

# **RFP 35 – 2018: PROCUREMENT OF AN INTEGRATED IT OPERATIONS NETWORK TROUBLESHOOTING TOOL INCLUDING MAINTENANCE AND SUPPORT SERVICES**

## **RFP Communication**

**Date of Issue: 06/03/2019**

### **1. Answers to questions posed by Bidders.**

*This communication is issued in terms of paragraph 9.2 of “SARS RFP 35-2018 1-1 Summary, Guidelines, Instructions and Conditions”  
These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS’s website at [www.sars.gov.za](http://www.sars.gov.za)*

### **Question and Answer Table**

<b>No</b>	<b>Question</b>	<b>Answer</b>
1.	Our solution supports a combination of Windows and Redhat Linux on Physical and Virtual servers. The stated instructions for this requirement does not cater for our configuration. Please advise how SARS would want this response marked and whether Redhat Linux is a supported SARS platform.	<ul style="list-style-type: none"><li>- Redhat Linux is currently not supported on the SARS platform</li><li>- As per page 6 (Ref 1.M) of document “SARS RFP 35-2018 5-2 Technical Response Template” please tick “Unable to install on a virtual or physical server and does not support any of these platforms (Windows, Suse Linux, AIX or Appliance)”</li><li>- As per page 6 (Instructions to Table B) of document “SARS RFP 35-2018 5-2 Technical Response Template” please provide the supporting documentation for the configuration proposed</li></ul>

No	Question	Answer
		-
		-