



RFP 12/2020: APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF MEDICAL AID BROKERAGE SERVICES TO SARS

QUESTIONS AND ANSWERS
Meeting: Briefing Session
Date: 05 November 2020 at 11:00am

#	QUESTION	SARS RESPONSE
1	In case where in gate 3 we have two bidders with the same B-BBEE level (e.g. level one), how will Bidders be appointment?	Refer to Section 10 of PPR 2017 regulations, which reads: 10.(1) if two or more tenders score an equal total number of points, the contract must be awarded to the tenderer that scored the highest points for B-BBEE. (2) If functionality is part of the evaluation process and two or more tenderers score equal total points and equal preferential points for B-BBEE, the tender must be awarded to the tenderer that scored the highest points for functionality. (3) If two or more tenderers score equal total points in all respects, the award must be decided by the drawing of lots.
2	Will bidders be appointed based on a combined score of technical evaluation and B-BBEE, or only gate 3 score will be considered on award?	Once bidders achieve published threshold as set out in the RFP for the Technical evaluation stage, the output from the Technical evaluation stage cannot be re-applied for further elimination in the same competitive bidding process. The evaluation will progress to the B-BBEE evaluation stage. Therefore, the outcome from the Technical evaluation will NOT be added to the

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		B-BBEE evaluation. The outcome of the tender will be finalised based on B-BBEE (20 points) as there is no Price evaluation in this competitive bidding process.
3	In terms of SBD 6.1 what will happen in the case where a bidder has more than one subcontractor?	Bidders are allowed to submit a separate supporting documents containing information on subcontracting.
4	<p>In the case of accommodating employees who are on their spouses medical schemes during wellness days,</p> <ul style="list-style-type: none"> • what is the current process followed and • will there be a separate budget allocated for this? <p>This is because they are roughly 3000 SARS employees on spouses medical aids and they all sit in different locations (some in border posts or airports)</p>	<p>SARS requires the appointed bidder to be flexible in this regard. There is no separate budget allocated in this regard by SARS.</p> <p>There are approximately 1 840 employees that are on their spouse's medical aid.</p> <p>Approximately 10 740 on the medical aid schemes that SARS offers.</p>
5	In the case of timelines, the main RFP states that the notice for the successful bidder will be February. Is the appointed bidder also going to do this years' annual review or they will start on next years' review?	The current year-end review (2020) will be done by the current service provider and the appointed service provider will conduct the subsequent year-end review (later in 2021) going forward.