

DA66 Automation

Frequently Asked Questions

Which refunds does the new system cover?

Customs

- Schedule 5 Part 1 (Specific rebates)
- Schedule 5 Part 2 (Export same condition as import)
- Schedule 5 Part 3 (Motor vehicles)
- Schedule 5 Part 5 (Environmental Levy)
- Schedule 5 Part 6 (Health Promotional Levy on Imported Goods)

Excise

- Schedule 6 Part 1F (Specific Excise Duties on Mineral Products)
- Schedule 6 Part 3 (Refunds of Fuel Levy and Road Accident Fund)
- Schedule 6 Part 4 (Refunds of Environmental Levy)
- Schedule 6 Part 5 (Refunds on Health Promotion Levy)

When will the system go live?

Traders can start submitting from 18 September 2023.

What happens after the system goes live?

- The last day to submit a manual refund and/or drawback for Customs in terms of Schedule 5 and for Excise in terms of Schedule 6 will be 15 September 2023.
- Under exceptional circumstances, the applicants can use the Branch front-end for refunds and/or drawback for Customs in terms of Schedule 5 and for Excise in terms of Schedule 6.

Will traders have to apply for registration into the new system?

Applicants must have the active e-Filing profile for customs or excise. Refer to the External Guideline – SC-CF-42-RLA Customs Trader Portal.

In addition, SARS will have to have the applicant's updated and verified banking details on the system.

Is a new MRN process and format being introduced?

No, the reference thereof relates to the system back-end process that will be performed to update legacy system this will not affect the current MRN process.

When an EWP is required, will the entire DA63 and DA66 process need to be manual?

The EWP process will still be manual, and the refund claim will be on the new automated systems using new forms.

Are there plans to include the outbound export process in the automation in future phases, as well as the outbound inspection process?

Yes, there are plans to include the outbound export process in the next phases of the project.

Will the case management workflow have built-in KPI and turnaround times, as well as alerts if these are breached and will industry be able to view and track progress of claim online?

The client will be able to track and locate the cases by contacting SARS' Contact Centre. A case number will be allocated to each refund application and that unique number can be used for tracking and tracing the status of the refund applications.

Is tariff validation included at this stage and how will this be done. What would the impact on claim processing be?

The system validates the tariff when submitted to SARS through by e-Filing.

What will the impact be on AEO-accredited clients' claims?

Accredited AEO clients will benefit as their transactions will be prioritised for processing and payment.

What will the process be for manual claims already in the system at the cutover date?

Submissions that were submitted prior to the system going live will follow the current manual refund and drawback process.

Can third parties submit on behalf of applicants on the new system?

Third parties (e.g., agents) who **registered their relationship** with the applicant on the **RLA Relationship Management Module** can submit the refund claim on behalf of the applicant using their own eFiling profile.

Will there be an interphase with external systems to control high volume claims?

The e-Filing system is able to accommodate high volume of claims. The CSV files can be uploaded by traders who have high volumes of data to submit to SARS.

Is a batch upload option possible for multiple claims and multiple clients when processed by an agent?

The eFiling functionality is limited. Therefore, third parties such as agents will only be able to submit a claim on behalf of one client at the time.

Will the system have an impact on other taxes?

The automated process will have no impact on other taxes.

With the automated process via eFiling, will the refund be paid directly to the applicant?

Third parties (e.g., agents) who have a **registered relationship** with the applicant on the **RLA Relationship Management Module** with the option to receive payment on behalf of the applicant can receive the refund on behalf of the applicant.

This is applicable only to Schedule 5 rebate items. Refunds are only paid to the applicant's account for Schedule 6 items.

How will a DA 64 with more than 100 lines be submitted if done manually and not via a CSV?

The system allows up to a maximum of 3000 lines.

Will it be necessary to upload all import and export declarations when you do 521 , 522 or 536 claims?

The system will generate a letter informing the applicant or the third party of the minimum supporting documents required.

As part of the process to optimise the automation process, there are currently plans for our officers to be able to view the import declarations.

Will legal and policy aspects of the refunds be updated in line with this new process?

The relevant policies and standard operating procedures will be amended and updated accordingly.

How will traders receive training workshops on the new automated process?

SARS will host in depth webinars that will be available on the SARS TV You Tube Channel, which will be open to everyone, including the public.

We will also provide relevant information on the SARS website..

What is the next phase of the project?

Diesel refunds will be next phase of the project:

- Diesel refunds for manufacturers of foodstuffs.
- Issues identified during the initial run will be updated in the next phase. This will include information and feedback that will come from the technical teams, as well as any other consideration for the optimisation of the system.
- Automation of EWP process.