



## RFP 14/2025: Appointment of a service provider(s) for the provision of Energy Performance Compliance Services

### Questions & Answers

Closing Date: 8 August 2025 at 11:00

#	Question	Answer
1.	Are the areas in the RFP document for the sizes of the SARS offices, or the total building area?	Yes, it's the size for each SARS Office Floor Gross Living Area (Excluding Basements). Please refer to document number 3 of the RFP Pack Business Requirements Specification (page 2-3).
2.	The bid documentation refers to SANAS Accredited Bodies as the entities responsible for the issuance of Energy Performance Certificates (EPCs). However, the current regulatory framework stipulates that EPCs must be issued by SANEDI-accredited inspection bodies, in accordance with the National Energy Act (Act No. 34 of 2008) and relevant government regulations.	An Erratum has been issued regarding this requirement. Please visit the SARS Website and e-Tender portal.
3.	Regarding the SANAS accreditation, will International accreditation be considered?	No. An Erratum has been issued regarding this requirement.
4.	The technical evaluation specifies NQF level 6 qualifications in Electrical, Mechanical or chemical engineering. would SARS consider other engineering disciplines (e.g industrial, civil, metallurgy)?	No, SARS requirements have been clearly stipulated please refer to page only Electrical, Mechanical or Chemical Engineering.
5.	Is there a reason for Energy Management certification from the Association of Energy Engineers even though the company is accredited by SANAS as an EPC inspection body and the personnel have the necessary qualifications and experience?	Yes, the Energy Management Certification is for an individual and not the Company.
6.	What is a "Key Accounts Manager"? What is their role and qualifications? What purpose do they serve in the EPC process?	A Key Accounts Manager (KAM) plays a strategic role in managing a company's most important client relationships. The KAM is a critical bridge between the client and the company's internal teams. In alignment with the published requirements, the Key



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		<p>Accounts Manager must hold a National Qualifications Framework (NQF) Level 6 qualification. Their purpose includes:</p> <ul style="list-style-type: none"><li>- Ensuring project alignment with client expectations.</li><li>- Facilitating smooth execution of the EPC process.</li><li>- Submit the reports and delivery of the EPC's.</li></ul>
<b>General and Important</b>		
Bidders must carefully read the RFP document and its annexures.		