

RFP 39/2019 MAINTENANCE AND SUPPORT, DIESEL REPLENISHMENT AND ONLINE MONITORING OF BACK-UP GENERATORS FOR SARS OFFICES NATIONWIDE FOR A PERIOD OF 36 MONTHS

RFP Communication #2

Question and Answer Table

No	Question	Answer
1.	<p>With regards to the “ Preventative Maintenance “ Excel sheet</p> <p>The “Routine Maintenance and Tests” calculates as “Fixed Monthly Fee” x 12 to get the annual cost, but surely this should be x 8 as the 3 Minor Services and 1 x Major Service will add the total of 12 services per annum.</p> <p>From our understanding a “Routine Maintenance and Tests” is the same as a “Minor Service”</p> <p>Currently it adds up to 16 visits/services per site per annum.</p> <p>PLEASE ADVISE if we can change The Routine Maintenance and Tests to 8 instead of 12 or NOT.</p>	<p>Bidders are required to provide price proposals as per the published Pricing Template, Bidders are not allowed to change/alter the pricing template as provided by SARS.</p> <p>For the Preventative Maintenance, Bidders are to refer to line number 7 on the Scope of work (7. PERFORMANCE REQUIREMENTS AND MEASUREMENT)</p> <p>Bidders are to refer to the notes provided by SARS on the Pricing template on how the bidders must complete the pricing template.</p>

2.	Please advise if the closing date of this tender was amended due to the extended lockdown.	Yes, the closing date for (RFP 39/2019 Maintenance and Support, Diesel Replenishment and Online Monitoring of Back-Up Generators for SARS Offices Nationwide for a Period of 36 Months) has been extended and will now close on 3 June 2020 at 11:00 am . Kindly refer to SARS website (www.sars.gov.za) for the updated Invitation letter.
3.	Kindly note that on your pricing cluster E has been incorrectly stated as Gauteng North * Limpopo instead of Kwazulu Natal & Eastern Cape.	The observations are correct and noted, the correct region in Cluster E is KwaZulu Natal & Eastern Cape
4.	Please advise as to what a daily after hours rate as well as a daily standby rate should be calculated as there are 24 hours in a day of which 8 hours are working hours but not sure how you would want to calculate the daily after hours (24hrs - 8 hrs worked = 16 hours per day would be after hours - but then what about standby hours? You also do not mention what these standby hours would entail - they are not mentioned in the scope	Bidder should consider normal working hours as 07h00 to 17h00, and then after-hours as from 17h00 to 07h00. The standby rate is to indicate their rate for non-working days such as weekends and public holidays and the period for this is 24 hours

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No	Document	Ref	Original Text / Description	Corrected Text / Description
1.	<i>None</i>			

Documents Re-issued

No	Original Document	Updated / New Version
1	<i>Invitation letter RFP 39/2019 extension closing date 29 April 2020 at 11:00am</i>	Invitation letter extension of closing date to 03 June 2020 at 11:00am