



**SARS CONTACT CENTRE**  
Make that call, it's hassle free  
**Tax Season 2018** 02 July 2018





**The SARS  
Contact Centre Family  
Welcomes You**

# Contact Centre @ your service

**Operating Hours**  
08:00 – 17:00 Normal  
08:00 – 18:00 July

**0800 007 277**  
(Toll-free)

 **Calls**  
Answered  
on average  
4 minutes

**827**  
**Agents**

**eFiling Password Reset**

**Return Filing Confirmation**

**Request Tax Forms**

**Call Back Functionality**



**24/7**

# GO DIGITAL

24/7  
HOURS  
SERVICE

CONVENIENCE

e FILING

MobiApp  
August 2018



MobiWeb  
August 2018

## Time Saving



**Real Time Assistance**

**Step by Step Assistance**

**Call Back Functionality**

Please provide your login details

This is your generated Login Name (e.g. john@SARS)

Login Name



Password



**For a reminder of your Login Name or  
to reset your password click here**

Your Password is now Case Sensitive

Please note that for security reasons this system has been implemented with a timed session expiry. If you do not use the system for a prolonged period of time, you will receive a "Session Expired" notice and you will automatically be logged out. This time period has been set for 5 minutes. If you expect to be away from your desk, please ensure that you save your current work. You should, however, once you have logged in, not leave this system unattended.



**NO  
SWEAT!**

**Enhanced Pre-Population**

**Real Time Notifications**

**Increased Supporting Document limit  
(5MB x 20)**



**TAX  
SEASON  
2018**

**NO  
SWEAT!**

*Thank you*  
*Re a leboha*  
*Re a leboga*  
*Ndza Khensa*  
*Dankie*  
*Ndi a livhuwa*  
*Ngiyabonga*  
*Enkosi*  
*Ngiyathokoza*