



*South African Revenue Service*

Dear Tax Practitioners

**Enhancements for New Individual Taxpayer eFiling Registrations**

As partners, both SARS and Tax Practitioners are responsible for maintaining the confidentiality of taxpayers' information and protecting its systems from fraudsters and security breaches. In April 2024, SARS implemented new eFiling registration rules for individual taxpayers to make it harder for criminals to access our digital platforms with malicious intent.

The enhancement restricts taxpayers from registering for SARS eFiling if they already have the maximum number (variable as determined by SARS) of eFiling profiles linked to their security contact details.

This has been put in place to mitigate the risks associated with numerous profiles allocated to one person.

A taxpayer will automatically be directed to a SARS branch via eFiling if the mobile number or email address is not a match on our system, or if these details have been linked to the maximum number of profiles. The eFiling profile will also be locked.

The taxpayer will also have to submit supporting documents at the branch for verification. If the number of eFiling-registration attempts have been exceeded, the taxpayer must also visit a SARS branch.

**Please note that this change applies only to new eFiling registrations for individual taxpayers. It does not affect tax practitioners who have multiple profiles linked to their security contact details.**

Sincerely

**THE SOUTH AFRICAN REVENUE SERVICE**

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