

RFP 02/2024: NETWORK CARRIER AND INFRASTRUCTURE SERVICES

Erratum #1

Date of Issue: 21 June 2024

1. Rectification of Tender documents and re-issued documents.

These erratum as well as issued / reissued documents referred to in this document can be found on SARS's website at www.sars.gov.za.

Erratum

No	Document	Ref	Original Text / Description	Corrected Text / Description
1.	SARS RFP 02-2024 1-1 Main Document	8.3.2 (Table 5: Mandatory Evaluation Criteria for Tower D, Cisco Gold Partner Certification)	<p>The Bidder must possess a valid Cisco Gold Partner certificate to provide the services for which it is bidding for in Tower D.</p> <p>The Bidder must also be registered in the following roles:</p> <ul style="list-style-type: none">- CISCO Integrator with Advanced Enterprise Networks Architecture Specialisation and Advanced Security Architecture Specialisation;	<p>The Bidder must possess a valid Cisco Gold Partner certificate to provide the services for which it is bidding for in Tower D.</p> <p>The Bidder must also be registered in the following roles:</p> <ul style="list-style-type: none">- CISCO Integrator with Advanced Enterprise Networks Architecture Specialisation and Advanced Security Architecture Specialisation; and

			<p>and</p> <p>- CISCO Provider with Advanced Customer Experience Specialisation.</p> <p>NB: The Bidder itself must be a CISCO Gold Partner and cannot rely on a sub-contractor to fulfil this requirement.</p> <p>NB: The Bidder must provide the following proof from Cisco to verify its status as a CISCO Gold Partner reseller and its certification level with respective architecture specialisations:</p> <p>Manufacturing Authorisation Form (MAF) confirms that the Bidder is a Cisco Partner); and</p> <p>Certification letter with specialisations (Bidder's certification level and architecture speciality).</p>	<p>- CISCO Provider with Advanced Customer Experience Specialisation or Cisco Customer Experience Specialisation.</p> <p>NB: The Bidder itself must be a CISCO Gold Partner and cannot rely on a sub-contractor to fulfil this requirement.</p> <p>NB: The Bidder must provide the following proof from Cisco to verify its status as a CISCO Gold Partner reseller and its certification level with respective architecture specialisations:</p> <p>Manufacturing Authorisation Form (MAF) confirms that the Bidder is a Cisco Partner); and</p> <p>Certification letter with specialisations (Bidder's certification level and architecture speciality).</p>
2.	SARS RFP 02-2024 1-1 Main Document	Tower C, Page 5 of 76 of the <u>SARS RFP 02-2024 1-1 Main Document</u>	<p>SARS will award the USSD services to a single service provider ranked number 1 after consolidation of Pricing and Specific goals. A Bidder responding to this requirement must complete the following taps in the SARS RFP 02-2024 5-3-C Tower C Pricing Response Template Category A: TC.4, TC.6, and TC.7.</p>	<p>SARS will award the USSD services to a single service provider ranked number 1 after consolidation of Pricing and Specific goals. A Bidder responding to this requirement must complete the following taps in the SARS RFP 02-2024 5-3-C Tower C Pricing Response Template Category A: TC.1, TC.4, TC.6, and TC.7.</p>

			SARS will award the URL to a single service provider ranked number 1 after consolidation of Pricing and Specific goals. A Bidder responding to this requirement must complete the following taps in the SARS RFP 02-2024 5-3-C Tower C Pricing Response Template Category A: TC.3, T.6, and TC.7.	
3.	SARS RFP 02-2024 1-1 Main Document	Tower C, Page 5 of 76 of the <u>SARS RFP 02-2024 1-1 Main Document</u>	SARS will award the URL to a single service provider ranked number 1 after consolidation of Pricing and Specific goals. A Bidder responding to this requirement must complete the following taps in the SARS RFP 02-2024 5-3-C Tower C Pricing Response Template Category A: TC.3, T.6, and TC.7.	SARS will award the URL to a single service provider ranked number 1 after consolidation of Pricing and Specific goals. A Bidder responding to this requirement must complete the following taps in the SARS RFP 02-2024 5-3-C Tower C Pricing Response Template Category A: TC1, TC.3, T.6, and TC.7.
4.	SARS RFP 02-2024 1-1 Main Document	8.3.2 (Table 5: Mandatory Evaluation Criteria for Tower D, SD-Wan Network Services)	<p>The Bidder must have been operating/running an SD-WAN network for a South African customer, similar in size to SARS for the past 1 (one) year, to at least 1 (one) South African customer, covering 100 (one hundred) or more sites.</p> <p>NB: A Bidder must provide a reference letter/testimonial from current/recent contactable clients where they were or are operating/running SD-WAN network for a South African customer, similar in size to SARS, for</p>	<p>The Bidder must have been operating/running an SD-WAN network for a South African customer, similar in size to SARS for the past 2 (two) years, to at least 2 (two) South African customers, covering 50 (fifty) or more sites.</p> <p>NB: A Bidder must provide a reference letter/testimonial from current/recent contactable clients where they were or are operating/running SD-WAN network for a South African customer, similar in size to SARS for</p>

			<p>the past 1 (one) year for at least 1 (one) customer, covering 100 (one hundred) or more sites.</p> <p>NB: The reference letter/testimonial from the named customers confirming such service must include the “customer name, service delivered to customer, start date, end date, and a contactable reference’s details”.</p>	<p>the past 2 (two) years, to at least 2 (two) South African customers, covering 50 (fifty) or more sites.</p> <p>NB: The reference letter/testimonial from the named customers confirming such service must include the “customer name, service delivered to customer, start date, end date, and a contactable reference’s details”.</p>
--	--	--	--	---

NB: BIDDER MUST NOTE THAT, ALL DOCUMENTS THAT WERE MAKING REFERENCE TO THE **CLOSING DATE OF 27 JUNE 2024** WILL NOW MAKE REFERENCE TO THE **NEW CLOSING DATE OF 18 JUNE 2024**.

Document Re-issued.

No	Re- Issued Documents	Comment
1.	SARS RFP 02-2024 1-0 Invitation Letter	Bidders must note that, the closing date for the above-mentioned tender has been extended from 27 June 2024 at 11:00 to 18 July 2024 at 11:00.
2.	SARS RFP 02-2024 2-2 SARS Site Classifications	
3.	SARS RFP 02-2024 3-1 Invitation to Bid (SBD 1)	
4.	SARS RFP 02-2024 5-1-D Tower D Mandatory Response Template	
5.	SARS RFP 02-2024 5-3-D Tower D Pricing Response Template	
6.	SARS RFP 02-2024 5-3-V Tower V Pricing Response Template	
7.	SARS RFP 02-2024 5-4 Proposal Response Checklist	