

RFP 05/2025: SUPPLY AND DELIVERY OF CISCO NETWORK EQUIPMENT AND RELATED SERVICES TO SARS

Communication #3

Date of Issue: 11 June 2025

1. Rectification.

These questions and answers as well as issued / reissued documents referred to in this document will be posted to all potential bidders.

Questions and Answers:

No	Question	Answer
1.	We have a question with regards to the OEM support – 8x5xNBD or 24/7/4 or CX level 1 or 2	SARS requires 8x5xNBD – Smartnet as per the Business Requirements Specification (BRS) issued with the tender.