension of the deadline from 4 July to 18 July 2025.	The extension granted. The new closing date is 18 th July 2025

No	Question	Answer
3.	<p>We kindly request clarification on the estimated number of users (including administrative, supervisory, and technical users) that will interact with the solution during the:</p> <ul style="list-style-type: none"> • Proof of Concept (PoC) phase • Pilot implementation, and • Full-scale deployment. 	<p>SARS has not yet defined the number of users as we still at an RFI phase with no full scope of usage/solution at this stage</p>