

QUESTIONS AND ANSWERS

No.	Questions	Answers
1.	<p>With reference to your pricing schedule</p> <p>Region A: Head Office Lehae La SARS - Crime Prevention Patrol Supervisory Vehicle</p> <p>a. Must the vehicle price include a driver?</p> <p>b. Or is the Grade B the driver and Grade C the crew?</p> <p>c. What are the kilometres per 24 hours for the vehicles?</p>	<p>No.</p> <p>Yes.</p> <p>The vehicle attends to incidents between the Pretoria offices and will escort data to Alberton once a month.</p>
2.	<p>Kindly clarify the postings stipulated on the pricing sheet. Shifts which are stipulated as Mon - Fri, is this day shift only or do we quote on day and night shift?</p>	<p>The stipulation for Mon – Fri are day shifts only and those for Mon – Sun are day and night shifts. That is, for Example 1: Only 8 day shifts are required. For example 2: The requirement is for 11 shifts inclusive of day and night.</p> <p>Bidders must note that the numbers on the price template are shifts per posting and not physical guards.</p>
3.	<p>Region: Gauteng North & Witbank 1: Brooklyn Bridge: Security Officer Grade C (Mon - Fri) Unarmed, requirement = 8. Is this 8 day shift only or is it 8 day and 8 night?</p>	<p>Please refer to answer given above for question 2.</p>

4.	Gauteng North & Witbank 2: Brooklyn Bridge: Security Officer Grade C (Mon - Sun) Unarmed, requirement = 11. Is this 11 guards per day on day shift or 11 guards per day shift and 11 guards per night shift?	Please refer to answer given above for question 2.
5.	We would appreciate it if you can at all possible give us the manpower requirements broken down as follows: Mon - Sunday Day Shift Mon - Sunday Night Shift Mon - Fri Day Shift Mon - Fri Night Shift	Please refer to answer given above for question 2.
6.	Please advise whether there is any specific vehicle which SARS requires for the supervisory vehicles and any additions to the vehicles, e.g.: medical aid boxes, safety equipment, etc.?	The vehicle must be marked with the successful bidder's company logo and be roadworthy. There are no other requirements for the supervisory vehicles.
7.	When looking at the spread sheet, we are not able to differentiate between day and nightshift manpower requirements. How do we get to know of this for the various sites?	Monday – Sunday is half day shift and half night shift.
8.	Should we decide to visit some of the sites, will we need to make provisional arrangements with you?	Yes, arrangements must be made.
9.	What kind of proof should we provide to show that we are a South African based organisation? PSIRA?	PSIRA registration documents.
10.	Please confirm which will be the last item required on the video presentation as per the attached technical scorecard - “Video Presentation consisting of” How long does the video presentation need to be?	Refer to Annexure A (Abnormal reports and how the Control Room will re-direct). The video presentation must be as long as it needs to be to show all the information requested.

11.	Will the subcontracting company be using their own uniforms or are they required to use the main contractor's uniforms.	They will be required to use the main contractor's uniforms.
12.	Our company does NOT offer Armed Response or Alarm Monitoring Services; we would like to submit an RFP, but need to first establish if it would be worth our while as we do not offer two of the required services. We also only operate in the Western Cape i.e. Region C2.	<p>The successful bidder needs to provide a full security services solution to SARS consisting of physical security, guarding, armed response and alarm monitoring services. The service provider may consider subcontracting those services which it cannot provide.</p> <p>A potential bidder can submit a tender proposal for 1 region if it only has presence in 1 region.</p>
13.	We note that you require a video presentation of which one of the elements is Armed Response Officers. (1) Firearms (2) Armoury. We do not supply Armed Response Officers.	The requirement for the armed response and alarm monitoring services, is that the response officers must be armed .
14.	Should we subcontract with 1 subcontractor or can we do it regionally or are we allowed to break the 30% in regions (partner with regional / local companies) i.e. 15 % in KZN and 15% in Gauteng North for example? Can we break the 30%?	The subcontracting can be to either 1 supplier or multiple suppliers in different regions, as long it totals to 30% of the contract value.