



Registration Licensing & Accreditation

05 November 2021

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Introduction

Introduction to RLA



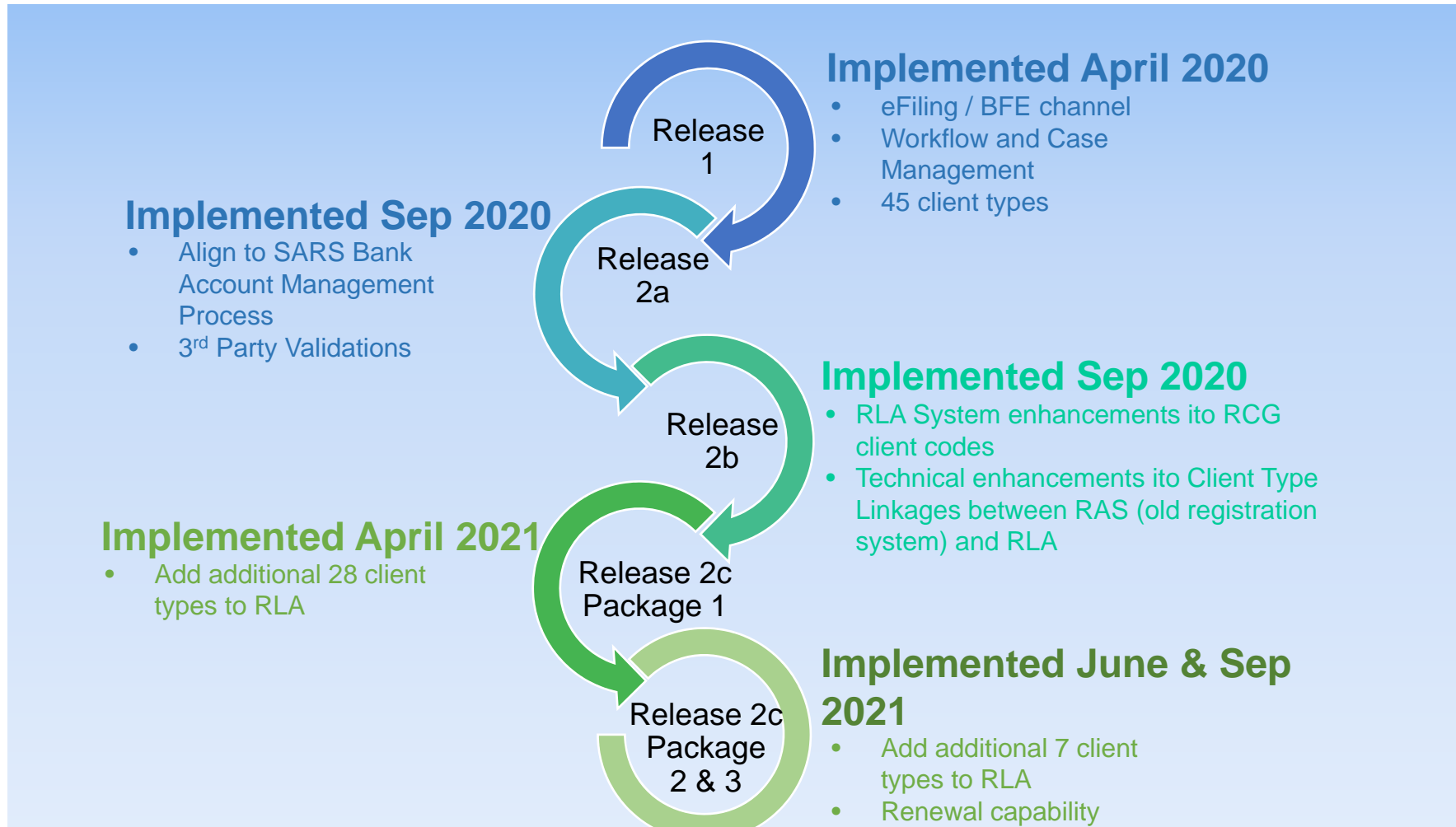
Introduction to RLA

Benefits of RLA system

- Submission if the application easy on eFiling
- Improved management capability of the application process
- Reduction of manual paper intensive process
- Online relationship management for eFilers
- Automated electronic notifications
- Dashboard functionality for eFiling clients to manage their own registration profiles

Introduction to RLA

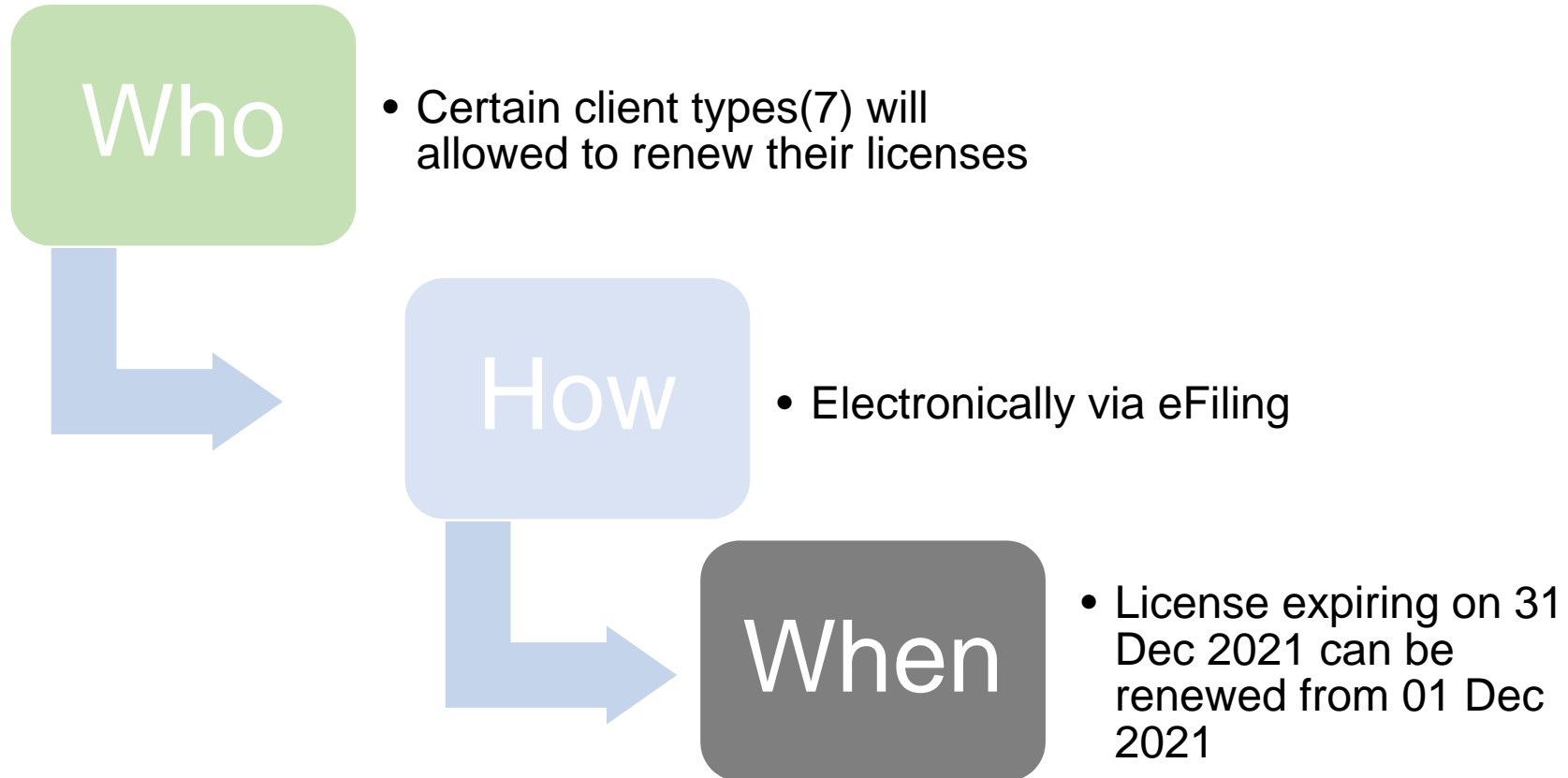
RLA Journey



Release 2C Implementation

RLA Implementation

Current enhancements



RLA Implementation



Registration for clearing agents on eFiling

From October 2021



RLA system is available for new registrants



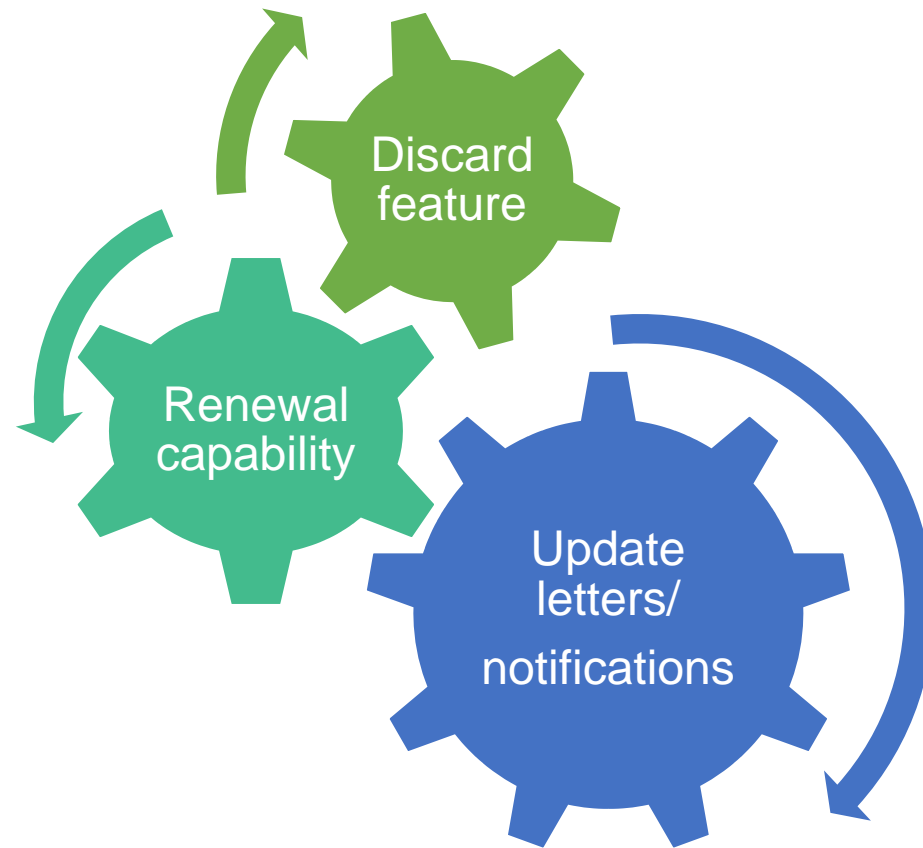
Current client types will be migrated to RLA

Starting with clearing agents



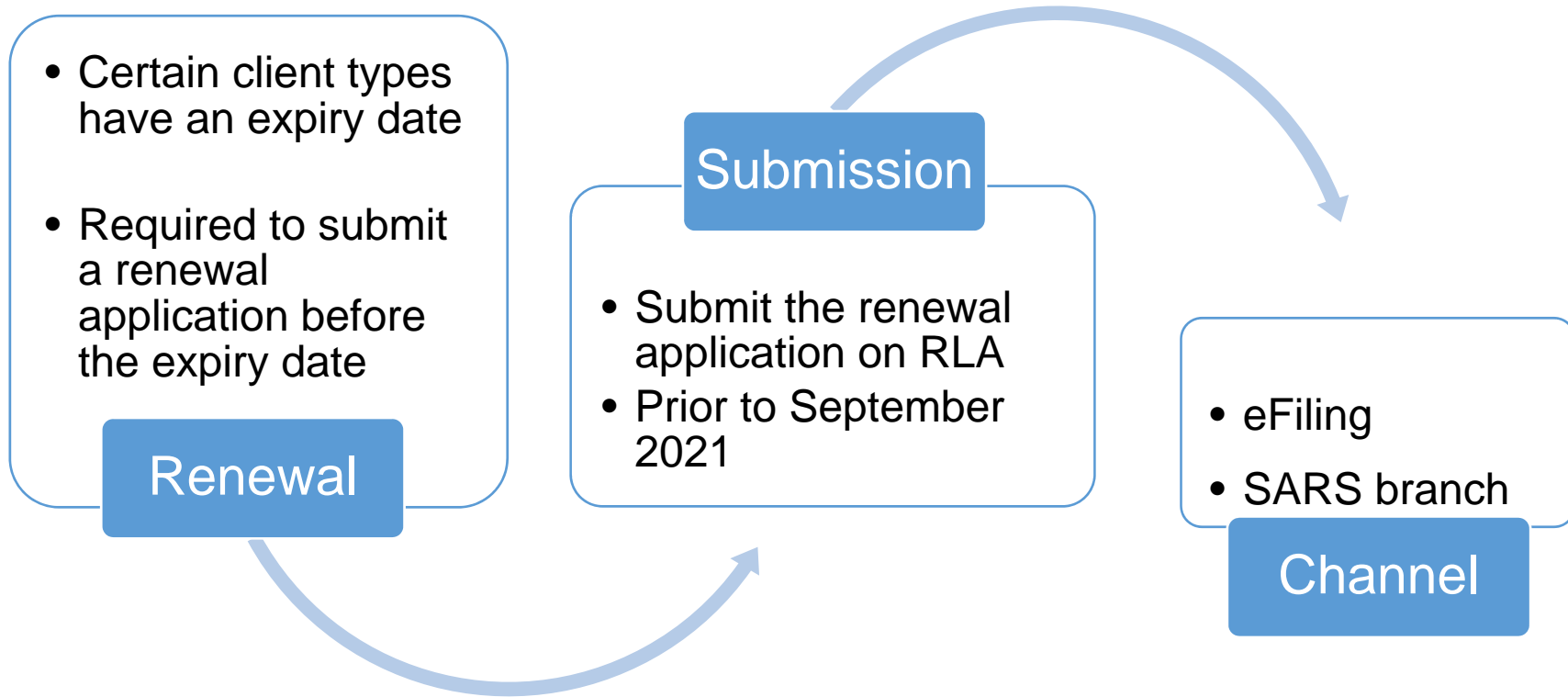
RLA Implementation

Key features of 10 September 2021 implementation



RLA Implementation

Renewal Functionality



The Renewal button/functionality will be available 30 days prior to expiry date for eligible clients

RLA Implementation

Renewal Functionality

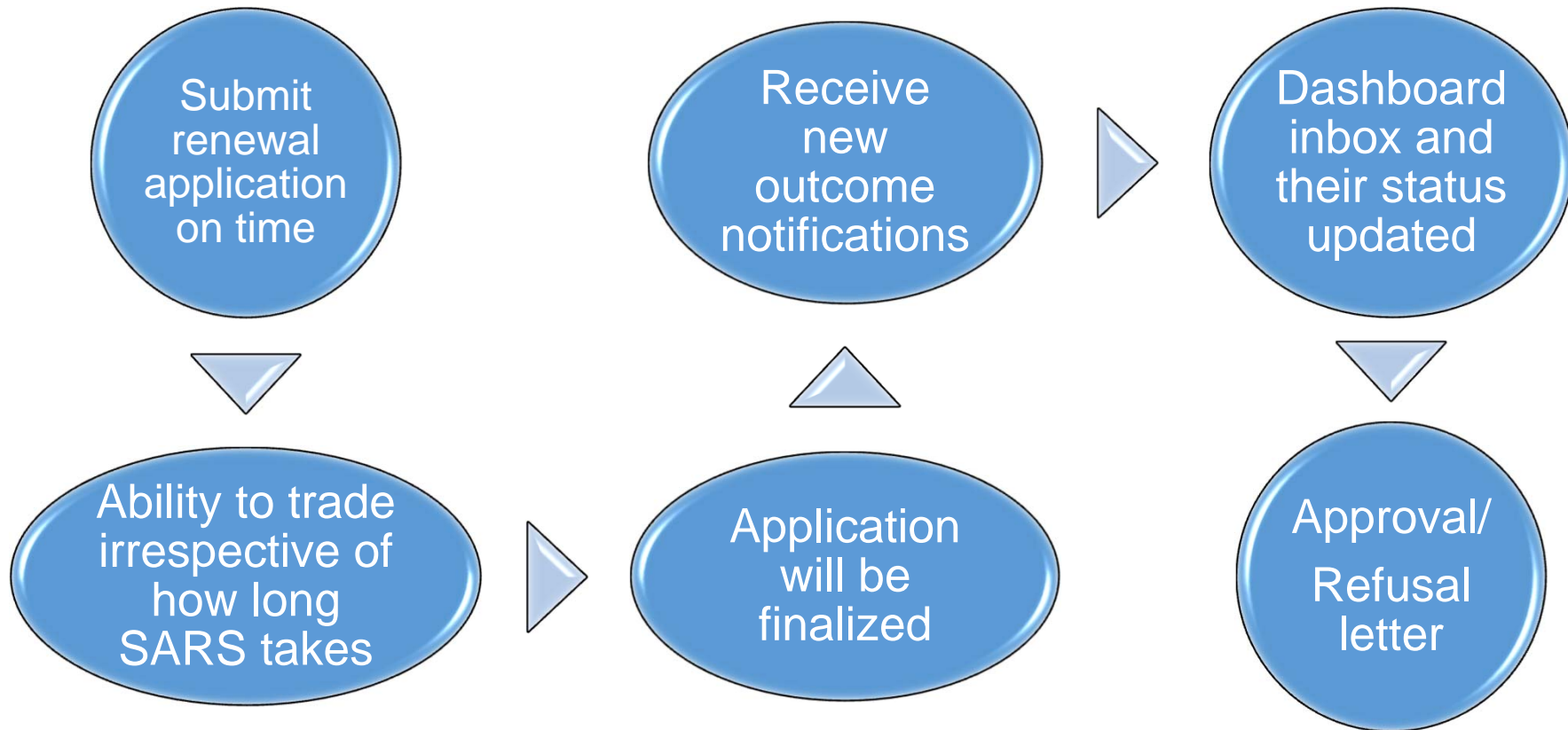
No
Expiry
date
Clients

None renewal will result in license being inactive.
Unable to trade due to the cancelled license .

Submit a new application if you still wish to trade.
Apply for a new license .

Registration, Licensing and Accreditation (RLA)

Renewal Functionality



Registration, Licensing and Accreditation (RLA)

Renewal Functionality

Client types requiring renewal:

- Remover of goods in Bond by road (Local) [Licence]
- Remover of goods in Bond by road (non-local) [Licence]
- Clearing Agent [Licence]
- Container depot [Licence]
- Degrouping depot [Licence]
- Searcher for or of a wreck (Local) [Licence]

Registration, Licensing and Accreditation (RLA)

Renewal Functionality

Client types requiring renewal Cont...

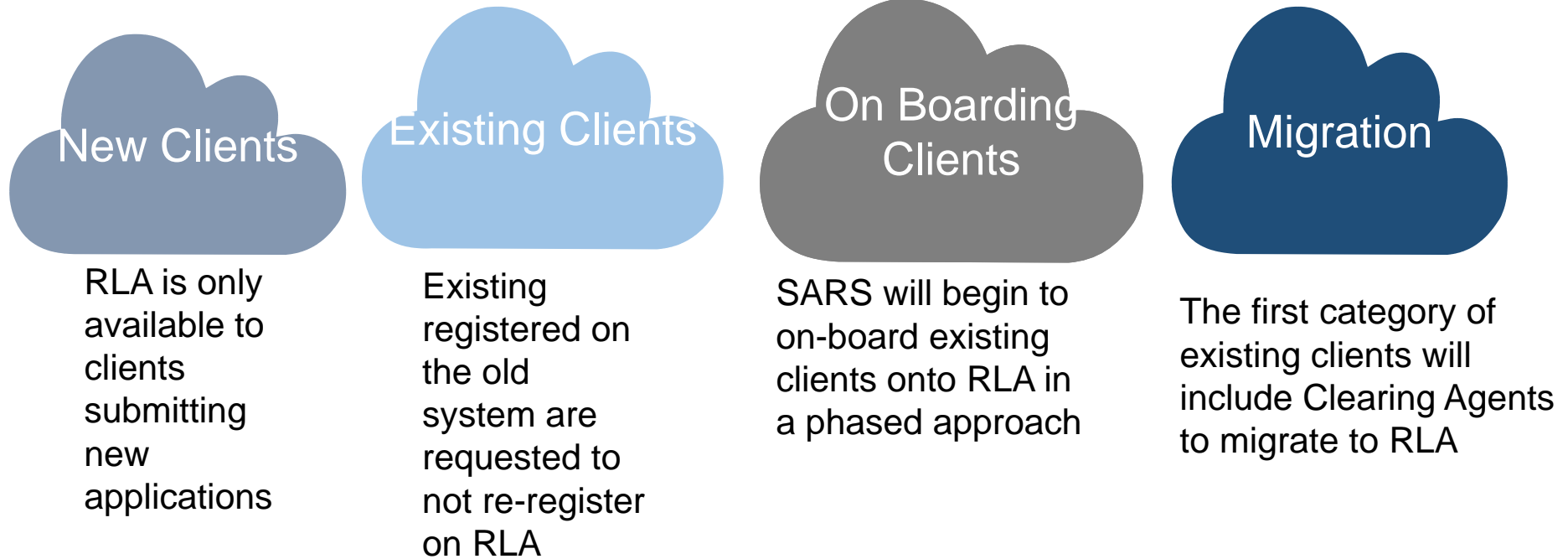
- Searcher for or of a wreck (non-local) [Licence]
- Storage Warehouse (OS) (CCA Enterprise) [Licence]
- Warehouse (VM) CCA Enterprise) Any goods (Other than Manufacturing goods liable to Excise Duty, Fuel Levy and Environmental Levy) [Licence]

NB. Renewals on RLA is only available for clients that have licensed/registered on RLA. Clients that still have the client type on RAS (old system) must submit their renewal application via SSM/DA185 manually at a branch office if not on-boarded onto RLA. More about on-boarding later.

Existing Clients

Existing Customs clients

On-boarding of existing Customs Clients



Existing Customs Clients

Importance of eFiling for on-boarding clients



Existing Customs Clients

On-boarding of Clearing Agents and impact on Renewals

Existing Clearing Agents that are successfully on-boarded onto RLA during 2021 will receive a licence that will be valid for the 2022 calendar year

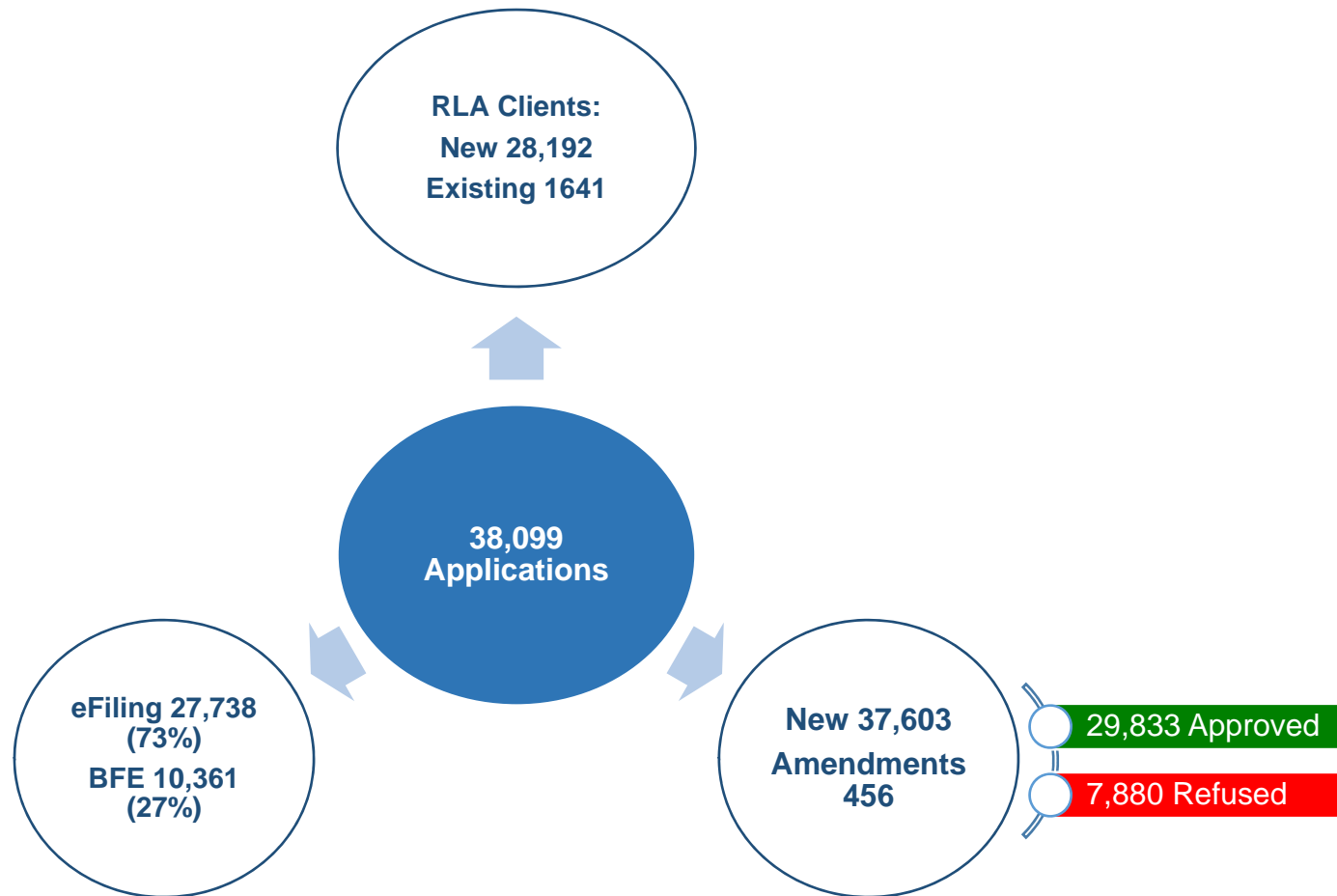
These clients will not need to submit a separate renewal application at a branch office

Traders are encouraged to make use of eFiling to submit these RLA applications

RLA Statistics

Registration, Licensing and Accreditation (RLA)

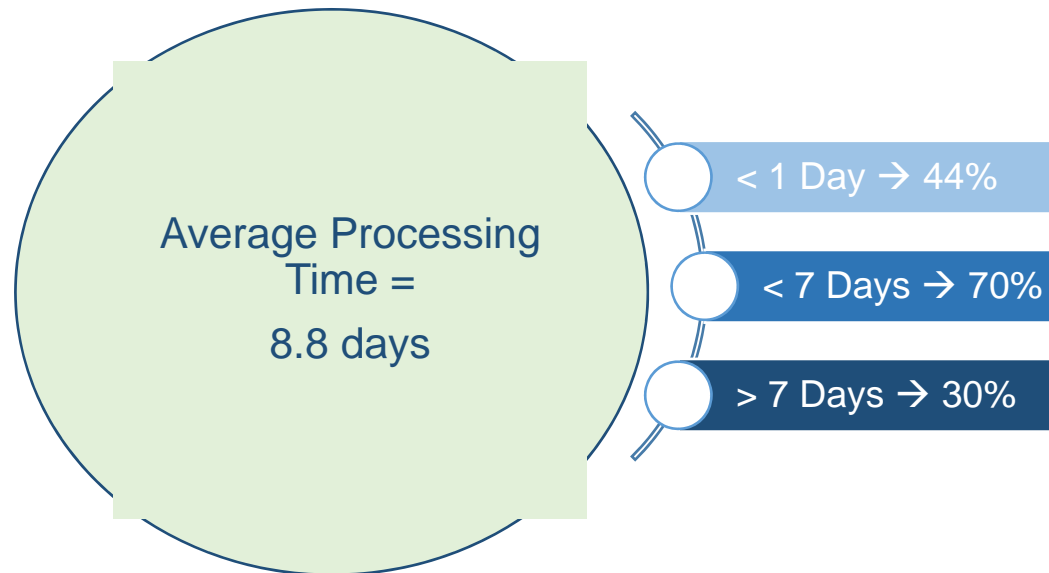
RLA by numbers so far since April 2020



Registration, Licensing and Accreditation (RLA)

Turnaround time

For 2021 applications: Average time currently is **4.5 days**

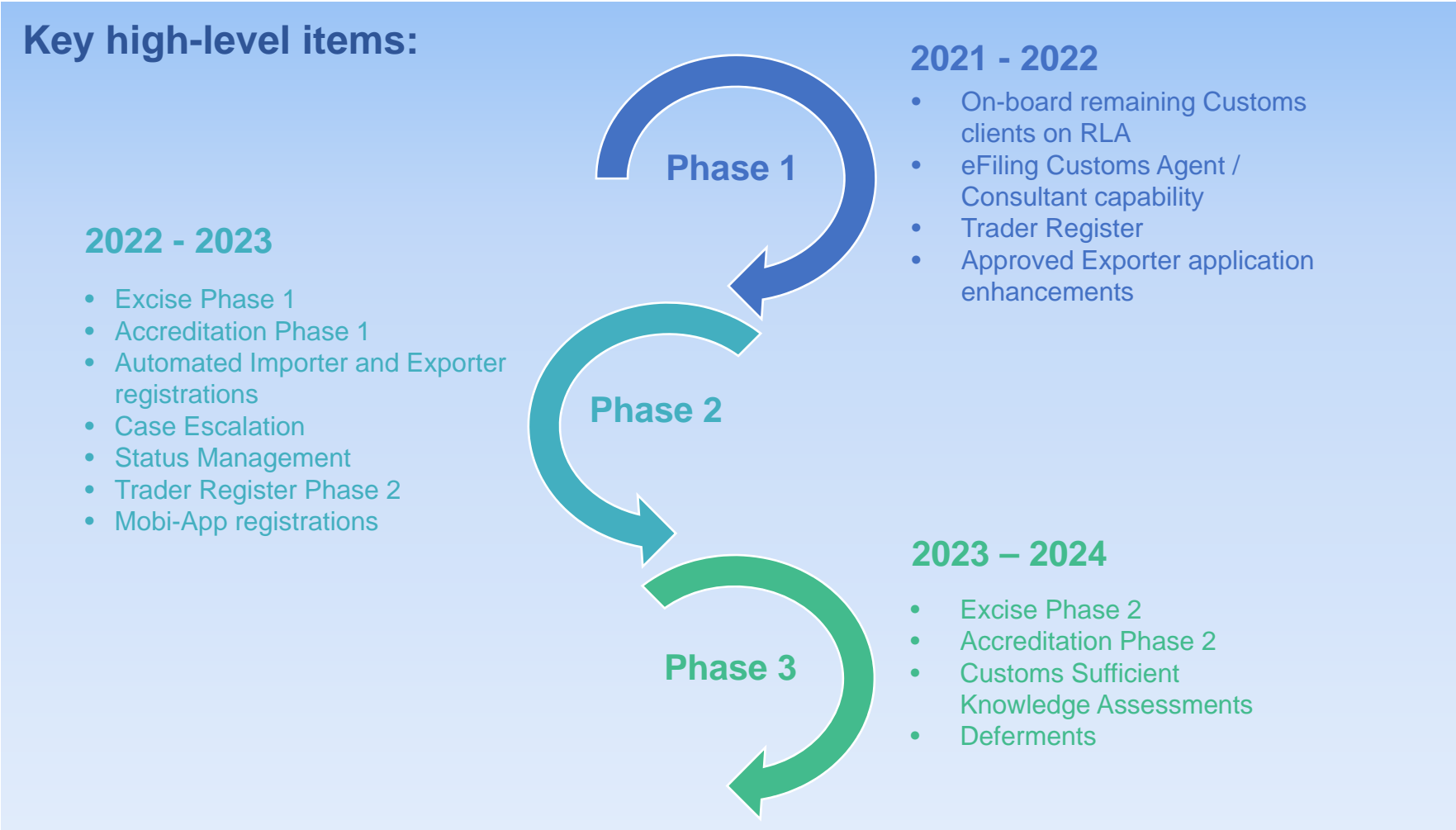


Prior to RLA processing and tracking of applications were done manually and could not be accurately measured

Future of RLA

Future of RLA

RLA Journey Ahead



Contact Details

RLA Programme

Escalations/Queries

- If clients are experiencing challenges in accessing the RLA system on eFiling or submitting a case, please call the SARS Contact Centre on 0800 00 7277.
- Clients who cannot get to a Customs office (particularly due to Covid-19 regulations) can submit applications via the following branch email addresses:
 - Alberton: AlbertonBranch@sars.gov.za
 - Cape Town: ClientInterface1WC@sars.gov.za
 - Durban: DBN_LicensingandRegistration@sars.gov.za
 - ORTIA: Licensing@sars.gov.za
 - Port Elizabeth: PEZRegistrationandLicensing@sars.gov.za
 - Pretoria: PTABookings@sars.gov.za
- For queries on applications already submitted, you can email the following addresses. However, do not send applications (DA185s) to the email addresses below as they do not capture applications:
 - For applications submitted via the RLA system and the case has passed the acceptable turnaround time, please email RLARegistrations@sars.gov.za with the case number and name of the company in the subject line. These are cases starting with the 1000 number.
 - For applications submitted via the manual DA185 form and the case has passed the acceptable turnaround time, please email CustomsSSMReg@sars.gov.za with the case number and name of company in the subject line. These are for cases starting with the digit number 3 or 4. The Case Reference Number has 9 digit numbers.

Prior releases :Client types

RLA RELEASE 1

Release 1 - 45 Client Types implemented in April 2020

	Category	Client Type		Category	Client Type		Category	Client Type
1	Reporting	Transit Shed Operator	16	Reporting	Sea Carrier (local)	31	Registration	Approved Exporter - SADC EPA (Non-local)
2	Reporting	De-grouping Depot Operator	17	Reporting	Sea Carrier (non-local)	32	Registration	Approved Exporter - SACU/EFTA (non-local)
3	Reporting	Container Depot	18	Licensing	Clearing Agent	33	Registration	Exporter for GSP - AGOA (local)
4	Reporting	Air Cargo Carrier (local)	19	Registration	Importer (local)	34	Registration	Exporter for GSP - Norway (local)
5	Reporting	Air Cargo Carrier (non-local)	20	Registration	Importer (non-local)	35	Registration	Exporter for GSP - Russia (local)
6	Reporting	Rail Cargo Carrier (local)	21	Registration	Exporter (local)	36	Registration	Exporter for GSP - Turkey (local)
7	Reporting	Rail Cargo Carrier (non-local)	22	Registration	Exporter (non-local)	37	Registration	Exporter GSP - AGOA (non-local)
8	Licensing	Remover of goods in Bond by road (Local)	23	Registration	Exporter for SADC (local)	38	Registration	Exporter GSP - Norway (non-local)
9	Licensing	Remover of goods in Bond by road (non-local)	24	Registration	Exporter for SADC-EPA (local)	39	Registration	Exporter GSP - Russia (non-local)
10	Reporting	Road Cargo Carrier (local)	25	Registration	Exporter for - SACU/EFTA (local)	40	Registration	Exporter GSP - Turkey (non-local)
11	Reporting	Road Cargo Carrier (non-local)	26	Registration	Exporter - SADC (non-local)	41	Registration	Registered agent: Importers (non-local)
12	Reporting	Own Goods Carrier: Air Cargo	27	Registration	Exporter - SADC EPA (non-local)	42	Registration	Registered agent: Exporters (non-local)
13	Reporting	Own Goods Carrier: Rail Cargo	28	Registration	Exporter for - SACU/EFTA (non-local)	43	Registration	Registered agent: Carriers (non-local)
14	Reporting	Own Goods Carrier: Road Cargo	29	Registration	Approved Exporter - SADC EPA (local)	44	Registration	Exporter for - SACU/MERCOSUR (local)
15	Reporting	Own Goods Carrier: Sea Cargo	30	Registration	Approved Exporter - SACU/EFTA (local)	45	Registration	Exporter for - SACU/MERCOSUR (non-Local)

Release 2C Implementation

Package 1 – New client types implemented in April 2021

	Category	Client Type		Category	Client Type		Category	Client Type
1	Licensing	Storage Warehouse (OS) - Imported Goods	11	Registration	Producer ito - SADC EPA	21	Registration	Registered agent: Searchers for or of a wreck (non-local)
2	Licensing	Storage Warehouse (OS)- Imported Goods - Stockist	12	Registration	Producer ito - SADC	22	Reporting	Registered Agent: Air Carrier (Non-local)
3	Licensing	Special Storage Warehouse (SOS) - Dutiable Imported Goods	13	Registration	Producer ito - SACU - MERCOSUR	23	Reporting	Registered Agent: Sea Carrier (Non-local)
4	Licensing	Special Storage Warehouse (SOS) - Duty free Imported Goods for Export (Sec 21.3)	14	Registration	Producer ito - SACU/EFTA	24	Reporting	Registered Agent: Road Carrier (Non-local)
5	Licensing	Special Storage Warehouse (SOS) - Dutiable locally manufactured goods for Export	15	Registration	Producer ito GSP- Norway	25	Reporting	Registered Agent: Rail Carrier (Non-local)
6	Licensing	Special Storage Warehouse (SOS) - Inbound duty and tax free shop	16	Registration	Producer ito GSP- Russia	26	Reporting	Clearing Agent: Air
7	Licensing	Special Storage Warehouse (SOS)- Outbound duty and tax free shop	17	Registration	Producer ito GSP- Turkey	27	Reporting	Clearing Agent: Sea
8	Licensing	Special Storage Warehouse (SOS) - Inbound and Outbound duty and tax free shop	18	Registration	Manufacturer - AGOA	28	Registration	Special Economic Zone Operator
9	Licensing	Special Storage Warehouse (SOS) - Supply Ship/Aircraft stores	19	License	Searcher for or of a wreck (Local)			
10	Licensing	Special Storage Warehouse (SOS) - Supply Duty and Tax free shops and Ship/Aircraft stores	20	License	Searcher for or of a wreck (non-local)			

RLA Implementation

Package 2 – New client types implemented in June 2021

	Category	Client Type
1	Licensing	Storage Warehouse (OS) (CCA Enterprise)
2	Registration	Rebate User
3	License	Container depot
4	License	Degrouping depot
5	Reporting	Container Terminal Operator
6	Reporting	Wharf Operator
7	Licensing	Manufacturing Warehouse (VM) CCA Enterprise) Any goods (Other than goods liable to Excise Duty, Fuel Levy and Environmental Levy)

Questions



SARS eFiling for quick and easy Customs registrations

Go to www.sars.gov.za > Customs and Excise > New
Customs Legislation Update > RLA for more info



Thank you
Re a leboha
Re a leboga
Ndza Khensa
Dankie
Ndi a livhuwa
Ngiyabonga
Enkosi
Ngiyathokoza