

RFP 65/2018

Maintenance services of SARS ICT Facilities Infrastructure for a period of five (5) years

RFP Communication

Date of Issue: 30 November 2018

1. Answers to questions posed by Bidders.

This communication is issued in terms of paragraph 9.3 of the SARS RFP 65/2018 Maintenance services of SARS ICT Facilities Infrastructure for a period of five (5) years

Summary Guidelines Instructions and Conditions

These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS's website at www.sars.gov.za

Question and Answer Table

No	Question	Answer
1.	We require equipment list or serial numbers for the sites listed in the tender document?	The list of the Assets as per the communicated Sites List has been uploaded on the SARS website
2.	Please specific the health and safety requirements as we need to cost for it.	Each service provider is expected to conduct the business in the SARS Premises in accordance with the Health and Safety Regulations.

No	Question	Answer
3.	If we win the bid are we going to be integrated into your system?	The new winning bidder will be required to be intergraded into the SARS Remedy system. SARS will remain a custodian of the Data.
4.	<p>Please can you clarify what is required in the content for the “performance guarantee” to be issued by the holding company to its subsidiary as per Administration Compliance documents requirements stated on pages 10-12 of the RFP Main Document?</p> <p>“A complete set of audited/reviewed annual financial statements for three (3) most recent financial periods in the name of the bidding entity. In the event that the subsidiary is the bidding entity and submits the financial statements of the holding company for financial evaluation purposes, the holding company must furnish a Performance Guarantee that is signed by a duly authorised representative of the entity”.</p> <p>Do you require the guarantee to be issued by the holding company, or will you accept the guarantee if issued by the insurance company on behalf of the holding company?</p>	The holding company has to issue a guarantee that is signed by an authorised representative of the company, meaning that insurance company cannot issue the guarantee on behalf of the holding company.

No	Question	Answer
5.	<p data-bbox="165 248 1075 347">Please can you advise on the wording that SARS require on the guarantee to be issued by our holding company?</p> <p data-bbox="165 416 1075 676">The holding company has to issue a guarantee that is signed by an authorised representative of the company, meaning that insurance company cannot issue the guarantee on behalf of the holding company. This sounds more like a Parent Guarantee when the Holding Company needs to issue this guarantee.</p> <p data-bbox="165 751 1075 786">Then a Bank or Insurance Company is not involved?</p>	<p data-bbox="1075 248 2130 347">The bank or Insurance Company is not involved in the issuing of a performance guarantee</p>