



South African Revenue Service

Dear Employer / Fund Administrator / Long-Term Insurer / ISV's

TAX DIRECTIVE 3RD PARTY CLIENT MIGRATION TO NEW SFTP SOLUTION

Background

SARS introduced a new SFTP solution that will be replacing the old FTP solution.

All Tax Directive clients still using the old FTP solution will be migrated to the new SFTP solution. The Cisco IPSEC VPN client software will no longer be supported as it has reached end of life and is not compatible with the latest operating systems. The new SFTP solution is available for both test and production environments to submit files.

Migration

If you are still making use of the old FTP solution to submit Tax Directive files via the Cisco IPSEC VPN, you are requested to migrate to the new SFTP solution. During the migration phase both the old FTP and the new SFTP solutions will be available to 3rd party clients up until the cut-off date.

Please note that it is only the method of securely connecting to SARS that change. Both FTP and SFTP solutions connect to the same host at SARS which means that it does not matter which one of the two solutions you use to connect to SARS, you will access the same data.

Time frame

All Cisco IPSEC VPN FTP access will be disabled on **04 May 2018** and you are required to migrate to the new SFTP solution before this date.

SFTP Detail

Client Certificates were required to connect to the old FTP solution. Please note that certificates are no longer used with the new SFTP solution. SARS do not provide the SFTP client software and also do not prescribe what SFTP client software to use. SFTP connection detail:

For Prod:

- Host is **sftp.sars.gov.za**
- If you connect through a firewall, please ensure that **Port Tcp/22** is open to **196.36.47.56**

For Test:

- Host is **sftptest.sars.gov.za**
- If you connect through a firewall, please ensure that **Port Tcp/22** is open to **196.34.34.225**

The same user account/password that was used for the FTP connection must be used for the new SFTP solution.

SARS Technical Assistance

If you have any questions or require technical assistance with the migration process, please email ftp migration@sars.gov.za (mailbox only applicable for this migration process).



South African Revenue Service

Sincerely

THE SOUTH AFRICAN REVENUE SERVICE

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