

## Customs & Excise

Operational Centre of  
Excellence



**Office**  
Pretoria

**Enquiries**  
Michael Lekala  
[MLekala2@sars.gov.za](mailto:MLekala2@sars.gov.za)  
(for RCG queries)

**Date**  
2018/09/12

## EXTERNAL STAKEHOLDERS

Pretoria Head Office  
Lehae La SARS  
299 Bronkhorst Street,  
Nieuw Muckleneuk,  
0181  
Private Bag X923,  
Pretoria, 0001  
SARS online:  
[www.sars.gov.za](http://www.sars.gov.za)  
Telephone 012  
422 4000

Dear Customs client

### UPDATE ON GO-LIVE OF REPORTING OF CONVEYANCES AND GOODS (RCG): PHASE 2A

We would like to update you about the implementation of RCG Phase 2A scheduled for this weekend. This phase of the project deals primarily with the implementation of cargo reports relating to the rail environment.

The rollout of Phase 2A of the Cargo Processing System (CPS) is scheduled to commence at **19:00 and should last until 20:30 on Friday, 14 September 2018**. Please note that Customs systems will be unavailable during this period.

Stakeholders are kindly requested to process all priority declaration and manifest transactions by **16h00** on Friday, 14 September 2018 to allow for their finalisation within the customs system before the system downtime.

Any new clearances and manifests submitted after this time will queue until the system becomes available again. Trade will receive acknowledgements (CONTRL messages) during the downtime, but the messages will not be processed.

As is the case with all major rollouts, the system downtime will include necessary internal SARS stability testing. Once this has been successfully accomplished, the SARS systems will resume service for trade transactions.

### Processing at Land Borders

Kindly note that no electronic customs services at land borders will be available during downtime.

Carriers intending to cross the border on 14 September 2018 must ensure that they have submitted their electronic road freight manifests, and have received the required "proceed to border status" before **16H00** on that day.

CUSRES 40 and 41 arrival and exit messages to carriers and declarants will be delayed during the implementation process, but will be resumed thereafter.

Stakeholders who have urgent requirements e.g. perishable goods, must either cross the border before the down time, or make prior arrangements with the relevant branch office for manual processing for that period.

For any further information relating to RCG please visit the RCG webpage on the SARS website ([www.sars.gov.za](http://www.sars.gov.za)).

Thank you for your support.

A handwritten signature in black ink, appearing to read 'Lucky Molefe'. The signature is written in a cursive style with a large initial 'L'.

**LUCKY MOLEFE**

**EXECUTIVE: CUSTOMS & EXCISE CENTRE OF EXCELLENCE  
(ACTING)**