

RFP 23/2022: THE REQUEST TO APPOINT A SERVICE PROVIDER FOR WHATSAPP BUSINESS SOLUTION PLATFORM FOR A PERIOD OF FIVE (05) YEARS

Communication #1

Date of Issue: 30 September 2022

1. Answers to questions posed by Bidders.

These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS's website at www.sars.gov.za.

Question and Answer

No	Question	Answer
1.	We would require more detail as we couldn't assess your needs from the tender documents. If there is anything additional you can share as well as register us to participate on the October 6 briefing it would be much appreciated.	A non-compulsory briefing session is scheduled for 06 October 2022. Bidders should copy and paste the below link on google chrome to attend the session and there is no registration requirement to attend the briefing session.

No	Question	Answer
		<p>Join on your computer, mobile app or room device</p> <p>Click here to join the meeting</p> <p>Meeting ID: 316 019 480 022</p> <p>Passcode: mGbknL</p> <p>Download Teams Join on the web</p>
2	Is the registration in South Africa a mandatory requirement in order to participate?	<p>Section 7.3 Mandatory (pre-technical) evaluation process refers:</p> <p><u>BIDDER FOOTPRINT</u></p> <p><i>“The service provider must have local South African representation/footprint for maintenance and support”.</i></p> <p><i>“The bidder must attach municipal bill and/or signed lease agreement”.</i></p>