

SARS participates in World Customs Organisation (WCO) Customs Integrity Perception Survey (CIPS)

As the World Customs Organisation (WCO) and SARS highly values objective, honest and candid feedback, SARS and WCO have selected of our colleagues and relevant stakeholders to participate in a vitally important WCO Customs and Excise Integrity survey. The survey will run between 12 April and 07 May 2021.

WCO and SARS seeks to learn from the different Customs and Excise experiences, perceptions and views regarding Integrity within SARS.

Customs and Excise colleagues will join a select group of participants from across the world who are also participating in their own countries in Brazil and the Philippines, who are also conducting a similar survey with the support of the WCO.

With Integrity being our over-arching super-value, Integrity underpins all our core values, without which we will not be respected as the revenue authority in South Africa and by the rest the world. It is reflected in the SARS Strategic Plan, representing our beliefs, our endeavor to embed a high-Integrity culture, and the way we want to be recognized across the globe. This survey will provide us with an important tool to assess how we could further strengthen and institutionalise integrity across SARS, internally and externally with all our Taxpayers, Stakeholders and International engagements.

This initiative is in line with SARS' vision 2024 of building a smart, modern SARS with unquestionable integrity that is trusted and admired, renown for a high-integrity culture within SARS and with every engagement with all our Taxpayers and Stakeholders.

To participate in the survey click here.

If you would like to take the survey at one of our onsite locations, click to <u>find a venue</u> in your area.