

Ngikhohlwe iPassword yami ye-eFiling

Siyazi ukuthi uwathumela kanye kuphela amafomu eminingwane ngentela onyakeni ngakho-ke kulula ukukhohlwa *ipassword* yakho. Ngakho-ke uma ukhohlwe *ipassword* yakho ye-eFiling, nalu olunye usizo. Kulula, ungakwenza ku-inthanethi noma ushaye ucingo, zikhethele.

Ku-inthanethi ngokusebenzisa isizindlwazi se-eFiling

Yiya kusizindlwazi sakwaSARS bese ucofa ku [Forgot Password](#) noma ku [Forgot Username](#) bese ulandela imiyalelo yokulungisa *ipassword* noma *i-username* yakho ithunyelwe kumininingwane yakho yokuvikeleka.

Ukulungisa kokubili *i-Username* ne*Password* ku-eFiling kumele uqale ngokuthola *i-Username* yakho kuqala ngaphambi kokulungisa *iPassword* yakho:

- Khetha 'Forgot Username?'
- Gcwalisa ulwazi olufanele bese ulandela imiyalelo.
- Uzobe usuyalelwa ukuba usungule *iPassword* emuva kokuthola *i-Username* yakho.

Qaphela lokhu okuyizidingo ze*Password* ye-eFiling:

- Kumele ibe nezinhlamvu okungenani eziyi-8
- Kumeke ibe lohlamvu okungenani olulodwa olufelebisiwe, ouwuhlamvu oluphansi, inombolo kanye nohlamvu olukhethekile
- Ingabi nalo ulwazi lwakho siqu (njengegama / isibongo / ikheli le-imeyili / *i-username*);
- Ungaziphindaphindi izinhlamvu noma ukulandelana kwazo (njengokuthi "aaaaa" noma "12345" njll.).

Qaphela: Abakhokhintela bangalungisa iminingwane yabo Yokuvikeleka ku-eFiling ngaphandle kokungena. Lapho kwenziwa isicelo sokulungisa le mininingwane kunkento [pre-login option](#), ukuqinisekiswa kusetshenziswa isihlonzibuso kuyasebenza ukuze kuqinisekise umsebenzisi. Lokhu kuqinisekisa ukuthi ukulungiswa kuphephile futhi kugunyaziwe futhi kwenziwa kumsebenzisi we-eFiling onguye. Phezu kwalokho, leli khonco elisha elisheshayo lizolekelela abakhokhintela abanenkinga yokuthola *i-OTP*.

KuSARS MobiApp

KuSARS Mobile Application, cofa ku-‘Forgot Password’. Lokhu kuzoveza ikhasi elithi ‘Forgot Password’. Gcwalisa i-*username* yakho bese ucofa ku-‘Next’.

Lokhu kuzokuyisa ekhasini lemininingwane okuzothunyelwa kuyo i-OTP. Khetha umgudu owukhethayo, bese ucofa ku-‘Send OTP’. I-OTP izothunyelelwa emgudwini owukhethile. Idivayisi yakho izokucela ukuba ufake i-OTP oyithunyelelwe ngomgudu owukhethile. Faka i-OTP njengoba kudingeka bese ucofa ku-‘Submit’.

Uma usuyifakile, uzobe usuvezelwa isikrini ozofaka kuso i*password* yakho entsha. Faka i*password* yakho entsha ezindaweni ezibekiwe ngaphambi kokucofa ku-‘Submit’.

Ukuqinisekisa ngezinto ezimbili kanye nokuqinisekisa ngaphandle kwepassword

Ukuqinisekisa ngezinto ezimbili nokuqinisekisa ngaphandle kwepassword okwengeziwe kokuvikela okwenza osebenzisa i-eFiling akwazi ukungena kuphrofayili yakhe ye-eFiling esebenzisa ubuchwepheshe be-*push notification* kudivayisi ehlakaniphile (smart device):

- Ukuqinisekisa ngezinto ezimbili: Ivumela umsebenzisi akwazi ukungena kuphrofayili yakhe ye-eFiling ngokusebenzisa i-*username* yakhe, i*password* kanye ne*push notification* okuthunyelwa ku-SARS Mobile Application, kudivayisi ehlakaniphile (smart device): yakhe.
- Ukuqinisekisa ngaphandle kwepassword: Ivumela umsebenzisi akwazi ukungena kuphrofayili yakhe ye-eFiling ngokusebenzisa i-*username* yakhe ne*push notification* okuthunyelwa ku-SARS Mobile Application, kudivayisi ehlakaniphile (smart device): yakhe.

Sicela uqaphele, ukusebenzisa lolu hlelo lokuvikeleka qinisekisa ukuthi:

- SARS Mobile Application ifakiwe kudivayisi ehlakaniphile (smart device) yakho futhi
- Idivayisi yakho yiyo ebhaliswe njengedivayisi yokuqala kuphrofayili yakho ye-eFiling.

Udinga usizo?

Uma udinga usizo ngendlela yokuthola i-*username* ne*password* yakho kuSARS eFiling, bukela ividiyo yethu ewusizo efundisayo emgudwini we-SARS YouTube ngokucofa emfanekisweni ongezansi.

