

Office of the Chief
Procurement Officer

Enquiries
SARS Tender Office

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Reference
RFP 02/2024

Date
04 July 2024



South African Revenue Service

Pretoria Head Office
299 Bronkhorst Street,
Nieuw Muckleneuk, 0181
Private Bag X923,
Pretoria, 0001

Dear Sir/ Madam,

ERRATUM AND RE-ISSUED DOCUMENTS FOR RFP 02/2024 – NETWORK CARRIER AND INFRASTRUCTURE SERVICES

This communication and/or letter serves to highlight issued erratum (s) and re-issued documents as per, Section 7.2. of the SARS RFP 02/2024 1-1 Main Document which states that, “SARS may issue updated versions of documents issued in the RFP pack or may issue additional documentation to form part of the RFP pack. Such reissued or additional documentation will be published on the National Treasury e-Tender Portal and SARS website. It is a Bidder’s responsibility to visit the National Treasury e-Tender Portal and SARS website regularly to ensure that it uses the latest versions of documents in the RFP pack.”

RE-ISSUED DOCUMENTS

NO:	RE- ISSUED DOCUMENTS	COMMENT
1.	SARS RFP 02-2024 1-0 Invitation Letter	Bidders must note that, the closing date for the above-mentioned tender has been extended from 27 June 2024 at 11:00 to 18 July 2024 at 11:00 .
2.	SARS RFP 02-2024 2-2 SARS Site Classifications	
3.	SARS RFP 02-2024 3-1 Invitation to Bid (SBD 1)	

4.	SARS RFP 02-2024 5-1-D Tower D Mandatory Response Template	
5.	SARS RFP 02-2024 5-3-D Tower D Pricing Response Template	
6.	SARS RFP 02-2024 5-3-V Tower V Pricing Response Template	
7.	SARS RFP 02-2024 5-4 Proposal Response Checklist	

ERRATUM #1

NO	DOCUMENT	REF	ORIGINAL TEXT / DESCRIPTION	CORRECTED TEXT / DESCRIPTION
1.	SARS RFP 02-2024 1-1 Main Document	8.3.2 (Table 5: Mandatory Evaluation Criteria for Tower D, Cisco Gold Partner Certification)	<p>The Bidder must possess a valid Cisco Gold Partner certificate to provide the services for which it is bidding for in Tower D.</p> <p>The Bidder must also be registered in the following roles:</p> <ul style="list-style-type: none"> - CISCO Integrator with Advanced Enterprise Networks Architecture Specialisation and Advanced Security Architecture Specialisation; and - CISCO Provider with Advanced Customer Experience Specialisation. <p>NB: The Bidder itself must be a CISCO Gold Partner and cannot rely on a sub-contractor to fulfil this requirement.</p> <p>NB: The Bidder must provide the following proof from Cisco to verify its status as a CISCO Gold Partner reseller and its certification level with respective architecture specialisations:</p> <p>Manufacturing Authorisation Form (MAF)</p>	<p>The Bidder must possess a valid Cisco Gold Partner certificate to provide the services for which it is bidding for in Tower D.</p> <p>The Bidder must also be registered in the following roles:</p> <ul style="list-style-type: none"> - CISCO Integrator with Advanced Enterprise Networks Architecture Specialisation and Advanced Security Architecture Specialisation; and - CISCO Provider with Advanced Customer Experience Specialisation or Cisco Customer Experience Specialisation. <p>NB: The Bidder itself must be a CISCO Gold Partner and cannot rely on a sub-contractor to fulfil this requirement.</p> <p>NB: The Bidder must provide the following proof from Cisco to verify its status as a CISCO Gold Partner reseller and its certification level</p>

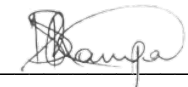
			<p>confirms that the Bidder is a Cisco Partner); and</p> <p>Certification letter with specialisations (Bidder's certification level and architecture speciality).</p>	<p>with respective architecture specialisations:</p> <p>Manufacturing Authorisation Form (MAF) confirms that the Bidder is a Cisco Partner); and</p> <p>Certification letter with specialisations (Bidder's certification level and architecture speciality).</p>
2.	SARS RFP 02-2024 1-1 Main Document	Tower C, Page 5 of 76 of the <u>SARS RFP 02-2024 1-1 Main Document</u>	<p>SARS will award the USSD services to a single service provider ranked number 1 after consolidation of Pricing and Specific goals. A Bidder responding to this requirement must complete the following taps in the SARS RFP 02-2024 5-3-C Tower C Pricing Response Template Category A: TC.4, TC.6, and TC.7.</p> <p>SARS will award the URL to a single service provider ranked number 1 after consolidation of Pricing and Specific goals. A Bidder responding to this requirement must complete the following taps in the SARS RFP 02-2024 5-3-C Tower C Pricing Response Template Category A: TC.3, T.6, and TC.7.</p>	<p>SARS will award the USSD services to a single service provider ranked number 1 after consolidation of Pricing and Specific goals. A Bidder responding to this requirement must complete the following taps in the SARS RFP 02-2024 5-3-C Tower C Pricing Response Template Category A: TC.1, TC.4, TC.6, and TC.7.</p>
3.	SARS RFP 02-2024 1-1 Main Document	Tower C, Page 5 of 76 of the <u>SARS RFP 02-2024 1-1 Main Document</u>	<p>SARS will award the URL to a single service provider ranked number 1 after consolidation of Pricing and Specific goals. A Bidder responding to this requirement must complete the following taps in the SARS RFP 02-2024 5-3-C Tower C Pricing Response Template Category A: TC.3, T.6, and TC.7.</p>	<p>SARS will award the URL to a single service provider ranked number 1 after consolidation of Pricing and Specific goals. A Bidder responding to this requirement must complete the following taps in the SARS RFP 02-2024 5-3-C Tower C Pricing Response Template Category A: TC1, TC.3, T.6, and TC.7.</p>
4.	SARS RFP 02-2024 1-1 Main Document	8.3.2 (Table 5: Mandatory Evaluation Criteria for Tower D, SD-Wan Network Services)	The Bidder must have been operating/running an SD-WAN network for a South African customer, similar in size to SARS for the past 1 (one) year, to at least	The Bidder must have been operating/running an SD-WAN network for a South African customer, similar in size to SARS for the past 2 (two) years,

			<p>1 (one) South African customer, covering 100 (one hundred) or more sites.</p> <p>NB: A Bidder must provide a reference letter/testimonial from current/recent contactable clients where they were or are operating/running SD-WAN network for a South African customer, similar in size to SARS, for the past 1 (one) year for at least 1 (one) customer, covering 100 (one hundred) or more sites.</p> <p>NB: The reference letter/testimonial from the named customers confirming such service must include the “customer name, service delivered to customer, start date, end date, and a contactable reference’s details”.</p>	<p>to at least 2 (two) South African customers, covering 50 (fifty) or more sites.</p> <p>NB: A Bidder must provide a reference letter/testimonial from current/recent contactable clients where they were or are operating/running SD-WAN network for a South African customer, similar in size to SARS for the past 2 (two) years, to at least 2 (two) South African customers, covering 50 (fifty) or more sites.</p> <p>NB: The reference letter/testimonial from the named customers confirming such service must include the “customer name, service delivered to customer, start date, end date, and a contactable reference’s details”.</p>
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NB: BIDDER MUST NOTE THAT, ALL DOCUMENTS THAT WERE MAKING REFERENCE TO THE **CLOSING DATE OF 27 JUNE 2024** WILL NOW MAKE REFERENCE TO THE **NEW CLOSING DATE OF 18 JULY 2024**.

Please direct all enquiries to Tender office on email: tenderoffice@sars.gov.za on and/or before **08 July 2024**.

Yours faithfully



MS DELIWE RAMPA

EXECUTIVE: PROCUREMENT

DATE: 04 JULY 2024