

## **RFP 05/2025: SUPPLY AND DELIVERY OF CISCO NETWORK EQUIPMENT AND RELATED SERVICES TO SARS**

### **Communication #1**

**Date of Issue: 29 May 2025**

#### **1. Rectification.**

These questions and answers as well as issued / reissued documents referred to in this document will be posted to all potential bidders.

#### **Rectification**

No	Question	Answer
1.	<p>Kindly clarify below relating to the Price Template?</p> <ol style="list-style-type: none"><li>1. DNA License term is for 3 years.</li><li>2. Firewall license term is for 1 year.</li><li>3. Meraki license term is 1 year.</li><li>4. The Bid RFP 05_25 term is for 5 years.</li></ol> <p>Could you kindly clarify the support term for all items listed above?</p>	<p>The terms listed in pricing templates are correct for DNA, Firewall and Meraki.</p> <p>The term for the tender (contract) is over a period of 5 years.</p>
2.	<p>Bidder A aims to participate in the above bid and as part of our commitment to offering you the best service and value for your money we request your assistance.</p> <p>To enable Bidder A to compile the best offer for you, kindly sign and return the attached Letter of Customer Consent to act on your behalf at Cisco. With this letter Bidder A will</p>	<p>SARS is unable to sign the letter of Customer Consent in promotion of Section 217 of the Constitution.</p>

No	Question	Answer
	<p>be able to offer SARS an Enterprise Agreement (EA) arrangement which will provide additional discounts and a price lock on the items should you wish to add devices in future.</p> <p>Questions</p> <ol style="list-style-type: none"> <li>1. According to the pricing sheet, SARS requests a licensing price for 1 Year, whereas the bid is stated to be for 5 Years. Please confirm if we should amend the duration of the licenses and support to 60 months or quote as per the pricing template?</li> </ol>	<p>Please be aware that this tender is specific to equipment and as and when SARS procure equipment during the 5-year period, the equipment license period for DNA, Firewall, and Meraki conditions should be met.</p> <p>Bidders should not amend the pricing template as they will be disqualified.</p>