

RFP 20/2019: THE PROCUREMENT, MAINTENANCE AND SUPPORT OF SAP AUXILIARY TOOLS (RETRO TAX TOOL, DATA COPY TOOL AND REPORTING TOOL)

Communication #1

Date of Issue: 11 July 2019

1. Answers to questions posed by Bidders.

These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS's website at www.sars.gov.za.

Question and Answer

No	Question	Answer
1.	What DataBase is SARS Currently Using? Is SARS Currently using S4/Hanna?	Currently running on DB 2 but busy with S4 /Hanna migration roadmap, Implementation date currently not known (the Tools must be independent of the data base).
2.	How Many Reports are currently on the current Reporting Tool and their level of complexity	There is about 313 queries and most of them are complex, as this is using more than 1 module/table with conditions
3.	Does SARS wants the Service providers to use the existing SAP Tools and/or SARS wants the service providers to propose a new tool	Each Service provider to propose their own Tools/Solution offering
4.	How will training be costed	Initial training for go-live and first implementation to be included in the Implementation costs, subsequent training associated with future major enhancements separate works orders to be

No	Question	Answer
		raised then when applicable.
5.	Is SARS Licensed for Business Objects/Business Intelligence?	Yes, with limited access
6	Is SARS Currently using Business Objects / Business Intelligence	Yes
7	Is SARS Licensed for SAP Adhoc query	Ad hoc query is available on the current SAP system, however some of the queries are complex and the ad hoc queries cannot be used. We also have custom tables that the ad hoc query functionality cannot be used for this. Manager Self Service queries are using Query manager to extract the data.
8	Could you kindly forward me the presentation from the briefing session that was held for the above SAP tender.	The briefing session presentation can be found on SARS's website at www.sars.gov.za .