

| Application | Fixes Requested by Business Relations | Fixes Committed to by Development Partner | Fixes Delivered by Development Partner | Fixes Implemented | % of Fixes Implemented from Fixes Committed |
|--------------|---------------------------------------|---|--|-------------------|---|
| A3P | 15 | 12 | 8 | 6 | 50.00% |
| BQMS | 1 | 1 | 1 | 1 | 100.00% |
| IVR | 2 | 1 | 1 | 1 | 100.00% |
| SM/ATP | 237 | 123 | 105 | 95 | 77.24% |
| TOTAL | 505 | 364 | 328 | 256 | 83.49 |