RFP 08–2022: SARS TECHNICAL SECURITY MODERNISATION TENDER FOR THE PROCUREMENT including MAINTENANCE OF :

- Stream 1 - MODERNISED CCTV SYSTEM and A LICENCE PLATE RECOGNITION SYSTEM (INCLUDING MAINTENANCE FOR A PERIOD OF THREE YEARS)
- Stream 2 - CENTRALISED ACCESS CONTROL SOLUTIONS (INCLUDING MAINTENANCE FOR A PERIOD OF THREE YEARS)
- Stream 3 - MODERNISED ALARM SYSTEM SOLUTIONS (INCLUDING MAINTENANCE FOR A PERIOD OF THREE YEARS)

RFP Communication

Date of Issue: 17/11/2022

1. Answers to questions posed by Bidders.

This communication is issued in terms of paragraph 6.3 of "SARS RFP 08-2022 1-1 Summary, Guidelines, Instructions and Conditions"
These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS's website at www.sars.gov.za

Question and Answer Table

No	Question	Answer
1.	Must the Network Video recorders run on an OS such as windows that IT can manage patches and updates?	Ideally yes this would be preferable however SARS IT can run updates on the network for any IT approved system.

No	Question	Answer
2.	Must the recorders have a 5 year next business day warranty?	Yes, this is in line with the SARS equipment lift span and asset policies.
3.	Must the system have failover capability and built in redundancy	Yes, however this will be determined on a facility risk basis per facility in line with the SARS confidential design at the service level stage post award.
4.	Will the system require SSO (single sign on) which centrally manages user accounts and audit trails?	Yes, SARS requires single sign on.
5.	Must the system policies be able to be centrally controlled via domain controller?	Yes, this would enable SARS to authenticate all directory services requests using a centralized domain controller
6.	Must the system sync with a global time server (NTP) so that events and forensic investigations can take place?	Yes, SARS requires sync with a global time server (NTP)

No	Question	Answer
7.	Would the system need to meet GDPR (General Data Protection Requirements)?	Yes, SARS requires the proposed system to have this capability.
8.	Would products that are on the NDAA blacklist be considered?	No, SARS will not accept any blacklisted proposed systems or products.
9.	Would products that are blacklisted on the FCC that pose a cybersecurity threat be considered?	No, SARS will not accept any blacklisted systems or products.
10.	Does the system need to support Metadata from edge analytics opposed to only event line data?	Yes. This would allow for data collection and analysis to enable performance of automated analytical computation on data at a sensors, network switches or any other devices on the fly.
11.	Current design has many smaller recorders, would it fewer and servers with larger capacity be considered	No, SARS has considered the risk pertaining to recording and therefore expect the bidder to provide multiple recorders as per specification.

No	Question	Answer
12.	In order to support IBM storage as mentioned in the tender, would the incumbent need to provide proof of support that the IBM storage can be integrated.	Yes. SARS employ IBM storage platform, namely IBM Z Mainframe Storage and Archive. In addition proof of support should be provided to also able to integrate to IBM Cloud Object and Elastic Storage as well as IBM FlashSystem. The details will be shared with the appointed service provider (post award) at the service level stage