



South African Revenue Service

**PROCUREMENT
CENTRE**

Office
Pretoria

Enquiries
Tender Office

Telephone
(012) 422- 4078

Room
Linton House , Ground
Floor, Brooklyn Bridge ,
Pretoria

Reference
RFP 64/2018

Date
25 October 2018

TO WHOM IT MAY CONCERN

South African Revenue Service
Pretoria Head Office
570 Fehrnsen Street
Brooklyn Bridge
Pretoria
P O Box 2127, Groenkloof, 0027
Telephone (012) 422-4000
tenderoffice@sars.gov.za

Dear Sir/Madam,

REQUEST FOR PROPOSALS

**TURNKEY SOLUTION FOR SARS
CONTACT CENTRE IN BELLVILLE,
WESTERN CAPE**

ISSUE DATE

: 26 October 2018

CLOSING DATE

: 27 November 2018 @ 11:00

TENDER NUMBER

: RFP 64/2018

You are invited to tender for the service as indicated in the attached tender forms. The conditions contained in the SARS Procurement Policy are applicable.

The bid document must be sealed in an envelope on which the following information is clearly indicated:

- a) The name and address of the tenderer
- b) BID number
- c) Closing date

All bid documents must be submitted in both original hard copy and electronic format;

Bid documents may either be posted to the Tender Office–SARS Procurement Department, Linton House, 570 Fehrsen Street, Brooklyn Bridge, Brooklyn, Pretoria, 0181 OR placed in the tender box at the main entrance at the aforesaid address;

Bid documents will only be considered if received by SARS on or before the closing date and time, regardless of the method used to send or deliver such documents to SARS. Late bids will not be accepted.

Please direct all enquiries to Tender office on (012) 422 4078 and email: tenderoffice@sars.gov.za

The bid forms must be completed fully.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Moalosi Borotho', written over a horizontal line.

ACTING GROUP EXECUTIVE – PROCUREMENT
MOALOSI BOROTHO