



CUSTOMS TRADER PORTAL FOR REGISTRATION, LICENSING AND ACCREDITATION

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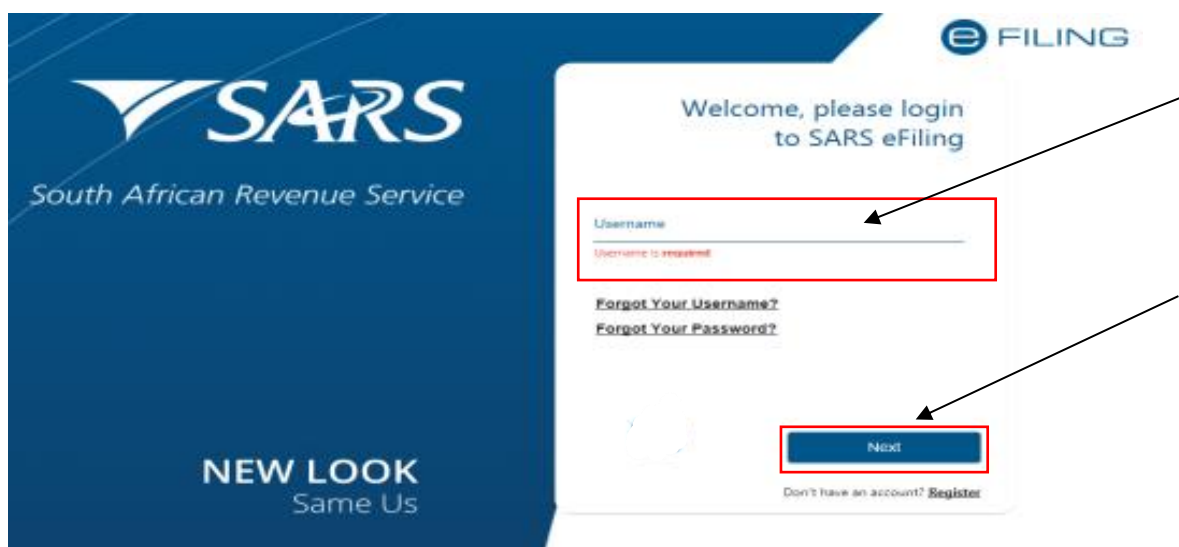
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1 SUMMARY

- a) Electronic submission
 - i) The application types indicated in SC-CF-19-A01 with an E in the submission channels can be submitted either through:
 - A) eFiling; or
 - B) The Registration Licensing and Accreditation (RLA) capturing functionality on SARS Service Manager System (SSM).
 - ii) The applicant can submit:
 - A) New Customs client type or Authorised Economic Operator (AEO) applications;
 - B) Amend existing information pertaining to his/her:
 - I) Customs product;
 - II) Client type; or
 - III) Accredited client status;
 - C) The cancellation (withdrawal) of a Customs client type or; or
 - D) The renewal of a Customs client's licence.
- b) When applying for a Customs client type manually as indicated in SC-CF-19-A01 with an M in the submission channels, the application must:
 - i) Complete the DA 185 and the relevant annexure manually; and
 - ii) Submit to any Customs Branch Office the:
 - A) Manually completed DA 185, the relevant annexure; and
 - B) The relevant supporting documents as prescribed in:
 - I) The DA 185;
 - II) The relevant annexure; and
 - III) SC-CF-19-A01.

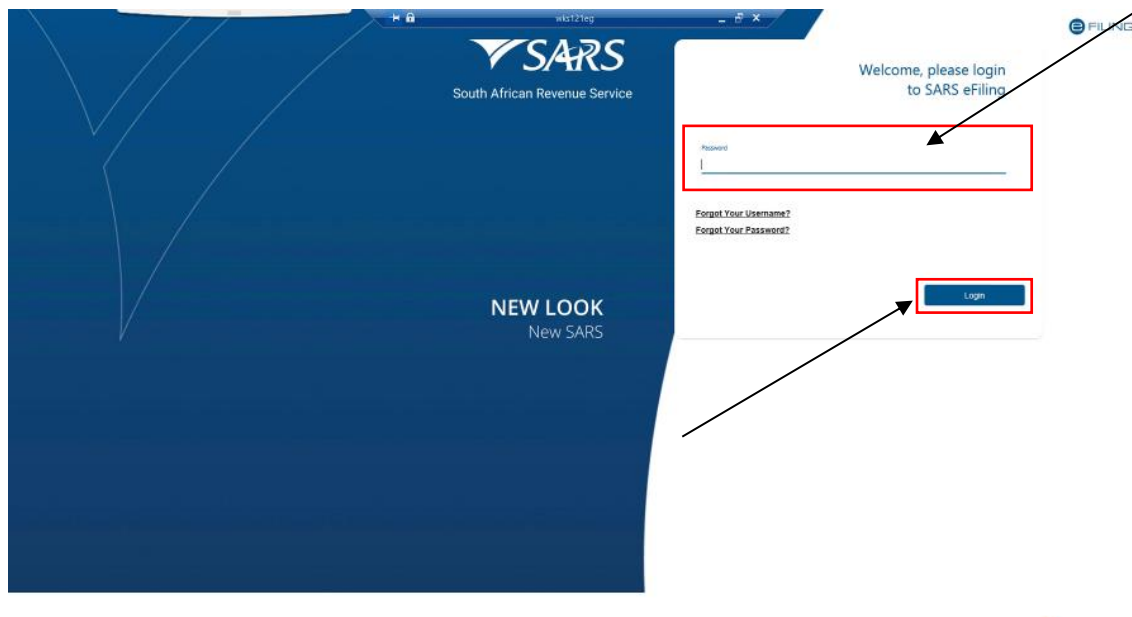
2 LOG IN TO EFILING

- a) In order to access the eFiling platform, the user needs to visit the SARS website, click on the eFiling icon and enter his/her login details.
- b) A user can only use a single username and password (referred to as the primary login) to login to eFiling.
- c) Once the user captures his/her username and clicks on the Next button.



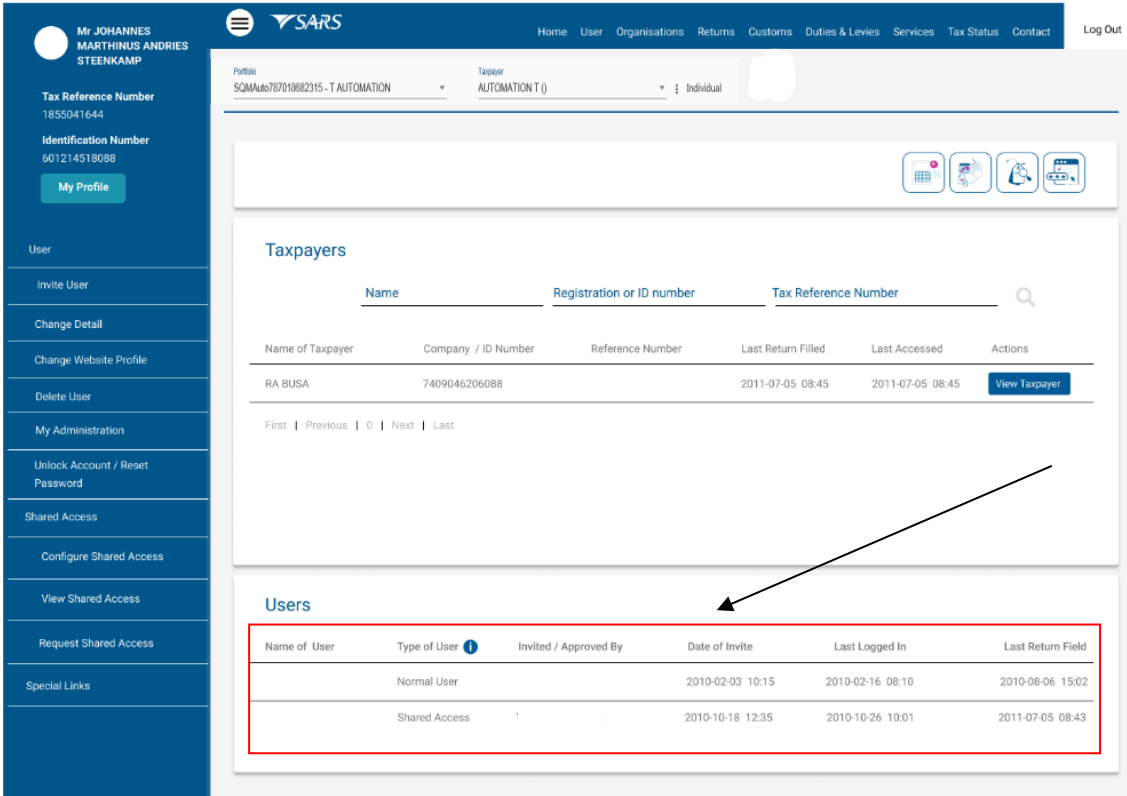
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- d) The user captures his/her password and clicks on the Login button. The password requirements are explained in GEN-ELEC-18-G01.



- e) The system displays the eFiling home page. The following additional fields have been added:
- i) Type of user – this field makes a distinction between the two (2) types of eFiling users:
 - A) A Normal eFiling user who is invited through the invite user functionality on eFiling.
 - B) Share Access eFiling User who is invited through the shared access functionality described in SC-CF-43.
 - ii) Invited or Approved by – this field displays the eFiling user's name and surname who has been invited or approved to have shared access to an entity's portfolio.

- iii) Date of Invite – this field displays the date when another eFiling user has been invited to share access.



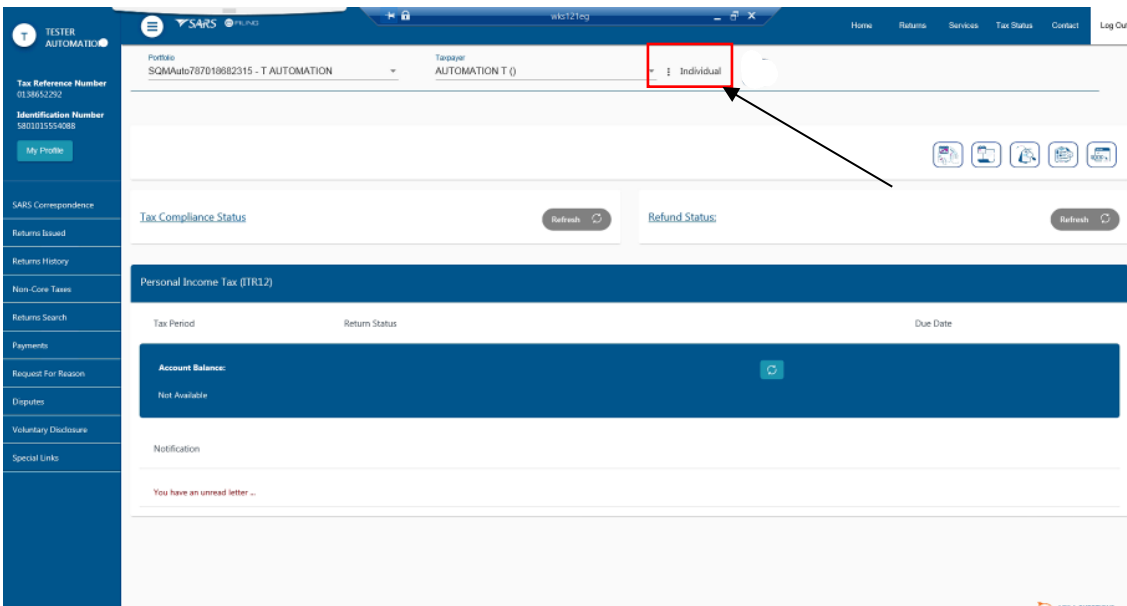
The screenshot shows the SARS eFiling portal interface. On the left is a sidebar with the user's name 'Mr JOHANNES MARTINUS ANDRIES STEENKAMP' and various menu options. The main content area is titled 'Taxpayers' and contains a table of taxpayers. Below this is a 'Users' table, which is highlighted with a red border. An arrow points to the 'Date of Invite' column in the 'Users' table.

Name of User	Type of User	Invited / Approved By	Date of Invite	Last Logged In	Last Return Filed
	Normal User		2010-02-03 10:15	2010-02-16 08:10	2010-06-06 15:02
	Shared Access	1	2010-10-18 12:35	2010-10-26 10:01	2011-07-05 08:43

3 CHANGE PORTFOLIO TYPE AND TAXPAYER DETAILS ON EFILING

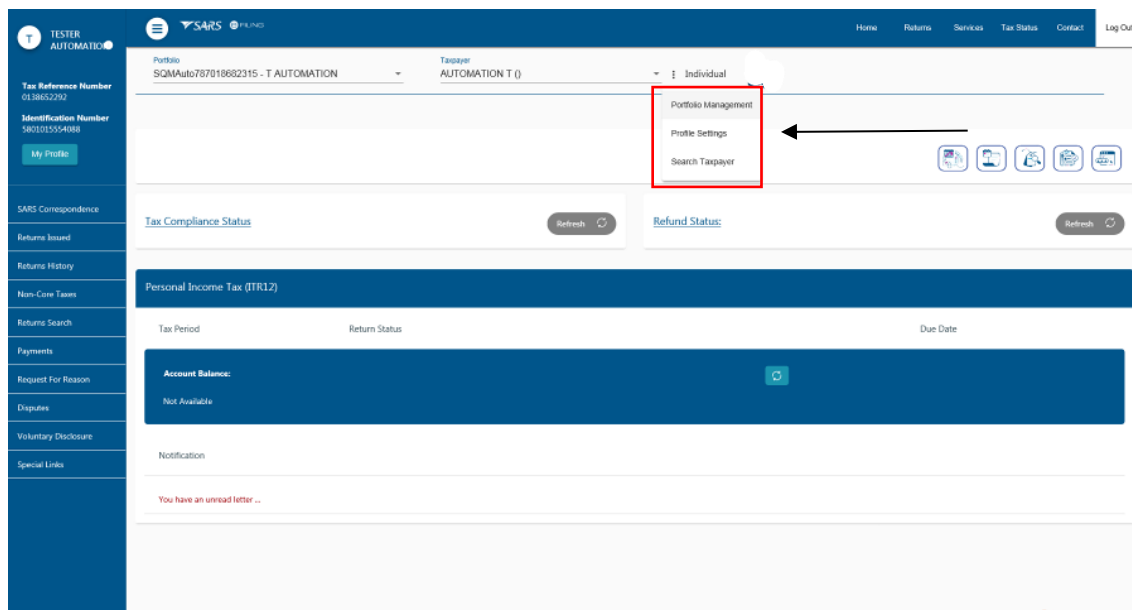
3.1 If the user is an individual

- a) The user must change his/her portfolio type from individual to organisation in order to submit an application for a Customs client type through eFiling. The user clicks on the three dots next to his/her portfolio type individual.

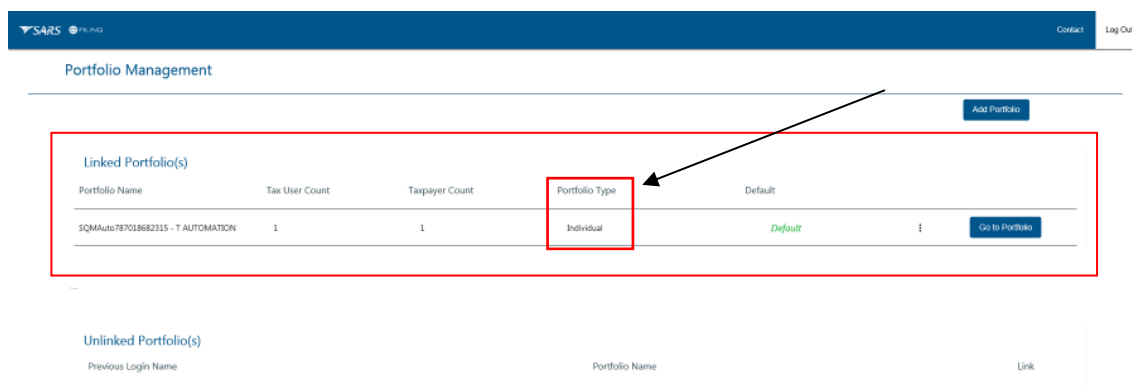


The screenshot shows the SARS eFiling portal interface. The 'Portfolio' dropdown menu is open, showing 'Individual' as the selected option. An arrow points to the three dots next to the 'Individual' option, indicating where to click to change the portfolio type.

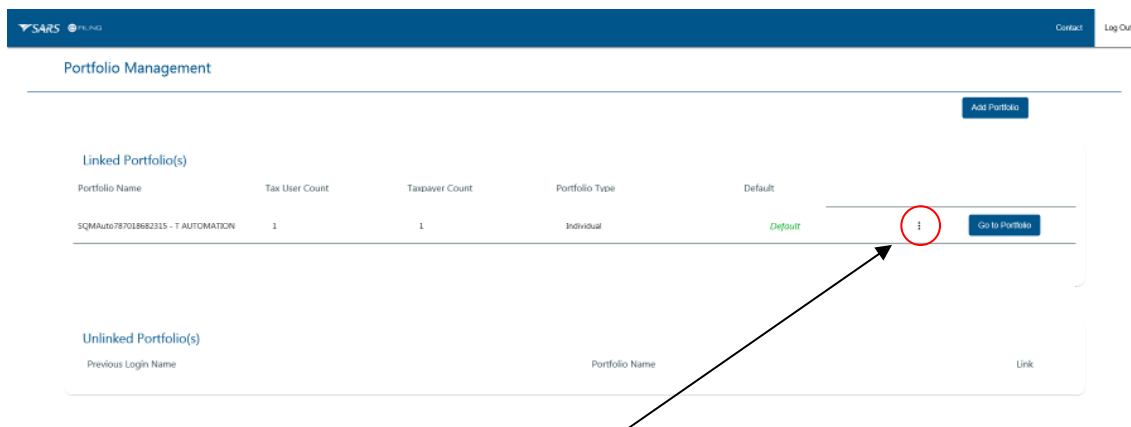
- b) The system displays a dropdown box. The user clicks on Portfolio Management.



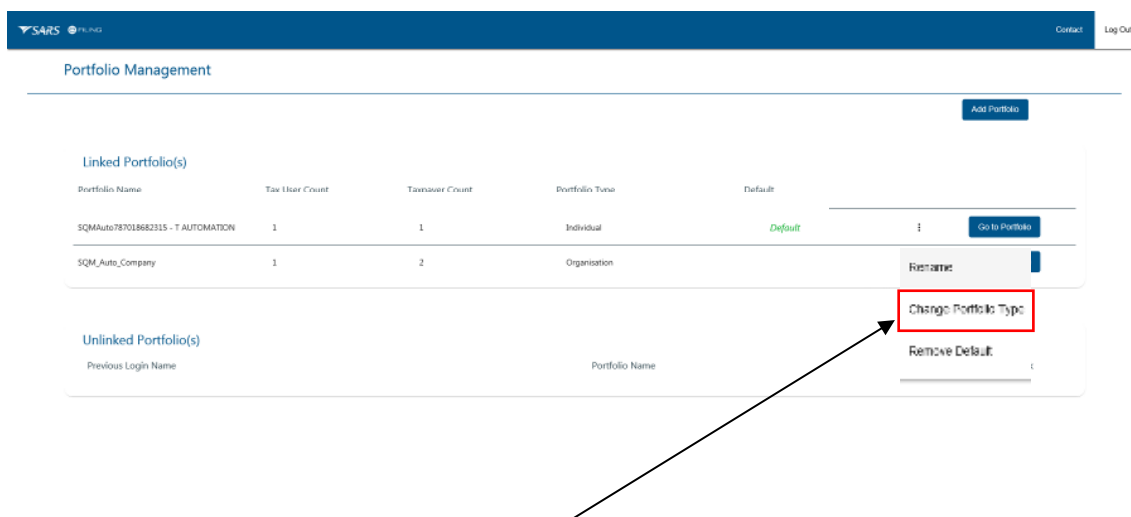
- c) The system displays the Portfolio Management page and the details of the user (see GEN-ELEC-18-G01).



- d) The user clicks on the three dots, next to Go to Portfolio.



- e) The system displays a dropdown list. The user clicks on Change Portfolio type.



- f) The user clicks on the Portfolio type dropdown box next to the SAVE button.

Portfolio Management

Add Portfolio

Linked Portfolio(s)

Portfolio Name	Tax User Count	Taxpayer Count	Portfolio Type	Default	
SQMAuto787018682315 - T AUTOMATION	1	1	Portfolio type	<div> <div></div> <div>Save</div> <div>Default</div> </div>	Go to Portfolio

Unlinked Portfolio(s)

Previous Login Name	Portfolio Name	Link
---------------------	----------------	------

ASK A QUESTION?

- g) The system displays the list of Portfolio Type options. The user selects Organisation.

Portfolio Management

Add Portfolio

Linked Portfolio(s)

Portfolio Name	Tax User Count	Taxpayer Count	Portfolio Type	Default	
		1	Individual	<div> <div></div> <div>Save</div> <div>Default</div> </div>	Go to Portfolio
SQM_Auto_Company	1	2	Tax Practitioner		Go to Portfolio
			Organisation		

Unlinked Portfolio(s)

Previous Login Name	Portfolio Name	Link
---------------------	----------------	------

- h) The system changes the portfolio type from individual to organisation. In order to save the changes, the user clicks the Save button.

Portfolio Management

Add Portfolio

Linked Portfolio(s)

Portfolio Name	Tax User Count	Taxpayer Count	Portfolio Type	Default	
SQMAuto787018682315 - T AUTOMATION	1	1	Organisation	Save Default	Go to Portfolio

Unlinked Portfolio(s)

Previous Login Name	Portfolio Name	Link
---------------------	----------------	------

- i) The system updates the user's portfolio type to organisation. The user clicks on Go to Portfolio button.

Portfolio Management

Add Portfolio

Linked Portfolio(s)

Portfolio Name	Tax User Count	Taxpayer Count	Portfolio Type	Default	
SQMAuto787018682315 - T AUTOMATION	1	1	Organisation	Default	Go to Portfolio

Unlinked Portfolio(s)

Previous Login Name	Portfolio Name	Link
---------------------	----------------	------

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- j) The system displays the user's changed portfolio details. The user checks if his/her user rights and/or roles is correct see paragraph 4. If correct the user continues with paragraph 3.3 a) below.

The screenshot shows the SARS eFiling interface. On the left is a sidebar with various menu items. The main content area has a top navigation bar with 'Home', 'User', 'Organisations', 'Returns', 'Customs', 'Duties & Levies', 'Services', 'Tax Status', and 'Contact'. Below this, there's a section for 'Taxpayers' and 'Users'. The 'Taxpayers' section has a table with columns: Name, Registration or ID number, Tax Reference Number, and Actions. The 'Users' section has a table with columns: Name of User, Last Logged In, and Last Return Filled. A red box highlights the 'Portfolio' dropdown menu, which is set to 'SQMAuto787018882315 - T AUTOMATION'. An arrow points from the 'Organisation' dropdown menu to the 'Taxpayers' table.

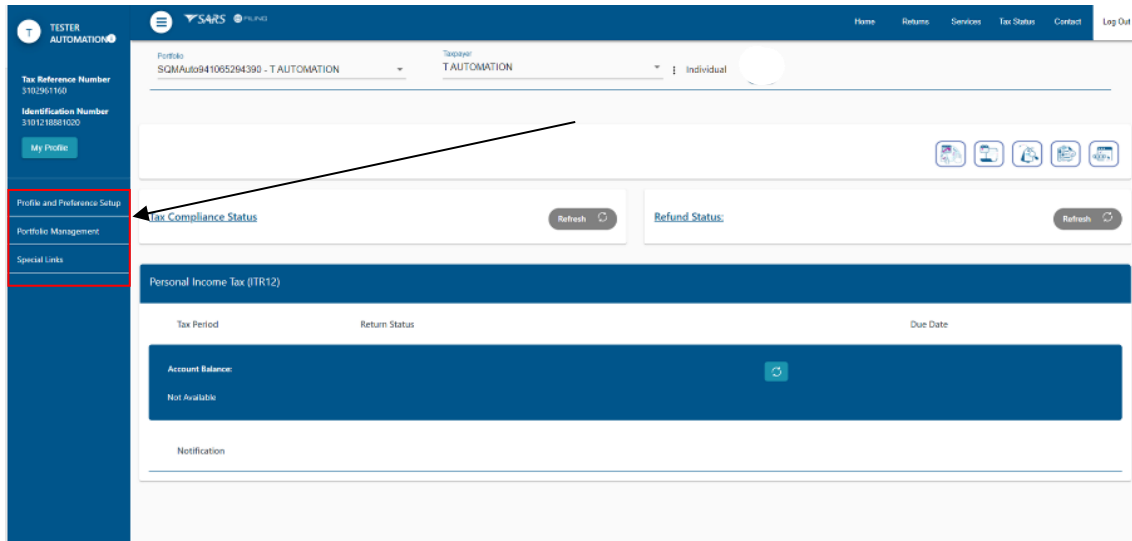
3.2 If the user needs to confirm whether the organisation profile is linked to his/her profile

- a) The user clicks on the My Profile button on the left side of the screen.

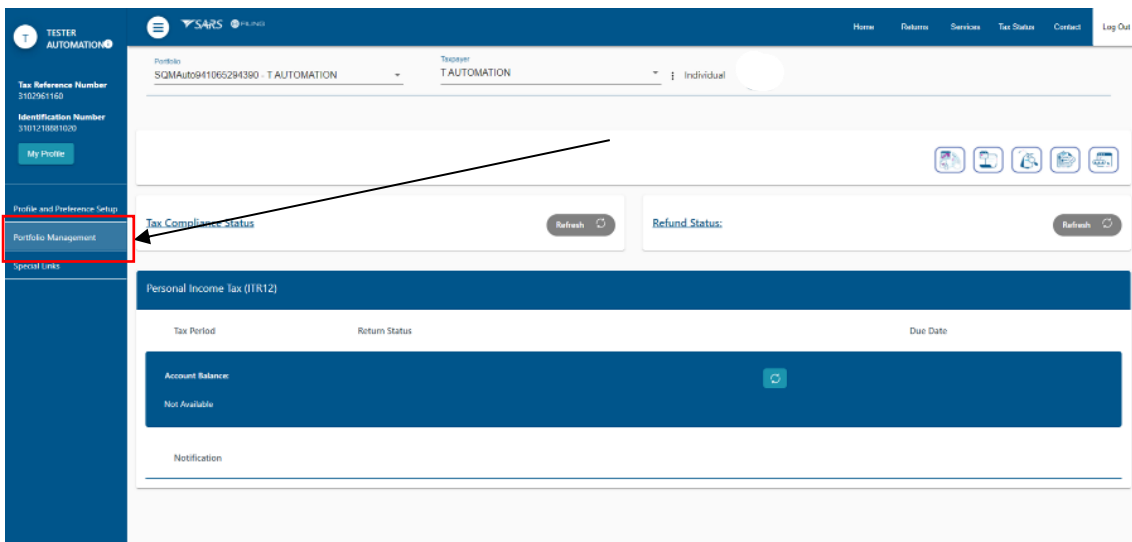
The screenshot shows the SARS eFiling interface. On the left is a sidebar with various menu items. The main content area has a top navigation bar with 'Home', 'Returns', 'Services', 'Tax Status', and 'Contact'. Below this, there's a section for 'My Profile'. The 'My Profile' section has a table with columns: Tax Period, Return Status, and Due Date. A red box highlights the 'Portfolio' dropdown menu, which is set to 'SQMAuto941085294390 - T AUTOMATION'. An arrow points from the 'Individual' dropdown menu to the 'My Profile' button.

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- b) The system displays the My profile options on the left side of the screen.

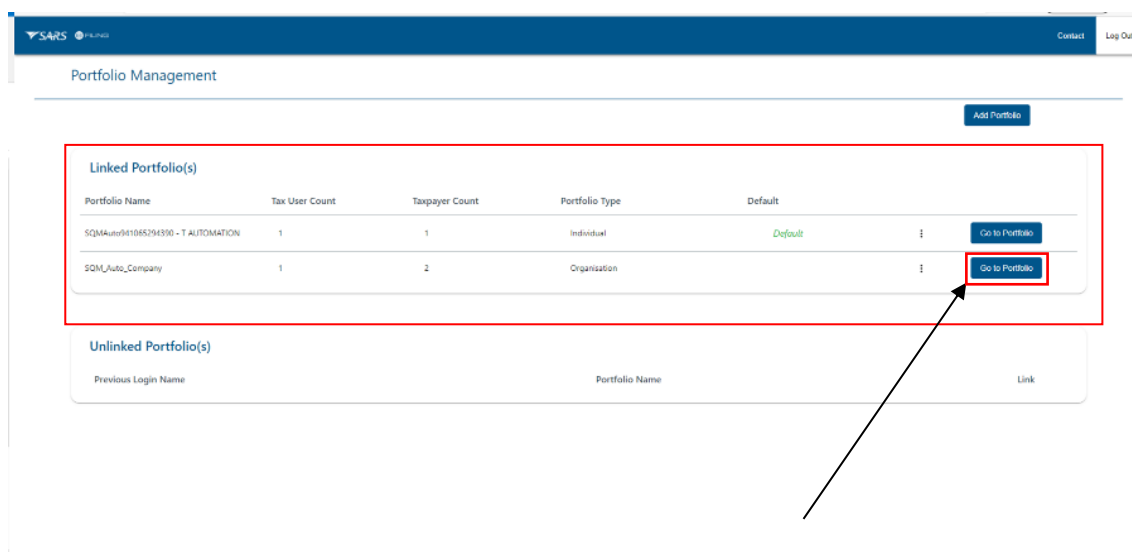


- c) The user clicks on Portfolio Management.

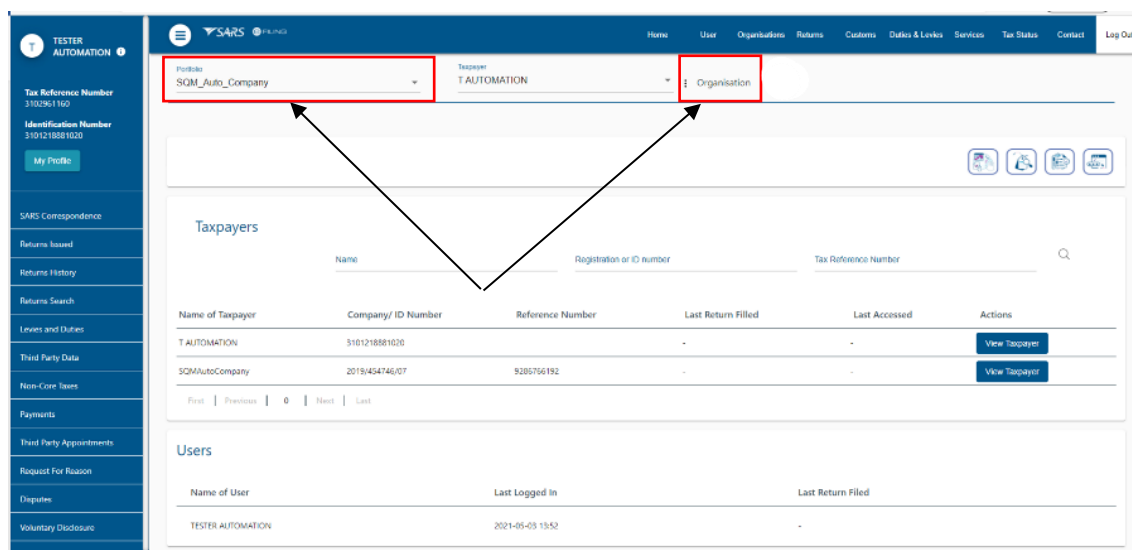


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- d) The system displays the Portfolio Management page indicating the organisation portfolios that are linked to user's portfolio. The user must click on the Go to Profile button of the organisation on whose behalf the user wishes to apply for an RLA client type.

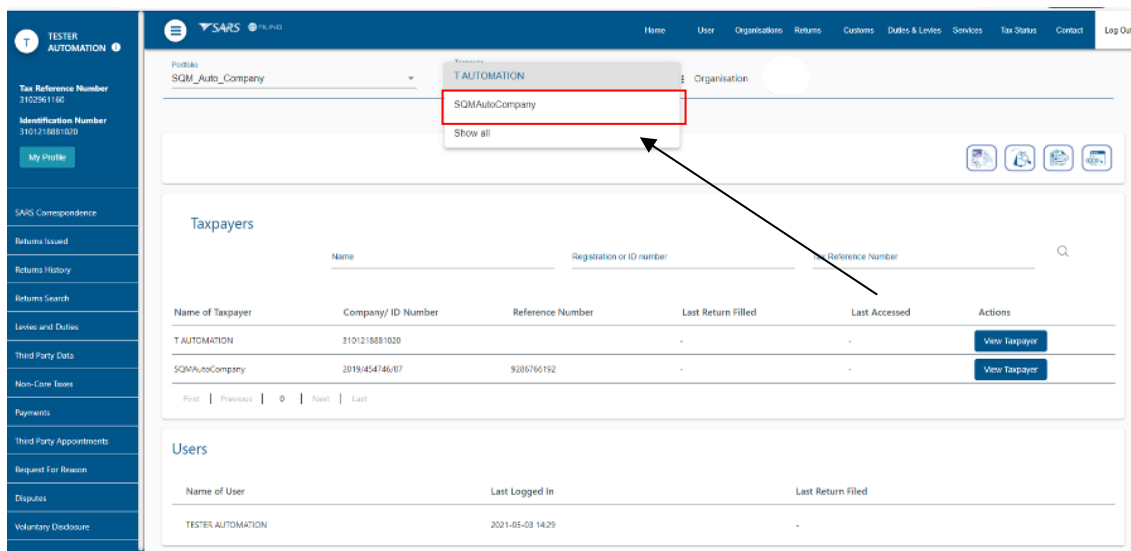


- e) The system changes the individual user's portfolio to that of the linked organisation.



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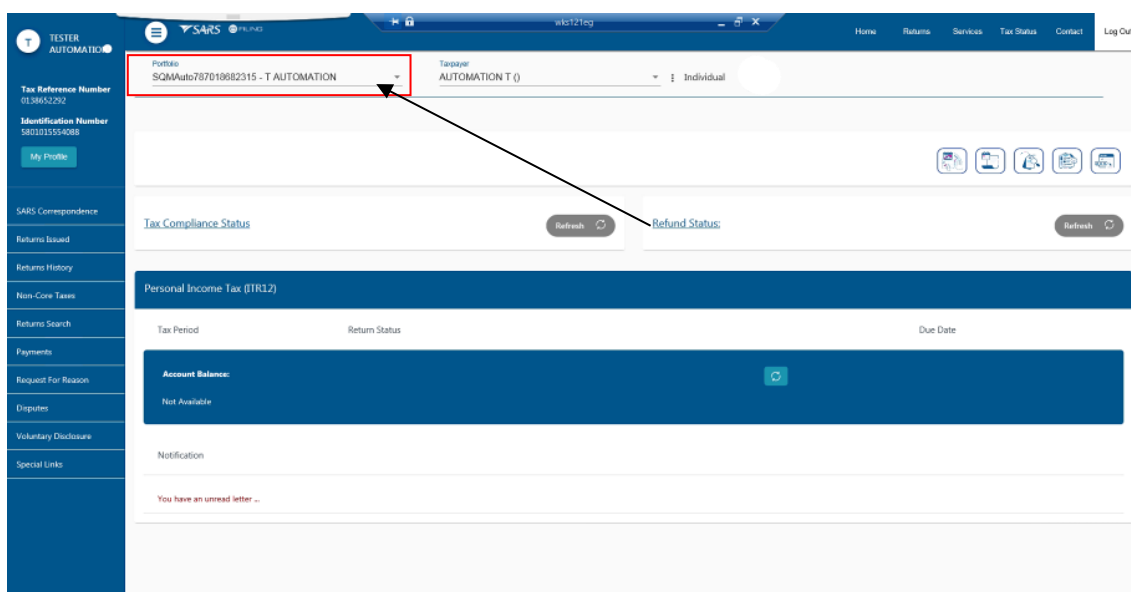
- f) The user must select the relevant taxpayer from the dropdown box before he/she continues with the process prescribed in paragraph 3.3 a) below.



The screenshot shows the SARS eFiling portal interface. On the left is a sidebar with navigation links. The main content area has a top navigation bar with 'Home', 'User', 'Organisations', 'Returns', 'Customs', 'Duties & Levies', 'Services', 'Tax Status', 'Contact', and 'Log Out'. Below this, there's a 'Portfolio' section with a dropdown menu showing 'SQM_Auto_Company'. A red box highlights the dropdown menu, which is open, showing 'T AUTOMATION' and 'SQMAutoCompany'. An arrow points to the 'SQMAutoCompany' option. Below the dropdown is a 'Taxpayers' table with columns: Name of Taxpayer, Company/ ID Number, Reference Number, Last Return Filled, Last Accessed, and Actions. The table lists two taxpayers: 'T AUTOMATION' and 'SQMAutoCompany'. Below the table is a 'Users' section with a table listing users, including 'TESTER AUTOMATION'.

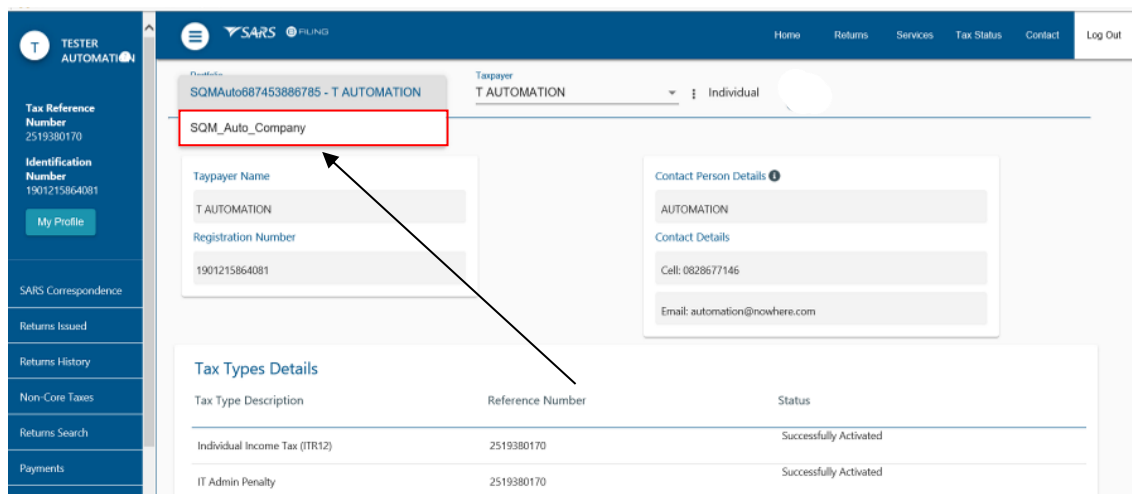
3.3 If the user knows that the portfolio of the organisation on whose behalf the user wishes to apply for an RLA client type is linked to his/her profile

- a) The user must either click on the portfolio dropdown icon to display the details of the organisations who are linked to his/her profile.



The screenshot shows the SARS eFiling portal interface. On the left is a sidebar with navigation links. The main content area has a top navigation bar with 'Home', 'Returns', 'Services', 'Tax Status', 'Contact', and 'Log Out'. Below this, there's a 'Portfolio' section with a dropdown menu showing 'SQMAuto787010882315 - T AUTOMATION'. A red box highlights the dropdown menu, which is open, showing 'SQMAuto787010882315 - T AUTOMATION'. An arrow points to the dropdown menu. Below the dropdown is a 'Tax Compliance Status' section with a 'Refund Status' button. Below this is a 'Personal Income Tax (ITR12)' section with a table listing tax periods, return status, and due dates. Below the table is an 'Account Balance' section showing 'Not Available'. Below this is a 'Notification' section with a message: 'You have an unread letter ...'.

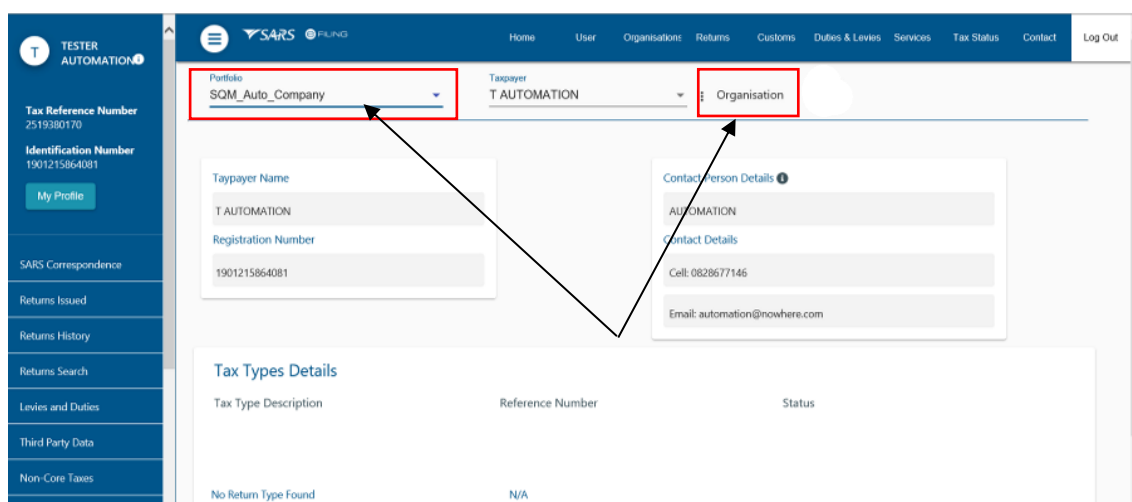
- b) The system displays the dropdown list of the organisations linked to the user's portfolio. The user clicks on the applicable organisations for example SQM Auto Company.



The screenshot shows the SARS eFiling interface. The 'Portfolio' dropdown is set to 'SQM Auto Company'. The 'Taxpayer' dropdown is set to 'T AUTOMATION'. The page displays contact details for 'T AUTOMATION' and a table of tax types.

Tax Type Description	Reference Number	Status
Individual Income Tax (ITR12)	2519380170	Successfully Activated
IT Admin Penalty	2519380170	Successfully Activated

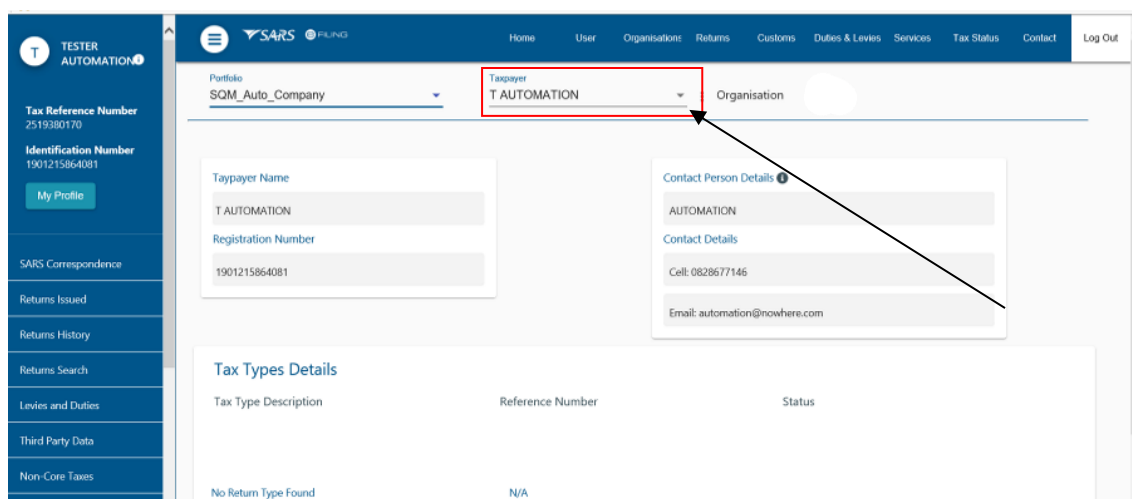
- c) The system displays the organisation's portfolio.



The screenshot shows the SARS eFiling interface. The 'Portfolio' dropdown is set to 'SQM Auto Company'. The 'Taxpayer' dropdown is set to 'Organisation'. The page displays contact details for 'T AUTOMATION' and a table of tax types.

Tax Type Description	Reference Number	Status
No Return Type Found	N/A	

- d) The user clicks on the taxpayer dropdown box to select the applicable taxpayer on whose behalf he/she will be submitting an application for an RLA client type.



The screenshot shows the SARS eFiling interface. The 'Portfolio' dropdown is set to 'SQM Auto Company'. The 'Taxpayer' dropdown is set to 'T AUTOMATION'. The page displays contact details for 'T AUTOMATION' and a table of tax types.

Tax Type Description	Reference Number	Status
No Return Type Found	N/A	

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- e) The system displays the list of all the taxpayer's linked to the user's profile. The user clicks on the taxpayer on whose behalf he/she will be submitting an application for an RLA client type.

The screenshot shows the SARS FILING interface. On the left is a sidebar with the user's profile (Tester Automation) and various menu items. The main area displays the 'Portfolio' dropdown set to 'SQM_Auto_Company'. A dropdown menu for 'Taxpayer' is open, showing 'T AUTOMATION' and 'SQMAutoCompany' (highlighted with a red box). An arrow points from the 'SQMAutoCompany' option to the 'Tax Types Details' section below. The 'Tax Types Details' section shows a table with columns for 'Tax Type Description', 'Reference Number', and 'Status'. The table is currently empty, displaying 'No Return Type Found' and 'N/A'.

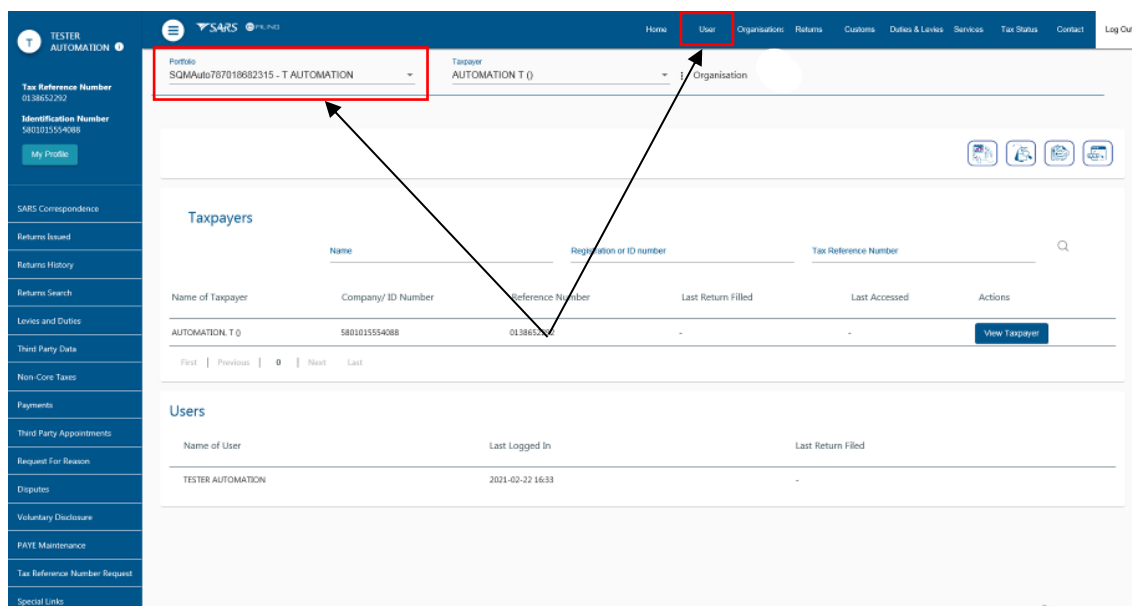
- f) The system displays the selected taxpayer company name.

The screenshot shows the SARS FILING interface after selecting the taxpayer. The 'Taxpayer' dropdown is now set to 'SQMAutoCompany' (highlighted with a red box). An arrow points from the 'SQMAutoCompany' option to the 'Tax Types Details' section below. The 'Tax Types Details' section now displays a table with columns for 'Tax Type Description', 'Reference Number', and 'Status'. The table contains two rows of data:

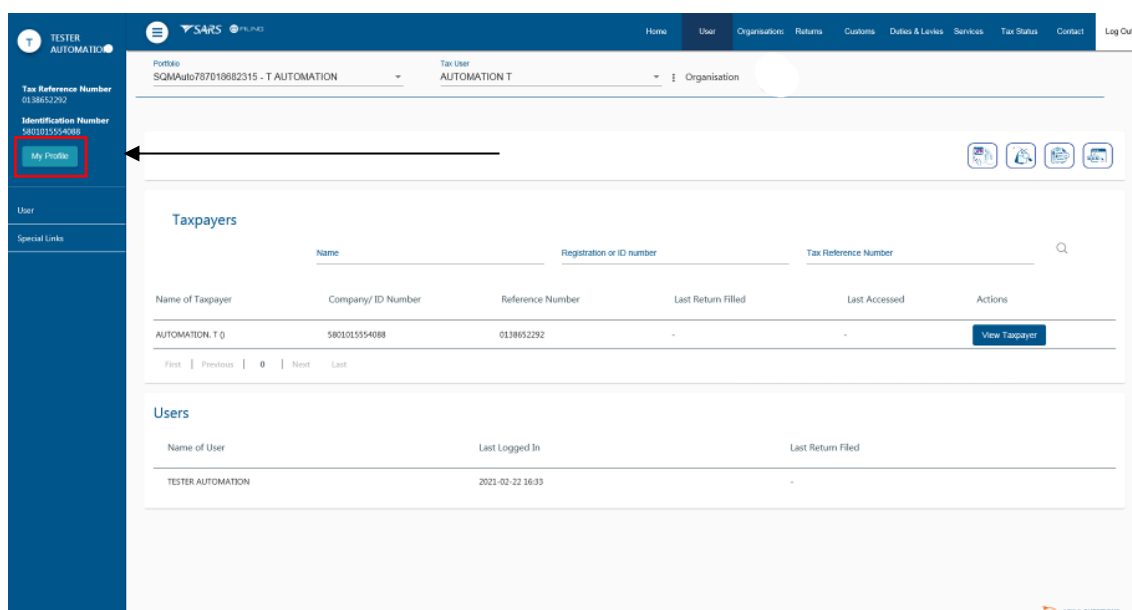
Tax Type Description	Reference Number	Status
Organisation Income Tax (ITR14/IT12E/ITR12T)	9344574182	Successfully Activated
IT Admin Penalty	9344574182	Successfully Activated

4 ASSIGN RLA USER RIGHTS OR ROLES ON eFILING

- a) In order to check if the user's rights and / or roles on eFiling is correct, the user selects the User tab in the top ribbon after the user changes his/her portfolio to organisation.

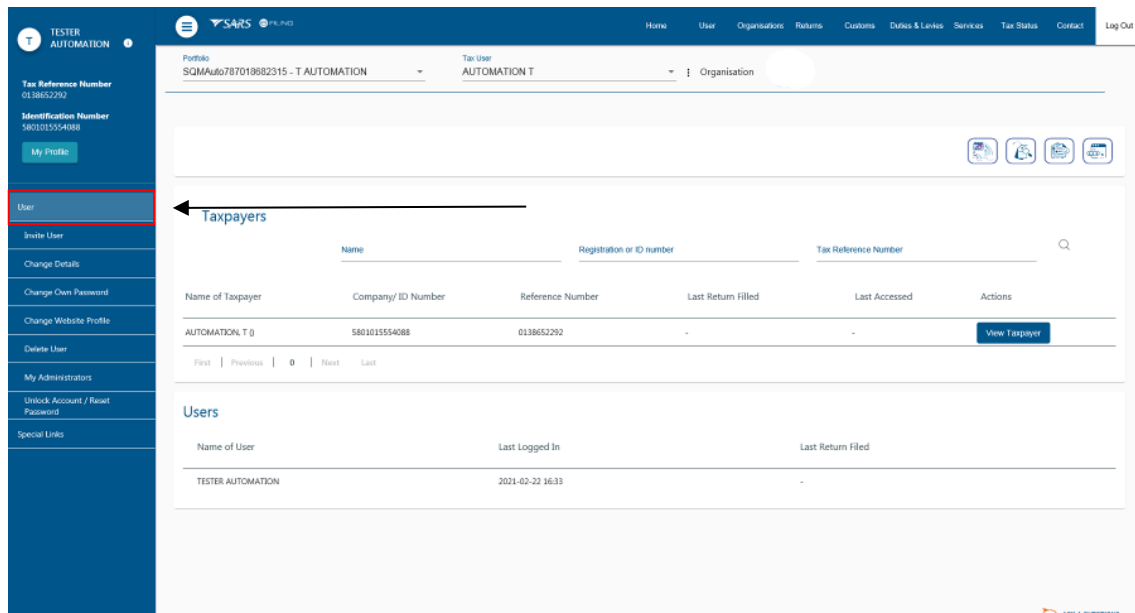


- b) The system displays the user's taxpayer and user details. The user clicks on the User option displayed on the left side of the screen.

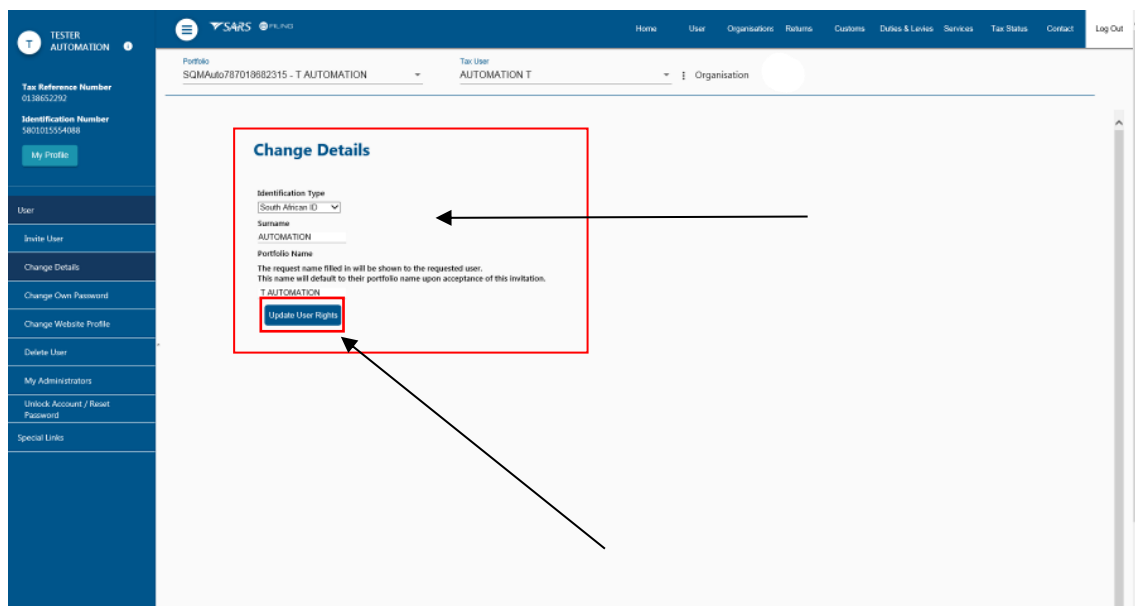


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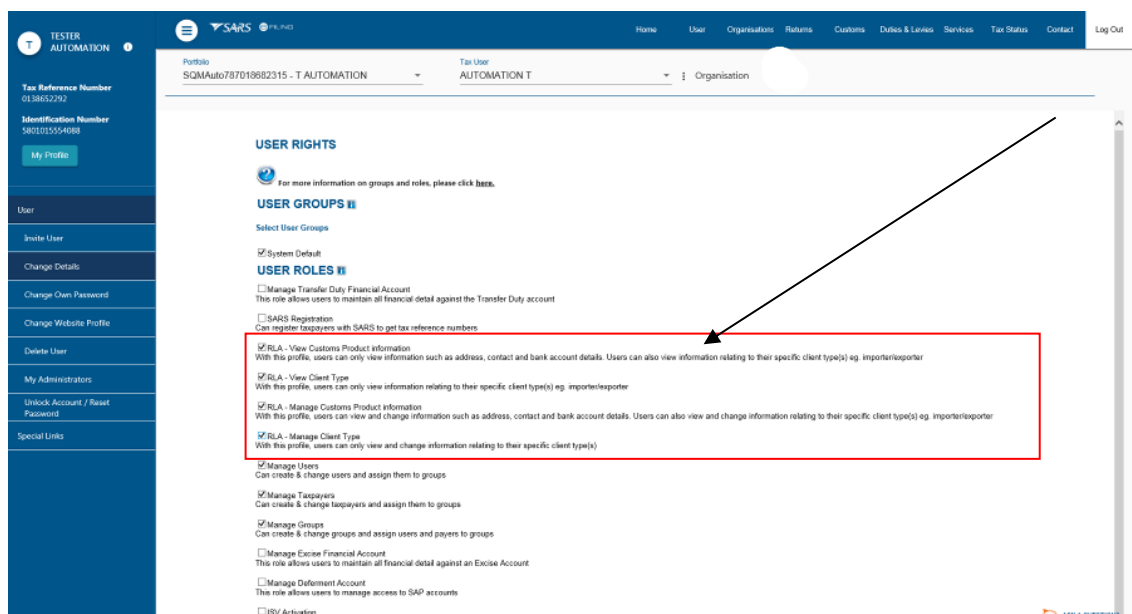
- c) The system displays the User Menu option. The user clicks on the Change Details option under the User Menu.



- d) The system displays the Change Details page. The user:
- Verifies his/her identification type, surname and profile name; and
 - Clicks on Update User Rights.



- e) The system displays the User Rights and Roles page.



- f) The user selects the applicable RLA user role. Only one (1) RLA user role can be selected at a time. Not all RLA user roles allow for the submission of new applications. Below is an explanation of each of the RLA user roles:

- RLA – View Customs Product Information** – With the profile a user can only view information such as address, contact and bank account details, including information that relates to his/her specific client type.
- RLA – View Client Type** – With this profile a user can only view information that relates to his/her specific client type(s) e.g. importer / exporter.
- RLA – Manage Customs Product information** – With this profile a user can view and change his/her information such as address, contact and bank account details, including information that relates to a specific or related client type.
- RLA – Manage Client type** – With this profile a user can only view and change information that relates to his/her client type(s) and not information pertaining to his/her Customs product information.

- g) In order to submit a new Customs client type application, the user:
- Selects the RLA user role, RLA – Manage Customs Product Information. If any of the other RLA user roles had been selected previously by the user, he/she must click on the block next to the RLA user role to deselect the roles not applicable.
 - Clicks on the continue button if in agreement with his/her selection.

For more information on groups and roles, please click [here](#).

USER GROUPS

Select User Groups

☒ System Default

USER ROLES

☐ Manage Transfer Duty Financial Account
This role allows users to maintain all financial detail against the Transfer Duty account

☐ SARS Registration
Can register taxpayers with SARS to get tax reference numbers

☐ RLA - View Customs Product information
With this profile, users can only view information such as address, contact and bank account details. Users can also view information relating to their specific client type(s) eg. importer/exporter

☒ RLA - View Client Type
With this profile, users can only view information relating to their specific client type(s) eg. importer/exporter

☒ RLA - Manage Customs Product information
With this profile, users can view and change information such as address, contact and bank account details. Users can also view and change information relating to their specific client type(s) eg. importer/exporter

☐ RLA - Manage Client Type
With this profile, users can only view and change information relating to their specific client type(s)

☒ Manage Users
Can create & change users and assign them to groups

☒ Manage Taxpayers
Can create & change taxpayers and assign them to groups

☒ Manage Groups
Can create & change groups and assign users and payers to groups

☐ Manage Excise Financial Account
This role allows users to maintain all financial detail against an Excise Account

☐ Manage Deferment Account
This role allows users to manage access to SAP accounts

☐ ISV Activation
This role allows users access to the ISV activation screen

☐ Directives

☐ Perform Bulk and Additional Payments
This role allows a user without full admin rights to perform bulk and additional payments.

Note: If no groups or roles are assigned to a user, the user will have limited access once logged into the system.

[Continue](#) [Back](#)

- h) The system displays the User summary page and the selected RLA user role. The user clicks on the Continue button.

USER SUMMARY

GROUPS SELECTED

System Default

ROLES SELECTED

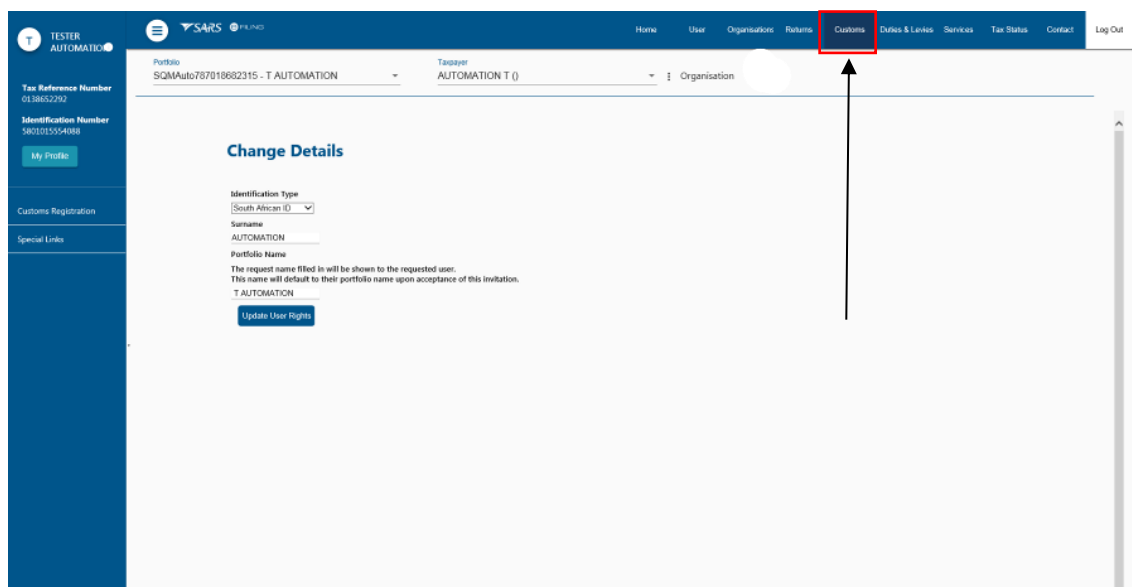
- With this profile, users can view and change information such as address, contact and bank account details. Users can also view and change information relating to their specific client type(s) eg. importer/exporter.
- Can create and change users and assign them to groups.
- Can create and change taxpayers and assign them to groups.
- Can create and change groups and assign users and payers to groups.

[Continue](#)

5 CAPTURING RLA CLIENT APPLICATION

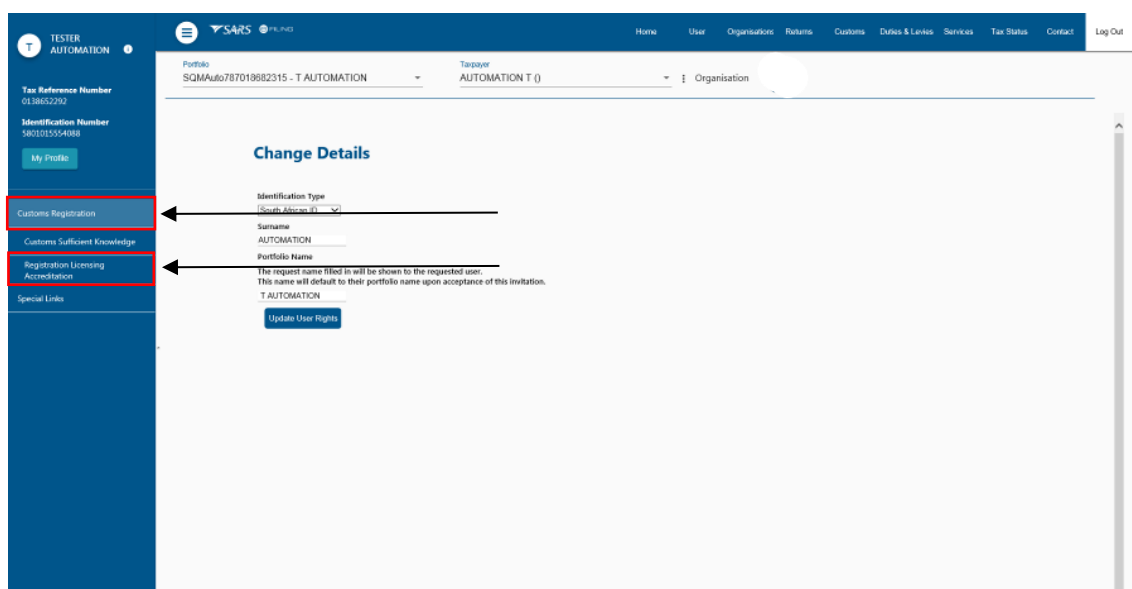
5.1 Access RLA functionality

- a) After the user selected the applicable organisation's portfolio and taxpayer applying for an RLA client type, the user clicks on the Customs tab in the top ribbon.



- b) The system displays the Customs Menu bar, and the user clicks on:

- Custom Registration; and
- Registration Licensing Accreditation.



c) The system displays the Registration Licensing and Accreditation page and if applying for a Customs client type:

i) For the first time the user must select the radio button next to New Application.

The screenshot shows the SARS 'Registration, Licensing and Accreditation' page. The left sidebar contains links like 'SARS Correspondence', 'Returns Issued', 'Returns History', 'Returns Search', 'Levies and Duties', 'Third Party Data', 'Non-Core Taxes', 'Payments', 'Third Party Appointments', 'Request For Reason', 'Disputes', 'Voluntary Disclosure', 'PAYE Maintenance', and 'Tax Reference Number Request'. The main content area displays the SARS logo and a message: 'For new Customs clients, please proceed to the Customs registration page. For existing Customs clients not able to view your Customs code, please perform merging of your tax and Customs products to enable the selection of your Customs code. If assistance is required in this regard, please call the Call centre or visit your closest SARS branch office.' Below this, there is a 'Customs Reference Number' field with a 'Select' button circled in red and an arrow pointing to it. A 'Continue' button is also visible.

ii) For another RLA client type the user selects the radio button next to the active Customs Reference number.

The screenshot shows the SARS 'Registration, Licensing and Accreditation' page for an existing client. The left sidebar contains links like 'Auto Mation', 'Tax Reference Number', 'Identification Number', 'My Profile', 'Customs Registration', 'Customs Sufficient Knowledge', 'Registration Licensing Accreditation', and 'Special Links'. The main content area displays the SARS logo and a 'Customs Reference Number' field with the value 'CU25003567'. The 'Status' is 'ACTIVE'. A 'Select' button is circled in red with an arrow pointing to it. A 'Continue' button is also visible.

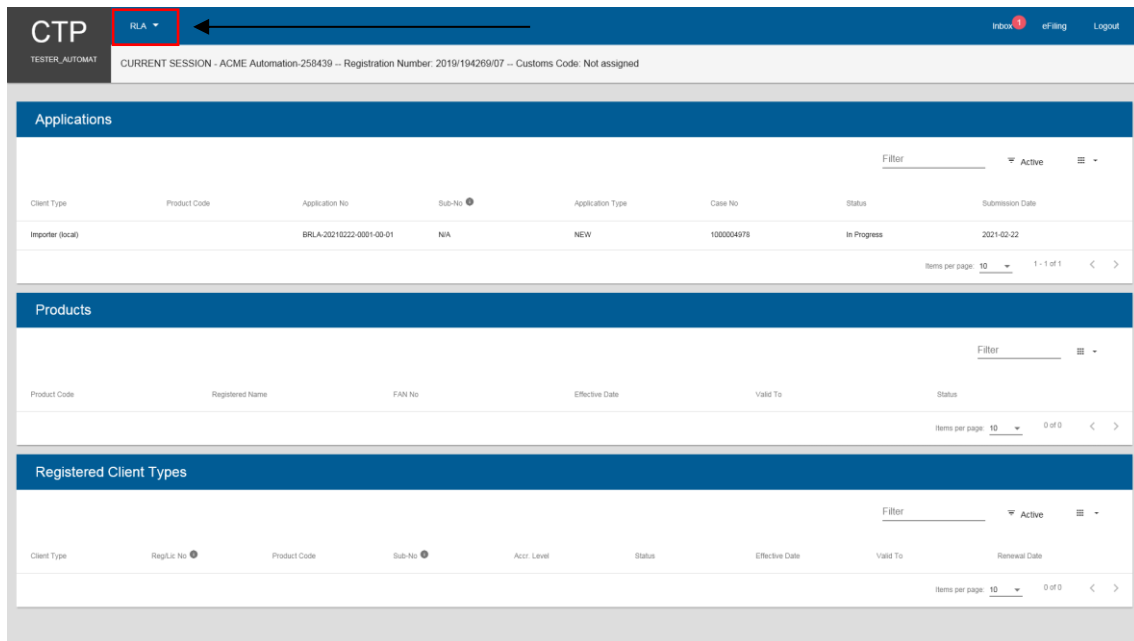
- d) The user clicks on the Continue button.

- e) The system displays the entity's RLA Dashboard. The green notification ribbon will only display if another eFiler has been granted shared access as prescribed in SC-CF-43.

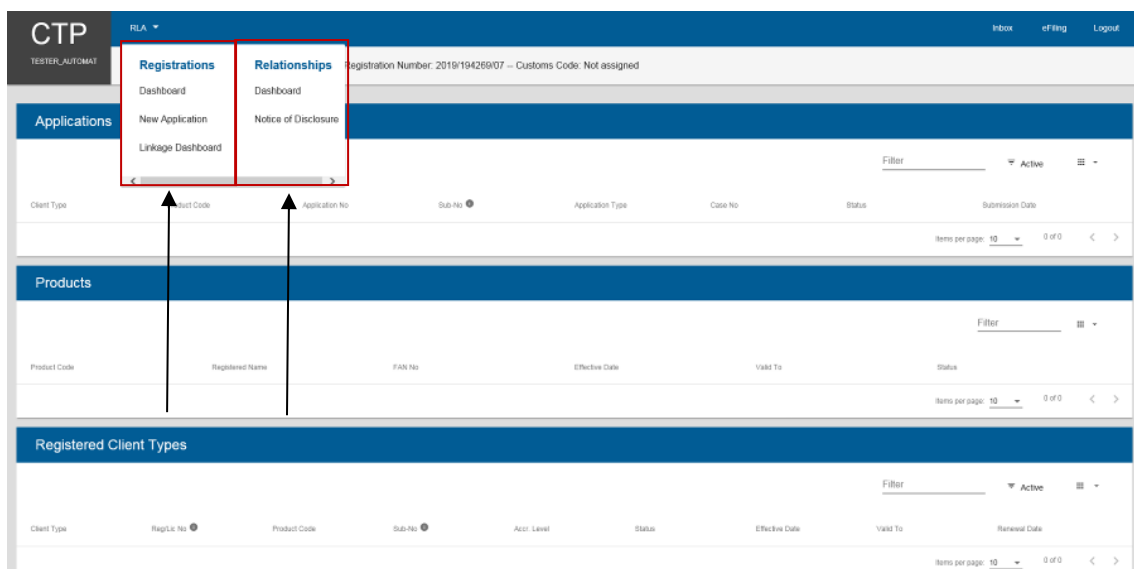
Client Type	Product Code	Application No	Sub-No	Application Type	Case No	Status	Submission Date
Registered agent Importers (non-local)	CU25013540	BRLA-20220414-0014-00-01	N/A	NEW	1000026145	In Progress	2022-04-14
Clearing Agent	CU25013540	BRLA-20220720-0002-00-01	N/A	NEW	1000026335	In Progress	2022-07-20
Container depot	CU25013540	BRLA-20220916-0001-00-01	N/A	NEW	1000026408	In Progress	2022-09-16
Exporter for GSP - AGORA (local)	CU25013540	BRLA-20220920-0001-00-01	N/A	NEW	1000026410	In Progress	2022-09-20

Product Code	Registered Name	RAN No	Effective Date	Valid To	Status
CU25013540	ACME Automation-112185	8125011808	2022-04-12		ACTIVE

- f) The user clicks on the RLA dropdown arrow to display the RLA Menu.

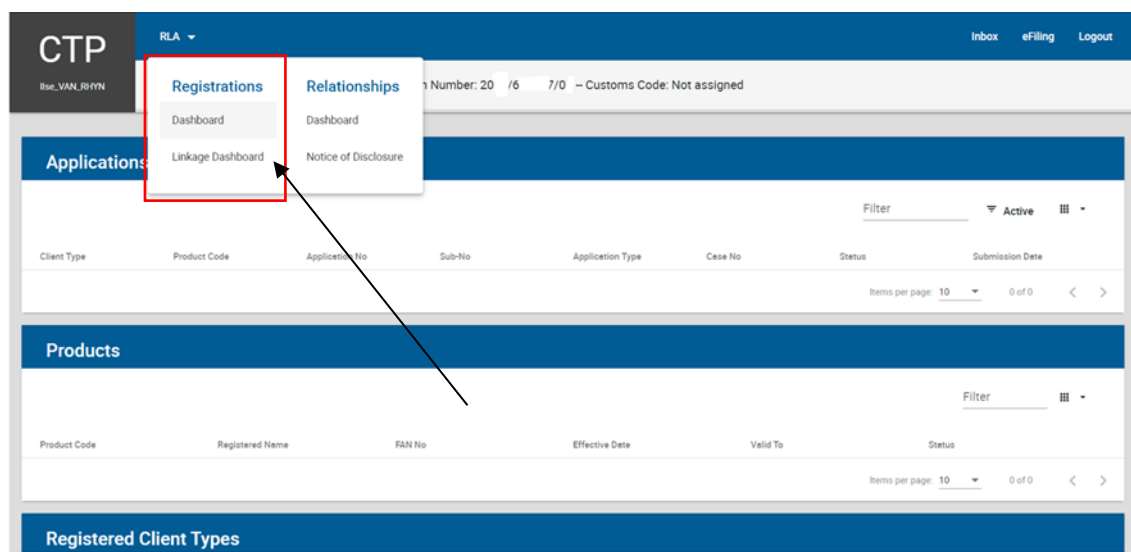


- g) The system displays the RLA Menu.



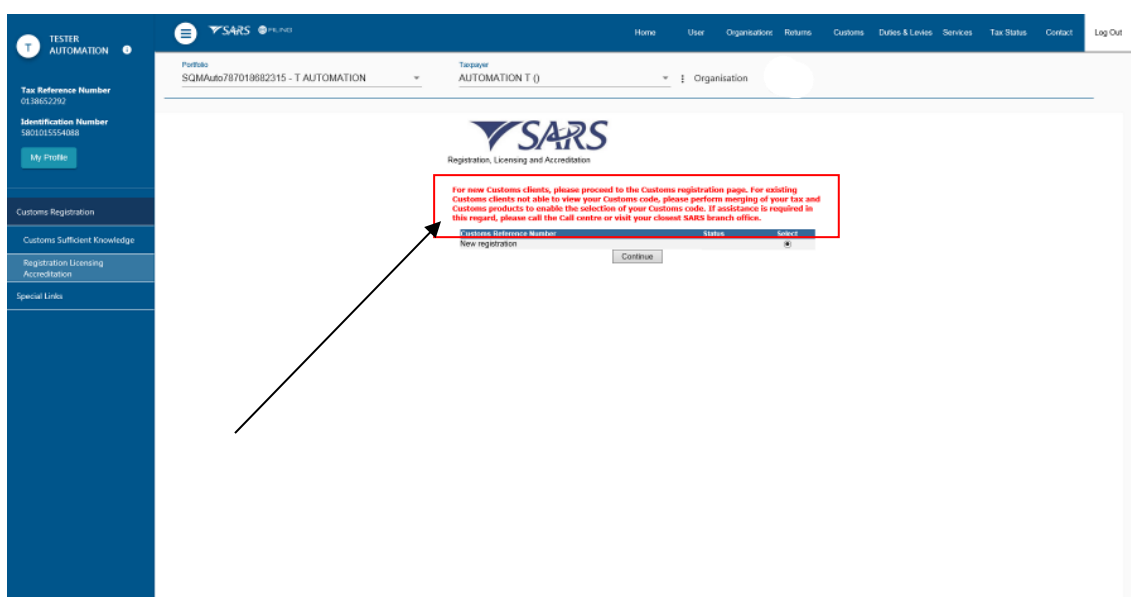
Effective Date: 30 September 2025

- h) If the option New Application is not displayed under the RLA Registration menu then this means that not all the mandatory information pertaining to the legal entity has been captured on the RAV01. In order to resolve this, follow the process described in GEN-REG-01-G04.



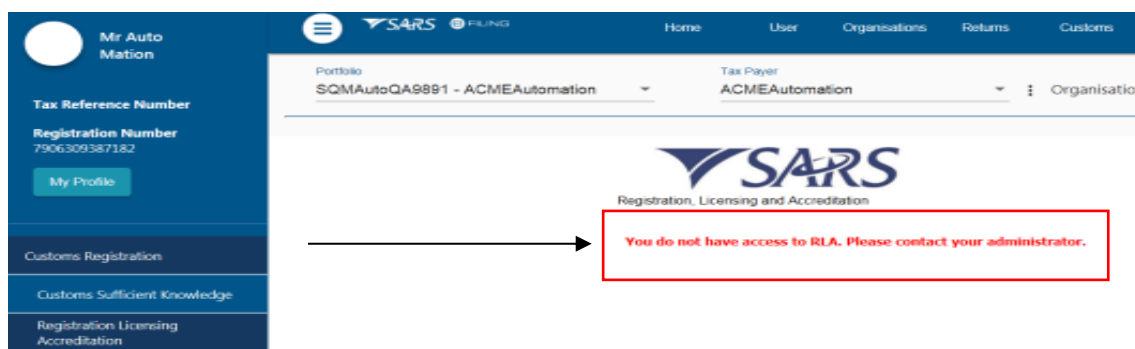
- i) Resolving error messages

- i) If the user is already a registered or licensed RLA client and his/her RLA Customs client number does not display on the RLA page, the user is required to perform merging of tax and Customs products. The process of merging is prescribed in GEN-ELEC-15-G01.

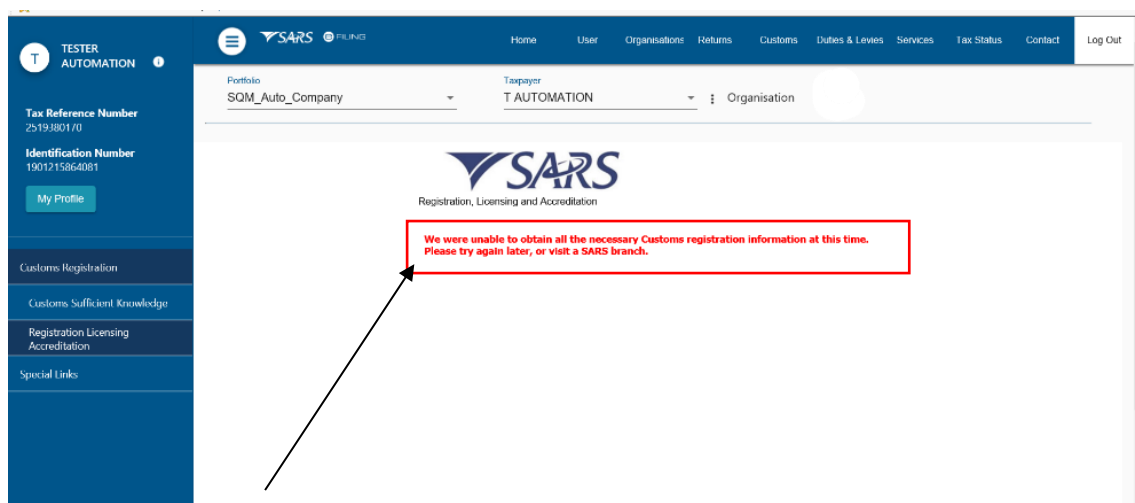


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- ii) If the incorrect eFiling user roles have been assigned to an eFiler user profile, the system displays a message indicating that the eFiler does not have access to RLA. The eFiler must contact his/her eFiling administrator to correct it, see GEN-ELEC-18-G01.

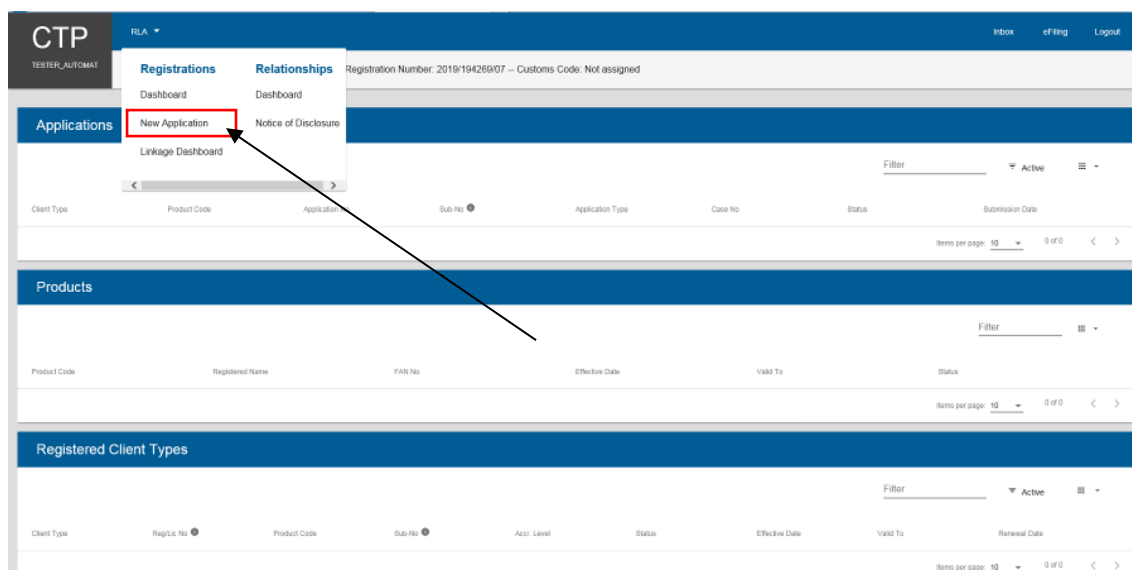


- iii) If the system displays a message that the necessary Customs registration information is not available, the user must check if he/she:
- Selected the correct RLA user role as prescribed in paragraph 4; or
 - Changed his/her portfolio from individual to company as prescribed in paragraph 3.

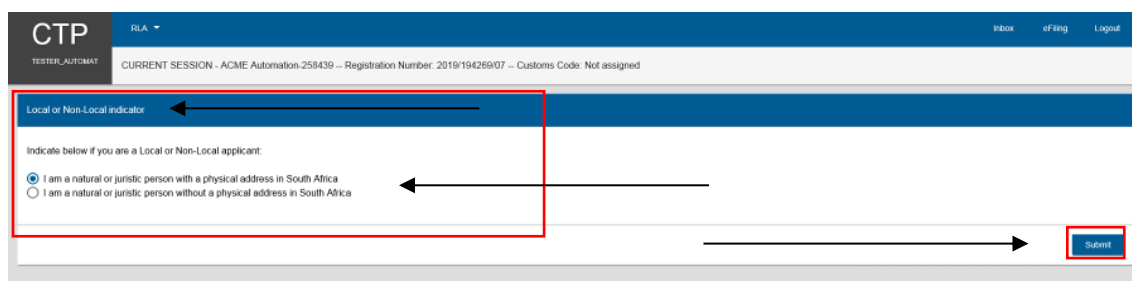


5.2 Identify applicable client type

- a) After the user logged in on eFiling as prescribed in paragraph 2 to 3 and wishes to submit an application for a Customs RLA client type the user clicks on New Application under the RLA Registration menu.



- i) If applying for a Customs client for the first time on RLA the system displays the Local or Non-Local indicator:
- The user selects the applicable radio button to indicate if the applicant is a natural or juristic person:
 - With a physical address in South Africa: or
 - Without a physical address in South Africa.
 - The user clicks on the Submit button and proceeds with paragraph ii)A) below.



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- ii) If applying for another Customs client on RLA the user selects the RLA client type applying for under the selected category (e.g. Registration, Licensing or Reporting) by:
- Clicking on the dropdown arrow next to the applicable category to select the RLA client type from the dropdown list; or
 - Capturing the name of the RLA client type in the search field.

CTP RLA

TESTER_AUTOMATION CURRENT SESSION - ACME Automation-342542 -- Registration Number: 2019/766418/07 -- Customs Code: Not assigned

Application client type

Please select the client type you want to register for:

Search

▼ Licensing

▼ Registration

▼ Reporting

Application client type

Please select the client type you want to register for:

Search

▲ Licensing

▲ Warehouses

Storage Warehouse (OS) - Imported Goods

Storage Warehouse (OS)- Imported Goods - Stockist

Special Storage Warehouse (SOS) - Dutiable Imported Goods

Special Storage Warehouse (SOS) - Duty free Imported Goods for Export (Sec 21.3)

Special Storage Warehouse (SOS) - Dutiable locally manufactured goods for Export

Special Storage Warehouse (SOS) - Inbound duty and tax free shop

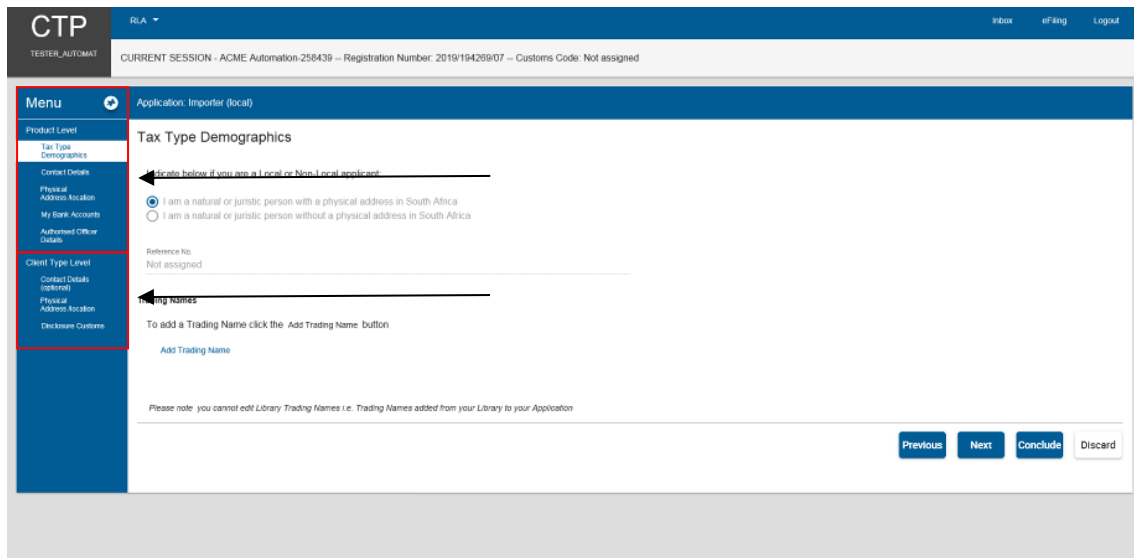
Special Storage Warehouse (SOS)- Outbound duty and tax free shop

Special Storage Warehouse (SOS) - Inbound and Outbound duty and tax free shop

Special Storage Warehouse (SOS) - Supply Ship/Aircraft stores

Special Storage Warehouse (SOS) -Supply Duty and Tax free shops and Ship/Aircraft stores

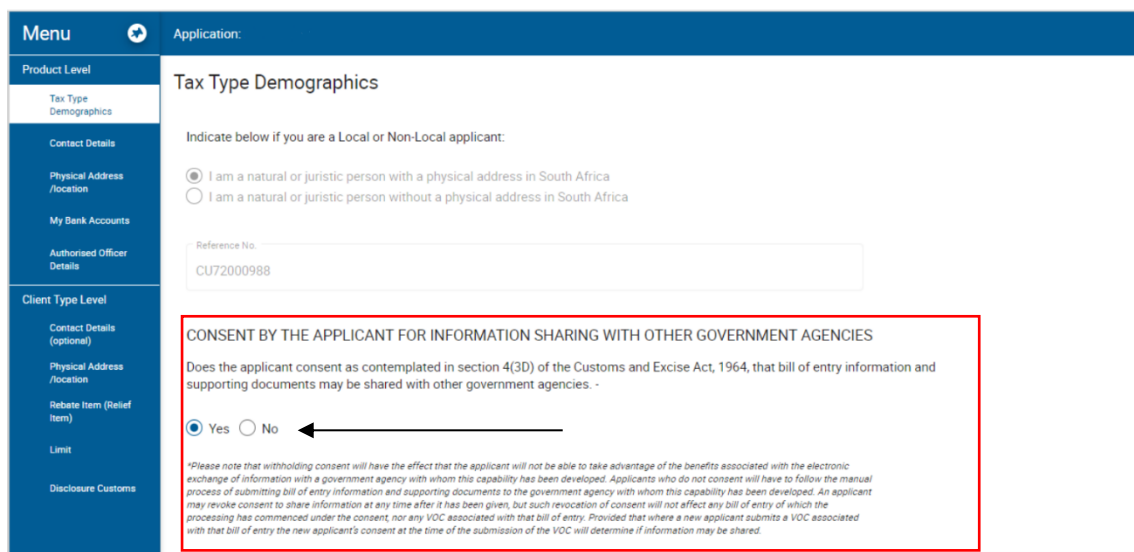
- b) The system displays the required details to be captured by the user.
- i) If applying for an RLA client type for the first time, the user must capture the applicant's Product level details (see paragraph 5.3 below) and client Level details (see paragraph 5.4 below).
 - ii) If an existing RLA client is applying for another RLA client type, the user only captures the Client Level details of the applicant (see paragraph 5.4) not previously captured.



5.3 Product level details

5.3.1 Tax type demographics

- a) SARS would like to exchange your declaration information electronically with other government agencies (OGAs) when your imported or exported goods have been detained for inspection by them.
- b) When applying for an importer or exporter client type you are therefore required to tick the:
- i) Yes radio button to grant SARS consent; or
 - ii) No radio button to refuse consent.



- c) The user clicks on Add Trading Name in order to capture the applicant's trading name.

- d) The system displays the Add trading name window:

- i) The Library items contain a list of all previously captured trading names. The Library items enable a user to reuse previously captured data by clicking on that information which is then populated onto his/her electronic application form.

- ii) If no records are found under Library Items, the user:
- Clicks on the Add new trading name option to display the Add trading name capture window; and
 - Captures the trading name.
 - Once the trading name has been captured, the system activates the Submit option. If the information is:
 - Correct the user clicks Submit; or
 - Not correct the user clicks on the Cancel option.

- iii) The system populates the trading name onto the Tax Type Demographics page.

- iv) If incorrectly captured, the user will be able to delete it by clicking on Delete and then on Add trading name.

- v) If the trading name is correct:
- The user clicks on the Next button to progress to the next field which is Contact details under Product Level; or
 - The user clicks on the Contact Details link in the Menu; and
 - The trading name captured by the user is automatically saved.

- vi) If the user clicks on the Conclude button by mistake, the system displays an error message, see paragraph 9 e) below to resolve the error.

The screenshot shows the SARS Customs Trader Portal interface. On the left is a blue sidebar with a menu. The main content area is titled 'Tax Type Demographics'. It includes a section for 'Indicate below if you are a Local or Non-Local applicant:' with two radio buttons: 'I am a natural or juristic person with a physical address in South Africa' (selected) and 'I am a natural or juristic person without a physical address in South Africa'. Below this is a 'Reference No.' field with the value 'Not assigned'. The 'Trading Names' section follows, with instructions to add a trading name and a list containing 'Trading as Warehouse Auto'. An 'Add Trading Name' button is present. At the bottom, there is a note: 'Please note you cannot edit Library Trading Names i.e. Trading Names added from your Library to your Application'. At the very bottom right, there are four buttons: 'Previous', 'Next', 'Conclude', and 'Discard'. The 'Conclude' button is highlighted with a red box, and a red arrow points to it from the word 'Delete'.

- vii) If the user wishes to discontinue his/her application, the user clicks on the Discard button and continues with the process prescribed in paragraph 8 below.

This screenshot is identical to the one above, showing the same SARS Customs Trader Portal interface. However, in this version, the 'Discard' button at the bottom right is highlighted with a red box, and a red arrow points to it from the word 'Delete'.

5.3.2 Contact details

- a) In order to receive electronic notifications, the user must capture his/her:

- i) Cell phone number;
- ii) Email address; and
- iii) Contact person's name.

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- b) The fields home / business telephone number, fax number and / or web address are optional.

CTP RLA * Index eFiling Logout

CURRENT SESSION - ACME Automation 258439 -- Registration Number: 2019/194269/07 -- Customs Code: Not assigned

Menu Application: Importer (local)

Product Level

Tax Type Demographics

Contact Details

Home Tel No + Click + to add a new number

Business Tel No + Click + to add a new number

Fax No + Click + to add a new number

Cell No + Click + to add a new number

Email + Click + to add a new email address

Web Address 0 / 80

Contact Person Name * 0 / 100

Previous Next Conclude Discard

- c) Cell phone

- i) If no cell phone number is displayed or the user must add another cell phone number, he/she must click on the (+) plus icon next to Cell No to display the Add cell phone number window.

CTP RLA * Index eFiling Logout

CURRENT SESSION - ACME Automation 258439 -- Registration Number: 2019/194269/07 -- Customs Code: Not assigned

Menu Application: Importer (local)

Product Level

Tax Type Demographics

Contact Details

Home Tel No + Click + to add a new number

Business Tel No + Click + to add a new number

Fax No + Click + to add a new number

Cell No + Click + to add a new number

Email + Click + to add a new email address

Web Address 0 / 80

Contact Person Name * 0 / 100

Previous Next Conclude Discard

- ii) If the cell phone number is displayed under the Library Items, the user selects the applicable cell phone number and submits the selected information. If the status of the selected Library item is:
- Verified, the user will not be required to upload the supporting documents.
 - Unverified, the user is required to upload supporting documents for verification purposes as prescribed in paragraph 10.

CTP RLA ▾ Inbox eFiling Logout

CURRENT SESSION - ACME Automation-258439 -- Registration Number: 2019/194269/07 -- Customs Code: Not assigned

Menu Application: Importer (local)

Product Level
Tax Type Demographics

Contact Details
Home Tel No: 0124224000
Click + to add a new number

Physical Address / location
Click + to add a new address

My Bank Accounts

Authorised Officer Details

Client Type Level
Contact Details (optional)
Physical Address / location
Disclosure Customs

Add cellphone number

Library Items Add new cellphone number

The following cellphone numbers appear in your library. To add from your library below, select the item with the applicable cellphone number.

cellphone number	Status	Usage
XXXXXXXX	Verified	INCOME_TA 24 9020017271

Items per page: 5 1 - 1 of 1 < >

Cancel Submit

Previous Next Conclude Discard

- iii) If the cell phone number to be captured is not displayed under the Library Items:
- The user clicks on Add new cell phone number.

CTP RLA ▾ Inbox eFiling Logout

CURRENT SESSION - ACME Automation-258439 -- Registration Number: 2019/194269/07 -- Customs Code: Not assigned

Menu Application: Exporter (local)

Product Level
Tax Type Demographics

Contact Details
Home Tel No: 0124224000
Click + to add a new number

Physical Address / location
Click + to add a new address

My Bank Accounts

Authorised Officer Details

Client Type Level
Contact Details (optional)
Physical Address / location
Disclosure Customs

Add cellphone number

Library Items Add new cellphone number

Please complete the following fields to add a new cellphone number:

Cell No * 0 / 15 Please retype Cell No * 0 / 15

Cancel Submit

- The system displays the Add cell phone capturing window.

- C) The user captures the cell phone number twice to avoid capturing errors. If captured:
- Correctly, the user clicks on Submit; or
 - Incorrectly, the user clicks on Cancel and recaptures the correct cell phone number.

- iv) After submitting the added cell phone number the system:
- Returns to the main Contact Details page; and
 - Displays the cell phone number added.
- v) If captured incorrectly, the user clicks on Remove and recaptures his/his cell phone number.

d) Email address

- i) If no email address is displayed or the user must add another email address, he/she must click on the (+) plus icon next to Email to display the Add email window.

The screenshot shows the 'Contact Details' form in the CTP system. The 'Email' field is highlighted with a red box, and a black arrow points to the plus icon next to it. The form includes fields for Home Tel No, Business Tel No, Fax No, and Cell No, each with a plus icon to add a new number. The 'Email' field is currently empty, and the 'Web Address' field is also empty. The 'Contact Person Name' field is marked as mandatory. The form has 'Previous', 'Next', 'Conclude', and 'Discard' buttons at the bottom.

- ii) If the email address is displayed under Library Items, the user selects the applicable email address and submits the selected information. If the status of the selected Library item is:
- Verified, the user will not be required to upload the supporting documents.
 - Unverified, the user is required to upload supporting documents for verification purposes as prescribed in paragraph 10.

The screenshot shows the 'Add email address' dialog box. The 'Library Items' tab is selected, and a table of email addresses is displayed. The 'Automation@nowhere.co.za' item is highlighted with a red box. The table has columns for 'email address', 'Status', and 'Usages'. The 'Automation@nowhere.co.za' item has a status of 'Verified' and a usage of 'INCOME TAX 9594709173'. The dialog box has 'Cancel' and 'Submit' buttons at the bottom. A black arrow points to the 'Submit' button.

email address	Status	Usages
Automation@nowhere.co.za	Verified	INCOME TAX 9594709173

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- iii) If the email address to be captured is not displayed under the Library Items:
- The user clicks on Add new email address.
 - The system displays the Add email address window.
 - The user captures the email address twice to avoid capturing errors. If captured:
 - Correctly, the user clicks on Submit; or
 - Incorrectly, the user clicks on Cancel and recaptures the correct email address.

- iv) After submitting the add email address the system:
- Returns to the main Contact Details page; and
 - Displays the email address added.
- v) If captured incorrectly the user clicks on Remove and recaptures his/her email address.

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- e) The web address details are optional, the application will not be rejected if not provided.

CTP
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RIA

INBOX eFiling Logout

CURRENT SESSION - ACME Automation-258439 -- Registration Number: 2019/194269/07 -- Customs Code: Not assigned

Menu Application: Importer (local)

Product Level
Tax Type
Demographics

Contact Details

Home Tel No
0124424000
Click + to add a new number

Business Tel No
0124424000
Click + to add a new number

Remove

Fax No
Click + to add a new number

Cell No
0833899484
Click + to add a new number

Remove

Email
fwilliams@sars.gov.za
Click + to add a new email address

Remove

Web Address

Contact Person Name *

Field is mandatory

Previous Next Conclude Discard

- f) The Contact Person Name is mandatory. The user:

- i) Clicks on Contact Person Name.
- ii) Captures the contact person's name.

CTP
TESTER_AUTOMAT

RIA

INBOX eFiling Logout

CURRENT SESSION - ACME Automation-258439 -- Registration Number: 2019/194269/07 -- Customs Code: Not assigned

Menu Application: Importer (local)

Product Level
Tax Type
Demographics

Contact Details

Home Tel No
0124424000
Click + to add a new number

Business Tel No
0124424000
Click + to add a new number

Remove

Fax No
Click + to add a new number

Cell No
0833899484
Click + to add a new number

Remove

Email
fwilliams@sars.gov.za
Click + to add a new email address

Remove

Web Address

Contact Person Name *

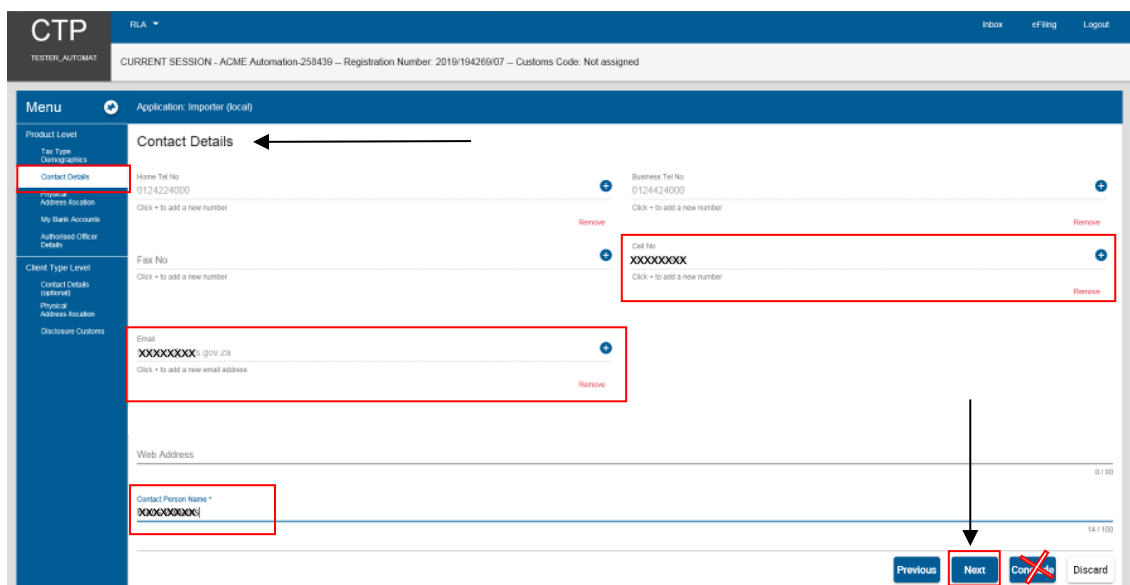
XXXXXXXXXX

Previous Next Conclude Discard

- iii) Clicks on the:
 - A) Next button to progress to the next field which is Physical Address / Location under Product Level; or
 - B) Physical Address / Location link in the Menu.
- g) The contact details captured by the user is automatically saved.

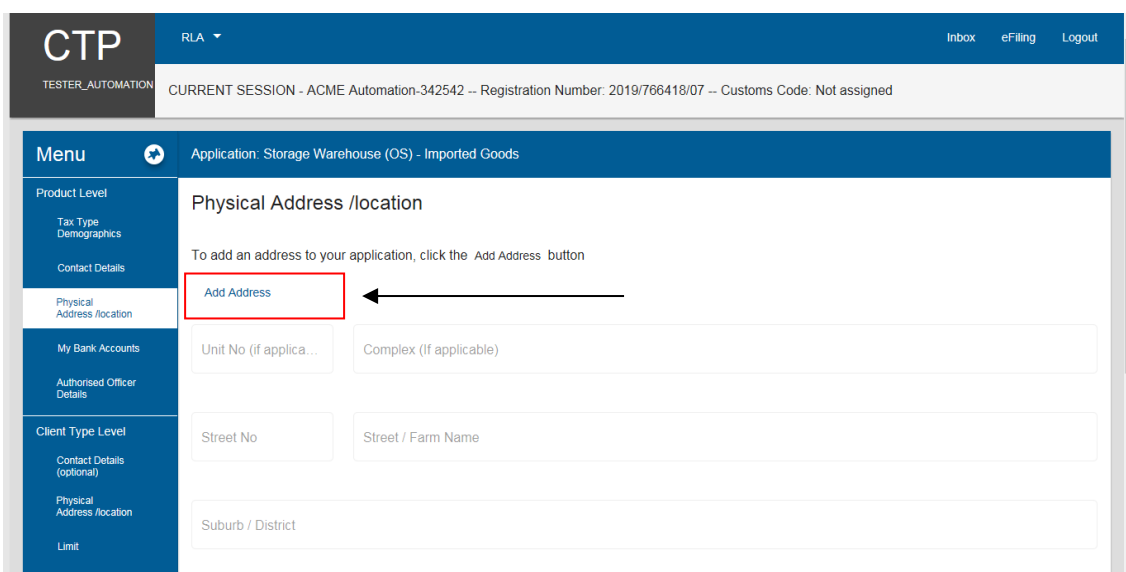
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- h) If the user clicks on the Conclude button by mistake, the system displays an error message. See paragraph 9 e) below to resolve the error.



5.3.3 Physical Address / Location

- a) If no physical address is displayed on the main Physical Address / Location page or the user must add another Physical Address / Location, he/she must click on Add address to display the Add address capture window.



- b) If the physical address / location details is displayed under the Library items, the user selects the applicable physical address / location and submits the selected information. If the status of the selected Library item is:
- i) Verified, the user will not be required to upload the supporting documents.

- ii) Unverified, the user is required to upload supporting documents for verification purposes as prescribed in paragraph 10.

CTP
Tesslyn Goodyear

RLA

Inbox Logout

CURRENT SESSION - ACME Automation-956503 -- Registration Number: 2019/998951/07 -- Customs Code: CU25003689

\$9999008 capturing on behalf of ACME

Menu

- Client Type Level
- Contact Details (optional)
- Physical Address/Location
- Carrier Details
- Unit
- Declaw Customs

Add address

Library Items

The following addresses appear in your library. To add from your library below, select the item with the applicable address.

Street No.	Street/Farm	Suburb/District	City/Town	Status
229	Bronkhorst street	New Mucklenouk	Pretoria	Verified

Items per page: 5 1 - 1 of 1 < >

Cancel Submit

- c) If the physical address / location is not displayed under the Library Items, the user:

- i) Clicks Add new address to display the Add Address capture window.
- ii) Captures the following mandatory information:
 - A) The Street / Farm Name;
 - B) The City / Town; and
 - C) The Postal code; and
- iii) Selects the Country code ZA – SOUTH AFRICA.

- d) The fields Unit no, complex, Street No, Suburb / District are optional.

- e) If the above mandatory information is captured:

- i) Correctly, the user clicks on Submit; or

- ii) Incorrectly, the user clicks on Cancel to recapture the physical address / location mandatory information.

- f) After submitting the added physical address, the system:

- i) Returns to the main Physical Address / location page; and
ii) Displays the physical address added.

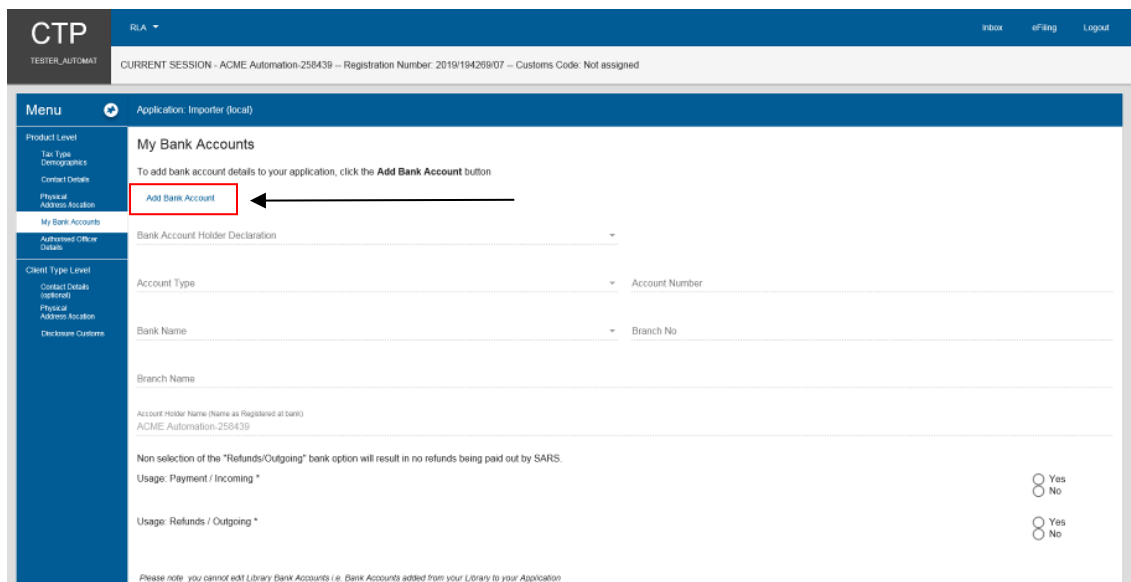
- g) If captured:

- i) Incorrect, the user clicks on Change Address and recaptures his/her physical address.
ii) Correctly:
A) The user clicks on the Next button to progress to the next field which is My Bank Accounts under Product Level; or
B) The user clicks on the My Bank Accounts link in the Menu; and
C) The physical address details captured by the user is automatically saved.

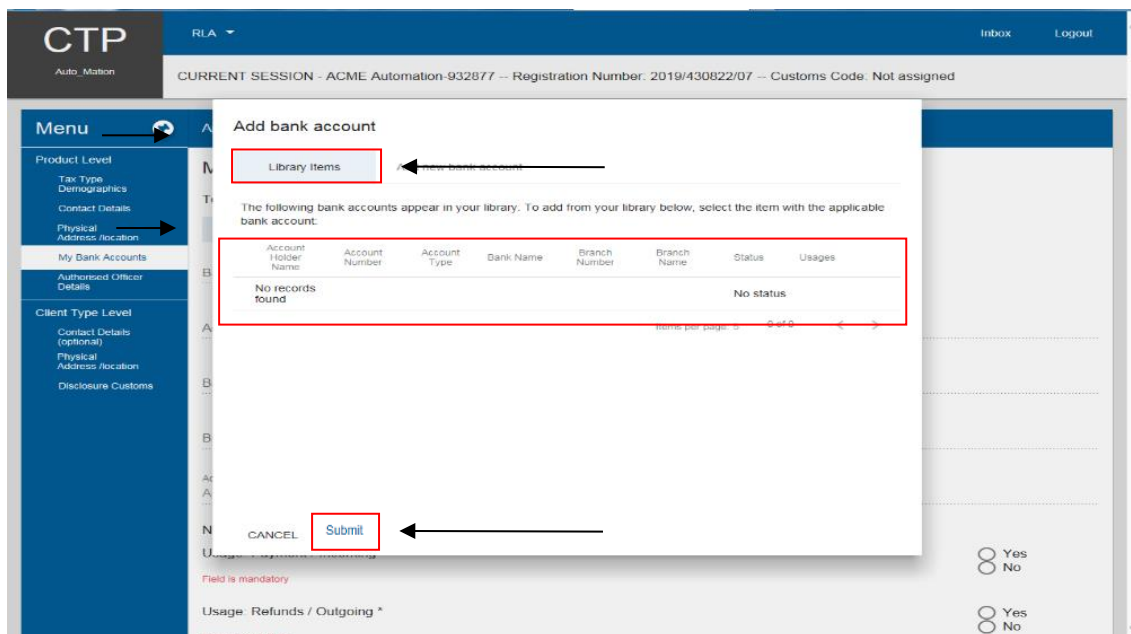
- h) If the user clicks on the Conclude button by mistake, the system displays an error message, see paragraph 9 e) below to resolve the error.

5.3.4 Bank account

- The user must provide SARS with a valid South African bank account to effect payments.
- If no banking details are reflected on the My Bank Accounts page or a different bank account must be added. The user clicks on Add Bank Account to display the Add bank account capture window.



- If the bank account details are displayed under the Library items, the user selects it and then submits the selected information.



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- d) If the bank account details are not displayed under the Library Items, the user clicks on Add new bank account.

- e) The user captures the following mandatory information:

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- i) Bank Account Holder Declaration – The user clicks on the Bank Account Holder Declaration dropdown arrow and selects one (1) of the following declarations:
A) I use SA Bank Account; or

The screenshot shows the 'Add bank account' form. The 'Bank Account Holder Declaration' dropdown is highlighted with a red box and an arrow. Below it, the options '001 - I use SA Bank Account' and '002 - I use 3rd Party SA Bank Account' are listed. The 'Account Number' field is also highlighted with a red box and an arrow.

- B) I use 3rd Party SA Bank Account. The user must provide the reason(s) for using a 3rd party SA bank account.

The screenshot shows the 'Add bank account' form. The 'Reason for 3rd Party Account' dropdown is highlighted with a red box and an arrow. The 'Bank Account Holder Declaration' dropdown is also highlighted with a red box and an arrow, showing the selected option '002 - I use 3rd Party SA Bank Account'.

- ii) **Account type** – The user clicks on the Account Type dropdown arrow and selects the applicable account type.

CTP
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RLA

INBOX eFiling Logout

CURRENT SESSION - ACME Automation-258439 -- Registration Number: 2019/194269/07 -- Customs Code: Not assigned

Menu Application: Importer (local)

Product Level
Tax Type Demographics
Contact Details
Physical Address Location

My Bank Accounts
Add Bank Account

Client Type Level
Contact Details (optional)
Physical Address Location
Disclosure Customs

Add bank account
Library Items Add new bank account

Please complete the following fields to add a new bank account:

Bank Account Holder Declaration *
001 - I use SA Bank Account

Account Type *
1 - Cheque
2 - Savings
3 - Transmission

Branch No *
0 / 6

Branch Name
0 / 120

Account Holder Name (Name as Registered at bank) *
ACME Automation-258439

Usage: Payment / Incoming *
Usage: Refunds / Outgoing *

CANCEL Submit

Yes No
Yes No

Please note: you cannot edit Library Bank Accounts i.e. Bank Accounts added from your Library to your Application

- iii) **Account Number** – The user clicks on Account number and captures the account number in the field provided under Account number.

CTP
TESTER_AUTOMAT

RLA

INBOX eFiling Logout

CURRENT SESSION - ACME Automation-258439 -- Registration Number: 2019/194269/07 -- Customs Code: Not assigned

Menu Application: Importer (local)

Product Level
Tax Type Demographics
Contact Details
Physical Address Location

My Bank Accounts
Add Bank Account

Client Type Level
Contact Details (optional)
Physical Address Location
Disclosure Customs

Add bank account
Library Items Add new bank account

Please complete the following fields to add a new bank account:

Bank Account Holder Declaration *
001 - I use SA Bank Account

Account Type *
1 - Cheque

Account Number *
1111111111

Branch No
632005

Branch Name
UNIVERSAL

Account Holder Name (Name as Registered at bank) *
ACME Automation-258439

Usage: Payment / Incoming *
Usage: Refunds / Outgoing *

CANCEL Submit

Yes No
Yes No

Please note: you cannot edit Library Bank Accounts i.e. Bank Accounts added from your Library to your Application

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- iv) **Bank Name** – The user clicks on the Bank Name dropdown arrow to select the bank name. The user either scrolls down until he/she reaches the bank name, or the user captures the first letter of the Bank name or then selects the applicable bank name.

CTP
TESTER_AUTOMAT

RLA

INBOX eFiling Logout

CURRENT SESSION - ACME Automation-258439 -- Registration Number: 2019194269/07 -- Customs Code: Not assigned

Menu

Application: Importer (local)

My Bank Accounts

To add bank account details to your application

Add Bank Account

Add bank account

Library Items Add new bank account

Please complete the following fields to add a new bank account:

Bank Account Holder Declaration *
001 - I use SA Bank Account

Account Type *
1 - Cheque

Account Number *
0 / 18

Bank Name *
0 / 6

Branch Name *
0 / 120

Account Holder Name (Name as Registered at bank) *
ACME Automation-258439

Non selection of the "Refunds/Outgoing" bank *
Usage: Payment / Incoming *

Usage: Refunds / Outgoing *

Yes No

Yes No

Please note: you cannot edit Library Bank Accounts i.e. Bank Accounts added from your Library to your Application

- f) The system populates:

- i) The Branch Number; and
ii) The Branch Name.

CTP
TESTER_AUTOMAT

RLA

INBOX eFiling Logout

CURRENT SESSION - ACME Automation-258439 -- Registration Number: 2019194269/07 -- Customs Code: Not assigned

Menu

Application: Importer (local)

My Bank Accounts

To add bank account details to your application

Add Bank Account

Add bank account

Library Items Add new bank account

Please complete the following fields to add a new bank account:

Bank Account Holder Declaration *
001 - I use SA Bank Account

Account Type *
1 - Cheque

Account Number *
1111111111

Bank Name *
002 - ABSA

Branch No *
632005

Branch Name *
UNIVERSAL

Account Holder Name (Name as Registered at bank) *
ACME Automation-258439

Non selection of the "Refunds/Outgoing" bank *
Usage: Payment / Incoming *

Usage: Refunds / Outgoing *

Yes No

Yes No

Please note: you cannot edit Library Bank Accounts i.e. Bank Accounts added from your Library to your Application

- g) The system populates the Account Holder Name field. The user clicks on:
- Cancel if any of the mandatory bank details have been incorrectly captured and recaptures the required mandatory bank account details; or
 - Submit if correct.

CTP RLA ▾ Inbox eFiling Logout

TESTER_AUTOMAT CURRENT SESSION - ACME Automation-258439 -- Registration Number: 2019/194269/07 -- Customs Code: Not assigned

Menu Application: Importer (local)

Product Level
Tax Type
Demographics
Contact Details
Physical Address Location
My Bank Accounts
Authorized Officer Details

Client Type Level
Contact Details (optional)
Physical Address Location
Disclosure Options

My Bank Accounts
To add bank account details to your application
Add Bank Account

Add bank account
Library items Add new bank account

Please complete the following fields to add a new bank account:

Bank Account Holder Declaration *
001 - I use SA Bank Account

Account Type *
1 - Cheque

Account Number *
1111111111 10 / 18

Bank Name
002 - ABSA

Branch No
632005 6 / 6

Branch Name
UNIVERSAL 9 / 120

Account Holder Name (Name as Registered at bank) *
ACME Automation-258439 22 / 120

Non selection of the "Refunds/Outgoing" bank
Usage: Payment / Incoming * ☐ Yes ☐ No

Usage: Refunds / Outgoing * ☐ Yes ☐ No

CANCEL Submit

Please note: you cannot edit Library Bank Accounts i.e. Bank Accounts added from your Library to your Application

- h) The bank details captured by the user are automatically saved. The system returns to the main My Bank Accounts page and displays a message that the bank account status is unverified. The user is required to upload the required bank account documents for validation purposes, see paragraph 10.

CTP RLA ▾ Inbox eFiling Logout

TESTER_AUTOMAT CURRENT SESSION - ACME Automation-258439 -- Registration Number: 2019/194269/07 -- Customs Code: Not assigned

Menu Application: Importer (local)

Product Level
Tax Type
Demographics
Contact Details
Physical Address Location
My Bank Accounts
Authorized Officer Details

Client Type Level
Contact Details (optional)
Physical Address Location
Disclosure Options

My Bank Accounts
To update bank account details to your application, click the **Change Bank Account** button
Change Bank Account

Bank account status: **UNVERIFIED**

Bank Account Holder Declaration
001 - I use SA Bank Account

Account Type
1 - Cheques

Account Number
1111111111

Bank Name
002 - ABSA

Branch No
632005

Branch Name
UNIVERSAL

Account Holder Name (Name as Registered at bank)
ACME Automation-258439

Non selection of the "Refunds/Outgoing" bank option will result in no refunds being paid out by SARS.

Usage: Payment / Incoming * ☐ Yes ☐ No

Usage: Refunds / Outgoing * ☐ Yes ☐ No

Effective Date: 30 September 2025

- i) If any of the bank details are incorrect, the user must select the option Change Bank Account and recapture the mandatory bank account details as prescribed from paragraph e)i) to e)iv) above.

CTP RLA ▾ Inbox eFiling Logout

TESTER_AUTOMAT CURRENT SESSION - ACME Automation-258439 -- Registration Number: 2019/194269/07 -- Customs Code: Not assigned

Menu Application: Importer (local)

Product Level
Tax Type
Demographics
Contact Details
Physical Address location

My Bank Accounts
To update bank account details to your application, click the **Change Bank Account** button

Change Bank Account ←

Bank account status: UNVERIFIED

Bank Account Holder Declaration
001 - I use SA Bank Account

Account Type
1 - Cheque

Account Number
1111111111

Bank Name
002 - ABSA

Branch No
632005

Branch Name
UNIVERSAL

Account Holder Name (Name as Registered at bank)
ACME Automation-258439

Non selection of the "Refunds/Outgoing" bank option will result in no refunds being paid out by SARS.

Usage: Payment / Incoming *

☐ Yes
☐ No

Usage: Refunds / Outgoing *

☐ Yes
☐ No

- j) After the user confirmed that the bank details are correctly captured:

- i) The user must select the radio button Yes if he/she wishes to use this bank account to:
- Make payments – Payment / Incoming; and / or
 - Receive refunds – Refund / Outgoing.

CTP RLA ▾ Inbox eFiling Logout

TESTER_AUTOMAT CURRENT SESSION - ACME Automation-258439 -- Registration Number: 2019/194269/07 -- Customs Code: Not assigned

Menu Application: Importer (local)

Product Level
Tax Type
Demographics
Contact Details
Physical Address location

My Bank Accounts
To update bank account details to your application, click the **Change Bank Account** button

Change Bank Account

Bank account status: UNVERIFIED

Bank Account Holder Declaration
001 - I use SA Bank Account

Account Type
1 - Cheque

Account Number
1111111111

Bank Name
002 - ABSA

Branch No
632005

Branch Name
UNIVERSAL

Account Holder Name (Name as Registered at bank)
ACME Automation-258439

Non selection of the "Refunds/Outgoing" bank option will result in no refunds being paid out by SARS.

Usage: Payment / Incoming *

☒ Yes
☐ No ←

Usage: Refunds / Outgoing *

☒ Yes
☐ No ←

Please note: you cannot edit Library Bank Accounts i.e. Bank Accounts added from your Library to your Application

Previous Next Conclude Discard

- ii) The user clicks on:
- A) The Next button to progress to the Authorised Officer details under Product Level; or
 - B) The Authorised Officer details link in the Menu; and
 - C) The bank account details captured by the user are automatically saved.

- k) If the user clicks on the Conclude button by mistake, the system displays an error message, see paragraph 9e) below to resolve the error.

5.3.5 Authorised Officer Details (mandatory if a company)

- a) The following details authorised officer details must be captured, see Rule 59A.01.
- i) Name of authorised officer;
 - ii) ID type and number;
 - iii) Designation of capacity;
 - iv) Citizenship;
 - v) The authorised officer's contact details, see the process prescribed in paragraph 5.3.2.
 - vi) The authorised officer's physical address, see the process prescribed in paragraph 5.3.3.

- b) The user clicks on the:
- Next button to progress to the Client Type level.
 - Conclude button by mistake, the system displays an error message, see paragraph 9 e) below to resolve the error.

The screenshot shows the CTP Application Importer (local) interface. The 'Next' button is highlighted with a red box and an arrow, and the 'Conclude' button is crossed out with a red X and an arrow. The interface includes a menu on the left with options like Product Level, Client Type Level, and Contact Details. The main area is currently empty, and the bottom navigation bar shows 'Previous', 'Next', 'Conclude', and 'Discard' buttons.

5.4 Client type level

5.4.1 Contact details

- The client type level contact details are optional except for cell phone number, email address or contact person.
- If the cell phone number, email address or the contact person of the client type is different from the product level, the user must capture the new details as described in paragraph 5.3.2 above.

The screenshot shows the CTP Application Importer (local) interface with the 'Contact Details (Optional)' form. The 'Cell No' field is highlighted with a red box, and the 'Email' field is also highlighted with a red box. The form includes fields for Home Tel No, Business Tel No, Fax No, Cell No, Email, Web Address, and Contact Person Name. The bottom navigation bar shows 'Previous', 'Next', 'Conclude', and 'Discard' buttons.

5.4.2 Physical Address / Location

- a) In order to add the applicant's physical address / location, the user follows the process prescribed in paragraph 5.3.3 above.

CTP
TESTER AUTOMATION

RLA ▾

Inbox eFiling Logout

CURRENT SESSION - ACME Automation-426686 -- Registration Number: 2019/178139/07 -- Customs Code: Not assigned

Menu

Product Level

- Tax Type Demographics
- Contact Details
- Physical Address / Location
- My Bank Accounts
- Authorised Officer Details

Client Type Level

- Contact Details (optional)

Application: Exporter (local)

Physical Address / Location

At least one entry required

To add an address to your application, click the Add Address button

Add Address

Please note: you cannot edit Library Addresses i.e. Addresses added from your Library to your Application

Previous Next Conclude Discard

- b) After the user captured the physical address / location he/she must answer the following questions:
- i) In the case of a warehouse client: Do you already have a Customs Warehouse number for this address?

CTP
TESTER AUTOMATION

RLA ▾

Inbox eFiling Logout

CURRENT SESSION - ACME AUTOMATION-687265 -- Registration Number: 2019/015079/07 -- Customs Code: CU21902746

Menu

Product Level

- Tax Type Demographics
- Contact Details
- Physical Address / Location
- My Bank Accounts
- Authorised Officer Details

Client Type Level

- Contact Details (optional)

Application: Storage Warehouse (CD) - Imported Goods

Physical Address / Location

To add an address to your application, click the Add Address button

Add Address

Florence Roberts, Pretoria, 0181

Company Name: FLORENCE ROBERTS
Company Address: WILHELM GORDON BUILDING
Street No: 80
Street Name: Florence Roberts
Suburb: Pretoria
City: Pretoria
Postal Code: 0181
Country Code: ZA - SOUTH AFRICA

Do you already have a Customs Warehouse number for this address? ☐ Yes ☐ No

Will all the Customs/Excise transactional documents be stored at this location? * ☐ Yes ☐ No

Please note: you cannot edit Library Addresses i.e. Addresses added from your Library to your Application

Previous Next Conclude Discard

Effective Date: 30 September 2025

- A) The user clicks on the appropriate radio button.
- B) If No is selected the system displays a message that the warehouse number will be allocated on approval.
- C) If Yes is selected:
 - I) The system displays the Warehouse Number (sub number) dropdown box.
 - II) The user clicks on the dropdown arrow.

- III) The system displays a list of all the warehouse(s) already licensed by the applicant. If the applicant does not have any warehouse licensed in his/her name, no details of the licensed warehouse will be displayed in the dropdown list.
- IV) The user clicks on the applicable licensed warehouse in order to select it.

ii) Will all the Customs/Excise transactional documents be stored at this location?

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- A) The user clicks on the appropriate radio button.
- B) If Yes, the user clicks on the Next button to progress to the next field or clicks on the link in the RLA Menu.

CTP
TESTER AUTOMATION

RLA

CURRENT SESSION - ACME AUTOMATION-887295 -- Registration Number: 201951507607 -- Customs Code: CU21902746

Menu

Application: Storage Warehouse (CIS) - Imported Goods

Physical Address /location

To add an address to your application, click the Add Address button

Add Address

Florence Roberts, Pretoria, 0151

Client Type Level

Physical Address Number

Level

Country Code

Do you already have a Customs Warehouse number for this address?

Will all the Customs/Excise transactional documents be stored at this location? *

Yes No

Previous Next Conclude Discard

- C) If No:
 - I) The system displays the option Add Documents Store Address.

CTP
TESTER AUTOMATION

RLA

CURRENT SESSION - ACME AUTOMATION-887295 -- Registration Number: 201951507607 -- Customs Code: CU21902746

Menu

Application: Storage Warehouse (CIS) - Imported Goods

Physical Address /location

To add an address to your application, click the Add Address button

Add Address

Florence Roberts, Pretoria, 0151

Client Type Level

Physical Address Number

Level

Country Code

Do you already have a Customs Warehouse number for this address?

Will all the Customs/Excise transactional documents be stored at this location? *

Yes No

Previous Next Conclude Discard

- II) The user clicks on Add Documents store Address and captures the physical address / location as described in paragraph 5.3.3 above.

Document Location

To add a document store location, click the Add Document Store Address button

Add Document Store Address

Please note you cannot edit Library Addresses i.e. Addresses added from your Library to your Application

Previous Next Conclude Discard

5.4.3 Carrier details

- a) This field must be completed by users required to register for the submission of cargo reports in terms of Section 8 and described in paragraph 2.1 e) of SC-CF-19.
- b) Air cargo carriers
 - i) The user clicks on Add Aircraft.

- ii) The system displays the Add Aircraft capture window.
- iii) The user captures the Aircraft Registration Name and the Aircraft Registration Code.
- iv) The user clicks on Save.

- v) If the aircraft details are:
- Incorrectly captured, the user must select delete under active in order to recapture the aircraft details.
 - Correctly captured the user must indicate whether he/she will be carrying:
 - Goods in/out of South Africa;
 - Goods not in free circulation within South Africa; and / or
 - Travellers in/out of South Africa. This option will not be displayed if the applicant applies for own goods carried via air.

- vi) The user must indicate if he/she has an International Air Transport Association (IATA) code by selecting the correct radio button:
- If Yes:
 - The user captures the 3 digit IATA code.
 - The same IATA code may be used for multiple registered aircrafts link to one (1) air carrier.
 - The system validates the IATA code captured to ensure it is not linked to another active air carrier.
 - The application will be rejected, if the IATA code is already being used by another active air carrier.
 - If the system cannot find the IATA code captured, the user must upload the Registration of Cargo Carrier Code document as an additional supporting document as prescribed in paragraph 10.

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- B) If No, the user must indicate on the radio button whether a three (3) digit AN code was previously assigned by Customs in lieu of an IATA code:
- I) If Yes, the user must capture the assigned AN code. The system validates the AN code captured to ensure it is not linked to another active air carrier. The application will be rejected, if already being used by another active air carrier.
 - II) If No, the user will be required to upload the Registration of Cargo Carrier Code document as an additional supporting document as prescribed in paragraph 10.

vii) The user clicks on the Next button and continues with the process prescribed in paragraph 9.

c) Rail cargo carriers

- i) The user must indicate whether he/she will be carrying:
 - A) Goods in/out of South Africa;
 - B) Goods not in free circulation within South Africa; and / or
 - C) Travellers in/out of South Africa. This option will not display if the user applies for own goods carried via rail.

- ii) The user captures the rail carrier code.
- iii) The system validates the rail carrier code captured to ensure it is not linked to another active rail carrier.
- iv) If the system cannot find the rail carrier code, the user must upload the Registration of Cargo Carrier Code document as an additional supporting document as prescribed in paragraph 10.

- v) The user clicks on the Next button and continues with the process prescribed in paragraph 9.
- d) Road carriers – The user must indicate whether he/she will be carrying:
 - i) Goods in/out of South Africa;
 - ii) Goods not in free circulation within South Africa; and / or
 - iii) Travellers in/out of South Africa. This option will not display if the user applies for own goods carried via road.

- iv) The user clicks on the Next button and continues with the process prescribed in paragraph 9.

e) Sea carriers

i) The user clicks on Add Vessel.

CTP
CURRENT SESSION - ACME Automation-426686 - Registration Number: 201917813907 - Customs Code: CU25010797

Application: Sea Cargo Carrier (Seal)

Carrier Details

Modality
001 - Sea

Vessel

To add a vessel to your application, click the Add Vessel button

Add Vessel

Vessel Name Call Sign Action

Carriage Of

☐ Goods In/Out RSA

☐ Goods not free circulation within the RSA

☐ Travellers In/Out RSA

Do you have a Bureau International des Containers (BIC) Code or a Standard Carrier Alpha Code (SCAC)? ☐ Yes ☐ No

Previous Next Conclude Discard

ii) The system displays the Add Vessel capture window.

iii) The user captures the Vessel Name and Vessel Call sign. If:

A) Correct, the user clicks on Save.

B) Incorrect, the user clicks on Cancel and recaptures the required details.

Carrier Details - Sea

Modality
Sea

Vessel

Please note that at least one Vessel needs to be added

Add Vessel

Vessel Name

Carriage of

Please select at least one of the following

☐ Goods In / Out of RSA

☐ Goods not free circulation within RSA

☐ Travellers In / Out of RSA

Do you have a Bureau International des Containers (BIC) or a Standard Carrier Alpha Code (SCAC)? ☐ Yes ☐ No

Add Vessel

Vessel Name* Vessel Call Sign*

Cancel Save

- iv) The user must indicate whether he/she will be carrying:
- A) Goods in/out of South Africa;
 - B) Goods not in free circulation within South Africa; and / or
 - C) Travellers in/out of South Africa. This option will not display if the user applies for own goods carried via sea.

CTP R.A. Index Help Logout

TESTER_AUTO/TESTER CURRENT SESSION - ACME Automation-425685 -- Registration Number: 2019/178139/07 -- Customs Code: CU25016797

Menu Application: Sea Cargo Carrier (local)

Client Type Level
 Carrier Details
 Physical Address Location
 Carrier Details
 Document Customer

Carrier Details

Monthly
 E01 - Sea

Vessel
 To add a vessel to your application, click the Add Vessel button
 Add Vessel

Vessel Name **Displays the vessels name and call sign captured**

Carriage Of

☒ Goods In/Out RSA

☒ Goods not free circulation within the RSA

☒ Travellers In/Out RSA

Do you have a Bureau International des Containers (BIC) Code or a Standard Carrier Alpha Code (SCAC)? * ☐ Yes ☐ No

Previous Next Conclude Discard

- v) The user must indicate if he/she has a Bureau International des Containers (BIC) code and / or a Standard Carrier Alpha Code (SCAC) by selecting the correct radio button:

CTP R.A. Index Help Logout

TESTER_AUTO/TESTER CURRENT SESSION - ACME Automation-425685 -- Registration Number: 2019/178139/07 -- Customs Code: CU25016797

Menu Application: Sea Cargo Carrier (local)

Client Type Level
 Carrier Details
 Physical Address Location
 Carrier Details
 Document Customer

Carrier Details

Monthly
 E01 - Sea

Vessel
 To add a vessel to your application, click the Add Vessel button
 Add Vessel

Vessel Name Call Sign Address

Carriage Of

☒ Goods In/Out RSA

☒ Goods not free circulation within the RSA

☒ Travellers In/Out RSA

Do you have a Bureau International des Containers (BIC) Code or a Standard Carrier Alpha Code (SCAC)? * ☒ Yes ☐ No

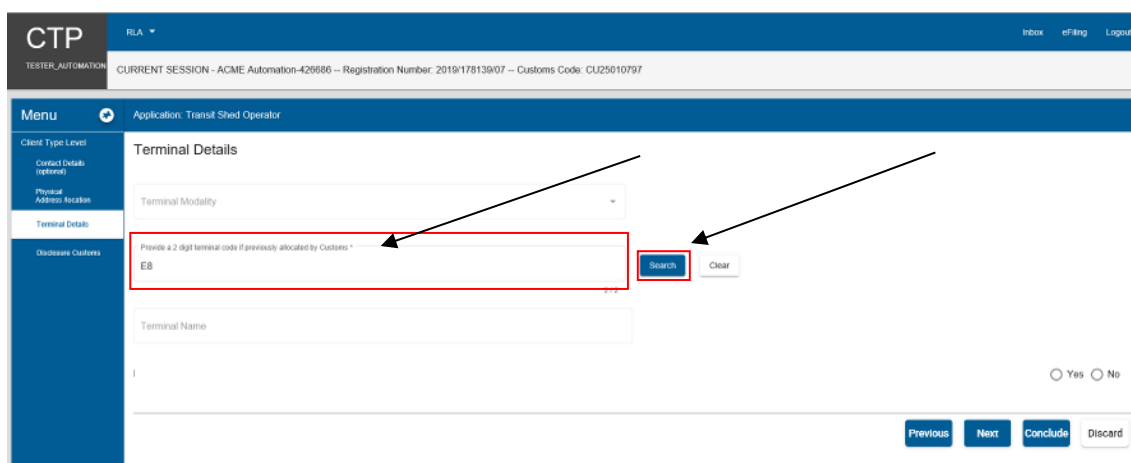
Previous Next Conclude Discard

- vi) If Yes:
A) The user captures the BIC and / or SCAC code(s).

- B) The same BIC and / or SCAC code(s) may be used for multiple registered vessels linked to one (1) sea carrier.
- vii) The system validates the BIC and / or SCAC code captured to ensure it is not linked to another active sea carrier.
- viii) The application will be rejected if the BIC and / or SCAC code(s) is already being used by another active sea carrier.
- ix) If the system cannot find the BIC and / or SCAC code(s) captured, the user must upload the Registration of Cargo Carrier Code document as an additional supporting document as prescribed in paragraph 10.
- x) If the user does not have a BIC and / or SCAC code(s), a code will be assigned by SARS to the sea carrier after the application has been approved.
- xi) The user clicks on the:
A) Next button; or
B) Disclosure Customs link under Menu and continue with paragraph 9 below.

5.4.4 Terminal details

- This field must be completed by Transit Shed and Container terminal Operators required to register for the submission of cargo reports in terms of Section 8 and described in paragraph 2.1 e) of SC-CF-19.
- The user captures the two (2) digit facility code allocated by Customs as listed in SC-CF-19-A02 and clicks on Search. If not in possession of a facility code, the user is required to register his/her facility with Customs as prescribed in paragraph 2.3.18 (Transit shed) or 2.3.5 (Container Terminal) in SC-CF-19.



CTP

TESTER_AUTOMATION

Current Session - ACME Automation-426686 -- Registration Number: 2019/178139/07 -- Customs Code: CU25010797

Menu

Application: Transit Shed Operator

Client Type Level

Contact Details (optional)

Physical Address Location

Terminal Details

Disclosure Customs

Terminal Modality

Provide a 2 digit terminal code if previously allocated by Customs *

EB

Search

Clear

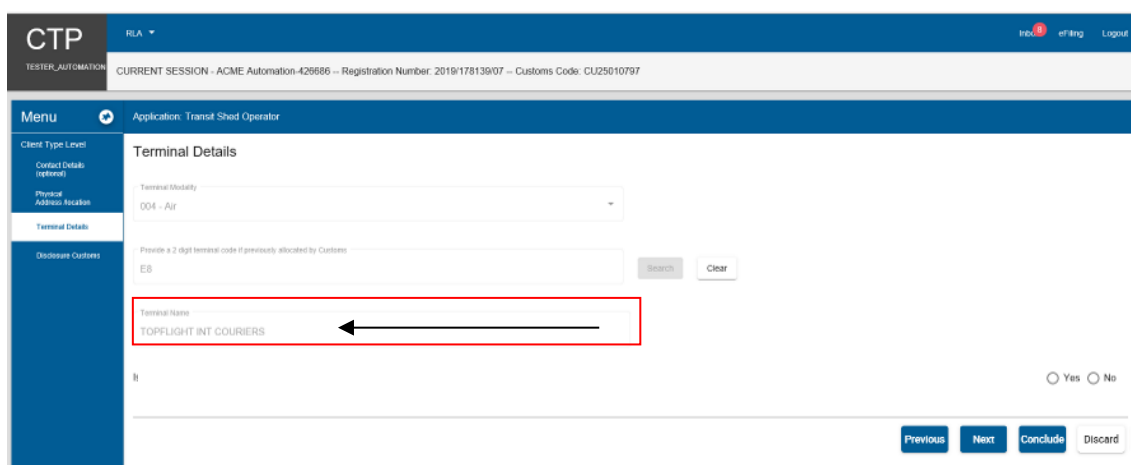
Terminal Name

It

Yes No

Previous Next Conclude Discard

- The system populates the name of the Transit Shed or Container terminal operator as listed in SC-CF-19-A02.



CTP

TESTER_AUTOMATION

Current Session - ACME Automation-426686 -- Registration Number: 2019/178139/07 -- Customs Code: CU25010797

Menu

Application: Transit Shed Operator

Client Type Level

Contact Details (optional)

Physical Address Location

Terminal Details

Disclosure Customs

Terminal Modality

004 - Air

Provide a 2 digit terminal code if previously allocated by Customs *

EB

Search

Clear

Terminal Name

TOPFLIGHT INT COURIERS

It

Yes No

Previous Next Conclude Discard

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- i) If incorrect, the user clicks on clear and returns to paragraph b) above.

- ii) If correct the user must progress to the next field which is Disclosure Customs (see paragraph 9) by clicking on the:
- Next button; or
 - Disclosure Customs link under Menu and continue with the process prescribed in paragraph 9 below.

- d) The details captured by the user is automatically saved.

5.4.5 Depot details

- a) This field must be completed by clients required to:
- License as a:
 - Container depot; or
 - Degrouping depot.
 - Register for the submission of cargo reports in terms of Section 8 and prescribed in paragraph 2.1 e) of SC-CF-19:
 - Container depot operator;
 - Degrouping depot operator; or
 - Wharf operator reporter.

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b) When a depot premises mentioned in paragraph a)i) above must be licensed, the user:

i) Captures the CIPC registered name in the field Depot Name; and

The screenshot shows the 'Depot Details' form in the CTP system. The 'Depot Name' field is highlighted with a red box, and an arrow points to it, indicating where the user should enter the CIPC registered name. The form also includes a 'Physical Address' field and a 'Limit' field. The 'Previous', 'Next', 'Conclude', and 'Discard' buttons are visible at the bottom right.

ii) Indicates if the premises or facility is already licensed for another Customs or Excise client type by selecting the correct radio button.

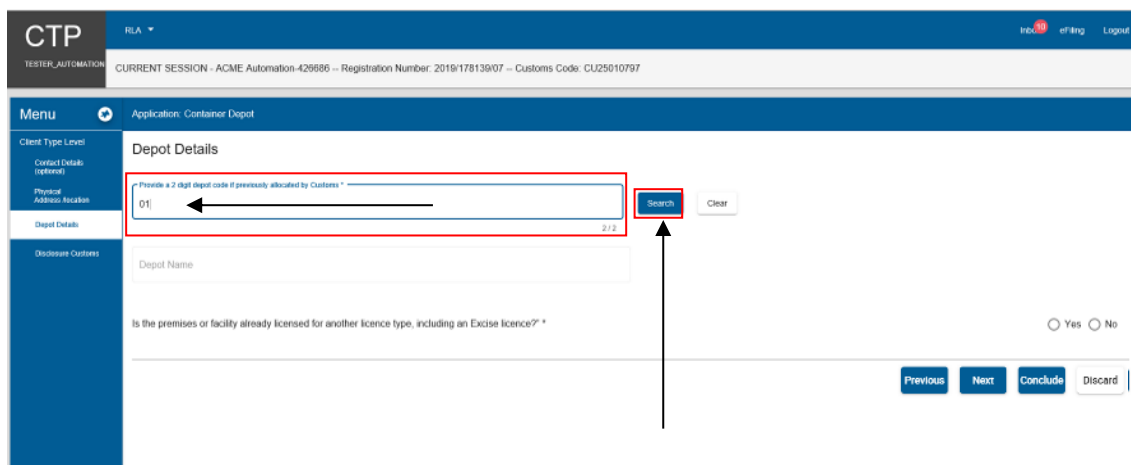
The screenshot shows the 'Depot Details' form in the CTP system. The 'Is the premises or facility already licensed for another licence type, including an Excise licence?' field is highlighted with a red box, and an arrow points to it, indicating where the user should select the correct radio button. The form also includes a 'Physical Address' field and a 'Limit' field. The 'Previous', 'Next', 'Conclude', and 'Discard' buttons are visible at the bottom right.

iii) In order to progress to the next field which is Limit (see paragraph 5.4.7), the user clicks on the:

- A) Next button; or
- B) Limit link under Menu.

The screenshot shows the 'Depot Details' form in the CTP system. The 'Next' button is highlighted with a red box, and an arrow points to it, indicating where the user should click to progress to the next field. The form also includes a 'Physical Address' field and a 'Limit' field. The 'Previous', 'Next', 'Conclude', and 'Discard' buttons are visible at the bottom right.

- c) When the user registers in terms of paragraph a)ii) above:
- i) The user must capture the two (2) digit facility code allocated by Customs as listed in SC-CF-19-A02 and click on Search.



CTP
TESTER_AUTOMATION

RLA ▾

inv. e-filing Logout

CURRENT SESSION - ACME Automation-429686 -- Registration Number: 2019/178139/07 -- Customs Code: CU25010797

Menu Application: Container Depot

Client Type Level

Depot Details

Provide a 2 digit depot code if previously allocated by Customs *

01

Search Clear

2/2

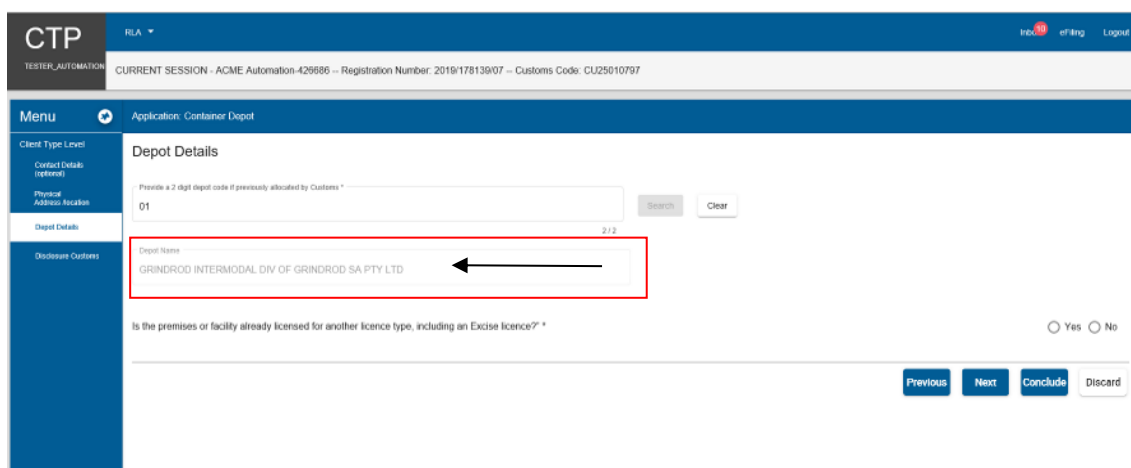
Depot Name

Is the premises or facility already licensed for another licence type, including an Excise licence? *

Yes No

Previous Next Conclude Discard

- ii) The system populates the name of the depot operator as listed in SC-CF-19-A02.



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RLA ▾

inv. e-filing Logout

CURRENT SESSION - ACME Automation-429686 -- Registration Number: 2019/178139/07 -- Customs Code: CU25010797

Menu Application: Container Depot

Client Type Level

Depot Details

Provide a 2 digit depot code if previously allocated by Customs *

01

Search Clear

2/2

Depot Name

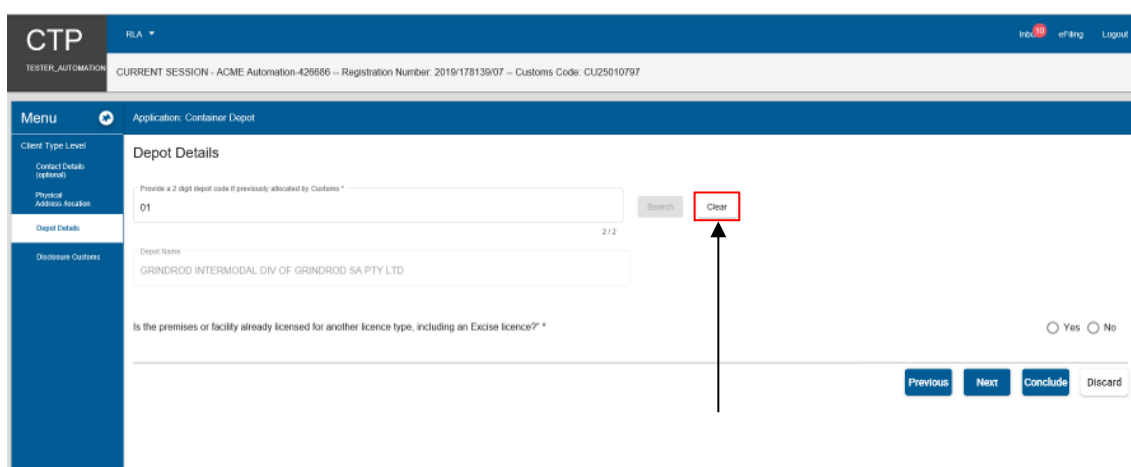
GRINDROD INTERMODAL DIV OF GRINDROD SA PTY LTD

Is the premises or facility already licensed for another licence type, including an Excise licence? *

Yes No

Previous Next Conclude Discard

- A) If incorrect, the user clicks on clear and returns to paragraph i) above.



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inv. e-filing Logout

CURRENT SESSION - ACME Automation-429686 -- Registration Number: 2019/178139/07 -- Customs Code: CU25010797

Menu Application: Container Depot

Client Type Level

Depot Details

Provide a 2 digit depot code if previously allocated by Customs *

01

Search Clear

2/2

Depot Name

GRINDROD INTERMODAL DIV OF GRINDROD SA PTY LTD

Is the premises or facility already licensed for another licence type, including an Excise licence? *

Yes No

Previous Next Conclude Discard

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- B) If correct the user must continue with the process prescribed paragraph 9 below by progressing to the next field which is Disclosure Customs (see paragraph 9) by clicking on the:
- I) Next button; or
 - II) Disclosure Customs link.

The screenshot shows the CTP interface with the 'Depot Details' form. The left menu has 'Disclosure Customs' highlighted. The form contains a 'Provide a 2 digit depot code if previously allocated by Customs' field with the value '01'. Below it is a 'Trade Name' field with the value 'GRINDROD INTERMODAL DIV OF GRINDROD SA PTY LTD'. At the bottom, there is a question 'Is the premises or facility already licensed for another licence type, including an Excise licence?' with 'Yes' and 'No' radio buttons. The 'Next' button is highlighted with a red box, and an arrow points from it to the 'Disclosure Customs' link in the menu.

- d) The depot details captured by the user is automatically saved once the user clicks on the Next button or the applicable link under Menu.

5.4.6 Wrecks details

- a) This field must be completed by persons who wish to search any abandoned wreck or search for an abandoned wreck.
- b) The user must provide the location of the wreck by selecting the radio button:
 - i) Yes, if known; or
 - ii) No, if unknown.

The screenshot shows the CTP interface with the 'Wreck Details' form. The left menu has 'Disclosure Customs' highlighted. The form contains a question 'Is the location known for the wreck to be searched?' with 'Yes' and 'No' radio buttons. The 'Yes' radio button is selected. Below this are fields for 'Type of wreck', 'Do you wish to specify a specific wreck or any wreck?', 'Date of commencement with operations (CCYYMMDD)', and 'Date when operations will be ended (CCYYMMDD)'. The 'Next' button is highlighted with a red box, and an arrow points from it to the 'Disclosure Customs' link in the menu.

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- c) If Yes, the user captures the latitude and longitude (GPS coordinates) using the format +/- DDD.dddd.

The screenshot shows the 'Wreck Details' form. A sidebar on the left contains links: 'Client Type Level', 'Contact Details (optional)', 'Physical Address Location', 'Wreck Details' (selected), 'Limit', and 'Disclosure Customs'. The main form area has the title 'Wreck Details' and a question 'Is the location known for the wreck to be searched? *' with radio buttons for 'Yes' (selected) and 'No'. Below this, there are two input fields for GPS coordinates: 'GPS Coordinate (Latitude)' and 'GPS Coordinate (Longitude)'. Both fields are highlighted with red boxes and have arrows pointing to them from the left. The format for both fields is indicated as +/- DDD.dddd.

- d) The user clicks on the Type of wreck dropdown arrow.

The screenshot shows the 'Wreck Details' form. The sidebar is the same as in the previous screenshot. The main form area has the title 'Wreck Details' and the question 'Is the location known for the wreck to be searched? *' with radio buttons for 'Yes' and 'No' (selected). Below this, there is a dropdown menu for 'Type of wreck *' which is highlighted with a red box and has an arrow pointing to it from the right. Below the dropdown menu, there are three input fields: 'Do you wish to specify a specific wreck or any wreck? *', 'Date of commencement with operations (CCYYMMDD) *', and 'Date when operations will be ended (CCYYMMDD) *'. At the bottom right, there are four buttons: 'Previous', 'Next', 'Conclude', and 'Discard'.

- e) The system displays the types of wrecks. Only one (1) can be selected per application and the user clicks on the type of wreck to be searched.

The screenshot shows the 'Wreck Details' form. The sidebar is the same as in the previous screenshots. The main form area has the title 'Wreck Details' and the question 'Is the location known for the wreck to be searched? *' with radio buttons for 'Yes' and 'No' (selected). Below this, there is a dropdown menu for 'Type of wreck *' which is highlighted with a red box. The dropdown menu is open, showing a list of options: '001 - Vessel' and '002 - Aircraft'. An arrow points to '001 - Vessel'. Below the dropdown menu, there are three input fields: 'Do you wish to specify a specific wreck or any wreck? *', 'Date of commencement with operations (CCYYMMDD) *', and 'Date when operations will be ended (CCYYMMDD) *'. At the bottom right, there are four buttons: 'Previous', 'Next', 'Conclude', and 'Discard'.

- f) The system displays the selected wreck to be searched.

The screenshot shows the 'Wreck Details' form. On the left is a sidebar with 'Client Type Level' (Contact Details (optional), Physical Address location, Wreck Details, Limit, Disclosure Customs). The main form area has the title 'Wreck Details'. It contains a question 'Is the location known for the wreck to be searched? *' with radio buttons for 'Yes' (selected) and 'No'. Below this are two text input fields for 'GPS Coordinate (Latitude)' and 'GPS Coordinate (Longitude)', both with a character count of '0 / 10'. A dropdown menu for 'Type of wreck *' is highlighted with a red box and an arrow pointing to '001 - Vessel'. Below the dropdown is another dropdown for 'Do you wish to specify a specific wreck or any wreck? *'. At the bottom are two date input fields: 'Date of commencement with operations (CCYYMMDD) *' and 'Date when operations will be ended (CCYYMMDD) *', both with a calendar icon.

- g) The user must indicate if he/she will be searching for a specific wreck or any wreck by clicking on the dropdown arrow and choosing between the two (2) options. Only one (1) option can be selected.

The top screenshot shows the 'Wreck Details' form with the 'Do you wish to specify a specific wreck or any wreck? *' dropdown menu highlighted with a red box and an arrow pointing to the right. The bottom screenshot shows the same form with the dropdown menu expanded, displaying two options: '001 - Specific Wreck' and '002 - Known Wreck'. The 'Date when operations will be ended (CCYYMMDD) *' field is also highlighted with a red box and an arrow pointing to the left. At the bottom of the form are four buttons: 'Previous', 'Next', 'Conclude', and 'Discard'.

- h) The system displays the option selected by the user.

Wreck Details

Is the location known for the wreck to be searched? * ☐ Yes ☐ No

Type of wreck *
001 - Vessel

Do you wish to specify a specific wreck or any wreck? *
002 - Known Wreck

Date of commencement with operations (CCYYMMDD) *

Date when operations will be ended (CCYYMMDD) *

Previous **Next** **Conclude** **Discard**

- i) The user is required to provide the date by clicking the applicable calendar icon:

- i) When the operation will commence; and
ii) When the operation will end.

Wreck Details

Is the location known for the wreck to be searched? * ☐ Yes ☒ No

Type of wreck *
001 - Vessel

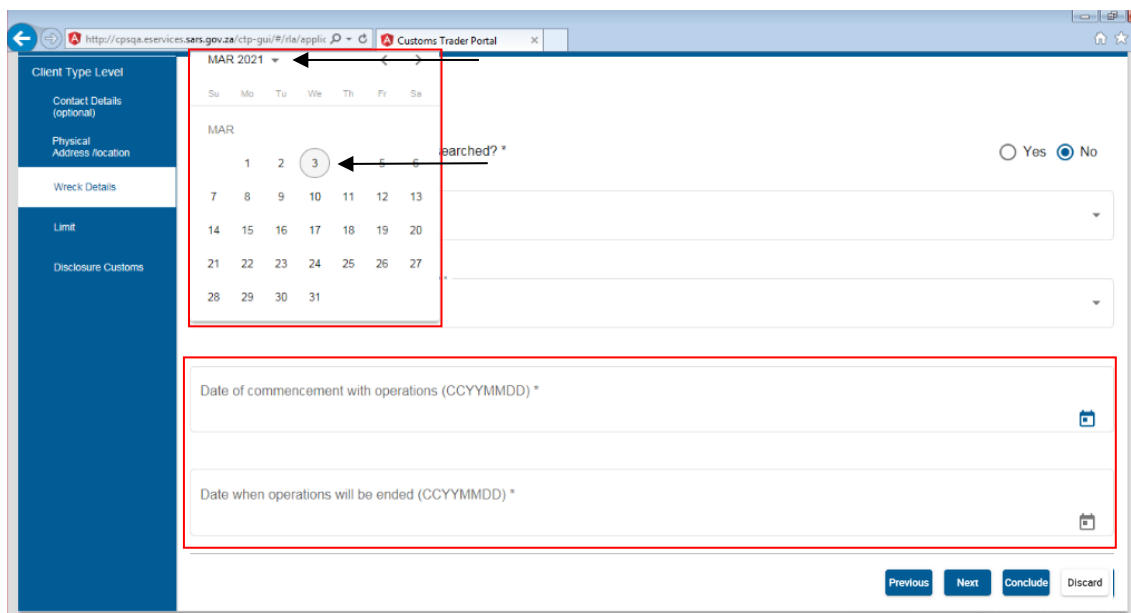
Do you wish to specify a specific wreck or any wreck? *
002 - Known Wreck

Date of commencement with operations (CCYYMMDD) *

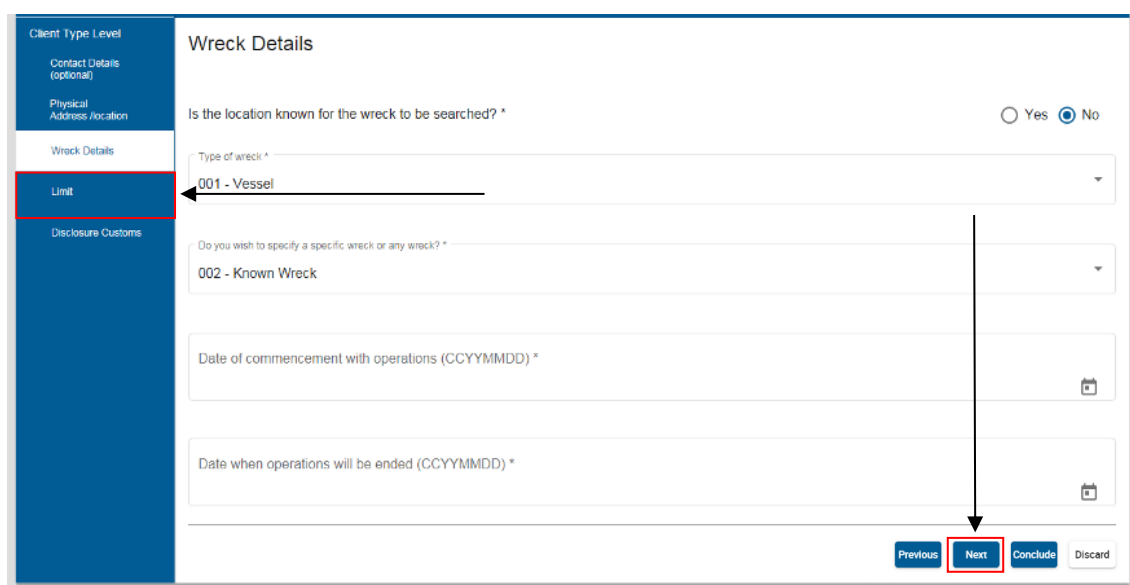
Date when operations will be ended (CCYYMMDD) *

Previous **Next** **Conclude** **Discard**

- j) The system displays the calendar. The user selects the year, month and the date on the calendar which relates to the:
- i) Date of commencement with operations; and
 - ii) Date when the operations will end.



- k) In order to progress to the next field which is Limit (see paragraph 5.4.7), the user clicks on the:
- i) Next button; or
 - ii) Limit link under Menu.



- l) The details captured by the user are automatically saved.

5.4.7 Limit field

- a) This field must be completed by users who are required to provide the standard amount of surety as prescribed in paragraph 2.3 in SC-SE-05. The field will not appear in cases where surety is not required.
- b) The user must capture the amount of duties and taxes separately. The amounts must be rounded to the nearest Rand amount.

- c) In order to progress to the next field, which is Disclosure Customs, the user clicks on the:
- Next button; or
 - Disclosure Customs link under Menu and continue with the process prescribed paragraph 9 below.

- d) The details captured by the user are automatically saved.

5.4.8 Rebate Item (Relief Item) and Rebate Code (Relief Code)

- This field is applicable when a user applies for the licensing of a:
 - Customs storage warehouses (including CCA Enterprise storage warehouses); or
 - CCA Enterprise manufacturing warehouses.
- The user must describe the goods that will be stored or manufactured in the warehouse as well as the tariff heading(s) / items(s) and rebate item(s) (if applicable).

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- c) The user is required to Add the Rebate item (Relief item) details. This field is mandatory if the user applies for the licensing of a CCA Enterprise manufacturing warehouse.

- d) The system displays a message to the user that no rebate item(s) have been added.

- e) In order to add a rebate item, the user clicks on Add Rebate item (Relief item).

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- f) The system displays the Add Rebate (Relief Item) capture window, and the user captures the applicable tariff heading or subheading that describes the goods that will be stored in the warehouse.

The screenshot shows the CTP system interface. The main window is titled 'Rebate Item (relief Item) And Rebate Code (relief Code)'. It contains a text field for 'Tariff heading/subheading' with a value of '1'. A red box highlights the 'Search' button. Arrows point to the 'Add Rebate (Relief Item)' button and the 'Search' button.

- g) After the user captured the tariff heading or subheading of the items that will be stored in the warehouse, the user clicks on Search.

The screenshot shows the CTP system interface. The main window is titled 'Rebate Item (relief Item) And Rebate Code (relief Code)'. It contains a text field for 'Tariff heading/subheading' with a value of '151190'. A red box highlights the 'Search' button. Arrows point to the 'Add Rebate (Relief Item)' button and the 'Search' button.

- h) The system displays the description of the goods that will be stored in the warehouse once licensed.

The screenshot shows the CTP system interface. The main window is titled 'Rebate Item (relief Item) And Rebate Code (relief Code)'. It contains a text field for 'Tariff heading/subheading' with a value of '151190'. A red box highlights the 'Other' button. An arrow points to the 'Other' button.

- i) The user clicks on the Description text box and captures the tariff heading description mentioned under the applicable rebate item.

CTP
TESTER AUTOMATION
CURRENT SESSION - ACME Automation-42606 - Registration Number: 201917813907 - Customs Code: CU25010797

Menu
Client Type Level
Control Details (optional)
Physical Rebate Application
Unit
Rebate Item (Relief Item) and Rebate Code (Relief Code)
Rebate Item (Relief Item)
No Rebate Items added

Rebate Item (relief Item) And Rebate Code (relief Code)
At least one Rebate Item is required. Please click 'Add Rebate Item' button below to add item

Add Rebate Item (Relief Item)

Tariff heading/Subheading *
151190
Clear Search

Other
Description
Palm stearin, not chemically modified, for the manufacture of edible fats
151190

Rebate Item (Relief Item) *
Field is mandatory

Rebate Code (Relief Code) *
Field is mandatory

Cancel Add

Previous Next Conclude Discard

- j) The user clicks on the Rebate Item (Relief Item) text field and captures the rebate item.

CTP
TESTER AUTOMATION
CURRENT SESSION - ACME Automation-42606 - Registration Number: 201917813907 - Customs Code: CU25010797

Menu
Client Type Level
Control Details (optional)
Physical Rebate Application
Unit
Rebate Item (Relief Item) and Rebate Code (Relief Code)
Rebate Item (Relief Item)
No Rebate Items added

Rebate Item (relief Item) And Rebate Code (relief Code)
At least one Rebate Item is required. Please click 'Add Rebate Item' button below to add item

Add Rebate Item (Relief Item)

Tariff heading/Subheading *
151190
Clear Search

Other
Description
Palm stearin, not chemically modified, for the manufacture of edible fats
151190

Rebate Item (Relief Item) *
30301
Field is mandatory

Rebate Code (Relief Code) *
Field is mandatory

Cancel Add

Previous Next Conclude Discard

- k) The user clicks on the Rebate Code (Relief code) text field and captures the applicable rebate code as mentioned in the Schedules to the Act.

CTP
TESTER AUTOMATION
CURRENT SESSION - ACME Automation-42606 - Registration Number: 201917813907 - Customs Code: CU25010797

Menu
Client Type Level
Control Details (optional)
Physical Rebate Application
Unit
Rebate Item (Relief Item) and Rebate Code (Relief Code)
Rebate Item (Relief Item)
No Rebate Items added

Rebate Item (relief Item) And Rebate Code (relief Code)
At least one Rebate Item is required. Please click 'Add Rebate Item' button below to add item

Add Rebate Item (Relief Item)

Tariff heading/Subheading *
151190
Clear Search

Other
Description
Palm stearin, not chemically modified, for the manufacture of edible fats
151190

Rebate Item (Relief Item) *
30301
Field is mandatory

Rebate Code (Relief Code) *
0106
Field is mandatory

Cancel Add

Previous Next Conclude Discard

- l) The user clicks on the Add option to save the information captured.

CTP
15/10/2018 14:00:00

CURRENT SESSION - ACME Automation-426606 -- Registration Number: 2019/178139/07 -- Customs Code: CU25010797

Menu Application: Storage Warehouse (SQ) Imported Goods - Stockist

Client Type Level
Contract Details
Physical
Physical Location
Level
Rebate Item (Relief Item) And Rebate Code (Relief Code)
Rebate Item (Relief Item) And Rebate Code (Relief Code)
Rebate Item (Relief Item) And Rebate Code (Relief Code)

Rebate Item (Relief Item) And Rebate Code (Relief Code)
At least one Rebate Item is required. Please click 'Add Rebate Item' button below to add items.
Add Rebate Item (Relief Item)

Rebate Item (Relief Item)
No Rebate Items added

Add Rebate (Relief Item)

Tariff heading/Subheading * 151199 5 / 5 Clear Search

Other

Description
Palm oleatin, not chemically modified, for the manufacture of edible fats 73 / 100

Rebate Item (Relief Item) * 30301 5 / 5

Rebate Code (Relief Code) * 0106 4 / 4

Previous Next Conclude Discard

Cancel Add

- m) The system displays the details captured on the Rebate Item (Relief Item) and Rebate Code (Relief Code) page.

CTP
15/10/2018 14:00:00

CURRENT SESSION - ACME Automation-426606 -- Registration Number: 2019/178139/07 -- Customs Code: CU25010797

Menu Application: Storage Warehouse (SQ) Imported Goods - Stockist

Client Type Level
Contract Details
Physical
Physical Location
Level
Rebate Item (Relief Item) And Rebate Code (Relief Code)
Rebate Item (Relief Item) And Rebate Code (Relief Code)
Rebate Item (Relief Item) And Rebate Code (Relief Code)

Rebate Item (Relief Item) And Rebate Code (Relief Code)
At least one Rebate Item is required. Please click 'Add Rebate Item' button below to add items.
Add Rebate Item (Relief Item)

Rebate Item (Relief Item)
Rebate Item (Relief Item) - 30301

Previous Next Conclude Discard

- n) If the user wishes to view the information captured, he/she clicks on the "i" icon in order to display the rebate item, rebate code, tariff heading / subheading and the description of the goods that will be stored in warehouse.

CTP
15/10/2018 14:00:00

CURRENT SESSION - ACME Automation-426606 -- Registration Number: 2019/178139/07 -- Customs Code: CU25010797

Menu Application: Storage Warehouse (SQ) Imported Goods - Stockist

Client Type Level
Contract Details
Physical
Physical Location
Level
Rebate Item (Relief Item) And Rebate Code (Relief Code)
Rebate Item (Relief Item) And Rebate Code (Relief Code)
Rebate Item (Relief Item) And Rebate Code (Relief Code)

Rebate Item (Relief Item) And Rebate Code (Relief Code)
At least one Rebate Item is required. Please click 'Add Rebate Item' button below to add items.
Add Rebate Item (Relief Item)

Rebate Item (Relief Item)
Rebate Item (Relief Item) - 30301

Previous Next Conclude Discard

Effective Date: 30 September 2025

- o) If the rebate item and / or code details have been incorrectly captured, the user clicks on the Delete button to recapture the information as prescribed in the paragraph e) to m) above.

- p) In order to add more tariff headings, subheadings, rebate items and / or rebate codes the user clicks on Add Rebate Item (Relief Item) and follows paragraph e) to m) above.
- q) In order to progress to the next field, the user clicks on the:
- Next button; or
 - Disclosure Customs link and continue with the process prescribed paragraph 9 below; or
 - CCA Number link prescribed in paragraph 5.4.9 below.

- r) The rebate item and code (relief item or code) captured by the user is automatically saved.

5.4.9 CCA number

- a) This field will only be displayed under Menu when the user (CCA Enterprise) wishes to license a premises as a:
 - i) Storage warehouse; or
 - ii) Manufacturing warehouse that will be permanently located in a CCA situated in an SEZ.
- b) Once the relevant rebate item(s) and rebate code(s) has been captured by the user as prescribed in paragraph 5.4.8 above, the user must capture the CCA details by clicking on the .
 - i) Next button; or
 - ii) CCA Number link under the Menu.

CTP
TESTER AUTOMATION

RLA -

CURRENT SESSION - T AUTOMATION - ID Number: 4601019785188 - Customs Code: CU25011785

Menu

Client Type Level

Contact Details (optional)

Physical Address (optional)

Limit

Rebate item (relief item) and rebate code (relief code)

CCA Number

Rebate Item (relief item)

Rebate Item (relief item) - 40504

Rebate Item (relief item) - 40504

Rebate Code (relief code) - 0400

Previous Next Conclude Discard

- c) The system displays the CCA Number capture window.

CTP
TESTER AUTOMATION

RLA -

CURRENT SESSION - T AUTOMATION - ID Number: 4601019785188 - Customs Code: CU25011785

Menu

Client Type Level

Contact Details (optional)

Physical Address (optional)

Limit

Rebate item (relief item) and rebate code (relief code)

CCA Number

CCA Number

Is the premises or facility already licensed for another licence type, including an Excise licence? *

Yes No

Previous Next Conclude Discard

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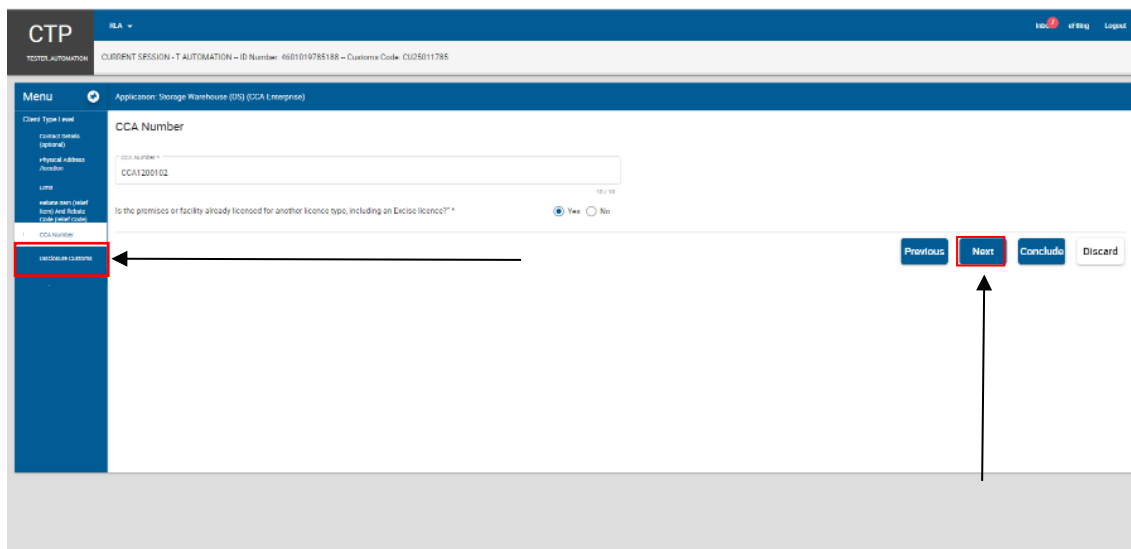
- d) The user captures the CCA number. If an inactive CCA number is captured, the system displays a message No Active CCA Number found for User.

The screenshot shows the CTP application interface for 'Manufacturing Warehouse (MG)'. The 'CCA Number' field is highlighted with a red box and contains the value 'CCA1200104'. Below this field, a message states 'No Active CCA Number found for User'. To the right of the message are radio buttons for 'Yes' and 'No', with 'Yes' selected. At the bottom right, there are buttons for 'Previous', 'Next', 'Conclude', and 'Discard'.

- e) The user must indicate if the premises or facility is already licensed for another Customs or Excise client type by selecting the correct radio button.

The screenshot shows the CTP application interface for 'Storage Warehouse (SG)'. The 'CCA Number' field is highlighted with a red box and contains the value 'CCA1200102'. Below this field, a message states 'Is the premises or facility already licensed for another licence type, including an Excise licence?'. To the right of the message are radio buttons for 'Yes' and 'No', with 'Yes' selected. At the bottom right, there are buttons for 'Previous', 'Next', 'Conclude', and 'Discard'.

- f) In order to progress to the next field which is Disclosure Customs (see paragraph 9), the user clicks on the:
- i) Next button; or
 - ii) Disclosure Customs link under Menu and continue with paragraph 9 below.

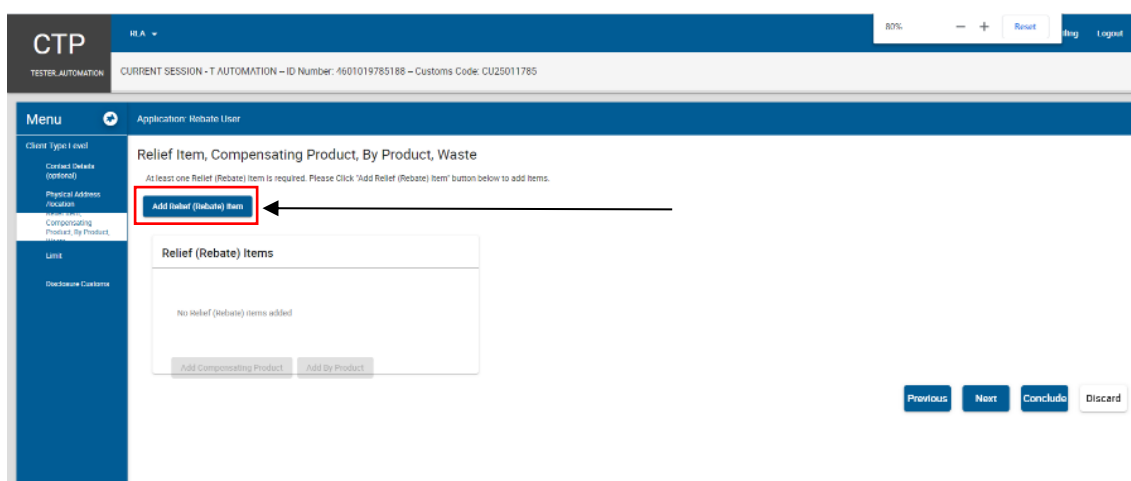


The screenshot shows the CTP interface with the 'CCA Number' form. The left menu has 'Disclosure Customs' highlighted. The main form area has a 'CCA Number' field with the value 'CCA1200102'. Below the field is a question: 'Is the premises or facility already licensed for another licence type, including an Excise licence?'. The 'Next' button is highlighted with a red box and an arrow pointing to it from the 'Disclosure Customs' link in the left menu.

- g) The CCA number captured by the user is automatically saved.

5.4.10 Rebate (Relief) Item, Compensating Product, By Product and Waste

- a) This field must be completed by users required to register as a rebate user as described in paragraph 2.3.13 in SC-CF-19.
- b) In order to add a Rebate (Relief) item, the user clicks on Add the Rebate (Relief) item button on the Relief item, Compensating Product, By Product, Waste page.



The screenshot shows the CTP interface with the 'Relief Item, Compensating Product, By Product, Waste' form. The left menu has 'Add Relief (Rebate) Item' highlighted. The main form area has a heading 'Relief (Rebate) Items' and a message 'No Relief (Rebate) items added'. Below the message are two buttons: 'Add Compensating Product' and 'Add By Product'. The 'Add Relief (Rebate) Item' button is highlighted with a red box and an arrow pointing to it from the left menu.

- i) The system displays the Add Rebate (Relief) item capture window.

The screenshot shows the CTP (Customs Trader Portal) interface. The main window is titled 'Add Rebate (Relief item)'. It features a text input field for 'Tariff Heading / Sub-heading', a 'Clear' button, and a 'Search' button. The background window is titled 'Relief (Rebate) Items' and displays a message: 'At least one Relief (Rebate) item is required. Please Click 'Add Relief (Rebate)' item' button below to add items.'

- ii) The user:
- Captures the applicable tariff heading or subheading that describes the raw material(s) that will be used in the production or manufacturing process; and
 - Clicks on Search.

The screenshot shows the CTP (Customs Trader Portal) interface. The main window is titled 'Add Rebate (Relief item)'. It features a text input field for 'Tariff Heading / Sub-heading', a 'Clear' button, and a 'Search' button. The background window is titled 'Relief (Rebate) Items' and displays a message: 'At least one Relief (Rebate) item is required. Please Click 'Add Relief (Rebate)' item' button below to add items.'

Effective Date: 30 September 2025

- iii) The system displays the tariff heading / subheading and the description of the raw material(s) that will be used.

- c) If incorrect, the user clicks on clear and recaptures the tariff heading or subheading as prescribed in paragraph b) above.

- d) If correct:

- i) The user captures:
- A) The description of the raw material(s) that will be used – this field is optional;
 - B) Rebate Item (Relief item) – this field is mandatory;
 - C) Rebate Code (Relief code) – this field is mandatory; and
 - D) Estimated Quality of raw material to be user per annum – this field is mandatory; and

- ii) The user clicks on:
- A) Add if correct; or
 - B) Cancel if incorrect and recaptures the required information prescribed in paragraph i) above.

- e) The information captured is automatically saved and displayed on the Relief item, Compensating Product, By Product, Waste page.

f) If any of the Rebate (Relief) item details have been incorrectly captured, the user:

- i) Clicks on the Delete button; and
- ii) Recaptures the information as prescribed in paragraph b) above.

The screenshot shows the CTP application interface. The top navigation bar includes the CTP logo, a dropdown menu for 'RLA', and user information (Int. 9, ofiling, Logout). The main header displays the current session details: 'CURRENT SESSION - T AUTOMATION - ID Number: 4601019785188 - Customs Code: CU25011785'. The left sidebar contains a 'Menu' section with options like 'Client Type Level', 'Contract Details (optional)', 'Physical Address (location)', 'Compensating Product By Product', 'Limits', and 'Disclosure Customs'. The main content area is titled 'Relief Item, Compensating Product, By Product, Waste' and includes a sub-header 'At least one Relief (Rebate) item is required. Please Click "Add Relief (Rebate) item" button below to add items.' Below this, there is a list of 'Relief (Rebate) Items' with a table showing one item: 'Relief (Rebate) item - 31604'. To the right of this table is a detailed view of the selected item, 'Relief (Rebate) item - 31604', which includes fields for 'Tariff heading/ Sub-heading' (854460), 'Description' (Other electric conductors, for a voltage exceeding 1 000 V), 'Rebate item (Relief item)' (31604), 'Rebate Code (Relief Code)' (0106), and 'Estimated quantity of raw materials used' (5000 units). A red box highlights the 'Delete' button in the top right corner of the item details panel, with an arrow pointing to it from the right.

g) The user clicks on the Add Compensating (Finished) Product button.

The screenshot shows the same CTP application interface as the previous one. The main content area is titled 'Relief Item, Compensating Product, By Product, Waste'. Below the 'Relief (Rebate) Items' table, there is a red box highlighting the 'Add Compensating Product' button. An arrow points to this button from the right. The detailed view of the 'Relief (Rebate) item - 31604' is also visible on the right side of the screen.

i) The system displays the Add Compensating (Finished) Product capture window.

- ii) The user:
- Clicks in the tariff heading / subheading text box;
 - Captures the tariff heading of the compensating (finished) product; and
 - Clicks on Search.

The screenshot shows the CTP interface with the 'Add Compensating (Finished) Product' dialog box open. The dialog box contains a text input field labeled 'Tariff heading / Tariff Sub-heading' with the value '0000' entered. To the right of the input field is a 'Search' button. Arrows from the list above point to the input field and the 'Search' button.

- h) The system displays the description of the compensating (finished) product.
- i) The user must capture the tariff heading and/or subheading of the compensating (finished) product as specified in Schedule 1 Part 1.

The screenshot shows the CTP interface with the 'Add Compensating (Finished) Product' dialog box open. The dialog box contains a text input field labeled 'Tariff heading / Tariff Sub-heading' with the value '0000' entered. Below the input field, a message states: 'This is a valid Tariff Heading/Sub heading, but has no description'. Arrows from the list above point to the input field and the message.

- ii) If the tariff heading or subheading of the compensating (finished) product has been incorrectly captured, the user:
- Clicks on clear; and
 - Recaptures the tariff heading or subheading of the compensating (finished) product as prescribed in paragraph g) above.

The screenshot shows the CTP interface. A modal titled 'Add Compensating (Finished) Product' is open. It contains a 'Tariff heading / Tariff Sub-heading' field with the value '0000'. A red box highlights the 'Clear' button next to this field. Below the field, a message states: 'This is a valid Tariff heading/sub-heading, but has no description'. The modal also has fields for 'Description', 'Trade / Registered name of Compensating product', and 'Waste Generated'. The background shows the 'Relief (Rebate) Items' section with a table containing one item: 'Relief (Rebate) item - 31604'.

- iii) If the tariff heading or subheading of the compensating (finished) product is correct:
- The user captures:
 - The description of the compensating (finished) product – this field is optional;
 - The Trade / Registered Name of Compensating Product – this field is mandatory; and
 - The expected yield of the final product obtained from the raw or rebated material used (per volume or number) – this field is mandatory; and
 - The user clicks on:
 - Add if correct, or
 - Cancel if incorrect and recaptures the required information as prescribed in paragraph A) above.

The screenshot shows the CTP interface. A modal titled 'Add Compensating (Finished) Product' is open. It contains the following data: 'Description' is 'Electric Vehicles', 'Trade / Registered name of Compensating product' is 'Nissan Leaf', 'Waste Generated' is 'Metal Waste', and 'Expected yield of final product from raw/rebated material used (per volume/number)' is '4000 units'. The 'Cancel' button is highlighted with a red box. The background shows the 'Relief (Rebate) Items' section with a table containing one item: 'Relief (Rebate) item - 31604'.

Effective Date: 30 September 2025

- i) The compensating (finished) product information captured is automatically saved and displayed on the Relief item, Compensating Product, By Product, Waste page.

CTP | RLA | Info | Help | Logout

CURRENT SESSION - T AUTOMATION - ID Number: 4601019785188 - Customs Code: CU25011765

Menu | Application: Rebate User

Client Type Level
Contact Details (optional)
Physical Address Allocation
Compensating Product, By Product, Waste
Items
Disclosure Customs

Relief Item, Compensating Product, By Product, Waste
At least one Relief (Rebate) item is required. Please Click 'Add Relief (Rebate) item' button below to add items.

Add Relief (Rebate) item

Relief (Rebate) items

- > Relief (Rebate) item - 31604
- > Compensating (Finished) Product - 0000

Compensating (Finished) Product - 0000

Tariff heading/ Sub-heading: 0000
Description: 0000: Electric Vehicles
Expected Yield of final product from raw/ rebated material used (per volume/number): 4000 units
Waste Generated: Metal Waste
Trade/Registration Name of Compensating Product: Nissan Leaf

Delete

Previous **Next** **Conclude** **Discard**

- i) If the compensating (finished) product details are incorrect, the user:
- Clicks on the Delete button; and
 - Recaptures the mandatory information as prescribed in paragraph g) above.

CTP | RLA | Info | Help | Logout

CURRENT SESSION - T AUTOMATION - ID Number: 4601019785188 - Customs Code: CU25011765

Menu | Application: Rebate User

Client Type Level
Contact Details (optional)
Physical Address Allocation
Compensating Product, By Product, Waste
Items
Disclosure Customs

Relief Item, Compensating Product, By Product, Waste
At least one Relief (Rebate) item is required. Please Click 'Add Relief (Rebate) item' button below to add items.

Add Relief (Rebate) item

Relief (Rebate) items

- > Relief (Rebate) item - 31604
- > Compensating (Finished) Product - 0000

Compensating (Finished) Product - 0000

Tariff heading/ Sub-heading: 0000
Description: 0000: Electric Vehicles
Expected Yield of final product from raw/ rebated material used (per volume/number): 4000 units
Waste Generated: Metal Waste
Trade/Registration Name of Compensating Product: Nissan Leaf

Delete

Previous **Next** **Conclude** **Discard**

Effective Date: 30 September 2025

- ii) If the compensating (finished) product details are correct, the user clicks on the Add By Product button.

The screenshot shows the CTP interface with the following elements:

- Header:** CTP, RLA, Tester Automation, CURRENT SESSION - T AUTOMATION - ID Number: 4601019785188 - Customs Code: CU25011785
- Menu:** Client Type Level, Contact Details (optional), Physical Address (optional), Compensating Product By Product, Links, Disclosure Customs.
- Main Content:**
 - Relief Item, Compensating Product, By Product, Waste:** At least one Relief (Rebate) item is required. Please Click 'Add Relief (Rebate) item' button below to add items.
 - Relief (Rebate) Items:**
 - Relief (Rebate) item - 31604
 - Compensating (Finished) Product - 0000
 - Buttons: Add Compensating Product, Add By Product (highlighted with a red box and an arrow).
 - Compensating (Finished) Product - 0000:**
 - Tariff heading/ Sub-heading: 0000
 - Description: 0000
 - Expected Yield of final product from raw/ rebated material used (per volume/number): 4000 units
 - Waste Generated: Metal Waste
 - Trade/Registration Name of Compensating Product: Nissan Leaf
 - Buttons: Previous, Next, Conclude, Discard.

- j) The system displays the Add By Product capture window. The user:

- Clicks in the tariff heading or subheading text box;
- Captures the tariff heading of the by product; and
- Clicks on Search.

The screenshot shows the CTP interface with the 'Add By-Product' capture window open. The window contains:

- Header:** Add By-Product
- Form:**
 - Tariff heading / Sub-heading: 0000
 - Buttons: Cancel, Add, Search (highlighted with a red box and an arrow).

The background shows the same CTP interface as the previous screenshot, but the 'Add By Product' button is no longer highlighted.

- k) The system displays the description of the by product.
- i) The user must capture the tariff heading and/or subheading of the by product as specified in Schedule 1 Part 1.

The screenshot shows the CTP system interface. A modal dialog titled 'Add By-Product' is open. Inside the dialog, a message states: 'This is a valid Tariff Heading/Sub-heading, but has no description'. An arrow points from this message to the 'Description' field in the background form. The background form is titled 'Relief Item, Compensating Product, By Product' and contains several input fields: 'Description', 'Trade / Registered name of By product', 'Waste Generated', and 'Expected yield of final product from raw/rebate material used (per volume/number)'. The 'Description' field is currently empty.

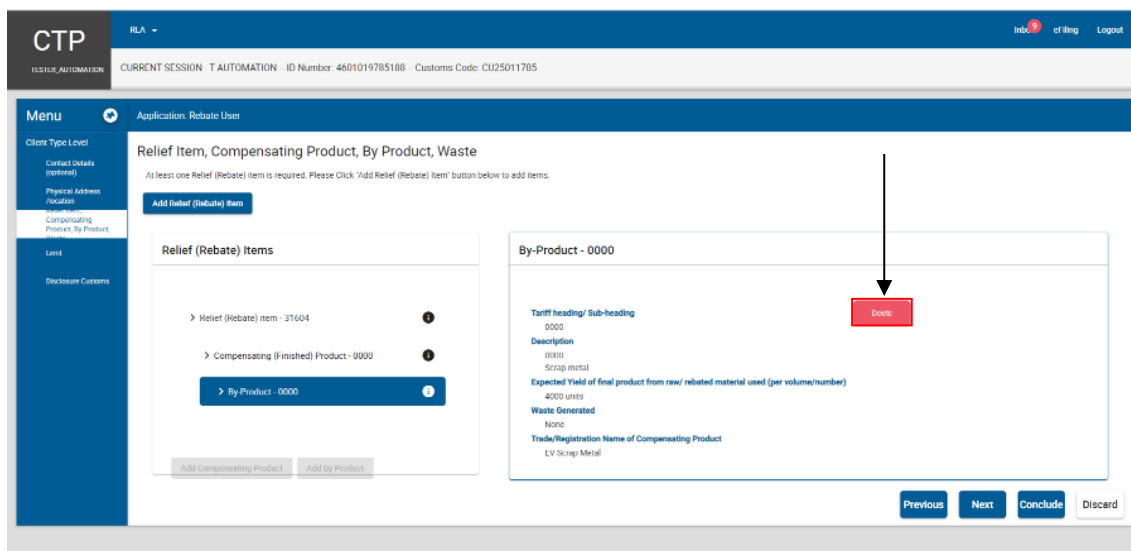
- ii) If the tariff heading or subheading of the by product has been incorrectly captured, the user:
- Clicks on clear; and
 - Recaptures the tariff heading or subheading as prescribed in paragraph j) above.

The screenshot shows the CTP system interface. A modal dialog titled 'Add By-Product' is open. Inside the dialog, there is a text input field for 'Tariff Heading / Tariff Sub-Heading' containing the value '0000'. To the right of this field is a red 'Clear' button. An arrow points from the 'Clear' button to the 'Tariff Heading / Tariff Sub-Heading' field in the background form. The background form is titled 'Relief Item, Compensating Product, By Product, Waste' and contains several input fields: 'Tariff Heading / Tariff Sub-Heading', 'Description', 'Expected Yield of final product from raw/ rebate material used (per volume/number)', 'Waste Generated', and 'Trade/Registration Name of Compensating Product'. The 'Tariff Heading / Tariff Sub-Heading' field is currently empty.

- iii) If the tariff heading or subheading of the by product is correct:
- A) The user captures:
 - I) The description of the by product – this field is optional;
 - II) The trade or registered name of the by product – this field is mandatory;
 - III) The waste generated – this field is optional; and
 - IV) The expected yield of the final product from the raw or rebated material used (per volume or number) – this field is mandatory; and
 - B) The user clicks on:
 - I) Add if correct; or
 - II) Cancel if incorrect and recaptures the required information as prescribed in paragraph A) above.

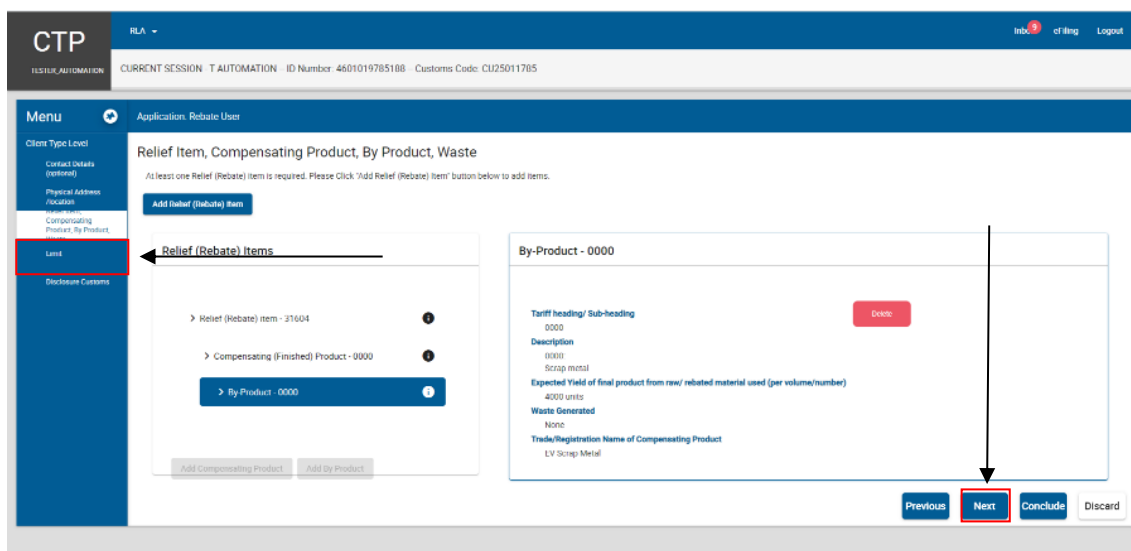
- i) The information captured is automatically saved and displayed on the Relief item, Compensating Product, By Product, Waste page.

- m) If the by-product details are incorrect, the user:
- Clicks on the Delete button; and
 - Recaptures the by product's information as prescribed in paragraph i)ii) above.



The screenshot shows the CTP application interface. The top navigation bar includes 'CTP', 'RLA', and user information. The main content area is titled 'Relief Item, Compensating Product, By Product, Waste'. On the left, there is a 'Menu' sidebar with options like 'Client Type Level', 'Contact Details', 'Physical Address', 'Compensating Product, By Product', 'Limit', and 'Disclosure Customs'. The 'By-Product - 0000' section is highlighted with a red box, and an arrow points to the 'Delete' button within this section. The 'Relief (Rebate) Items' section on the left lists items like 'Relief (Rebate) item - 31604' and 'Compensating (Finished) Product - 0000', with a 'By Product - 0000' button highlighted in blue.

- n) If the user must:
- Add another rebate item, the user clicks on the Add Relief (Rebate) Item and continues with the process prescribed in paragraph b) above; or
 - Progress to the next field which is Limit (see paragraph 5.4.7 below) by clicking on the:
 - Next button; or
 - Limit link under Menu and continues with paragraph 5.4.7 above.



This screenshot is similar to the previous one, showing the same CTP application interface. However, the 'Next' button at the bottom right of the form is highlighted with a red box, and an arrow points to it. The 'By-Product - 0000' section remains highlighted with a red box, and the 'Delete' button is still visible. The 'Limit' link in the 'Menu' sidebar is also highlighted with a red box, with an arrow pointing to it.

- o) The details captured by the user are automatically saved.

5.4.11 SEZ CCA Importer details

- This field is completed by users to whom Special Economic Zone (SEZ) operators' permits have been issued by the Department of Trade and Industry.
- The user captures:
 - The SEZ operator's permit number; and

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- ii) Name or the description of the Customs Control Areas (CCAs) located within the SEZ from where CCA enterprises will be conducting their business.

CTP
SARS
CURRENT SESSION - AS MATION - ID Number: 9102055448186 - Customs Code: Not assigned

Menu Application: Special Economic Zone Operator

Product Level Sez Cca Importer Details

Operator Permit Number *

Name / Description of CCA *

Rebate Item 498.02 Tariff Heading 00000000 Rebate Code 0100

Previous Next Conclude Discard

- c) The system populates the rebate item 498.02, tariff heading and rebate code from Schedule 4.

CTP
SARS
CURRENT SESSION - AS MATION - ID Number: 9102055448186 - Customs Code: Not assigned

Menu Application: Special Economic Zone Operator

Product Level Sez Cca Importer Details

Operator Permit Number * CCA3300001

Name / Description of CCA * East London CCA

Rebate Item 498.02 Tariff Heading 00000000 Rebate Code 0100

Previous Next Conclude Discard

- d) The user clicks on the:

- i) Disclosure Customs link under Menu; or
ii) Next button and continues with the process prescribed in paragraph 9 below.

CTP
SARS
CURRENT SESSION - AS MATION - ID Number: 9102055448186 - Customs Code: Not assigned

Menu Application: Special Economic Zone Operator

Product Level Sez Cca Importer Details

Operator Permit Number * CCA3300001

Name / Description of CCA * East London CCA

Rebate Item 498.02 Tariff Heading 00000000 Rebate Code 0100

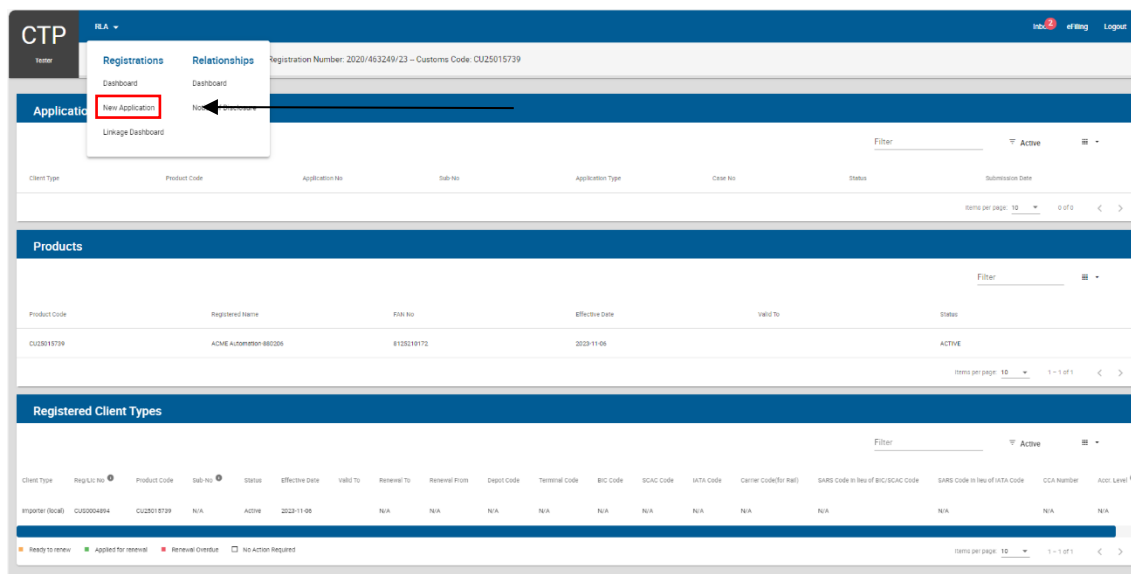
Disclosure Customs

Previous Next Conclude Discard

6 ACCREDITATION

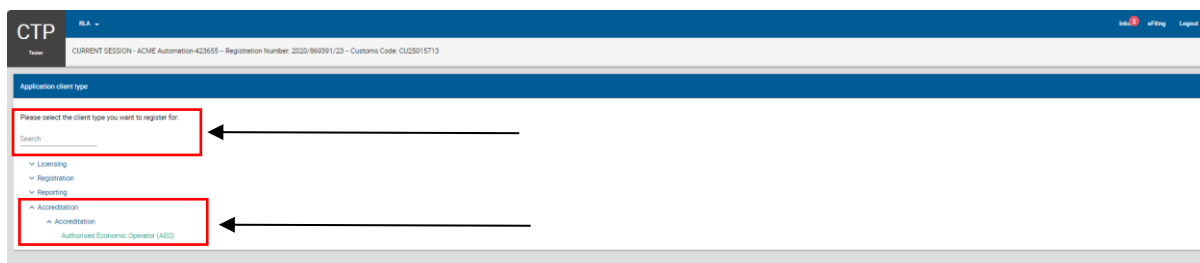
6.1 Selection of the client type Authorised Economic Operator

- a) A user logs in on eFiling as prescribed in paragraph 2 and 3. To submit an application for Accreditation he/she must click on New Application under the RLA Registration menu.



- b) The system displays the Applicant client type screen and the user:

- i) Clicks on the dropdown arrow next to the category Accreditation; or
- ii) Captures Authorised Economic Operator in the search field.



6.2 Contact and Physical address/location

- a) The system displays the Authorised Economic Operator (AEO) electronic application form.
- b) The user:
- i) Captures the client's:
 - A) Contact details as described in paragraph 5.4.1; and
 - B) Physical address/Location as described in paragraph 5.4.2; and

- ii) Clicks on the:
 - A) Next button to progress to the next field which is Customs and Excise Codes; or
 - B) Customs and Excise Codes link under Menu.

CTP - RLA - Info - off Ring - Logout

CURRENT SESSION - ACME Automation-423655 - Registration Number: 2020/86091/23 - Customs Code: CU25015713

Menu Application: Authorised Economic Operator (AEO)

Client Type Level

Customs Details

Physical Address /location

To add an address to your application, click the Add Address button

Add Address

Please note: you cannot add Library Addresses i.e. Addresses added from your Library to your Application

Discard Previous **Next** Complete

6.3 Customs and Excise code(s)

- a) The system displays all the active Customs and Excise client code(s) of the applicant.
- b) The user:
 - i) Ticks the tick box(es) next to each Customs and Excise code(s) to confirm that the codes belong to the applicant; and
 - ii) Clicks on the:
 - A) Next button to progress to the next field which is Level for AEO Status; or
 - B) AEO Status link under Menu.

CTP - RLA - Info - off Ring - Logout

CURRENT SESSION - ACME Automation-423655 - Registration Number: 2020/86091/23 - Customs Code: CU25015713

Menu Application: Authorised Economic Operator (AEO)

Customs And Excise Codes

Confirm the following Customs and Excise codes that have been identified on your profile:

Customs CU25015713

Discard Previous **Next** Complete

6.4 AEO Status Level

- a) The system displays the AEO status Level dropdown box:
- b) The user clicks on the dropdown arrow.
- c) The system displays the two (2) levels of accreditation as prescribed in SC-CF-07:
 - i) Level 1 AEO Compliance; and
 - ii) Level 2 AEO Security.
- d) The user:
 - i) Selects the level of accreditation status being applied for. Only one (1) can be selected.

- ii) Clicks on the:
 - A) Next button to progress to the next field which is Mutual Recognition Consent and Co-ordinated Events; or
 - B) Mutual Recognition Concept and Co-ordinated Events link under Menu.

The screenshot shows the CTP interface for an 'Authorised Economic Operator (AEO)' application. The 'Menu' on the left includes 'Mutual Recognition Consent and Co-ordinated Events'. The main area displays 'Select an AEO status level.' with a dropdown menu showing '001 - Level 1 AEO Compliance' and '002 - Level 2 AEO Security'. The 'Next' button at the bottom right is highlighted with a red box and an arrow.

6.5 Mutual Recognition and co-ordinated event

- a) The system displays the mutual recognition consent and co-ordinated events page.
- b) The user must:
 - i) Indicate whether the applicant gives his/her consent that his/her information may be shared with officers or officials of other Customs authorities or government agencies for:
 - A) Mutual recognition; and
 - B) Co-ordinated interventions undertaken or required to mitigate compliance risks in respect of the applicant's goods.
 - ii) Selecting the radio button:
 - A) Yes, if consent is given; or
 - B) No, if consent is not given.

The screenshot shows the CTP interface for the 'Consent by the applicant for information sharing for purposes of Mutual Recognition and Co-ordinated Intervention' screen. The text asks 'Does the applicant give permission for the sharing of information as contemplated in: Rule 64E 14 (b)(i) and 64E 14(c)(bb) are in respect of level 1 accredited client status (AEO Compliance)'. The 'Yes' radio button is highlighted with a red circle and an arrow.

- c) The user clicks on the:
- Next button to progress to the next field which is AEO Assessment Results; or
 - AEO Assessment Results link under Menu.

The screenshot shows the CTP application interface. The top bar includes the CTP logo, a user profile icon, and a 'Logout' button. Below the top bar, the current session information is displayed: 'CURRENT SESSION - ACME Automation-720205 - Registration Number: 2020/666036/23 - Customs Code: CU25015748'. The main content area is titled 'Application: Authorised Economic Operator (AEO)'. It contains a consent form with a question: 'Does the applicant give permission for the sharing of information as contemplated in:'. Below the question, it states: 'Rule 64E.14 (b)(i) and 64E.14(c)(b) are in respect of level 1 accredited client status (AEO Compliance)'. There are 'Yes' and 'No' radio buttons. At the bottom right, there are four buttons: 'Discard', 'Previous', 'Next', and 'Conclude'. The 'Next' button is highlighted with a red box and an arrow pointing to it from the 'AEO Assessment Results' link in the left menu.

6.6 AEO Assessment Results

- The system automatically retrieves sufficient knowledge results of employees that are linked to the applicant and who have completed the assessment through eFiling as prescribed in SC-CF-37.
- If multiple results are displayed in the AEO results table, the user must deselect the person(s) no longer responsible for administering the accredited clients' requirements.

The screenshot shows the CTP application interface. The top bar includes the CTP logo, a user profile icon, and a 'Logout' button. Below the top bar, the current session information is displayed: 'CURRENT SESSION - ACME Automation-720205 - Registration Number: 2020/666036/23 - Customs Code: CU25015748'. The main content area is titled 'Application: Authorised Economic Operator (AEO)'. It contains a table titled 'AEO Assessment Results'. The table has columns: 'Origin', 'Name', 'Surname', 'ID No.', 'Passport No.', 'Country of origin', 'Assessment Results', 'Assessment Date', and 'Validity Date'. There is one row of data: 'Client', 'Frans', 'Williams', '6602115111087', '90 %', '2023-11-07', and '2025-08-07'. At the bottom right, there are four buttons: 'Discard', 'Previous', 'Next', and 'Conclude'. The 'Add Results' button is highlighted with a red box and an arrow pointing to it from the 'AEO Assessment Results' link in the left menu.

- c) If no data exists in the AEO Assessment System (SC-CF-37) for the applicant:
- The system displays a message that no results were found and if:
 - No AEO assessment test has been taken the user must select the AEO assessment not taken tick box.

The screenshot shows the CTP application interface. The top bar includes the CTP logo, a user profile icon, and a 'Logout' button. Below the top bar, the current session information is displayed: 'CURRENT SESSION - ACME Automation-720205 - Registration Number: 2020/666036/23 - Customs Code: CU25015748'. The main content area is titled 'Application: Authorised Economic Operator (AEO)'. It contains a table titled 'AEO Assessment Results'. The table has columns: 'Origin', 'Name', 'Surname', 'ID No.', 'Passport No.', 'Country of origin', 'Assessment Results', 'Assessment Date', and 'Validity Date'. There is a message: 'No results found'. At the bottom right, there are four buttons: 'Discard', 'Previous', 'Next', and 'Conclude'. The 'AEO Assessment not taken' checkbox is highlighted with a red box and an arrow pointing to it from the 'AEO Assessment Results' link in the left menu.

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B) The nominated person(s) does have a valid accreditation competency assessment certificate the user must:

I) Click on the Add Results button [only a maximum of ten (10) can be added].

CTP - RLA - Info eFiling Logout

CURRENT SESSION - ACME Automation-720205 - Registration Number: 2020/666036/23 - Customs Code: CU25015748

Menu Application: Authorised Economic Operator (AEO)

Client Type Level

- Contact Details (optional)
- Physical Address (optional)
- Customs And Excise Codes
- Levels For AEO Status
- Mutual Recognition (optional)
- AEO Assessment Results
- Accreditation Self Assessment
- AEO General Questions
- Disclosure Customs

AEO Assessment Results

The AEO Assessment Results are listed below. To capture new AEO Assessment Results, click 'Add Results'. Choose the rows that you would like to use for the application.

Origin	Name	Surname	ID No.	Passport No.	Country of Origin	Assessment Results	Assessment Date	Validity Date
No results found.								

☐ AEO Assessment not taken

Discard Previous Next Conclude

II) Capture the details of the person(s) that administers the applicant's accredited client requirements namely: Name, Surname, Identity (ID) or passport number, Assessment results, the date of assessment and the validity date.

CTP - RLA - Info eFiling Logout

CURRENT SESSION - ACME Automation-423655 - Registration Number: 2020/968911/23 - Customs Code: CU28015713

Menu Application: Authorised Economic Operator (AEO)

Client Type Level

- Contact Details (optional)
- Physical Address (optional)
- Customs And Excise Codes
- Levels For AEO Status
- Mutual Recognition (optional)
- AEO Assessment Results
- Accreditation Self Assessment
- AEO General Questions
- Disclosure Customs

AEO Assessment Results

The AEO Assessment Results are listed below. To capture new AEO Assessment Results, click 'Add Results'. Choose the rows that you would like to use for the application.

Origin	Name	Surname	ID No.	Passport No.	Country of Origin	Assessment Results	Assessment Date	Validity Date
No results found.								

☐ AEO Assessment not taken

Discard Previous Next Conclude

Add/Edit AEO Assessment Results

To add or remove assessment results, please complete the fields below:

Name of employee undertaking assessment: [Field] Surname of employee undertaking assessment: [Field]

ID or Passport: [Field] ID Number: [Field]

Assessment Results: [Field] Assessment Date: [Field] Validity Date: [Field]

Cancel Save

C) The captured information is:

I) Incorrect, the user clicks on Cancel and recaptures the required information; or
II) Correct, the user clicks on Save to save the captured information.

CTP - RLA - Info eFiling Logout

CURRENT SESSION - ACME Automation-423655 - Registration Number: 2020/968911/23 - Customs Code: CU28015713

Menu Application: Authorised Economic Operator (AEO)

Client Type Level

- Contact Details (optional)
- Physical Address (optional)
- Customs And Excise Codes
- Levels For AEO Status
- Mutual Recognition (optional)
- AEO Assessment Results
- Accreditation Self Assessment
- AEO General Questions
- Disclosure Customs

AEO Assessment Results

The AEO Assessment Results are listed below. To capture new AEO Assessment Results, click 'Add Results'. Choose the rows that you would like to use for the application.

Origin	Name	Surname	ID No.	Passport No.	Country of Origin	Assessment Results	Assessment Date	Validity Date
No results found.								

☐ AEO Assessment not taken

Discard Previous Next Conclude

Add/Edit AEO Assessment Results

To add or remove assessment results, please complete the fields below:

Name of employee undertaking assessment: [Field] Surname of employee undertaking assessment: [Field]

ID or Passport: [Field] ID Number: [Field]

Assessment Results: [Field] Assessment Date: [Field] Validity Date: [Field]

Cancel Save

- d) The system displays the AEO assessment details captured and the user:
- i) Is able to edit or delete any AEO assessment results captured by selecting the Edit or Delete icon.
 - ii) Clicks on the:
 - A) Next button to progress to the next field which is the Accreditation Self-Assessment; or
 - B) Accreditation Self-Assessment link under Menu.

CTP RLA - CURRENT SESSION - ACME Automation-720205 - Registration Number: 2020/666036/23 - Customs Code: CU25015748

Menu Application: Authorised Economic Operator (AEO)

Client Type Level

Client Details (optional)

Physical Address

Customs And Excise Codes

Levels For AEO Status

Mutual Recognition Consent And Co-ordinated Events

AEO Assessment Results



Accreditation Self-Assessment

AEO General Questions

Disclosure Customs

AEO Assessment Results

The AEO Assessment Results are listed below. To capture new AEO Assessment Results, click 'Add Results'. Choose the rows that you would like to use for the application.

<input checked="" type="checkbox"/>	Origin	Name	Surname	ID No	Passport No	Country Of Origin	Assessment Results	Assessment Date	Validity Date	
<input checked="" type="checkbox"/>	Client	Frans	Williams	660211511087			90 %	2023-11-07	2025-08-07	 

Add Results

☐ AEO Assessment not taken

Discard Previous **Next** Conclude

6.7 Accreditation Self-Assessment

- a) The system displays the Accreditation Self-Assessment mandatory questionnaire.
- b) The user must answer all the questions listed by selecting either Yes or No. The questionnaire is divided into three (3) sections:
- i) Record of compliance;
 - ii) Computer system and operational procedures and processes - if the applicant does maintain internal accounting, record keeping and operational system procedures and processes the user must supply the name of the computer system(s) used up to a maximum of ten (10) systems; and
 - iii) Financial resources.

CTP RLA - CURRENT SESSION - ACME Automation-720205 - Registration Number: 2020/666036/23 - Customs Code: CU25015748

Menu Application: Authorised Economic Operator (AEO)

Client Type Level

Client Details (optional)

Physical Address

Customs And Excise Codes

Levels For AEO Status

Mutual Recognition Consent And Co-ordinated Events

AEO Assessment Results

Accreditation Self-Assessment

AEO General Questions

Disclosure Customs

Accreditation Self-assessment

RECORD OF COMPLIANCE

1. Do you have any conviction of any offence in terms of rule 64E of the Customs and Excise Act or any other law? ☐ Yes ☒ No

2. Do you have penalties incurred for any contravention(s) of Sections 80 to 84 and 86 of the Customs and Excise Act No. 91 of 1964? ☐ Yes ☒ No

COMPUTER SYSTEM AND OPERATIONAL PROCEDURES AND PROCESSES

1. Do you maintain internal accounting, record keeping and operational systems, procedures and processes properly for all Customs activities? ☒ Yes ☐ No

Name of system(s)

EDI

2. Also indicate if a full audit trail of all Customs activities is maintained, verifiable procedures for backup, recovery, fail-back archiving and retrieval of all records exist and are consistent with general accounting principles. ☒ Yes ☐ No

FINANCIAL RESOURCES

1. Do you have audited financial statements available for the past three (3) years? ☒ Yes ☐ No

2. Do you have proof of sufficient available financial resources as attested to by a registered accountant? ☒ Yes ☐ No

Discard Previous **Next** Conclude

- c) The user clicks on the:
- A) Next button to progress to the next field which is the AEO General Questions; or
 - B) AEO General Questions link under Menu.

The screenshot shows the SARS CTP Accreditation Self-assessment form. The 'Menu' on the left has a red box around 'AEO General Questions'. The 'Next' button at the bottom right is also highlighted with a red box. Arrows point from the text in the instructions to these two elements.

6.8 AEO General Questions

- a) The system displays the AEO General Questions.
- b) The user must answer only the questions that relate to the AEO level applied for by selecting either Yes, No or N/A (not applicable) as prescribed in SC-CF-07.

c) The user clicks on the:

- i) Next button to progress to the next field which is the Disclosure Customs page; or
- ii) Disclosure Customs link under the Menu.

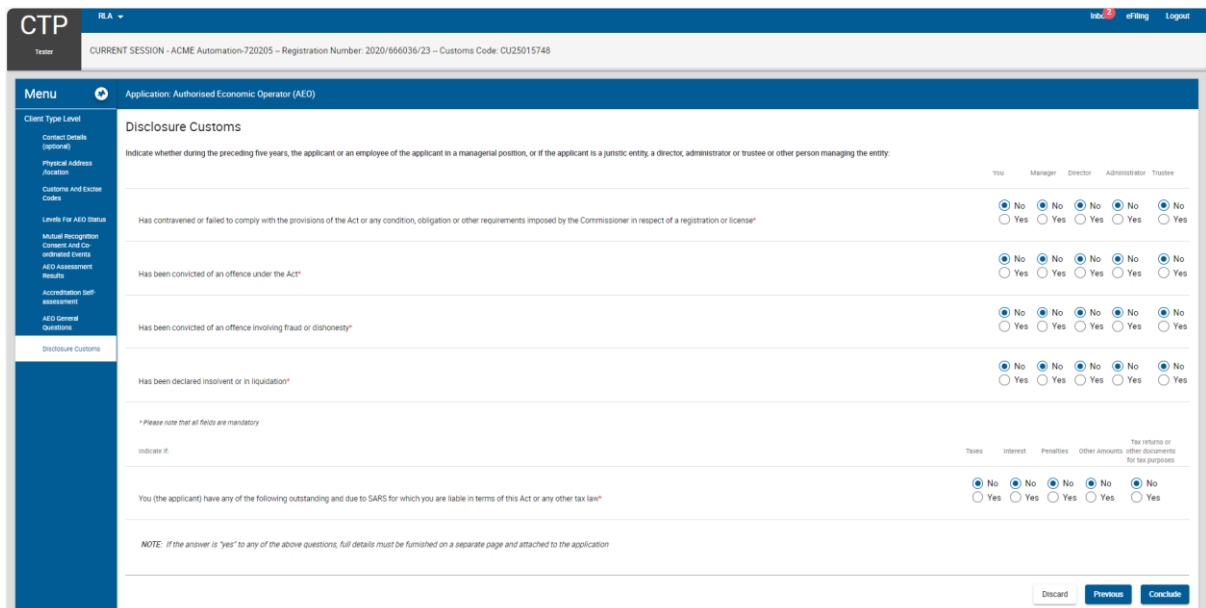
The screenshot displays the SARS CTP interface for an Authorised Economic Operator (AEO). The left-hand menu is expanded, showing the 'Disclosure Customs' link highlighted in red. The main content area is titled 'AEO General Questions' and contains a list of 22 questions. Each question has three radio button options: 'Yes', 'No', and 'N/A'. The 'Next' button at the bottom right of the question list is highlighted in red. Arrows indicate the path from the 'Disclosure Customs' link in the menu to the 'Next' button.

Number	Question	Yes	No	N/A
1	Have any applications for Customs authorizations/certifications been refused, or existing authorizations been suspended or revoked? *	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
2	Do employees understand and are they able to implement processes to ensure the security of goods? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
3	Do you have documented procedures for verifying the accuracy of Customs declarations, including those submitted on your behalf by, for example, Customs brokers? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
4	Are your internal control processes regularly subjected to internal and external audit? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
5	Do you have procedures in place to check for incorrect or incomplete recording of computerised and/or manual transactions? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
6	Are there documented procedures indicating compliance measures to ensure the integrity and security of: *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
6.1	Cargo Security *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
6.2	Building and Premises *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
6.3	Business Partner Security *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
6.4	Personnel Security *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
7	Is your company subject to ISO 15489 compliance management systems regarding the management of commercial records? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
8	Do you have written documents or electronic data to record differences concerning goods, so that excesses or shortages and deficiencies in goods / articles are reported? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
9	Are Customs administrations notified in a timely manner if disasters or emergencies occur which involve the goods for Customs purposes? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
10	Is there joint development and sharing of contingency plans both for Customs and business, including business resumption procedures in the case of systems outages? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
11	Does the business have a documented internal training system for trade security? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
12	Are training records maintained so that they may be verified by SARS? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
13	Does the business provide, on a regular basis, education and training on the risks associated with the flow of goods and articles in the international trade supply chain? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
14	Is there periodic training for employees on crisis management and emergency response procedures? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
15	Have all relevant employees been adequately trained on Customs laws and regulations? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
16	Are there written procedures in place to manage and ensure the integrity and security of import/export and flow of cargo activities and transportation of goods? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
17	Are there existing barriers and implemented documented processes to prevent and control entry by unauthorised person(s) and vehicles? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
18	Do visitors wear temporary identification badges, and are they escorted by staff? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
19	Are there written procedures outlining criteria for evaluating the supply chain security of business partners? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
20	Does the company have internal mechanisms in place to continuously audit/review import/export activities and to document its records? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
21	Does the company have internal mechanisms in place to continuously improve import/export activities and address issues identified in audits/reviews? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
22	Are drivers and other personnel that conduct security inspection of empty conveyances and Instrument of International Traffic (ITT) trained to inspect their conveyances/Instrument of International Traffic (ITT) for security purposes? *	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Buttons: Discard, Previous, **Next**, Conclude

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- d) The system displays the Disclosure Customs page, and the user continues with the process prescribed in paragraph 9 below.

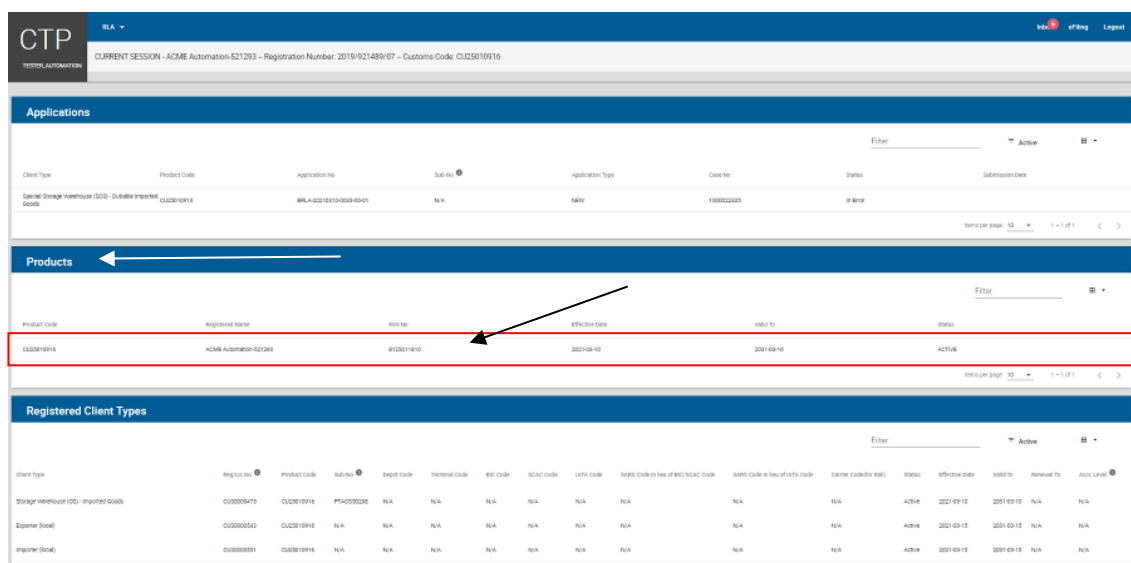


7 MANAGE – AMEND, WITHDRAW OR RENEW

- a) The requirements in terms of the amendment of existing information, the cancelation of existing clients or renewal of client's licences are described in SC-CF-19.
- b) Under the field Manage a user can:
- i) Amend:
 - A) Product details as prescribed in paragraph 5.3 above; or
 - B) Existing RLA client details as prescribed in paragraph 5.4.1 or 5.4.2 above.
 - C) The mutual recognition and co-ordinated event consent status provided at the time of application as indicated in paragraph 6.5 above.
 - ii) Withdraw or cancel:
 - A) Any registered or licensed RLA client. The client's AEO accreditation status will automatically be withdrawn or cancelled.
 - B) His/her product only once all the client types registered or licensed have been withdrawn or cancelled.
 - iii) Renew his/her licence as prescribed in Schedule 8.

c) The amendment of the client product level details

- i) In order to amend the client's product details the user clicks on the product details under Products on the RLA dashboard after he/she logged in to eFiling as prescribed in paragraph 2 to 3 above.



CTP RLA - CURRENT SESSION - ACME Automation-S21283 - Registration Number: 2019/921489/07 - Customs Code: CU25010916

Applications

Client Type	Product Code	Application No	Sub No	Application Type	Case No	Status	Submission Date
Special Storage Warehouse (SSW) - Outward Imported Goods	CU25010916	WLA-20210910-000-0001	N/A	WSP	1000022005	In Brief	

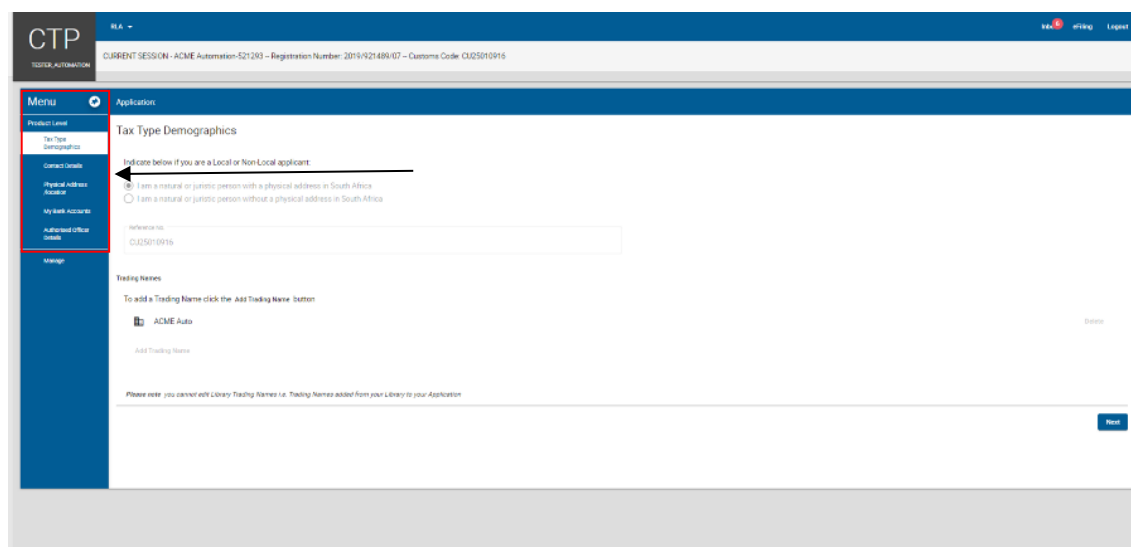
Products

Product Code	Registered Name	RA No	Effective Date	Valid To	Status
CU25010916	ACME Automation-S21283	8120011810	2021-09-10	2031-09-10	ACTIVE

Registered Client Types

Client Type	Reg No	Product Code	Sub No	Export Code	Terminal Code	REC Code	SCAC Code	DATA Code	SAVED Code in line of REC/SCAC Code	SAVED Code in line of DATA Code	Center Code (for REC)	Status	Effective Date	Valid To	Renewed To	Auto Limit
Storage Warehouse (SSW) - Imported Goods	CU250005479	CU25010916	PTA0000000	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	ACTIVE	2021-09-10	2031-09-10	N/A	N/A
Exporter (Bond)	CU250000242	CU25010916	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	ACTIVE	2021-09-10	2031-09-10	N/A	N/A
Importer (Bond)	CU250000081	CU25010916	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	ACTIVE	2021-09-10	2031-09-10	N/A	N/A

- ii) The system displays the client's Product level page (see paragraph 5.3).



CTP RLA - CURRENT SESSION - ACME Automation-S21283 - Registration Number: 2019/921489/07 - Customs Code: CU25010916

Menu

- Product Level
 - Tax Type Demographics
 - Contact Details
 - Physical Address
 - My Bank Accounts
 - Authorized Office
 - Trading

Application: Tax Type Demographics

Indicate below if you are a Local or Non-Local applicant:

☒ I am a natural or juristic person with a physical address in South Africa

☐ I am a natural or juristic person without a physical address in South Africa

Reference No: CU25010916

Trading Names

To add a Trading Name click the Add Trading Name button:

ACME Auto

Add Trading Name

Please note: you cannot edit Library Trading Names i.e. Trading Names added from your Library to your Application

Next

iii) The user clicks on the Manage link under Menu.

CTP R.A. - Invoicing eFiling Logout
CURRENT SESSION - T AUTOMATION - ID Number: 2801217823033 - Customs Code: CU25013028

Menu Application: **Tax Type Demographics**

Product Level

- Tax Type Demographics
- Contact Details
- Physical Address Allocation
- My Bank Accounts
- Manage**

Indicate below if you are a Local or Non-Local applicant:

☒ I am a natural or juristic person with a physical address in South Africa
☐ I am a natural or juristic person without a physical address in South Africa

Reference No: 2801217823033

Trading Names

To add a Trading Name click the Add Trading Name button

Trading Name	Delete
T AUTOMATION	

Add Trading Name

Please note you cannot edit Library Trading Names i.e. Trading Names added from your Library to your Application

Next

iv) The system displays the Manage page and the user clicks on the dropdown arrow.

CTP R.A. - Invoicing eFiling Logout
CURRENT SESSION - ACME Automation-521293 - Registration Number: 2018/921489/07 - Customs Code: CU25010916

Menu Application:

Product Level

- Tax Type Demographics
- Contact Details
- Physical Address Allocation
- My Bank Accounts
- Authorised Office Details
- Manage**

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled.

Select an action from the list below to perform on this registration.

Available actions for this registration

+

- v) The system displays the dropdown list of actions. The action withdraw or renew will not display as only amend is applicable. A client's Product will automatically be withdrawn by the system when the client's last active client type has been withdrawn.

The screenshot shows the SARS CTP (Customs Trader Portal) interface. The header includes the SARS logo and 'South African Revenue Service'. The main navigation bar shows 'CTP' and 'TESTER AUTOMATION'. The current session information is displayed: 'CURRENT SESSION - T AUTOMATION - ID Number: 2801217820033 - Customs Code: CU25013028'. The left sidebar contains a 'Menu' with options: 'Product Level', 'Tax Type', 'Demographics', 'Contact Details', 'Physical Address', 'Location', 'My Bank Accounts', and 'Manage'. The main content area is titled 'Application' and contains a blue notification box: 'Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled'. Below this, it says 'Select an action from the list below to perform on this registration.' and 'Available actions for this registration:'. A dropdown menu is open, showing 'Amend' as the only option, which is highlighted with a red box and an arrow pointing to it.

- vi) After selecting the applicable action from the dropdown list the user clicks on the Select Reason(s) dropdown arrow.

The screenshot shows the same SARS CTP interface as the previous one, but with the 'Amend' action selected. The main content area now displays: 'During an Amendment, specific application data may be added and/or supporting documents may be added.' and 'Select a reason for this Amendment to proceed (may be more than one reason):'. Below this, there is a 'Selected Reason(s)' section with a dropdown arrow highlighted by a red circle and an arrow pointing to it. At the bottom right, there are 'Cancel' and 'Proceed' buttons.

vii) The system displays a dropdown list of the reason(s) for amendment.

CTP
TESTER AUTOMATION

RA -

CURRENT SESSION - T AUTOMATION - ID Number: 28012178220033 - Customs Code: CU25013028

Menu

Application:

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled.

Select an action from the list below to perform on this registration.

Available actions for this registration

Amend

During an Amendment, specific application data may be added and/or supporting documents may be added.

Select a reason for this Amendment to proceed (may be more than one reason):

- ☐ 001 - Contact Details
- ☐ 002 - Physical Address Details
- ☐ 003 - Bank Account Details
- ☐ 004 - Contact Person
- ☐ 005 - Authorised Officer Details
- ☐ 006 - Disclosure of Circumstances
- ☐ 007 - Breach Limits
- ☐ 008 - LDI Particulars
- ☐ 009 - Other

Save Discard

A) If the reason for amendment is not listed in the dropdown box:
 1) The user selects the box Other.

CTP
TESTER AUTOMATION

RA -

CURRENT SESSION - T AUTOMATION - ID Number: 28012178220033 - Customs Code: CU25013028

Menu

Application:

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled.

Select an action from the list below to perform on this registration.

Available actions for this registration

Amend

During an Amendment, specific application data may be added and/or supporting documents may be added.

Select a reason for this Amendment to proceed (may be more than one reason):

- ☐ 001 - Contact Details
- ☐ 002 - Physical Address Details
- ☐ 003 - Bank Account Details
- ☐ 004 - Contact Person
- ☐ 005 - Authorised Officer Details
- ☐ 006 - Disclosure of Circumstances
- ☐ 007 - Breach Limits
- ☐ 008 - LDI Particulars
- ☒ 009 - Other

Save Discard

Effective Date: 30 September 2025

- II) The system populates the reason Other and the user captures his/her reason for amendment.

CTP
TESTER AUTOMATION

RLA

CURRENT SESSION - ACME Automation-521293 - Registration Number: 2019/921489/07 - Customs Code: CU20010916

Menu

Application:

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled.

Select an action from the list below to perform on this registration.

Available actions for this registration

Amend

During an Amendment, specific application data may be added and/or supporting documents may be added.

Select a reason for this Amendment to proceed (may be more than one reason):

009

Selected Reason(s)

009 - Other

Other Reason

Amend Discard

- III) The system activates the Amend button and the user continues with the process prescribed in paragraph viii) below.

CTP
TESTER AUTOMATION

RLA

CURRENT SESSION - ACME Automation-521293 - Registration Number: 2019/921489/07 - Customs Code: CU20010916

Menu

Application: Storage Warehouse (DS) - Imported Goods

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled.

Select an action from the list below to perform on this registration.

Available actions for this registration

Amend

During an Amendment, specific application data may be added and/or supporting documents may be added.

Select a reason for this Amendment to proceed (may be more than one reason):

009

Selected Reason(s)

009 - Other

Other Reason

Amend title and layout print

Amend Discard

- B) If the reason for amendment is listed in the dropdown box:
I) The user selects the box next to the reason(s) for amendment.

The screenshot shows the SARS CTP Application page. The 'Amend' button is highlighted with a red box and an arrow. The 'Selected Reason(s)' dropdown is also highlighted with a red box and an arrow.

- II) The system populates the selected reason(s) for amendment under Selected Reason(s).

The screenshot shows the SARS CTP Application page. The 'Selected Reason(s)' dropdown is highlighted with a red box and an arrow. The dropdown is populated with '001 - Contact Details' and '005 - Authorised Officer Details'.

viii) The user clicks on the amend button.

The screenshot shows the CTP (Customs Trader Portal) interface. The top navigation bar includes the CTP logo, a dropdown menu for 'RLA', and links for 'Info', 'Help', and 'Logout'. Below the navigation bar, the current session details are displayed: 'CURRENT SESSION - T AUTOMATION - ID Number: 2801217820033 - Customs Code: CU25013028'. The main content area is titled 'Application' and contains a message: 'Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled'. Below this message, there is a section for 'Available actions for this registration' with a dropdown menu set to 'Amend'. A note states: 'During an Amendment, specific application data may be added and/or supporting documents may be added.' Another note says: 'Select a reason for this Amendment to proceed (may be more than one reason):'. A dropdown menu for reasons is set to '001 (x1 other)'. Under 'Selected Reason(s)', two reasons are listed: '001 - Contact Details' and '005 - Authorised Officer Details'. At the bottom right of the form, there is a red 'Amend' button and a 'Cancel' button. An arrow points to the 'Amend' button.

ix) The system displays the Product Level page and the user clicks on the applicable field to be amended.

The screenshot shows the CTP (Customs Trader Portal) interface. The top navigation bar includes the CTP logo, a dropdown menu for 'RLA', and links for 'Info', 'Help', and 'Logout'. Below the navigation bar, the current session details are displayed: 'CURRENT SESSION - 113 JAN HOFMEYER ROAD WESTVILLE (PTY) LTD - Registration Number: 2009/037269/23 - Customs Code: CU25005336'. The main content area is titled 'Amendment:'. The left sidebar menu has 'Product Level' highlighted. The main content area is titled 'Tax Type Demographics' and contains a section for 'Indicate below if you are a Local or Non-Local applicant:'. There are two radio buttons: 'I am a natural or juristic person with a physical address in South Africa' (selected) and 'I am a natural or juristic person without a physical address in South Africa'. Below this, there is a 'Reference No.' field with the value 'CU72000988'. A section titled 'CONSENT BY THE APPLICANT FOR INFORMATION SHARING WITH OTHER GOVERNMENT AGENCIES' contains a message: 'Does the applicant consent as contemplated in section 4(3D) of the Customs and Excise Act, 1964, that bill of entry information and supporting documents may be shared with other government agencies.' There are two radio buttons: 'Yes' (selected) and 'No'. A small note at the bottom states: 'Please note that withholding consent will have the effect that the applicant will not be able to take advantage of the benefits associated with the electronic exchange of information with a government agency with whom this capability has been developed. Applicants who do not consent will have to follow the manual process of submitting bill of entry information and supporting documents to the government agency with whom this capability has been developed. An applicant may revoke consent to share information at any time after it has been given, but such revocation of consent will not affect any bill of entry of which the processing has commenced under the consent, nor any VDC associated with that bill of entry. Provided that where a new applicant submits a VDC associated with that bill of entry the new applicant's consent at the time of the submission of the VDC will determine if information may be shared.' At the bottom right, there are four buttons: 'Previous', 'Next', 'Conclude', and 'Discard'.

Effective Date: 30 September 2025

- x) The system displays the existing details captured. The user clicks on the Change option and follows the process prescribed in paragraph 5.3 in order to capture the amended details.

CTP
CURRENT SESSION - 113 JAN HOFMEYER ROAD WESTVILLE (PTY) LTD - Registration Number 2009/037269/23 - Customs Code CU25005336

Menu
Amendment: Change Bank Account

Bank account status: UNVERIFIED

Bank Account Holder Declaration: 001 - I use SA Bank Account

Account Type: 1 - Cheque

Account Number: 10010762888

Bank Name: 099 - INVESTEC BANK LTD

Branch Name: INVESTEC BANK GRAYSTON DRIVE

Account Holder Name (Name as Registered at bank): 113 JAN HOFMEYER

Non selection of the "Refunds/Outgoing" bank option will result in no refunds being paid out by SARS.

Usage: Payment / Incoming *

Usage: Refunds / Outgoing *

Please note: you cannot edit Library Bank Accounts i.e. Bank Accounts added from your Library to your Application

Previous Next Conclude Discard

- xi) The user clicks on the Conclude button.

CTP
CURRENT SESSION - 113 JAN HOFMEYER ROAD WESTVILLE (PTY) LTD - Registration Number 2009/037269/23 - Customs Code CU25005336

Menu
Amendment: Change Bank Account

Bank account status: UNVERIFIED

Bank Account Holder Declaration: 001 - I use SA Bank Account

Account Type: 1 - Cheque

Account Number: 10010762888

Bank Name: 099 - INVESTEC BANK LTD

Branch Name: INVESTEC BANK GRAYSTON DRIVE

Account Holder Name (Name as Registered at bank): 113 JAN HOFMEYER

Non selection of the "Refunds/Outgoing" bank option will result in no refunds being paid out by SARS.

Usage: Payment / Incoming *

Usage: Refunds / Outgoing *

Please note: you cannot edit Library Bank Accounts i.e. Bank Accounts added from your Library to your Application

Previous Next Conclude Discard

Effective Date: 30 September 2025

- xii) The system displays the Summary page, displaying the amended changes in green and the previously captured details in red.

CTP H.A. + Info 22 of 11g Logout

CURRENT SESSION - 113 JAN HOFMEYER ROAD WESTVILLE (PTY) LTD - Registration Number: 2009/037269/23 - Customs Code: CU25005336

Menu + Amendment:

- My Bank Accounts
- Authorized Officer Details
- Summary
- Required Documents

Change Bank Account

Bank Account Holder Declaration: 001 - I use SA Bank Account

Account Type: 1 - Cheque

Bank Name: 010 - FNB
Original value: 050
Branch Name: UNIVERSAL
Original value: INVESTEC BANK CRAWSTON DRIVE

Account Number: 53056
Original value: 10010762489
Branch No: 2506055
Original value: 580105

Account Holder Name (Name as Registered at bank): 113 JAN HOFMEYER

Non selection of the "Refunds/Outgoing" bank option will result in no refunds being paid out by SARS.

Usage: Payment / Incoming *

Usage: Refunds / Outgoing *

Please note: you cannot edit / delete Bank Accounts / n. Bank Accounts added from your / library to your Application

Next

- xiii) In order to progress to the next field after viewing the amendments or changes, the user clicks on:
- The Required Documents (see paragraph 10) link under Menu; or
 - The Next button.

CTP H.A. + Info 22 of 11g Logout

CURRENT SESSION - 113 JAN HOFMEYER ROAD WESTVILLE (PTY) LTD - Registration Number: 2009/037269/23 - Customs Code: CU25005336

Menu + Amendment:

- My Bank Accounts
- Authorized Officer Details
- Summary
- Required Documents

Change Bank Account

Bank account status: UNLINKED

Bank Account Holder Declaration: 001 - I use SA Bank Account

Account Type: 1 - Cheque

Bank Name: 010 - FNB
Original value: 050
Branch Name: UNIVERSAL
Original value: INVESTEC BANK CRAWSTON DRIVE

Account Number: 53056
Original value: 10010762489
Branch No: 2506055
Original value: 580105

Account Holder Name (Name as Registered at bank): 113 JAN HOFMEYER

Non selection of the "Refunds/Outgoing" bank option will result in no refunds being paid out by SARS.

Usage: Payment / Incoming *

Usage: Refunds / Outgoing *

Please note: you cannot edit / delete Bank Accounts / n. Bank Accounts added from your / library to your Application

Next

- xiv) The user continues with the processes prescribed in paragraph 10 and 11 below.

d) The amendment of the client level details

- i) The user clicks on the applicable client type under Registered Client Types on the RLA dashboard after he/she logged in to eFiling as prescribed in paragraph 2 to 3 above.

CTP RLA - 50% [Help](#) [eFiling](#) [Logout](#)

CURRENT SESSION - T AUTOMATION - ID Number: 2801217820033 - Customs Code: CU25013028

Applications

Client Type	Product Code	Application No	Sub No	Application Type	Case No	Status	Submission Date
Items per page: 10 0 of 0							

Products

Product Code	Registered Name	Sub No	Effective Date	Valid To	Status
CU25013028	T AUTOMATION	812010048	2023-09-11		Active
Items per page: 10 1 of 1					

Registered Client Types

Client Type	Reg No	Product Code	Sub No	Export Code	Terminal Code	SEC Code	SCAT Code	DATA Code	SAFES Code (In Use of SEC Code)	SAFES Code (In Use of DATA Code)	Customs Code (In Use)	Status	Effective Date	Valid To	Renewal To	Action Level
Director for or of a wreck (Local)	000004020	CU25013028	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Active	2023-09-11	2024-12-31	2025-01-01	N/A

Ready to Renew ☒ Applied for Renewal ☐ Renewal Overdue ☐ No Action Required

Items per page: 10 1 of 1

- ii) The system displays the Client Type Level page (see paragraph 5.4).

CTP RLA - [Help](#) [eFiling](#) [Logout](#)

CURRENT SESSION - T AUTOMATION - ID Number: 2801217820033 - Customs Code: CU25013028

Menu Application: Searcher for or of a wreck (Local)

- Client Type Level**
 - Contact Details (Optional)
 - Physical Address /Location
 - Wreck Details
 - Links
 - Discourage Customers
- Manage

Contact Details (Optional)

Home Tel No [Click + to add a new number](#)

Business Tel No [Click + to add a new number](#)

Fax No [Click + to add a new number](#)

Cell No [Click + to add a new number](#)

☐ I do not have a Cell Number

Email [Click + to add a new email address](#)

☐ I do not have an email Address

Web Address

Contact Person Name

iii) The user clicks on the Manage link under Menu.

CTP
TESTER AUTOMATION

RLA -

Info 2 eFiling Logout

CURRENT SESSION - T AUTOMATION - ID Number: 2801217820033 - Customs Code: CU25013028

Menu Application: Searcher for or of a wreck (Local)

Client Type Level

Contact Details

Physical Address / Location

Wreck Details

Links

Disclosure Customs

Manage

Contact Details (Optional)

Home Tel No

Click + to add a new number

Business Tel No

Click + to add a new number

Fax No

Click + to add a new number

Cell No

Click + to add a new number

☐ I do not have a Cell Number

Email

Click + to add a new email address

☐ I do not have an email Address

Web Address

Contact Person Name

iv) This system displays the Manage page and the user clicks on the dropdown arrow.

CTP
TESTER AUTOMATION

RLA -

Info 2 eFiling Logout

CURRENT SESSION - T AUTOMATION - ID Number: 2801217820033 - Customs Code: CU25013028

Menu Application: Searcher for or of a wreck (Local)

Client Type Level

Contact Details (Optional)

Physical Address / Location

Wreck Details

Links

Disclosure Customs

Manage

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled

Select an action from the list below to perform on this registration.

Available actions for this registration

- v) This system displays the available actions for this registration and the user clicks on the Amend action.

The screenshot shows the SARS CTP (Customs Trader Portal) interface. The top navigation bar includes the SARS logo, 'eFiling', and 'Logout' links. The main header displays 'CTP' and 'TESTER_AUTOMATION'. Below the header, a message states: 'Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled.' The main content area is titled 'Menu' and 'Application: Searcher for or of a wreck (Local)'. It prompts the user to 'Select an action from the list below to perform on this registration.' A dropdown menu titled 'Available actions for this registration' is open, showing 'Amend' and 'Withdraw' options. An arrow points to the 'Amend' option, which is highlighted.

- vi) The system displays:
- A) The action Amend under the Available action for this registration field;
 - B) A message to the user to select a reason for this amendment; and
 - C) The Selected Reason(s) dropdown arrow.

The screenshot shows the SARS CTP interface after the 'Amend' action has been selected. The main content area displays a message: 'During an Amendment, specific application data may be added and/or supporting documents may be added.' Below this, there is a section titled 'Select a reason for this Amendment to proceed (may be more than one reason):'. A dropdown menu is open, showing 'Selected Reason(s)'. An arrow points to the dropdown arrow. At the bottom right, there are 'Amend' and 'Discard' buttons.

Effective Date: 30 September 2025

- vii) The user clicks on the Select Reason(s) dropdown arrow and the system displays a list of the reason(s) for amendment.

CTP
TESTER_AUTOMATION

RIA

Info eFiling Logout

CURRENT SESSION - T AUTOMATION - ID Number: 2801217820033 - Customs Code: CU25013028

Menu Application: Searcher for or of a wreck (Local)

Client Type Level

Contact Details (optional)

Physical Address /Location

Wreck Details

Links

Disclosure Customs

Manage

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled.

Select an action from the list below to perform on this registration.

Available actions for this registration

Amend

During an Amendment, specific application data may be added and/or supporting documents may be added.

Select a reason for this Amendment to proceed (may be more than one reason):

001 - Contact Details

002 - Physical Address Details

003 - Bank Account Details

004 - Contact Person

005 - Authorised Officer Details

006 - Disclosure of Circumstances

007 - Bond Limits

008 - EDI Particulars

009 - Other

Amend Discard

- viii) The user:
- Selects the applicable box(es) [more than one (1) reason may be selected]; and
 - Clicks on the Amend button.

CTP
TESTER_AUTOMATION

RIA

Info eFiling Logout

CURRENT SESSION - T AUTOMATION - ID Number: 2801217820033 - Customs Code: CU25013028

Menu Application: Searcher for or of a wreck (Local)

Client Type Level

Contact Details (optional)

Physical Address /Location

Wreck Details

Links

Disclosure Customs

Manage

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled.

Select an action from the list below to perform on this registration.

Available actions for this registration

Amend

During an Amendment, specific application data may be added and/or supporting documents may be added.

Select a reason for this Amendment to proceed (may be more than one reason):

004 (+1 other)

001 - Contact Details

002 - Physical Address Details

003 - Bank Account Details

004 - Contact Person

005 - Authorised Officer Details

Amend Discard

- ix) The system displays the reason(s) for amendment selected by the user under Selected Reason(s) field.

CTP
TESTER_AUTOMATION

RLA ▾

Intx. eFiling Logout

CURRENT SESSION - T AUTOMATION - ID Number: 2801217820033 - Customs Code: CU25013028

Menu Application: Searcher for or of a wreck (Local)

Client Type Level

Contact Details (optional)

Physical Address /Location

Wreck Details

Limit

Disclose Customs

Manage

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled

Select an action from the list below to perform on this registration.

Available actions for this registration

Amend ▾

During an Amendment, specific application data may be added and/or supporting documents may be added.

Select a reason for this Amendment to proceed (may be more than one reason):

004 (+1 other) ▾

Selected Reason(s)

004 - Contact Person

005 - Authorised Officer Details

Amend Discard

- A) If the user selected the incorrect reason(s) for amendment he/she:
- Clicks on the Select reason(s) dropdown arrow;
 - Unselects the incorrect reason(s) for amendment box(es); and
 - Reselects the correct reason as described in paragraph viii) above.
- B) If the user selected the correct reason(s) for amendment he/she clicks on the Amend button.

CTP
TESTER_AUTOMATION

RLA ▾

Intx. eFiling Logout

CURRENT SESSION - T AUTOMATION - ID Number: 2801217820033 - Customs Code: CU25013028

Menu Application: Searcher for or of a wreck (Local)

Client Type Level

Contact Details (optional)

Physical Address /Location

Wreck Details

Limit

Disclose Customs

Manage

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled

Select an action from the list below to perform on this registration.

Available actions for this registration

Amend ▾

During an Amendment, specific application data may be added and/or supporting documents may be added.

Select a reason for this Amendment to proceed (may be more than one reason):

004 (+1 other) ▾

Selected Reason(s)

004 - Contact Person

005 - Authorised Officer Details

Amend Discard

- x) The system displays the Client Type Level page.

- xi) The user clicks on the applicable link under Menu, changes or adds the required details as prescribed in paragraph 5.4 above and if:
- Not in agreement with the amendment(s) the user continues with the process prescribed in paragraph 8; or
 - In agreement with the amendment(s) the user continues with the process prescribed in paragraph 9 below.
- xii) After the user completed the Disclosure Customs questionnaire prescribed in paragraph 9 below the system displays the Summary field page indicating the changes or amendments on the page:
- Green indicates the amended details captured by the user; and
 - Red indicates the original details captured by the user at the time of application.

- xiii) After viewing the amendments or changes, the user must progress to the next field which is Required Documents by clicking on the:
- A) Next button; or
 - B) Required Documents link under Menu and continue with paragraph 10 below.

e) Withdrawal of existing RLA client

- i) An applicant will only be able to withdraw an active client type listed under Registered Client Types.
- ii) The applicant must log in to eFiling as prescribed in paragraph 2 to 3 above.
- iii) The user clicks on the client type to be withdrawn under Registered Client type on the RLA dashboard.

SC-CF-42 - Customs Trader Portal - External Guide

iv) The system displays the Client Type Level page.

CTP
TESTER AUTOMATION

RLA ▾

Info 2 eFiling Logout

CURRENT SESSION - T AUTOMATION - ID Number: 2801217820033 - Customs Code: CU25013028

Menu Application: Searcher for or of a wreck (Local)

Client Type Level

Contact Details (Optional)

Home Tel No + Click + to add a new number

Business Tel No + Click + to add a new number

Fax No + Click + to add a new number

Cell No + Click + to add a new number

☐ I do not have a Cell Number

Email + Click + to add a new email address

☐ I do not have an email Address

Web Address

Contact Person Name

Manage

v) The user clicks on the Manage link under Menu and the system displays the Manage page.

CTP
TESTER AUTOMATION

RLA ▾

Info 2 eFiling Logout

CURRENT SESSION - T AUTOMATION - ID Number: 2801217820033 - Customs Code: CU25013028

Menu Application: Searcher for or of a wreck (Local)

Client Type Level

Contact Details (Optional)

Physical Address /Location

Wreck Details

Links

Disclosure Customs

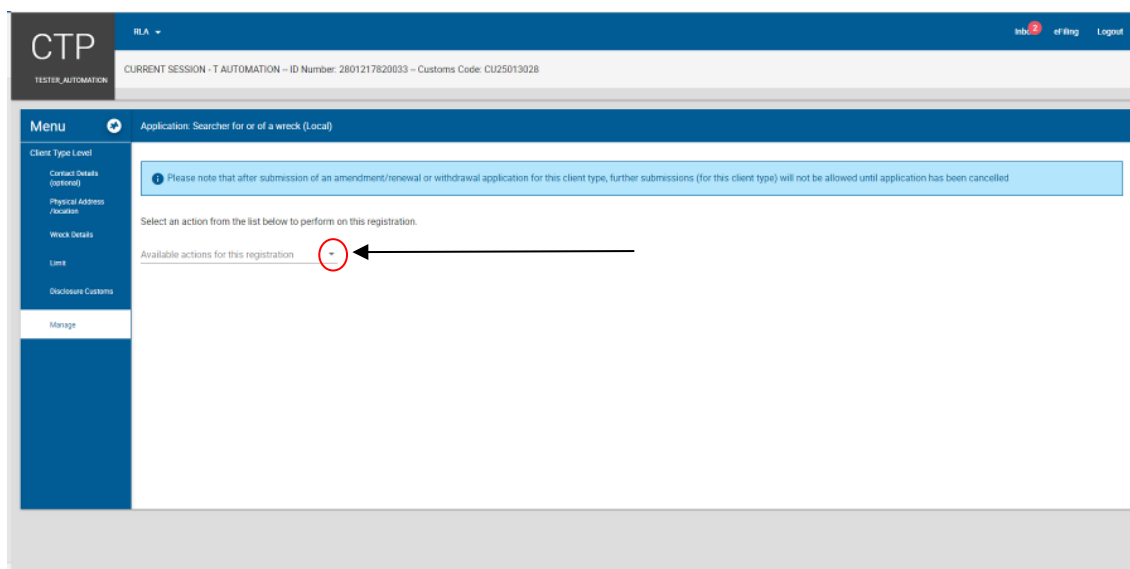
Manage

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled

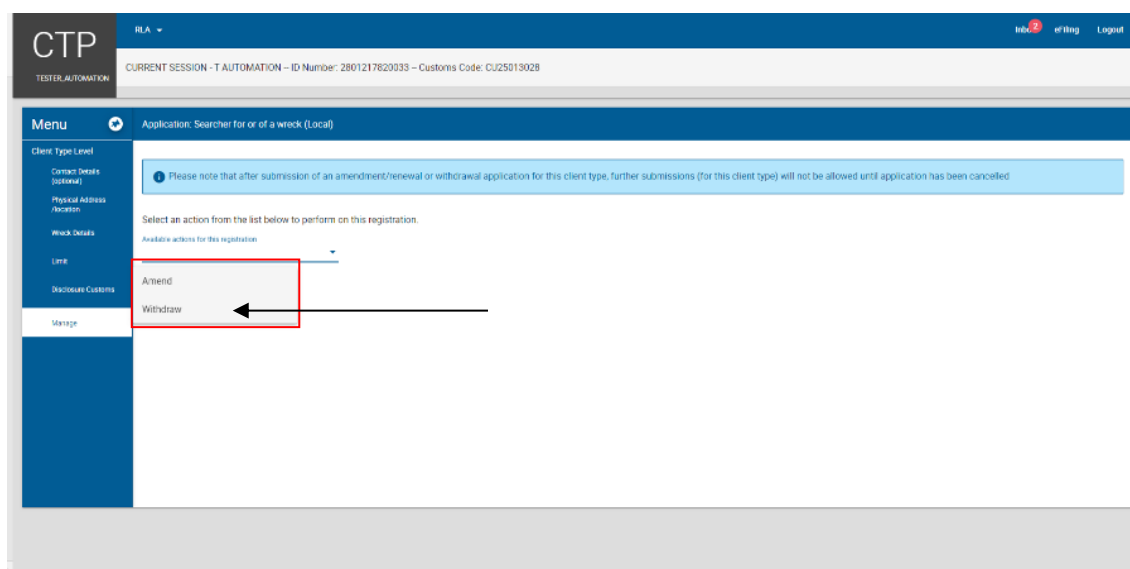
Select an action from the list below to perform on this registration.

Available actions for this registration ▾

vi) The user clicks on the Available actions for this registration dropdown arrow.



vii) The system displays a dropdown box with the available actions for this registration and the user clicks on the Withdraw action.



- viii) The system:
- A) Populates the action Withdraw under the Available action for this registration field;
 - B) Displays:
 - I) A message to the user to select a reason for the withdrawal request; and
 - II) The Selected Reason(s) dropdown arrow.

CTP
TESTER AUTOMATION

RLA ▾

info eFiling Logout

CURRENT SESSION - T AUTOMATION - ID Number: 2801217820033 - Customs Code: CU25013028

Menu Application: Searcher for or of a wreck (Local)

Client Type Level

Contact Details (optional)

Physical Address /Location

Wreck Details

Line

Disclosure Customs

Manage

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled

Select an action from the list below to perform on this registration.

Available actions for this registration

Withdraw ▾

Select a reason for this withdrawal to proceed (may be more than one reason):

Selected Reason(s)

Withdraw Discard

- ix) The user clicks on the Select Reason(s) dropdown arrow.

CTP
TESTER AUTOMATION

RLA ▾

info eFiling Logout

CURRENT SESSION - T AUTOMATION - ID Number: 2801217820033 - Customs Code: CU25013028

Menu Application: Searcher for or of a wreck (Local)

Client Type Level

Contact Details (optional)

Physical Address /Location

Wreck Details

Line

Disclosure Customs

Manage

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled

Select an action from the list below to perform on this registration.

Available actions for this registration

Withdraw ▾

Select a reason for this withdrawal to proceed (may be more than one reason):

Selected Reason(s)

Withdraw Discard

- x) The system displays a dropdown box with the reason(s) for withdrawal.

The screenshot shows the SARS CTP (Customs Trader Portal) interface. The top header includes the SARS logo and the text 'South African Revenue Service'. Below the header, the current session information is displayed: 'CURRENT SESSION - T AUTOMATION - ID Number: 2801217820033 - Customs Code: CU25013028'. The main menu on the left lists various options: 'Client Type Level', 'Contact Details (optional)', 'Physical Address /Location', 'Wreck Details', 'Lien', 'Discipline Customs', and 'Manage'. The 'Manage' option is selected, and a dropdown menu is open, showing a list of reasons for withdrawal: '001 - Entity not trading any longer', '002 - Entity not operating in Customs supply chain any longer', '003 - Liquidation of entity', '004 - Change of ownership of entity', and '005 - Other'. An arrow points to the '005 - Other' option, which is highlighted with a red box. The 'Withdraw' button is visible at the bottom right of the form.

- A) If the reason for withdrawal is not listed in the dropdown box:
I) The user selects Other.

This screenshot shows the same SARS CTP interface as the previous one, but with the '005 - Other' option selected in the dropdown menu. The '005 - Other' option is now checked with a blue square, and a red box highlights it. An arrow points to this selected option. The 'Withdraw' button remains visible at the bottom right of the form.

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- II) The system displays the reason for withdrawal Other under Selected Reason(s) and the user captures his/her reason for withdrawal in the free text field.

CTP
TESTER AUTOMATION

RLA

CURRENT SESSION - ACME Automation-521293 - Registration Number: 2019/921489/07 - Customs Code: CU25010916

Menu

Application: Storage Warehouse (OS) - Imported Goods

Client Type Level

Contact Details (optional)

Physical Address (optional)

License

Discipline Customs

Storage

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled

Select an action from the list below to perform on this registration.

Available actions for this registration

Withdraw

Select a reason for this withdrawal to proceed (may be more than one reason):

005

Selected Reason(s)

005 - Other

Other Reason

Withdraw Discard

- III) The system activates the Withdraw button and the user continues with the process prescribed in paragraph B)II) below.

CTP
TESTER AUTOMATION

RLA

CURRENT SESSION - ACME Automation-521293 - Registration Number: 2019/921489/07 - Customs Code: CU25010916

Menu

Application: Storage Warehouse (OS) - Imported Goods

Client Type Level

Contact Details (optional)

Physical Address (optional)

License

Discipline Customs

Storage

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled

Select an action from the list below to perform on this registration.

Available actions for this registration

Withdraw

Select a reason for this withdrawal to proceed (may be more than one reason):

005

Selected Reason(s)

005 - Other

Other Reason

Withdraw Discard

- B) If the reason for withdrawal is listed in the dropdown box:
- I) The user selects the box(es) next to the reason(s) for withdrawal.

CTP
TESTER AUTOMATION

RLA

CURRENT SESSION - T AUTOMATION - ID Number: 2801217820033 - Customs Code: CU25013028

Menu

Application: Searcher for or of a wreck (Local)

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled

Select an action from the list below to perform on this registration.

Available actions for this registration

Withdraw

Select a reason for this withdrawal to proceed (may be more than one reason):

001

☒ 001 - Entity not trading any longer

☐ 002 - Entity not operating in Customs supply chain any longer

☐ 003 - Liquidation of entity

☐ 004 - Change of ownership of entity

☐ 005 - Other

Withdraw Discard

- II) The system displays the selected reason for withdrawal under Selected Reason(s) and the user clicks on the Withdraw button.

CTP
TESTER AUTOMATION

RLA

CURRENT SESSION - ACME Automation-521293 - Registration Number: 2019/921489/07 - Customs Code: CU25010916

Menu

Application: Storage Warehouse (OS) - Imported Goods

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled

Select an action from the list below to perform on this registration.

Available actions for this registration

Withdraw

Select a reason for this withdrawal to proceed (may be more than one reason):

001

Selected Reason(s)

001 - Entity not trading any longer

Withdraw Discard

- xi) The user continues with the processes prescribed in paragraph 9 to 11.
- xii) Upon submission of the withdrawal request, the client's registration or licence status is immediately changed to pending withdrawal to prevent the client from processing any new transactions.

f) **Renewal of existing RLA client's licence:**

- i) After he/she logged in to eFiling as prescribed in paragraph 2 to 3 above, the system displays the following warning messages if the client's licence(s) is:
- A) Due for renewal (orange) – this message is displayed thirty (30) calendar days before the client's licence expires; or
- B) Overdue for renewal (red) – this message is displayed when the client failed to renew his/her licence before his/her licence expired. If the client fails to submit his/her renewal

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application within the validity period, the system will change the client's status from Active to suspended.

CTP

RA

100.00

Setting

Login

CURRENT SESSION : ACME Automation 403598 - Registration Number: 2019/548089/07 - Customs Code: CU25012420

⚠

These client types are due for renewal. Apply for renewal in the Registered Client Types Dashboard below.

⚠

These client types are overdue for renewal and are in grace period before they will be withdrawn. Apply for renewal in the Registered Client Types Dashboard below.

Applications

Filter

Active

Client Type	Product Code	Application No	Sub No	Application Type	Client No	Status	Submission Date
Searcher for or of a vessel (JUSK)	CU25012420	IRLA-20210727-0012-00-01		NEW	100002442	In Progress	2021-07-27
Clearing agent	CU25012420	IRLA-20210727-0011-01-01		WITHDRAWAL	100002440	In Progress	2021-07-29
Own Goods Carrier Ref: Cargo	CU25012420	IRLA-20210804-0003-00-01		NEW	100002510	In Progress	2021-08-04

Items per page: 10 1 - 3 of 3

Products

Filter

Product Code	Registered Name	FAN No	Effective Date	Valid To	Status
CU25012420	ACME Automation 403598	9125012075	2021-07-13	2024-12-31	ACTIVE

ii) The user clicks on the client type under Registered Client Types.

Filter

Active

Product Code	Registered Name	FAN No	Effective Date	Valid To	Status
CU25012501	ACME Automation 424574	9125012959	2021-07-20	2021-12-31	ACTIVE

Items per page: 10 1 - 1 of 1

Registered Client Types

Filter

Active

Product Code	Sub No	Client Code	Terminal Code	BIC Code	SCAC Code	WTR Code	SARS Code in lieu of BIC/SCAC Code	SARS Code in lieu of WTR Code	Carrier Code (for Ref)	Status	Effective Date	Valid To	Renewal To	Acco Level
CU25012501	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Active	2021-08-08	2021-09-01	2021-09-04	N/A
CU25012501	01	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Active	2021-07-11	2021-09-09	2021-09-09	N/A
CU25012501	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Active	2021-08-05	2021-12-31	2022-01-30	N/A
CU25012501	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Active	2021-06-05	2021-12-31	2022-01-30	N/A
CU25012501	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Active	2021-06-07	2021-12-31	2022-01-30	N/A
CU25012501	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Active	2021-07-04	2021-12-31	2022-01-30	N/A
CU25012501	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Active	2021-07-19	2021-12-31	2022-01-30	N/A
CU25012501	32	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Active	2021-07-19	2021-12-31	2022-01-30	N/A

Ready to renew

Applied for renewal

Renewal Overdue

No Action Required

Items per page: 10 1 - 9 of 9

Effective Date: 30 September 2025

- iii) The system displays the Client Type Level page, and the user clicks on the Manage link under Menu.

The screenshot shows the SARS CTP (Customs Trader Portal) interface. The left-hand menu has a red box around the 'Manage' link. The main content area is titled 'Contact Details (Optional)' and contains several input fields: 'Phone Tel No', 'Business Tel No', 'Fax No', 'Cell No', 'Email', and 'Web Address'. Each field has a small '+' icon next to it, indicating a dropdown menu to add or edit the information. Arrows point from the 'Manage' link in the menu to the 'Phone Tel No' field and from the 'Phone Tel No' field to the 'Business Tel No' field.

- iv) The system displays the Manage page and the user clicks on the dropdown arrow.

The screenshot shows the SARS CTP 'Manage' page. A red box highlights the 'Available actions for this registrant:' section, which contains a dropdown arrow. A red circle highlights the dropdown arrow. Arrows point from the dropdown arrow to the 'Available actions for this registrant:' text and from the dropdown arrow to the information message above it. The information message states: 'Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled.'

- v) The system displays the available actions for this registration dropdown list and the user clicks on Renew.

The screenshot shows the CTP (Customs Trader Portal) interface. The top navigation bar includes the CTP logo, a user menu (RLA), and links for Info, eFiling, and Logout. The main header displays the current session information: ACME Automation-141138, Registration Number: 2019/477774/07, and Customs Code: CU25012978. The left sidebar contains a 'Menu' section with options like Client Type Level, Contact Details, Physical Address, Disclosure Customs, and Manage. The main content area shows a message about submission restrictions and a section titled 'Available actions for this registration'. A dropdown menu is open, showing 'Amend', 'Withdraw', and 'Renew'. A red box highlights the dropdown, and an arrow points to the 'Renew' option.

- vi) The system:
- Displays the action Renew selected by the user under the Available action for this registration field; and
 - Asks whether an amendment is required.

The screenshot shows the CTP (Customs Trader Portal) interface. The top navigation bar includes the CTP logo, a user menu (RLA), and links for Info, eFiling, and Logout. The main header displays the current session information: ACME Automation-141138, Registration Number: 2019/477774/07, and Customs Code: CU25012978. The left sidebar contains a 'Menu' section with options like Client Type Level, Contact Details, Physical Address, Disclosure Customs, and Manage. The main content area shows a message about submission restrictions and a section titled 'Available actions for this registration'. The dropdown menu is now closed, and 'Renew' is selected. Below the dropdown, a question 'Will the renewal require any amendments?' is displayed with 'Yes' and 'No' radio buttons. A red box highlights the question and buttons, and an arrow points to the 'Yes' button.

- vii) If an amendment is required:
- The user selects the radio button Yes.
 - The system displays the Select Reason(s) for amendment dropdown arrow.

CTP
TESTER AUTOMATION

RLA

info eFiling Logout

CURRENT SESSION - ACME Automation-203306 - Registration Number: 2019/996340/07 - Customs Code: CU25012552

Menu

Client Type Level

Correct Details (optional)

Physical Address

Wreck Details

Link

Discard

Manage

Application: Searcher for or of a wreck (Local)

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled

Select an action from the list below to perform on this registration.

Available actions for this registration

Renew

Will the renewal require any amendments?

During an Amendment, specific application data may be added and/or supporting documents may be added.

Select a reason for this Amendment to proceed (may be more than one reason):

Selected Reason(s)

Yes No

Renew Discard

- C) The user continues with the processes as prescribed in paragraph d)vii) to d)ix)A) above in order to select the applicable reason(s) for amendment.

CTP
TESTER AUTOMATION

RLA

info eFiling Logout

CURRENT SESSION - ACME Automation-203306 - Registration Number: 2019/996340/07 - Customs Code: CU25012552

Menu

Client Type Level

Correct Details (optional)

Physical Address

Wreck Details

Link

Discard

Manage

Application: Searcher for or of a wreck (Local)

Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled

Select an action from the list below to perform on this registration.

Available actions for this registration

Renew

Will the renewal require any amendments?

During an Amendment, specific application data may be added and/or supporting documents may be added.

Select a reason for this Amendment to proceed (may be more than one reason):

Selected Reason(s)

001 - Correct Details

Yes No

Renew Discard

D) The user clicks on the Renew button.

The screenshot shows the CTP (Customs Trader Portal) interface. The top navigation bar includes the CTP logo, a user menu (ILA), and links for Help, eFiling, and Logout. The main content area is titled 'Application: Searcher for or of a vessel (Local)'. It contains a message: 'Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled.' Below this, there are sections for 'Select an action from the list below to perform on this registration', 'Application actions for this registration', 'Will the renewal require any amendments?', 'During an Amendment, specific application data may be added and/or supporting documents may be added.', and 'Select a reason for this Amendment to proceed (may be more than one reason):'. A 'Renew' button is highlighted with a red box, and an arrow points to it from the bottom right.

E) The system displays the Client Type Level page. The user continues with the processes prescribed in paragraph d)xi) to d)xiii) above.

The screenshot shows the CTP (Customs Trader Portal) interface. The top navigation bar includes the CTP logo, a user menu (ILA), and links for Help, eFiling, and Logout. The main content area is titled 'Renewal: Searcher for or of a vessel (Local)'. It contains a section for 'Contact Details (Optional)' with input fields for 'Home Tel No', 'Business Tel No', 'Fax No', 'Cell No', 'Email', 'Web Address', and 'Contact Person Name'. There are also checkboxes for 'I do not have a Cell Number' and 'I do not have an email Address'. At the bottom, there are buttons for 'Previous', 'Next', 'Conclude', and 'Discard'.

- viii) If no amendment is required:
- A) The user:
 - I) Selects the radio button No; and
 - II) Clicks on the Renew button.

The screenshot shows the CTP (Customs Trader Portal) interface. The top navigation bar includes 'Index', 'eFiling', and 'Logout'. The main header displays 'CTP' and 'TESTER AUTOMATION'. The current session information is: 'CURRENT SESSION - ACME Automation203306 - Registration Number: 2019/996340/07 - Customs Code: CU25012552'. The left sidebar contains a 'Menu' with options: 'Client Type Level', 'Contact Details (optional)', 'Physical Address (optional)', 'Work Details', 'Link', and 'Disclosure Customs'. The main content area shows a message: 'Please note that after submission of an amendment/renewal or withdrawal application for this client type, further submissions (for this client type) will not be allowed until application has been cancelled'. Below this, it says 'Select an action from the list below to perform on this registration.' and 'Available actions for this registration: Renew'. A question is asked: 'Will the renewal require any amendments?'. There are two radio buttons: 'Yes' and 'No'. The 'No' radio button is selected and circled in red. Below the radio buttons are two buttons: 'Renew' and 'Discard'. The 'Renew' button is highlighted with a red box. An arrow points from the 'Renew' button to the 'No' radio button.

- B) The system displays the Disclosure Customs page, and the user continues with the process prescribed in paragraph 9 below.

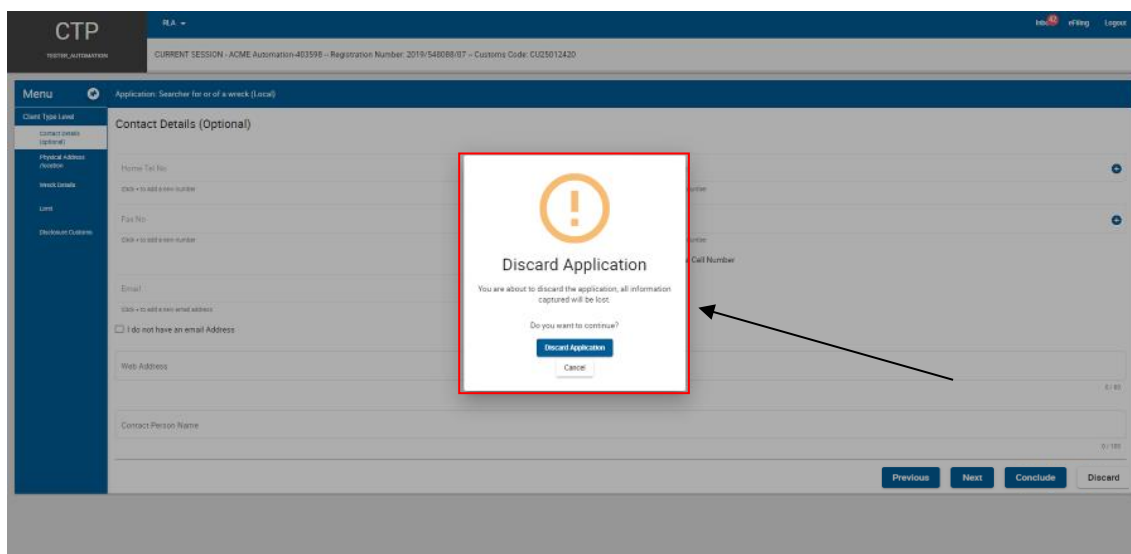
8 DISCARDING OF APPLICATION

- a) A user can at any time during the capturing process of his/her application click on the Discard button.

The screenshot shows the CTP (Customs Trader Portal) interface. The top navigation bar includes 'Index', 'eFiling', and 'Logout'. The main header displays 'CTP' and 'TESTER AUTOMATION'. The current session information is: 'CURRENT SESSION - T AUTOMATION - ID Number: 2801217820033 - Customs Code: Not assigned'. The left sidebar contains a 'Menu' with options: 'Product Level', 'Tax Type Demographics', 'Contact Details', 'Physical Address (optional)', 'My Bank Accounts', 'Client Type Level', 'Contact Details (optional)', 'Physical Address (optional)', 'Work Details', 'Link', and 'Disclosure Customs'. The main content area shows the 'Tax Type Demographics' section. It asks the user to 'Indicate below if you are a Local or Non-Local applicant.' with two radio buttons: 'I am a natural or juristic person with a physical address in South Africa' (selected) and 'I am a natural or juristic person without a physical address in South Africa'. Below this is a 'Reference No.' field with the value 'Not assigned'. The 'Trading Names' section shows a table with one entry: 'T AUTOMATION'. Below the table is an 'Add Trading Name' button. A note at the bottom states: 'Please note you cannot edit Library Trading Names i.e. Trading Names added from your Library to your Application'. At the bottom right, there are four buttons: 'Previous', 'Next', 'Conclude', and 'Discard'. The 'Discard' button is highlighted with a red box. An arrow points from the 'Discard' button to the 'Delete' text above it.

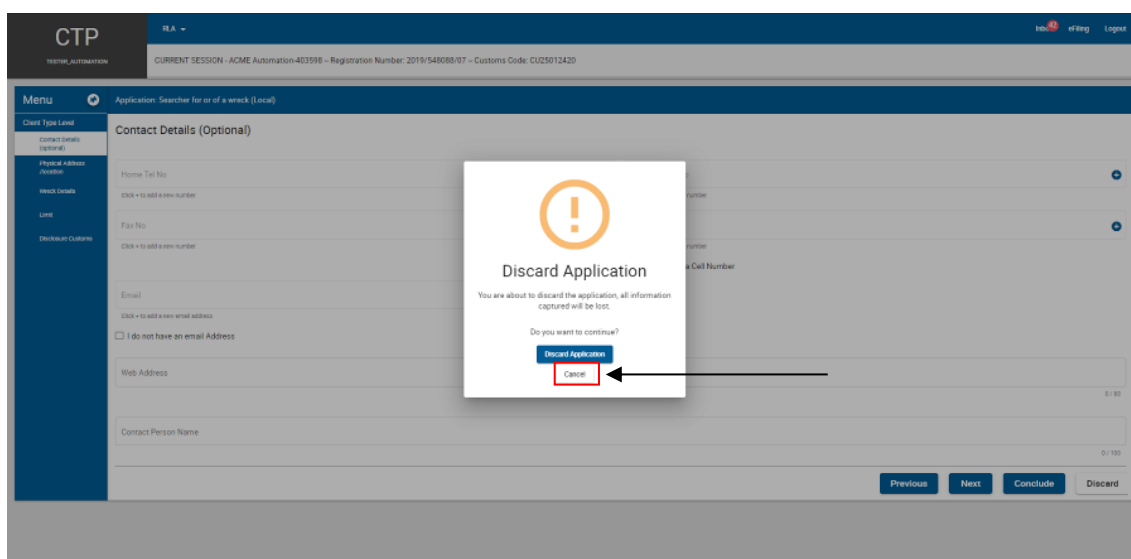
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- b) The system displays a message that the user is about to discard the application and that all the information captured will be lost.

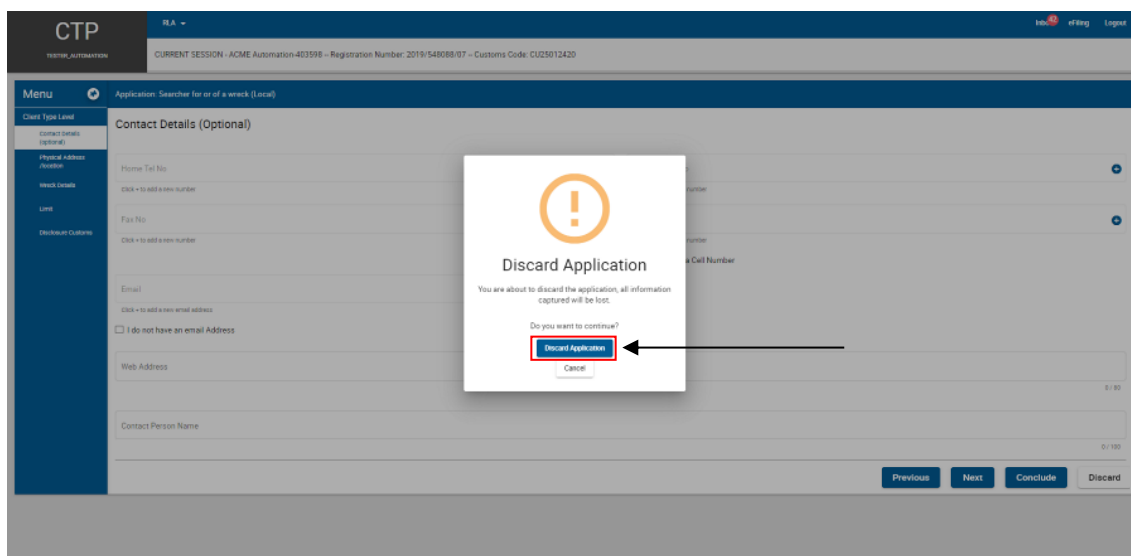


- c) The user can:

- i) Continue the current application by clicking on the Cancel button; or

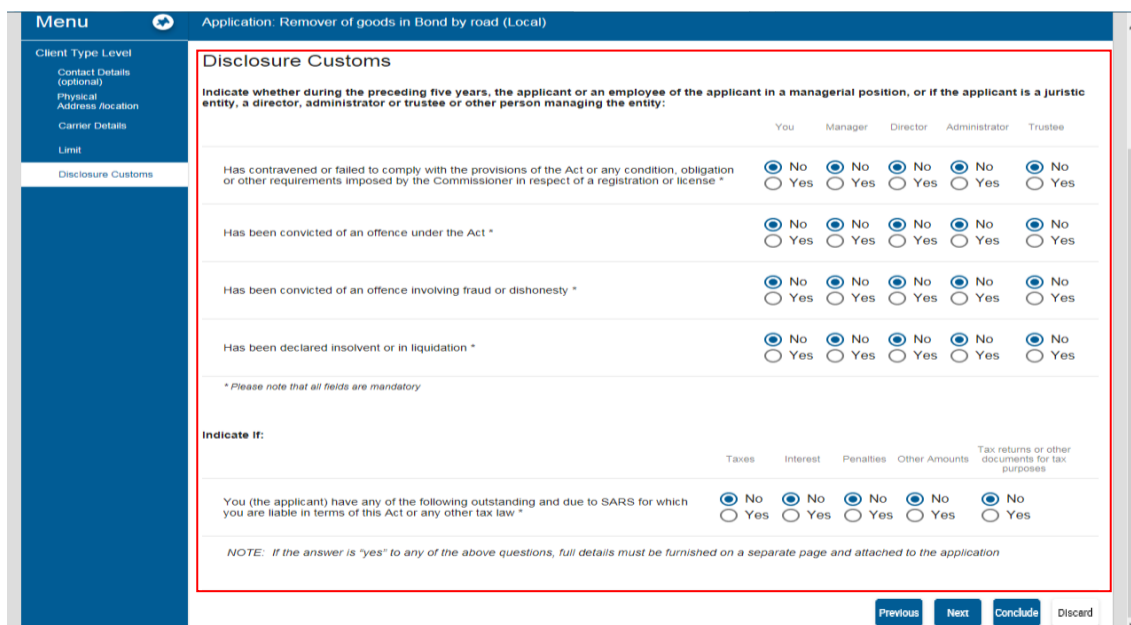


- ii) Discard the current application by clicking on Discard button and the system returns to the user's RLA Dashboard, see paragraph 5.4 above.





9 DISCLOSURE CUSTOMS QUESTIONNAIRE

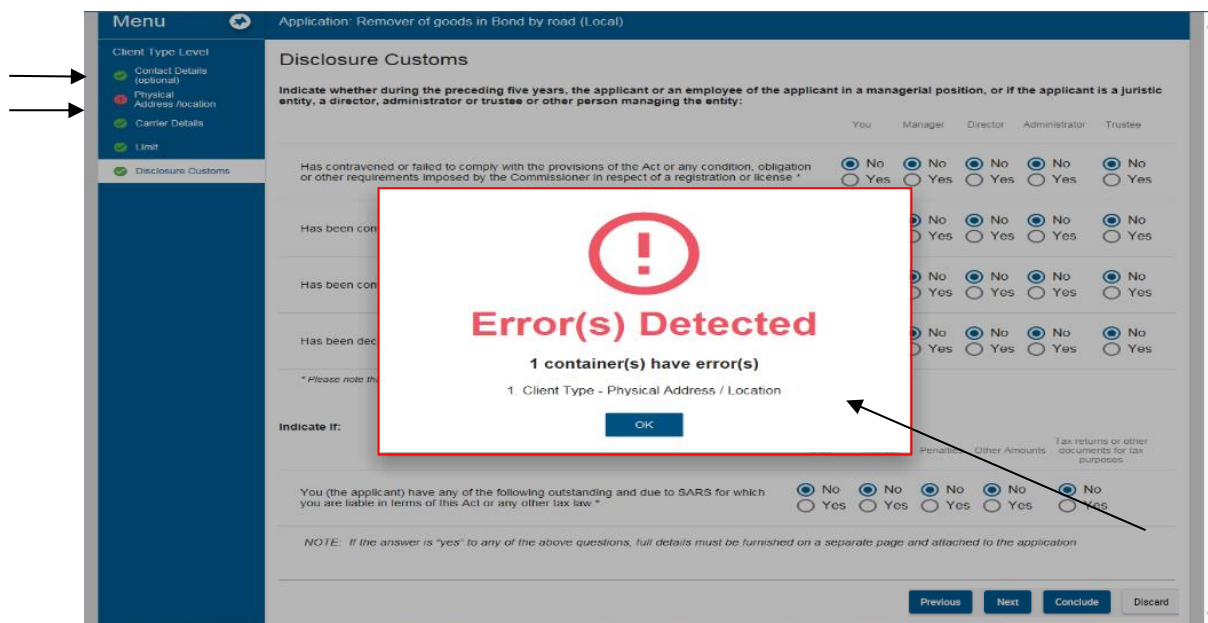
- The user must answer all the questions [prescribed in paragraph 2.9 a) of SC-CF-19] listed under Disclosure Customs by selecting either Yes or No.
- If any of the questions do not pertain to the applicant, the user must select No.
- If any of the answers to the question(s) is Yes. The user must furnish a motivation on a separate page that contains all the details. This motivation must then be uploaded at the end of the RLA application process, with all the other required (supporting) documents, see paragraph 10.



- Once all the questions have been answered, the user clicks the Conclude button. The system validates all the details captured under each field.

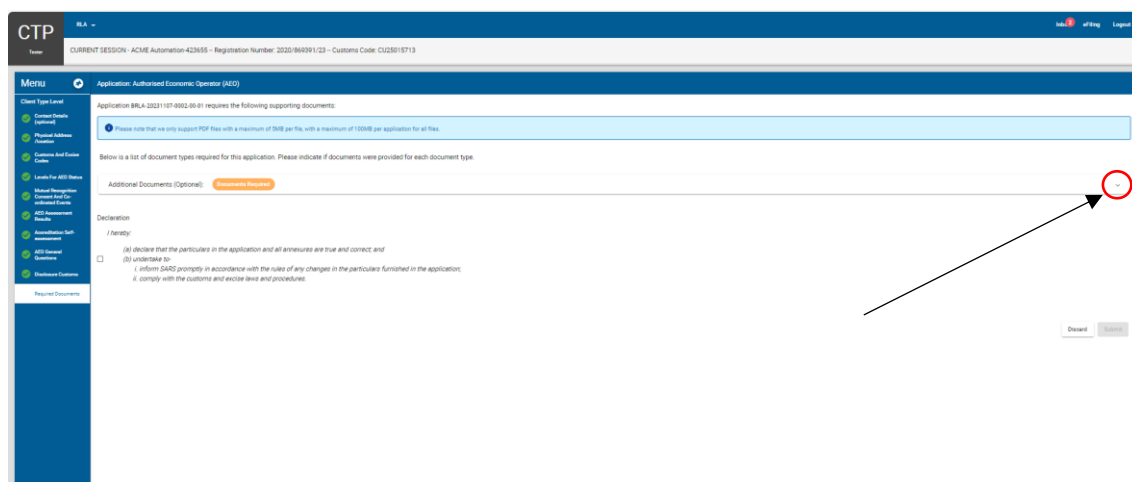
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- e) The system will after all the details captured has been verified, indicate next to each field whether the details captured is correct or incorrect.
- i) If incorrect:
- The system displays an error message.
 - The user clicks on the Ok button; and
 - The system displays an “” next to the field incorrect in red; and
- ii) If correct, the system displays a “” in green next to each field.

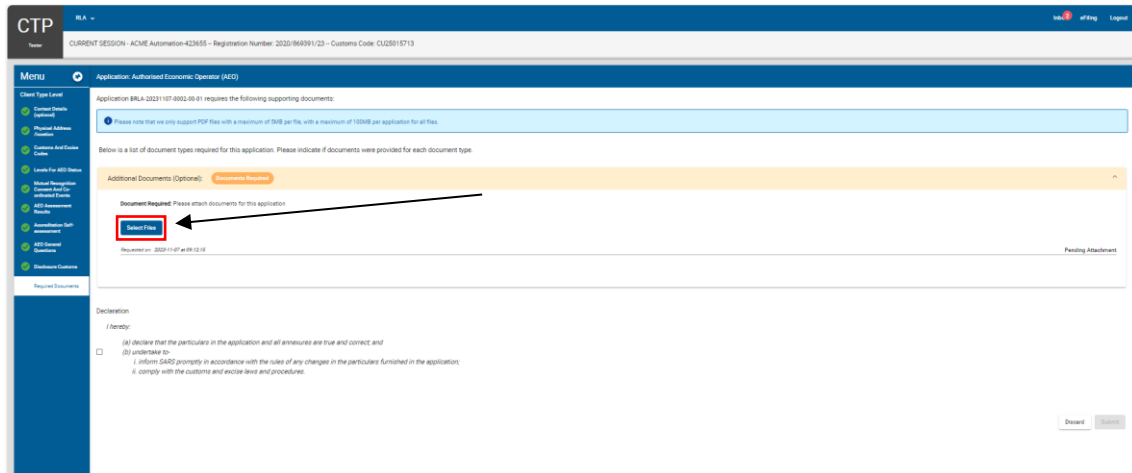


10 UPLOADING OF REQUIRED SUPPORTING DOCUMENT(S)

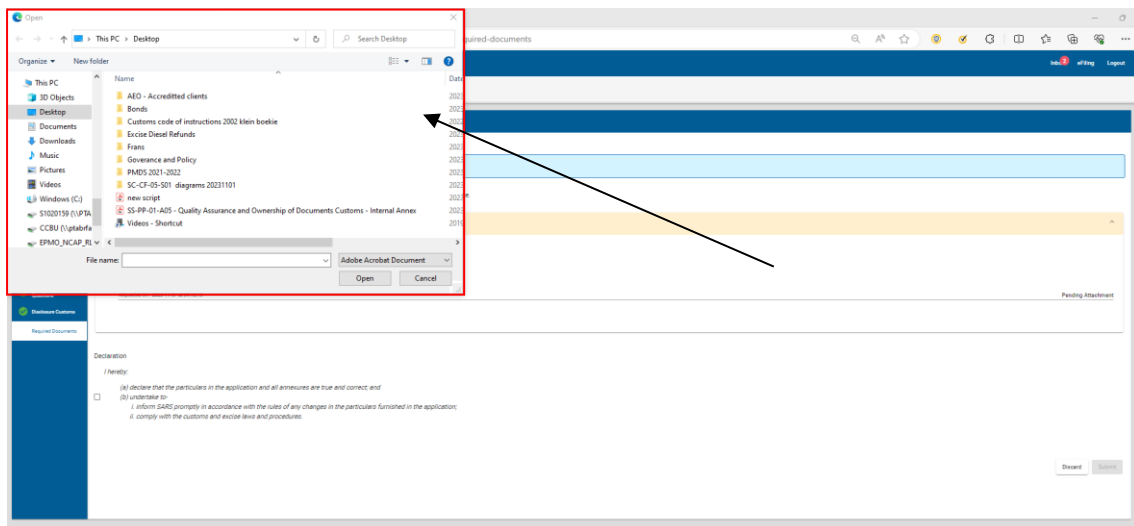
- Once the system has concluded that all the details captured is valid and correct, the system displays the list of required (supporting) document that must be uploaded.
- All required documents to be uploaded must be in PDF format and certified as a copy of the original, if so required in terms of the Rules to the Act. The required documents must be uploaded within seven (7) calendar days. Failure to upload the required documents within seven (7) calendar days will result in the application being removed automatically and a new application must be submitted.
- The user clicks on the dropdown arrow under each required document to be provided.



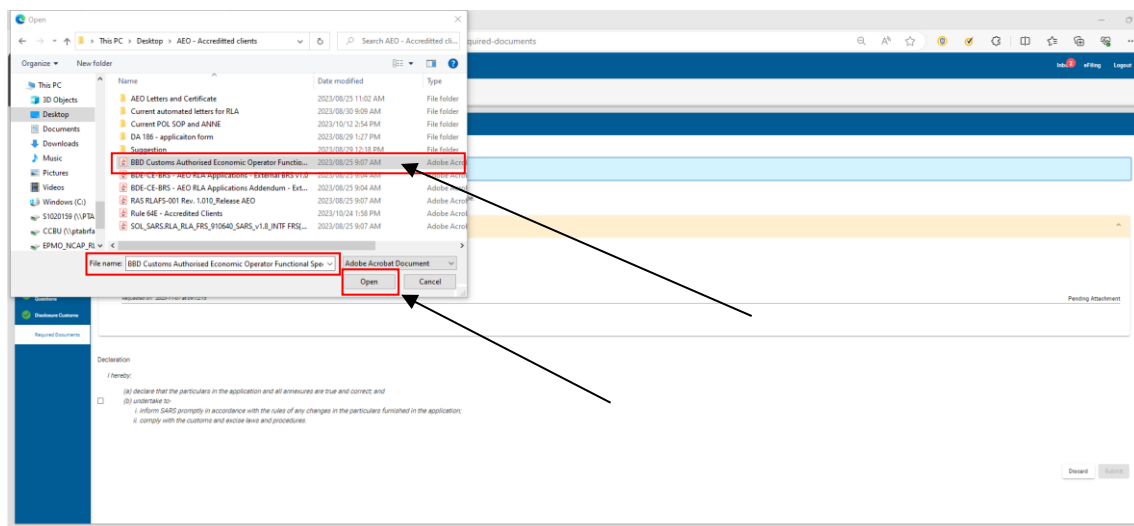
- d) The system displays a message to attach the document(s) for this application. The user clicks on the Select Files button.



- e) The Choose File to Upload screen will pop up.



- f) The user selects the required document(s) to be uploaded and clicks the Open button. The document(s) will then be attached to the user's application.



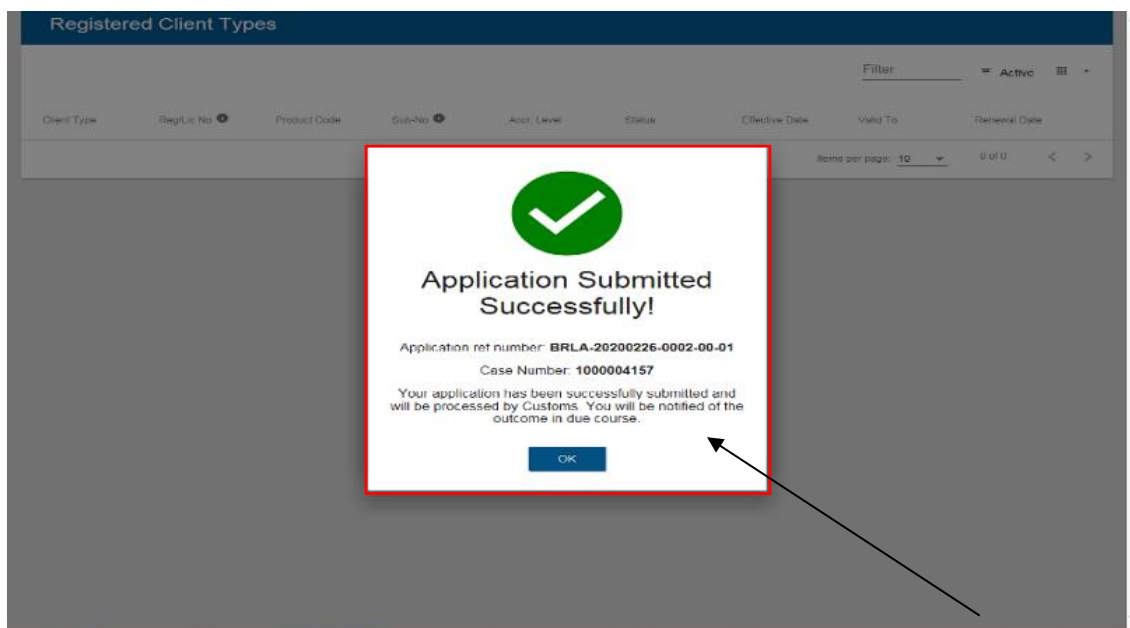
Effective Date: 30 September 2025

- g) The required document(s) is then uploaded to the application case. The same processes mentioned in the above paragraph [c) to f)] must be followed until all the required (supporting) document(s) have been successfully uploaded to the RLA or AEO application case.

11 DECLARATION

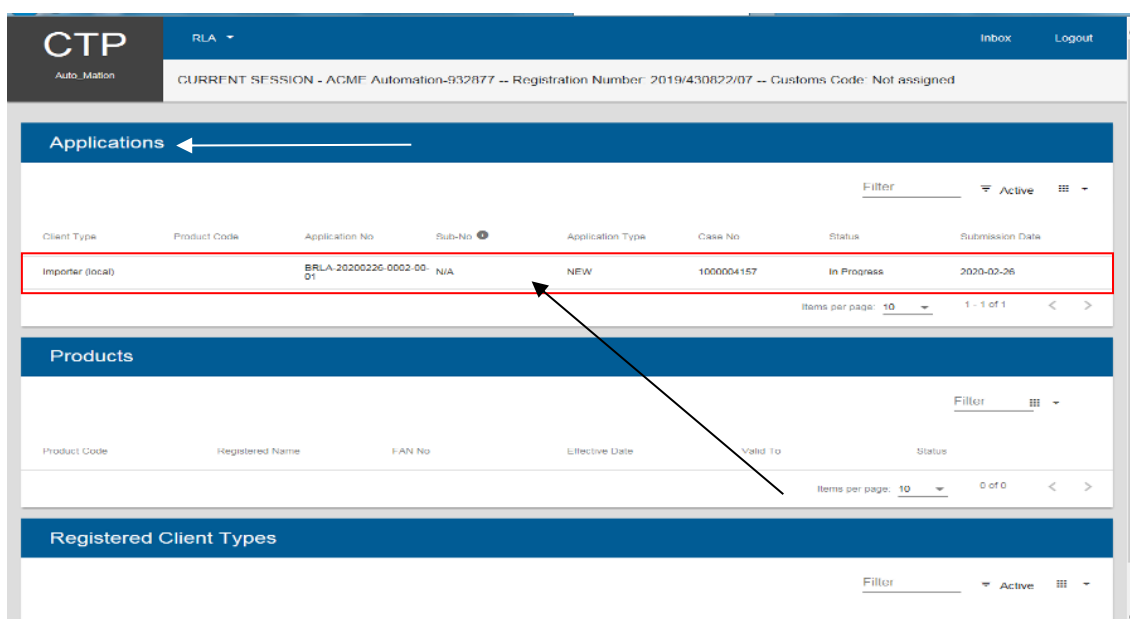
- a) This field is mandatory the user must once all the required (supporting) document(s) has been successfully uploaded:
- Select the declaration box; and
 - Click on the Submit button to submit his/her RLA or AEO application to Customs for processing.

- b) The system displays:
- A message that his/her application have been submitted successfully;
 - The application's reference number; and
 - Case number.
- c) The user clicks on the Ok button to close his/her application case.



d) The system:

- i) Forwards an acknowledgement of submission notification to the user via SMS or email. The notification includes the application case number; and
- ii) Returns to the RLA Dashboard and displays:
 - A) The case under Application; and
 - B) Case status e.g. in Progress.



- e) The user will be able to register / license another client type provided the first application has been finalised. If the first application has been approved, the system will display the client type registered or licensed under Registered Client Types and Customs Product level details.

CTP

Auto_Mation

RLA

Inbox

Logout

CURRENT SESSION - ACME Automation-932677 -- Registration Number: 2019/430622/07 -- Customs Code: Not assigned

Applications

Filter

Active

Client Type	Product Code	Application No	Sub-No	Application Type	Case No	Status	Submission Date
Importer (local)		BRLA-20200226-0002-00-01	N/A	NEW	1000004157	In Progress	2020-02-26

Items per page: 10

1 - 1 of 1

Products

Filter

Product Code	Registered Name	FAN No	Effective Date	Valid To	Status
CU25003557	ABC Wholesale PTY LTD	8125001411	2020-02-26	2030-02-26	ACTIVE

Items per page: 10

1 - 1 of 1

Registered Client Types

Filter

Active

Client Type	Reg/Lic No	Product Code	Sub No	Acct. Level	Status	Effective Date	Valid To	Renewal Date
Importer (local)	CU80001018	CU25003557	N/A	N/A	Active	2020-02-26	2030-02-26	2030-01-37

Items per page: 10

1 - 1 of 1

12 INBOX ON THE RLA DASHBOARD

12.1 Viewing of notification issued

- Various notifications are sent to clients via SMS and email to inform them that there is new correspondence available in relation to applications that have been submitted. These notifications are visible in the Inbox on the client's RLA dashboard.
- The user follows the procedure prescribed in paragraph 5.1 to access the client's RLA Dashboard and clicks on the Inbox link in the top Menu to navigate to the Inbox. The number that is displayed in red next to the Inbox link on the user's RLA dashboard indicates the number of unread messages.

CTP

Auto_Motion

RLA

Home

Help

Logout

CURRENT SESSION - ACME Automation-856503 - Registration Number: 201909695107 -- Customs Code: CU25033669

Applications

Filter

Active

Client Type	Product Code	Application No	Sub-No	Application Type	Case No	Status	Submission Date
Exporter for GSP - AGOA (local)	CU25033669	BRLA-20200204-0015-00-01	N/A	NEW	1000004158	In Progress	2020-02-04

Items per page: 101 - 1 of 1<>

Products

Filter

Product Code	Registered Name	FAN No	Effective Date	Valid To	Status
CU25003689	SQWAutoCompany	8125001413	2020-02-26	2030-02-26	ACTIVE

Items per page: 101 - 1 of 1<>

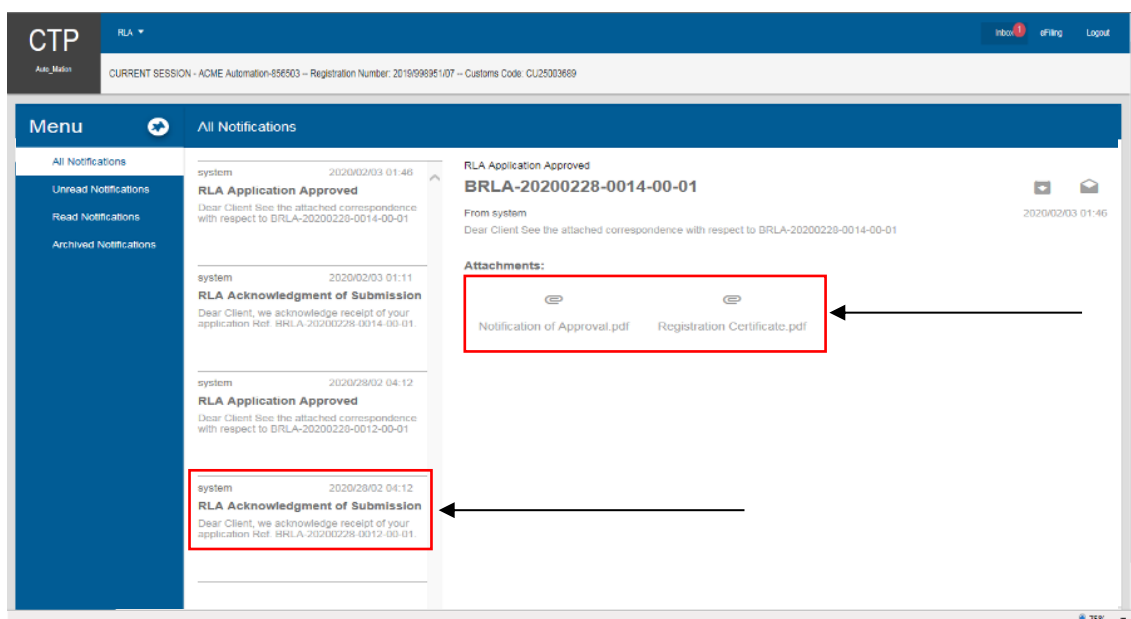
Registered Client Types

Filter

Active

- The system displays the RLA Inbox.
- When clicking on a specific notification, the subject and notes for the notification is displayed as well as a:

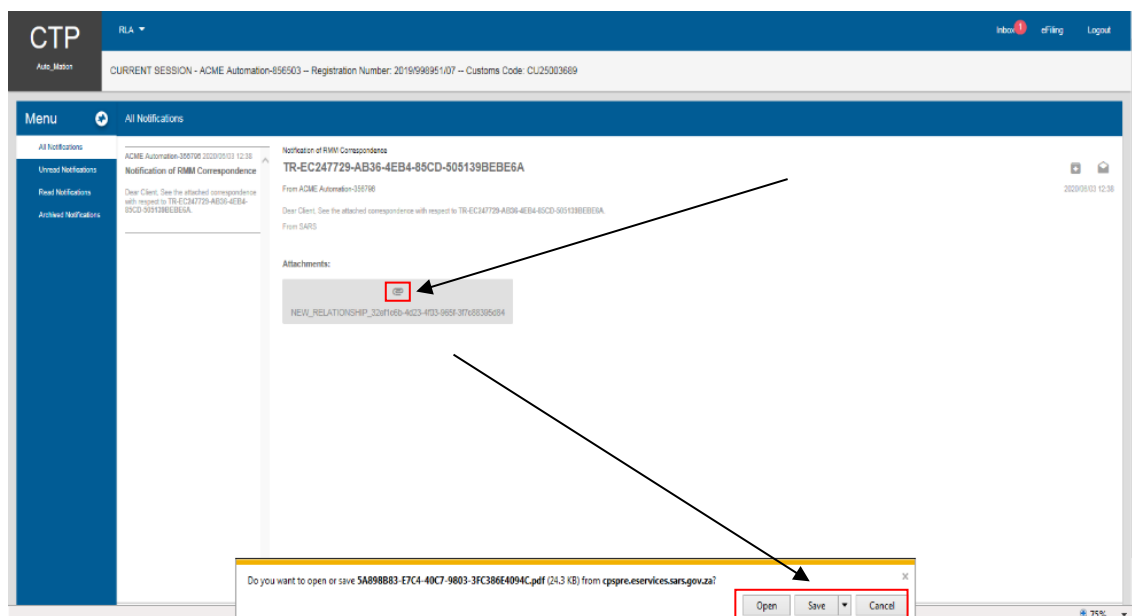
- i) Link to view the attached PDF letter; or
- ii) Hyperlink to the appropriate page for example in the case where the user is requested to upload supporting documents.



- iii) Alternatively, the notification of approval and registration certificate may be downloaded directly from the dashboard.

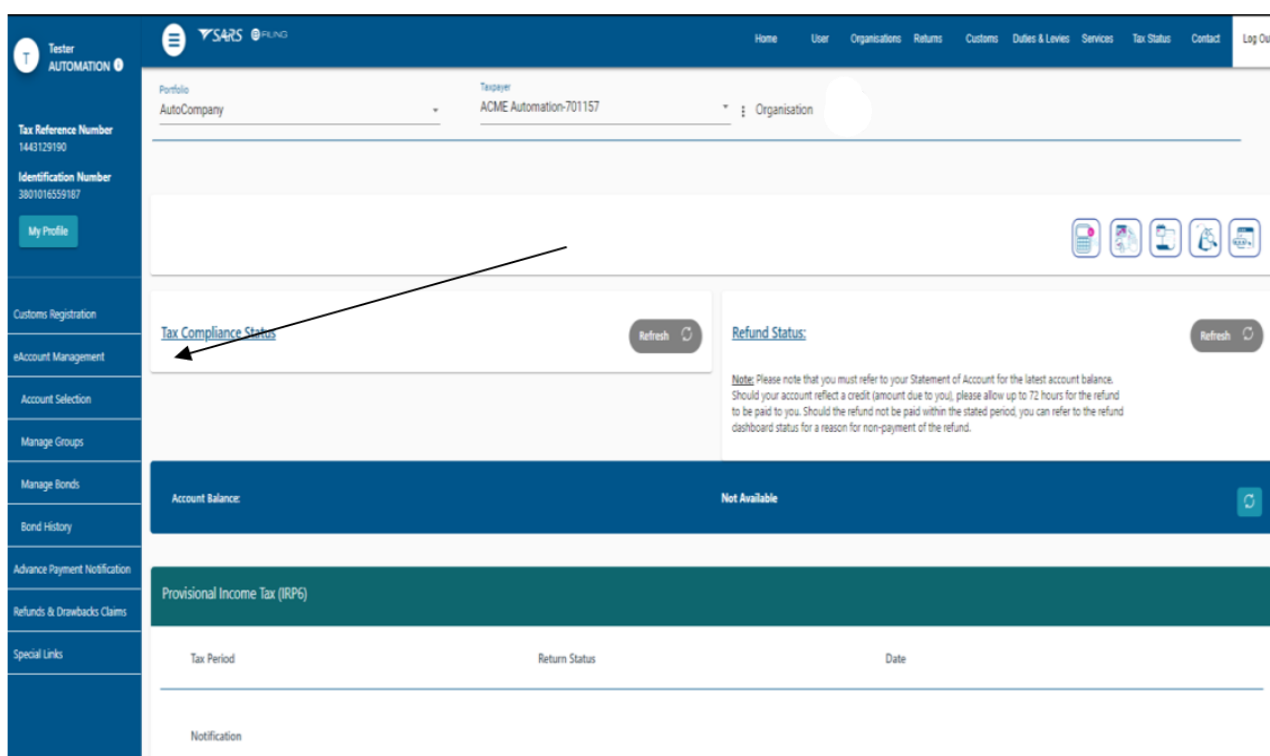


- e) In order to view, save or print an attachment:
- The user clicks on the attachment icon.
 - The system asks if you want to Open or Save the attachment.
 - The user clicks on the:
 - Open button to view or print the attachment: or
 - Save button to save the attachment to his/her computer.



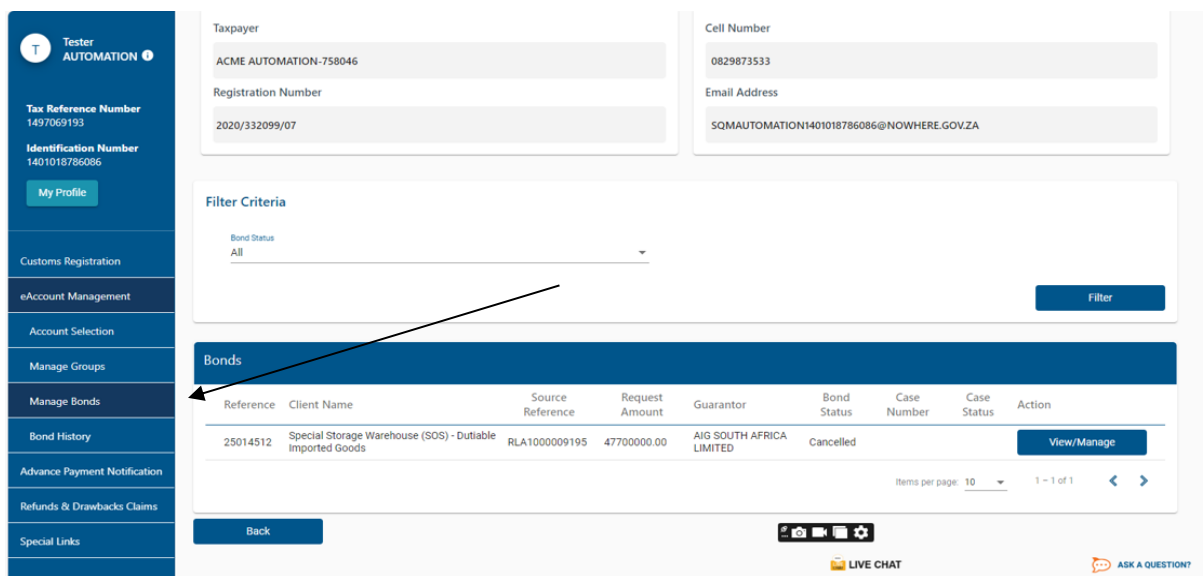
12.2 Viewing of bond history

- a) To view the bond history, the user accesses the RLA Dashboard, then clicks on the eAccounts Management tab. The Inbox menu will open and the user can then navigate to the Inbox.



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- b) The Manage bond tab will be displayed and all the bonds belonging to the user will be listed on the user's RLA dashboard.



Testers
AUTOMATION

Tax Reference Number
1497069193

Identification Number
1401018786086

My Profile

Customs Registration

eAccount Management

Account Selection

Manage Groups

Manage Bonds

Bond History

Advance Payment Notification

Refunds & Drawbacks Claims

Special Links

Taxpayer
ACME AUTOMATION-758046

Registration Number
2020/332099/07

Cell Number
0829873533

Email Address
SQMAUTOMATION1401018786086@NOWHERE.GOV.ZA

Filter Criteria
Bond Status: All

Bonds

Reference	Client Name	Source Reference	Request Amount	Guarantor	Bond Status	Case Number	Case Status	Action
25014512	Special Storage Warehouse (SOS) - Dutiable Imported Goods	RLA1000009195	47700000.00	AIG SOUTH AFRICA LIMITED	Cancelled			View/Manage

Items per page: 10 1 - 1 of 1

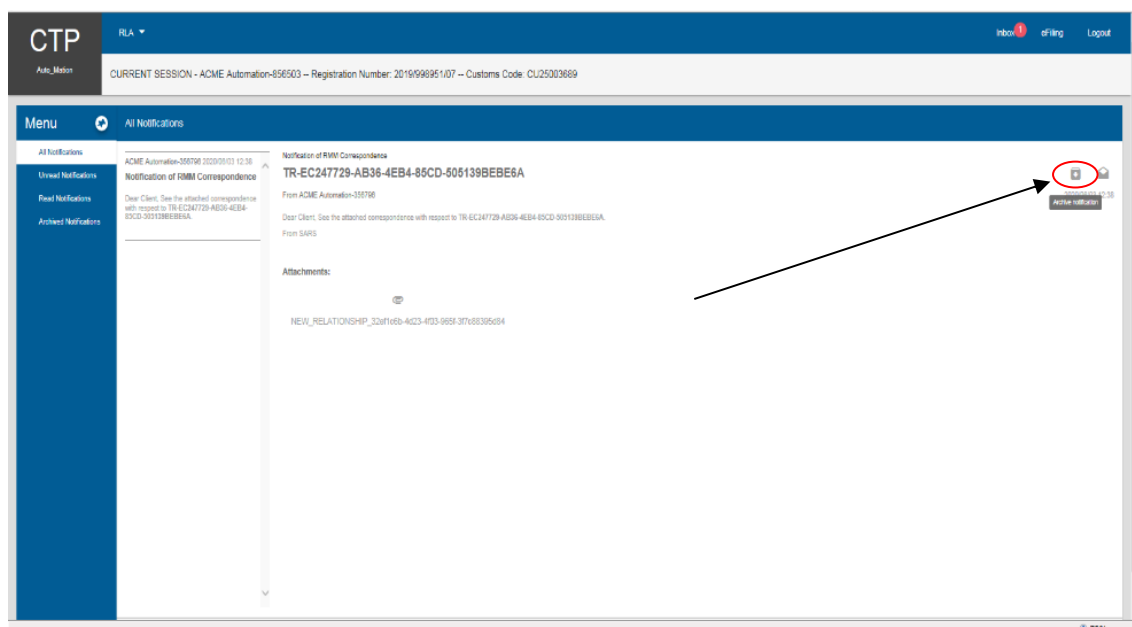
[Back](#)

[LIVE CHAT](#)

[ASK A QUESTION?](#)

12.3 Archiving of Notification

- a) After the user has viewed, printed or saved the attached notification:
- The user clicks on the Archive Notification icon;
 - The system:
 - Moves the notification from the All Notifications folder to the Archived Notifications folder; and
 - Updates the number of unread messages displayed in red next to the Inbox link.



CTP RLA

Menu

All Notifications

Unread Notifications

Read Notifications

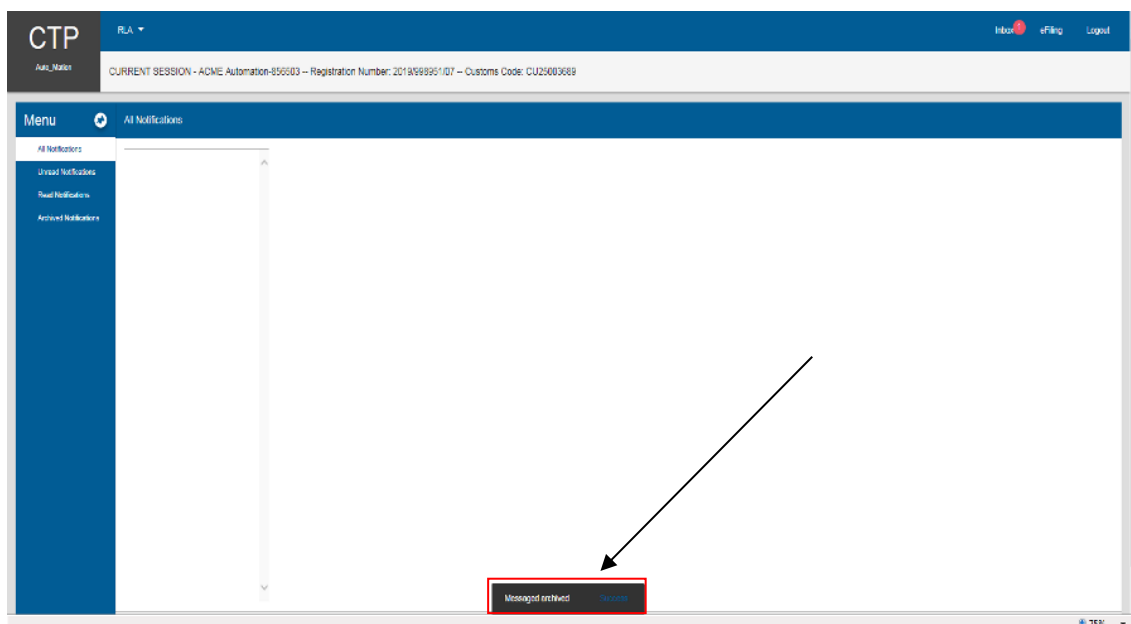
Archived Notifications

Notification of RMM Correspondence
TR-EC247729-AB36-4EB4-85CD-505139BEBE6A

Attachments:
NEW_RELATIONSHIP_32af1e6b-4d23-47d3-985f-37f683956894

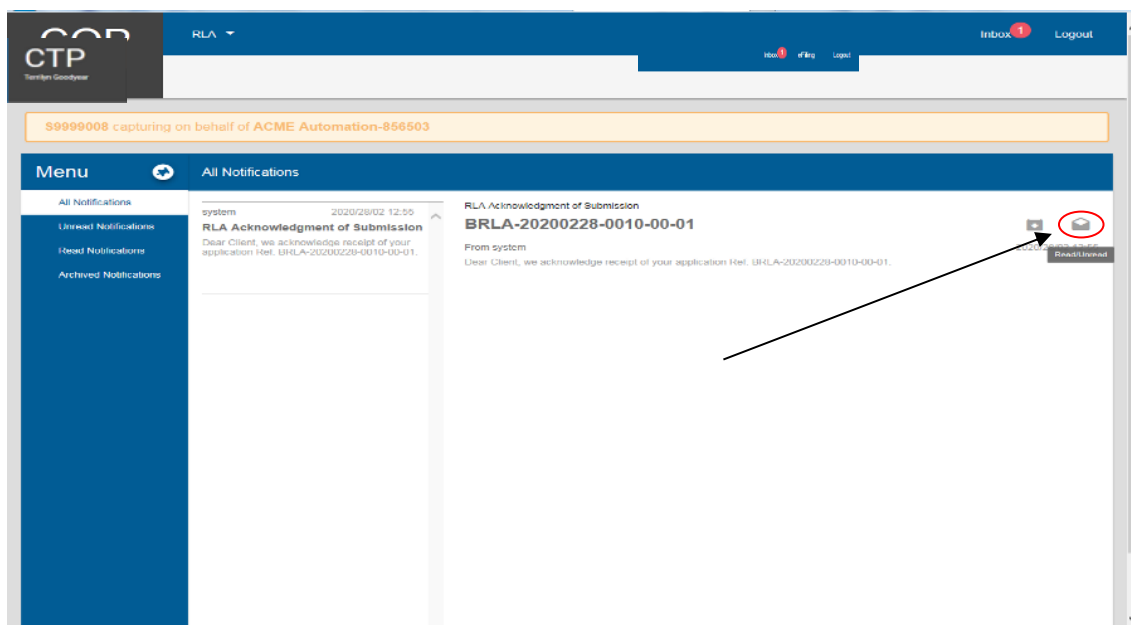
Archive Notification

- b) The system displays a message that the notification has been successfully archived.

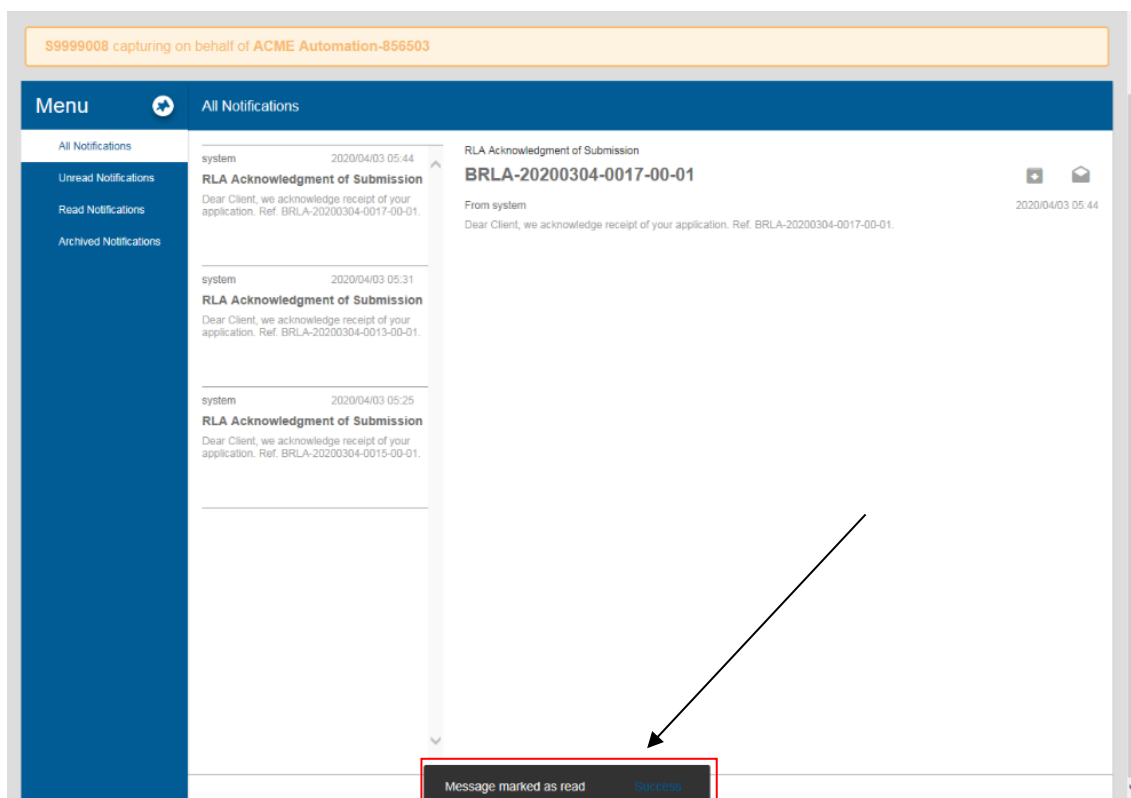


12.4 Mark notification as read or unread

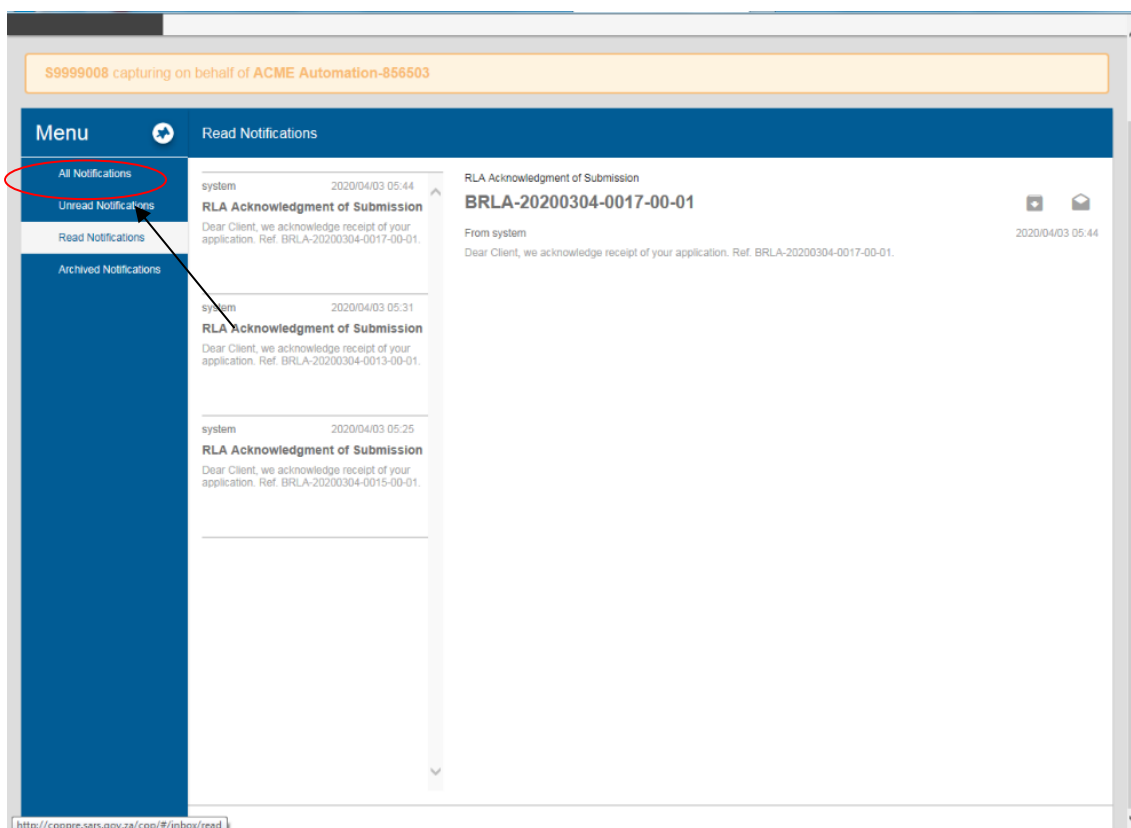
- a) The user can also move notifications from the Read Notifications folder to the Unread Notifications folder by clicking on the Read/Unread icon.



- b) The system indicates that the message is marked as read.



- c) The system moves the message from the All Notifications folder to the Read Notifications folder.



13 REFERENCES

13.1 Legislation

TYPE OF REFERENCE	REFERENCE
Legislation and Rules administered by SARS:	<p>Customs and Excise Act No. 91 of 1964: Sections 1(1), 4, 4(3D), 8, 18, 18A, 19, 19A, 21, 21A, 22, 23, 25, 27, 34, 36, 36A, 38, 38A; 41, 43, 44, 44A, 46A, 47, 47A, 47B, 48, 49, 51, 54FD, 59, 59A, 60 – 64, 64A – G, 65, 73, 75, 77, 78 to 86A, 98, 99, 99A 101, 101A 105, 107A, 113(1), 113(2) 114, 116 and 120</p> <p>Customs and Excise Rules: 00.03, 8.03, 8.04, 8.06, 8.08, 18.01 - 18.15; 18A.01 - 18A.06; 19.09.02 – 19.09.05; 19A.02, 21A.01 to 21A.13, 27.02, 27.03, 34.01, 38.01 to 38.16, 38A.03, 39.04 to 39.08, 39.14, 41.01 to 41.05, 45.01 to 45.02, 46A1.01 – 46A5A21, 47B.01 – 47B.06, 49A, 49D, 49F, 49G, 59A, 60 – 64, 64A – G, 65.01 to 65.03, 75.01 to 75.24, 101.01 to 101.03, 101.03(a) 101A.01 to 101A.12, 110.01 – 110.02; 120.03 to 120.04, 120A.03, and 120.08 to 120.09</p> <p>Schedule 3: Industrial Rebates of Customs Duties</p> <p>Schedule 4: General Rebates of Customs Duties, Fuel Levy and Environmental Levy</p> <p>Schedule 5: Specific Drawbacks and Refunds of Customs Duties, Fuel Levy and Environmental Levy</p> <p>Schedule 6: Refunds and Rebates of Excise Duties, Fuel Levy and Environmental Levy</p> <p>Schedule 8</p> <p>Schedule 10: Part - This Schedule provides for the publication of agreements as a part of Customs legislation in order to give effect there to:</p> <ul style="list-style-type: none"> a) Part 1A – Agreement on Trade Development and Co-operation between the European Community and their Member States and the Republic of South Africa; and b) Part 1B – Economic Partnership Agreement (EPA) between the SADC EPA States, of the one Part and the European Union and its Member States, of the other Part; c) Part 1C – Economic Partnership Agreement between the Southern African Customs Union (SACU) Member States and Mozambique, of the One Part and the United Kingdom of Great Britain and Northern Ireland, of the Other Part; d) Part 2 – Treaty of the Southern African Development Community (SADC) and Protocols concluded under the provisions of Article 22 of the Treaty; e) Part 3 – Agreement between the Government of the Republic of South Africa and the Government of the United States of America regarding Mutual Assistance between their Customs Administrations; f) Part 4 – Southern African Customs Union (SACU) Agreement between the Governments of the Republic of Botswana, Kingdom of eSwatini; the Kingdom of Lesotho, the Republic of Namibia and the Republic of South Africa; g) Part 5 – Memorandum of Understanding between the Government of the Republic of South Africa and the Government of the People's Republic of China on promoting Bilateral Trade and Economic Co-operation; h) Part 6 – Free Trade Agreement between the EFTA States and the SACU States; i) Part 7 - Preferential Trade Agreement between MERCOSUR and SACU; and <p>Part 8 – Agreement establishing the African Continental Free Trade Area (AfCFTA)</p>
Other Legislation:	None
International Instruments:	None

13.2 Cross References

DOCUMENT #	DOCUMENT TITLE
GEN-ELEC-15-G01	Guide to the Entity Merge Functionality on eFiling – External Guide
GEN-ELEC-18-G01	How to register for eFiling and manage your user profile – External Guide
GEN-GEN-41-G01	Change of Banking Details – External Guide
GEN-GEN-51-G01	SARS Online Query System – External Guide
GEN-REG-01-G04	How to complete the registration Amendments and Verification Form (RAV01) – External Guide
SC-CC-38	Reporting of Conveyances and Goods – External Policy
SC-CF-07	Accreditation – External Policy
SC-CF-19-A01	Documentary Requirements – External Annex
SC-CF-19-A02	Facility Code List – External Annex
SC-CF-26	Application to submit cargo reports – External Manual
SC-CF-37	Sufficient Knowledge Competency Assessment for AEO – External Guide
SC-CF-50	Relationship Management – External Guide
SC-CF-55	Clearance Declaration - External Policy
SC-CO-01-02	Offence and Penalties – External Policy
SC-CW-01-07	Duty- and Tax-Free Shops – External Policy
SC-DT-B-02	Deferments – External Policy
SC-DT-C-13	Refunds and Drawbacks – External Policy
SC-PR-01-02	Rebate item 470.03 – External Guide
SC-RO-02	Administration of Trade Agreements – External Policy
SC-SE-05	Bonds – External Policy
SC-TR-01-05	Removal of Goods – External Policy
SE-ADV-02	Ad Valorem Excise Duty – External Policy
SE-AK-02	Aviation Kerosene – External Policy
SE-BIO-02	Biodiesel – External Policy
SE-BON-02	Bonds -External Policy
SE-CBT-02	Carbon Tax – External Policy
SE-CD-02	Environmental Levy on Carbon Dioxide Emissions on New Motor Vehicles Manufactured in South Africa – External Policy
SE-DEL-02	Diamond Export Levy – External
SE-ELC-02	Environmental Levy on Electricity Generated in South Africa – External Policy
SE-MB-02	Malt Beer – External Policy
SE-OFB-02	Other Fermented Beverages – External Policy
SE-OIL-02	Oil Industry – External Policy
SE-PB-02	Environmental Levy on Plastic Bags Manufactured in South Africa – External Policy
SE-SB-02	Health Promotion Levy on Sugary Beverages – External Policy
SE-SP-02	Spirits – External Policy
SE-TAB-02	Traditional African Beer – External Policy
SE-TL-02	Environmental Levy on Tyres – External Policy
SE-TOB-02	Tobacco – External Policy
SE-WV-02	Wine and Vermouth – External Policy

13.3 Quality Records

NUMBER	TITLE
DA 185	Application form: Registration / Licensing of Customs and Excise Clients
DA 185.4A1	Importer
DA 185.4A2	Exporter
DA 185.4A3	Rebate User
DA 185.4A4	Manufacturer
DA 185.4A5	Manufacturing warehouse (APDP)
DA 185.4A7	Producer
DA 185.4A10	Manufacturer in terms of drawback items 501.00 to 521.00
DA 185.4A11	SEZ and or designation of a CCA

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NUMBER	TITLE
DA 185.4A13	Registered agent
DA 185 C	Security Particulars
DA 185.4B1	Special manufacturing warehouse
DA 185.4B2	Manufacturing warehouse
DA 185.4B3	Storage warehouse
DA 185.4B4	Special storage warehouse
DA 185.4B5	Clearing agent
DA 185.4B6	Remover of goods in bond (Local or foreign)
DA 185.4B9	Storage warehouse (Customs Controlled Area Enterprise)
DA 185.4B10	Manufacturing warehouse (Customs Controlled Area Enterprise)
DA 185.4B14	De-grouping depot
DA 185.4B15	Searcher of or searching for wreck
DA 185.4B16	Container depot
DA 186	Application for Accredited Client
DA 261	Application for a licence to search / search for a wreck
DA 46A.01	Exporter's application for Registration for the purposes of the GSP
DA 46A1.02	Exporter's Application for Registration for the purposes of the AGOA.
DA 46A1.03	Manufacturer's Application for Registration for the purposes of the AGOA
DA 49A.02	Application for approved exporter status
DA 8	Application for registration to submit reporting documents for sea cargo
DA 8A	Application for registration to submit reporting documents for air cargo
DA 8B	Application for registration to submit reporting documents for rail cargo
DA 8C	Application for registration to submit reporting documents for road cargo
RAV01	Registration, Amendments and Verification form

14 DEFINITIONS AND ACRONYMS

The definitions, acronyms and abbreviations can be accessed via the following link: [Glossary A-M | South African Revenue Service \(sars.gov.za\)](https://www.sars.gov.za/glossary)

15 DISCLAIMER

- a) The information contained in this guide is intended as guidance only and is not considered to be a legal reference, nor is it a binding ruling. The information does not take the place of legislation and readers who are in doubt regarding any aspect of the information displayed in the guide should refer to the relevant legislation or seek a formal opinion from a suitably qualified individual.
- b) **For more information about the contents of this publication you may:**
 - i) Visit the SARS website at www.sars.gov.za;
 - ii) Make a booking to visit the nearest SARS branch;
 - iii) Contact your own tax advisor / tax practitioner;
 - iv) If calling from within South Africa, contact the SARS Contact Centre on 0800 00 SARS (7277);
or
 - v) If calling from outside South Africa, contact the SARS Contact Centre on +27 11 602 2093 (only between 8am and 4pm South African time).

16 DOCUMENT MANAGEMENT

Business Owner	Head: Registration Licensing and Accreditation
Author	G Moyana
Detail of change	Removal of Help-You-eFile Functionality from Screen utilised by the clients.