

South African Revenue Service

South African Traveller Online Declaration System



Thank you for walking this journey with us



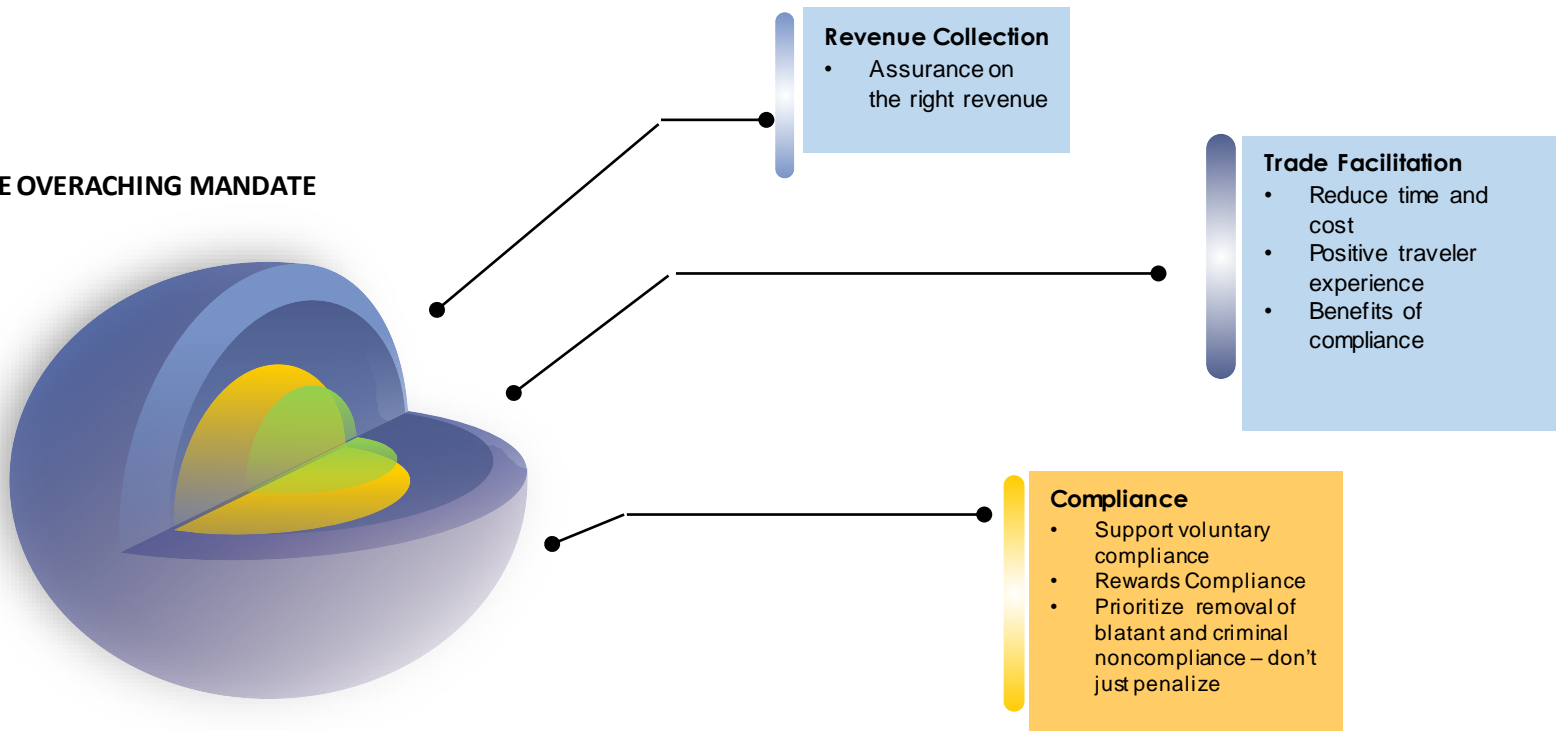
SARS Strategic Intent

Our commitment to Government & the citizens of SA

SARS exists to serve the HIGHER PURPOSE of Enabling Government to build a democratic state that fosters sustainable economic growth and social development in the interest and wellbeing of all South Africans . To support our strategic direction, our Strategic Intent is to develop and administer a Tax and Customs system of voluntary compliance, and where appropriate, enforce responsibly and decisively.

- **Strategic Objective 1**- Provide Clarity and Certainty for Taxpayers and Traders for their obligations
- **Strategic Objectives 2** - Make it Easy and Simple for Taxpayers and traders to comply with their obligations
- **Strategic Objective 3** – Detect Taxpayers and Traders who do not comply and make noncompliance hard and Costly
- **Strategic objective 4** - Work with and through stakeholders to improve the tax ecosystems

CUSTOMS THREE OVERARCHING MANDATE



Project Overview

The South African Traveller Management System (SATMS) is a web-based application that will enable travellers entering and leaving the country to pre declare goods purchased, received or otherwise acquired and pay applicable taxes.

Through this approach,

- The system will make it easy and simple for travellers to comply with their legal obligation.
- Customs from whole of government approach strengthen controls to detect and deter illicit activities including Financial Action Task Force, Mutual Evaluation Report findings on illicit financial flows.
- Create seamless process at ports of entry through application of risk management and implementation of trusted traveller programmes.
- Create Awareness and provide clarity to build a culture of voluntary compliance.

The system will be an improvement to the current manual process with undesirable impact to cost of doing business and security of travellers data. Furthermore support the socio economic activities including the tourism sector that according to Department of Tourism 2020 survey, contributed over revenue R 273.2m injection, 740 000 direct jobs and over 1.5 million job across the economy.

To Implement a Smart Modern and Risk Based Traveller Management System that promotes South African socio-economic growth and create seamless process to facilitate legitimate trade at ports of entry

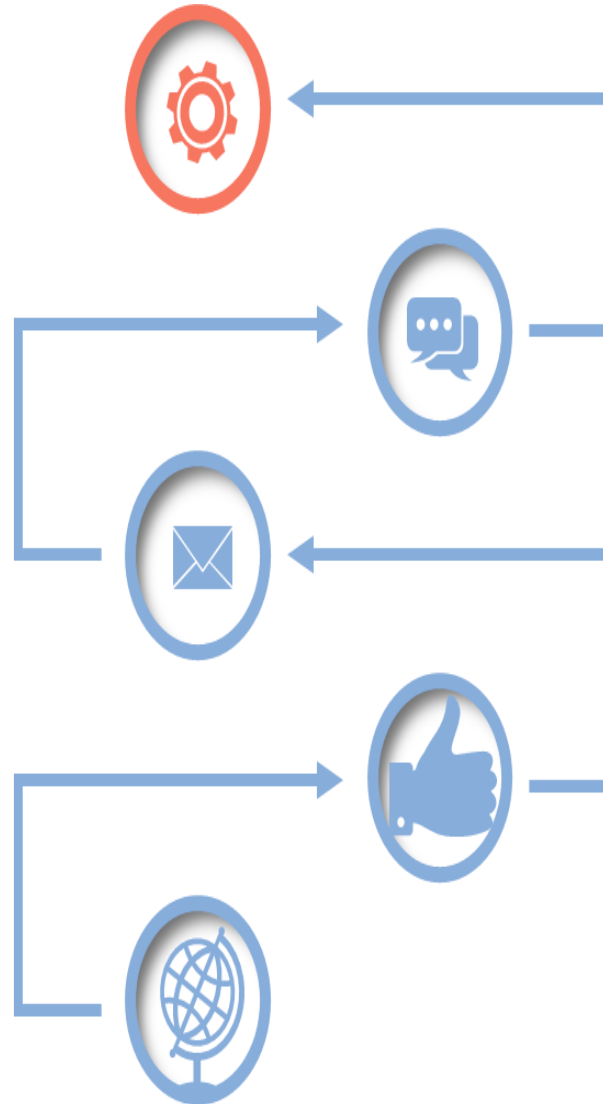
Environmental Analysis- What do we understand about our environment

Customs Environment

- Legislative requirement for travelers entering and leaving the Republic to declare
- Illicit economic activities providing unfair competitive to established and compliance businesses .
- Manifest of organized crime syndicates operatives at ports of entry
- Negative Impact of manual process to creating a seamless process (Time and Cost)

International Environment

- Benchmarking - Online Declaration already implemented in countries such as US, New Zealand and Australian.
- WCO – Leveraging on Advance Passenger Information and Passenger Records for Risk Assessment



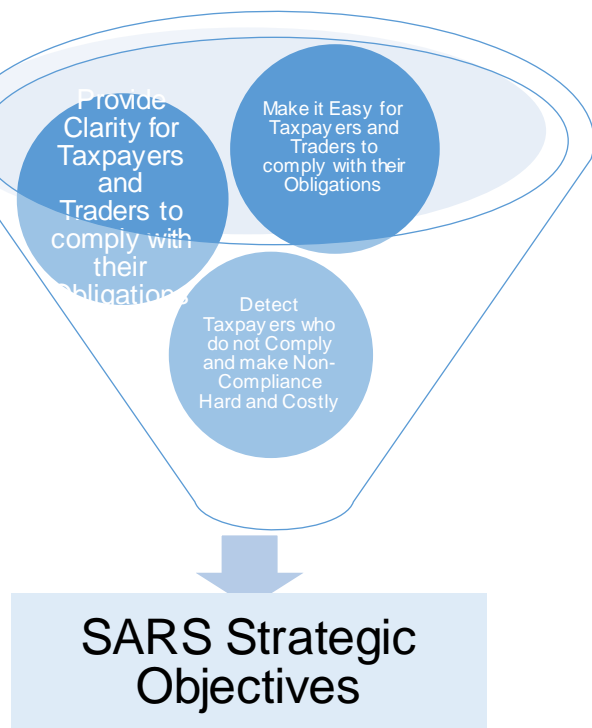
Economic Activities

- % growth of travelers entering and leaving the country pre Covid-19 period.
- Tourism Sector contributes towards socio economic activities including employment
- Business opportunity for SMME's – New Entrants to the Market

Partnership

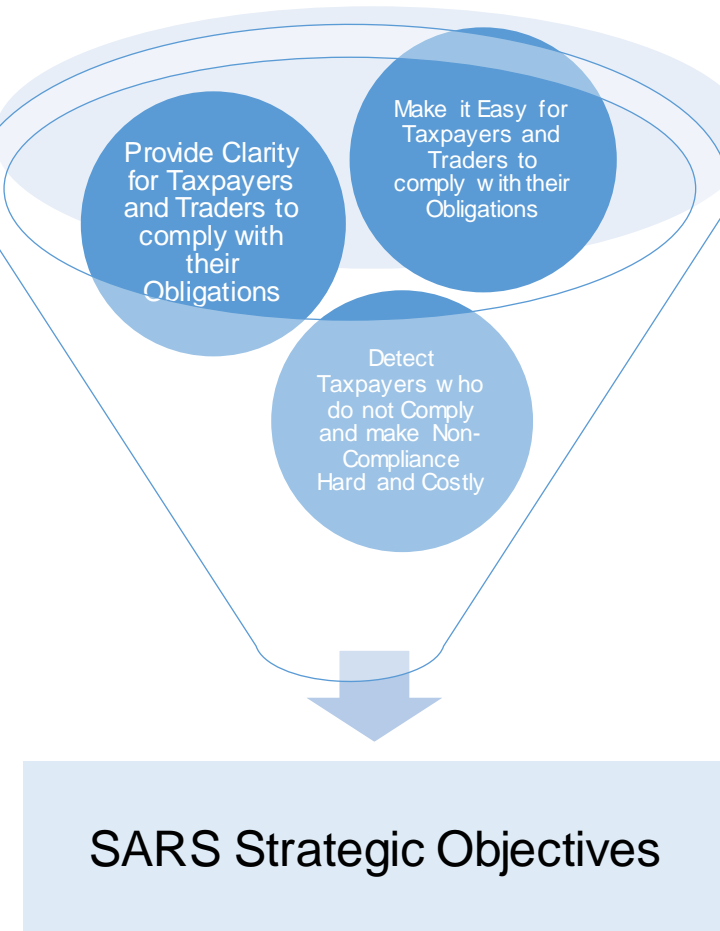
- Public and Private Partnership required for the success of this initiative.
- SARS investment on Education, Awareness and provide clarity to encourage voluntary compliance
- Whole of government approach on Facilitation and Compliance imperatives

What Does The New Process Suggest?



- The South African Traveller Management system will be implemented on voluntary basis, at King Shaka International Airport on the 29th November 2022.
- Travellers will still be allowed in South Africa without electronic online declaration.
- Electronic Online declaration will be available for completion Pre-Arrival or Pre –Departure on voluntary basis.
- The Electronic online declaration will serve as declaration, meaning no other declaration form to be completed on arrival or departure at the airport.
- Manual declaration form (TC-01) will be made available at the port of entry for traveller who opt for that option.
- SARS to make available Customs Officers available at KSIA to assist travellers who were unable to complete online declaration Pre-Arrival or Pre -Departure.

What Does The New Process Suggest?



- Public- Private stakeholder engagement prior implementation. Furthermore, feedback sessions post implementation.
- SARS to adopt a Trusted Trader and Trader philosophy to encourage voluntary compliance.
- Application of Risk Management to facilitate legitimate trade and strengthen detection capability.
- Whole of government approach to ensure coordinated cross border enforcement activities.

The Envisaged Benefits

The envisaged benefits Includes the following:

- **Convenience** - Online declaration will be available on online platform applications, therefore can be completed at convenience of traveler pre arrival or departure.
- **Operational efficiency (Time and Cost)** - Swift and seamless passage at the airport.
- **Risk Mitigation** – strengthen Customs controls and coordinated cross border enforcement capability.
- **Data/ Information Security** - Traveller data dealt with in a secured manner.
- **Partnership** - Public and Private partnership to influence change/ Improvement on new process.
- Making it easy and simple for travelers to comply with their legal obligations

Travellers
will need the
following for
declaration
on the online
system:

- Passport details
- Travel details
- Contact details
- Travel companion's passport numbers
- Entity/Business details when travelling on a business trip
- Goods including currency when, entering or leaving the country

Online Declaration Form

Traveller Management System



South African Revenue Service

- 1 Traveller Details
- 2 Travel Details
- 3 Currency Details
- 4 Possession Details
- 5 Captcha

Traveller Details

Passport Number * TEST1234567		Passport Country * South Africa	
First Name * Test		Surname * System	
Unit Number	Complex Name	Date of Birth 1990/01/17	
Street * Street Name		Occupation Traveller	
Suburb/District * Brooklyn		Mobile Code * South Africa (+27)	Mobile Number * 8888888888888888
City/Town * Pretoria	Postal Code * 0001	Email Tester@TestingSystem.com	

RESET FORM

NEXT

Online Declaration Form

Traveller Management System



South African Revenue Service

- ✓ Traveller Details
- 2 Travel Details
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- 5 Captcha

Travel Details

Traveller Type *
Travelling in my personal capacity

Reason for Travel *
Leisure

Flight Number *
TEST2345

Travelling From *
Antarctica

Travelling Via *
None

Travelling To *
South Africa

Travel Date
2022/11/14

Travelling Companions

ADD COMPANION PASSPORT

Passport Country

Passport Number

Passport Country *
South Africa

Passport Number *
TEST4534

DEL

BACK

NEXT

Online Declaration Form



Traveller Management System

- ✓ Traveller Details
- ✓ Travel Details
- 3 Currency Details
- 4 Possession Details
- 5 Captcha

Currency Details

ADD CURRENCY DETAILS

Financial Instrument	Amount	Currency	Source of Funds	
Financial Instrument * Cash	Currency Amount 3000	Currency * GBP	Source Of Funds * Other	Source Description Savings DEL
Financial Instrument * Cheques	Currency Amount 1000	Currency * USD	Source Of Funds * Sale of Assets	DEL

Total ZAR Amount
77170.00

Allowance Excess
52170.00

BACK

NEXT

Online Declaration Form

Traveller Management System



South African Revenue Service

- ✓ Traveller Details
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Are you in possession of any of the following?

- ☒ YES Any prohibited or restricted goods
- ☐ NO Any goods intended for trade
- ☐ NO Any valuable goods that you need to register for temporary importation / exportation
- ☐ NO Any goods in excess of duty-free allowances (DFA)

Declaration

- ☐ NO I hereby declare that the information provided is true and correct

BACK

NEXT

✓ Traveller Details — ✓ Travel Details — ✓ Currency Details — ✓ Possession Details — 5 Captcha

Captcha

Please complete the captcha to continue



CAPTCHA *

SUBMIT

✓ Traveller Details ———— ✓ Travel Details ———— ✓ Currency Details ———— ✓ Possession Details ———— ✓ Captcha

Traveller Declaration Successfully Submitted

Thank you, your traveller declaration for Passport Number GB153789 on flight FA185 on 2022/10/07 has been successfully submitted. Additional correspondence in this regard will be sent to your email address.

Declaration Confirmation Email

Traveller Declaration



NOREPLY@sars.gov.za

To: Tester@TestingSystem.com

Dear

Thank you for submitting your Traveller Declaration for Passport Number Test123456 on flight Test2345 on 2022/11/14.

Upon reaching South African Customs, please proceed via the RED Channel and present your passport and flight details to a Customs Officer for further assistance.

Sincerely

THE SOUTH AFRICAN REVENUE SERVICE

Link

Change Management and Communication Strategy

[Home](#) » Traveller Declaration

Traveller Declaration



How the South African Traveller Declaration System works

The new online Traveller Declaration System will be introduced at all South African international airports, from the end of November 2022. Other international airports will follow in the first quarter of 2023. The system is a pilot project. The results of the pilot project will be used as we roll out the system in line with Customs legislation.

The new system allows travellers, including South African citizens and residents, leaving or entering South Africa, to declare their travel and receive electronic confirmation thereof before they travel. Travellers who are travelling with children and infants.

What to do once you've completed your declaration

Once you have completed the South African Traveller Declaration, a confirmation of your declaration will be sent to you. You need to do at the airport.

Remember to print it out or save it on your mobile device so that you may easily access it when needed. If you are travelling with children and infants.

Travellers are encouraged to use the new declaration system, which can be accessed via any device that has internet access.

[Complete your declaration \(Link to SARS Online Query Declaration System\)](#)

What you will need

Keep the following handy when you fill in the declaration form:



- Dedicated Webpage Development and can be accessed as follows:

1. The intended URL will be www.sars.gov.za/travellerdeclaration
2. Queries and Escalation TravellerEscalations@sars.gov.za
3. Change Management and staff training part of the process.
4. Frequently Asked Questions – FAQ

Provide Clarity- Assurance



Service

- Designated areas to assist travellers with both online and manual declaration
- SARS query and escalation email address with dedicated resources to assist . TravellerEscalations@sars.gov.za



Implementation plan

- The system to be progressively implemented to all ports of entry by 2024.
- Public and Private stakeholder engagements to ensue as part of implementation Road map.



Online declaration System

- No system application or registration required, access on <https://www.sars.gov.za/traveller-declaration> utilising any internet application.
- Wi- Fi available at port of entry for easy access.
- SARS through your passport can assist to retrieve your declaration if unavailable on arrival
- SARS Data security governance process aligned with International standards and Cyber Security.



Process

- The online system does not impact on VAT Refund claims and prescribed duty-free allowance.
- The Diplomat and Diplomatic representative to continue to be processed under Rebate 406 .

Conclusion

- As part of this journey, SARS acknowledges that the success of this initiative can be achieved working with and through stakeholders.
- Platform to be created for feedback as part of continuous improvement (Learning, Experience and Opportunities).
- Broader communication strategy including through SARS website to be expedited for traveller education and awareness.
- This includes FAQ.

Go Digital

Remember our Digital Channels

- We've made it easier for you

Go Digital!

- Register for eFiling

Contact us:

- TravellerEscalations@sars.gov.za

- Visit us on our Social Media platforms

- LinkedIn  Facebook  Twitter



- For more information, please visit:

□ SARS website: www.sars.gov.za

Thank you
Re a leboha
Re a leboga
Ndza Khensa
Dankie
Ndi a livhuwa
Ngiyabonga
Enkosi
Ngiyathokoza



Thank you for walking this journey with us

