How to clear Cache in Various Browsers

Google Chrome

1. Click the menu icon in the browser upper right corner. Click **Settings** on the bottom of the menu.

| | | \$ | 0 = |
|-------------|-----------|----------|--------|
| New tab | | | Ctrl+T |
| New window | I. | | Ctrl+N |
| New incogni | to window | w Ctrl+S | hift+N |
| History | | | Þ |
| Downloads | | | Ctrl+J |
| Bookmarks | | | • |
| Zoom | - 10 | 00% + | 53 |
| Print | | | Ctrl+P |
| Find | | | Ctrl+F |
| More tools | | | • |
| Edit | Cut | Сору | Paste |
| Settings | | | |
| Help | | | + |
| Exit | | Ctrl+S | hift+Q |

- 2. From settings, click **Show advanced settings...**. It's located at the very bottom of the settings section.
- 3. Scroll to the privacy section and click Clear browsing data.



 Select Cached images and files. Uncheck all other options to avoid deleting browser history, cookies and other things you may wish to retain. Change Obliterate the following items from to the beginning of time.

| Clear browsing data | × |
|--|---|
| Obliterate the following items from: the beginning of time 🔻 | |
| Browsing history – 670 items | |
| Download history | |
| Cookies and other site and plugin data | |
| ✓ Cached images and files – 204 MB | |
| Passwords | |
| Autofill form data | |
| Hosted app data | |
| Content licenses | |
| Clear browsing data Cancel | |
| Some settings that may reflect browsing habits will not be cleared. Learn more | |

5. Press Clear browsing data. You are done!

Firefox

1. Click the Firefox menu in the top left corner.



- 1. From settings, click **Show advanced settings...**. It's located at the very bottom of the settings section.
- 2. Scroll to the privacy section and click **Clear browsing data**.

| Privacy | / |
|---------|---|
| Co | ontent settings Clear browsing data |
| Goo | gle Chrome may use web services to improve your browsing experience. You may optionally disable these |
| serv | ices. <u>Learn more</u> |
| - | Use a web service to help resolve navigation errors |
| • | Use a prediction service to help complete searches and URLs typed in the address bar or the app launcher search box |
| - | Use a prediction service to load pages more quickly |
| | Automatically report details of possible security incidents to Google |
| - | Protect you and your device from dangerous sites |
| | Use a web service to help resolve spelling errors |
| | Automatically send usage statistics and crash reports to Google |
| | Send a "Do Not Track" request with your browsing traffic |

- 3. Make sure Details is expanded, then select Cache from the list. Uncheck everything else.
- 4. In the Time Range to Clear drop down, select Everything.



 Select Clear Now. Your computer will work for a moment, and the process will be completed. You've successfully cleared Firefox's Cache! Safari

<u>Safari</u>

1. Once your browser is open, click the Safari menu and select Empty Cache...



2. Click Empty. You are done!



Internet Explorer 9, 10 and 11

 Once your browser is open, click the gear icon at the top right to open the Settings menu. Then, select Safety and Delete Browsing History.

| and the second se | 📃 💮 🕆 🛠 🔅 |
|---|-------------------------|
| | Print > |
| | File 🕨 |
| Sign in 👲 | Zoom (100%) |
| Delete browsing history Ctrl+Shift+Del | Safety 🕨 |
| InPrivate Browsing Ctrl+Shift+P | View downloads Ctrl+J |
| Tracking Protection | Manage add-ons |
| ActiveX Filtering | F12 developer tools |
| Webpage privacy policy | Go to pinned sites |
| Check this website | Internet options |
| Turn on SmartScreen Filter | About Internet Explorer |
| Report unsafe website | |

- Select Temporary Internet Files. You will also need to uncheck all of the other boxes, especially Preserve Favorites website data. This option makes the window also delete objects from websites in your Favorites folder, which is necessary to completely clearing your cache.
- 3. Click the **Delete** button next to the bottom of the window to perform the operations (i.e. clear your cache by deleting temporary files).



4. Your computer will work for a moment, and then the process will be completed. You've successfully cleared Internet Explorer's Cache!

Microsoft Edge

1. In Microsoft Edge, select Settings and more (the icon that looks like three dots).



2. Select Settings



3. In the Settings sidebar, select Privacy and Services



4. Under Clear Browsing Data, select Choose what to clear.



5. In Clear browsing data, select the check box for each type of data, such as browsing history, cookies, and passwords, you want to clear from the cache.

| Time range | | | | |
|-----------------------|--|--|--|--|
| All time 🗸 | | | | |
| ✓ ✓ | Browsing history 4,385 items and more on synu from all signed-in devices tha Download history | ced devices. Clears history t are syncing. | | |
| _ | 542 items | | | |
| ~ | Cookies and other site d From 1,213 sites. Signs you of | ata ut of most sites. | | |
| ~ | Cached images and files Frees up less than 319 MB. So | ome sites may load more | | |
| Clea | r browsing data for Internet E | xplorer mode | | |
| This cgys only, | will clear your data across all y man@sars.gov.za. To clear brov <u>sign out first</u> . | our synced devices signed in to wsing data from this device | | |
| | Clear now | Cancel | | |

- 6. From the Time range list, select how far back Microsoft Edge should empty the cache (for example, everything for the past hour, for the past seven days, or for all time).
- 7. Select Clear now.

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