

**PROCUREMENT  
CENTRE**

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**Enquiries**  
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Pretoria  
**Reference**  
RFP 16-2020  
**Date**  
03 December 2020

TO WHOM IT MAY CONCERN

**South African Revenue Service**  
Pretoria Head Office  
570 Fehrsen Street  
Brooklyn Bridge  
Pretoria  
P O Box 2127, Groenkloof, 0027  
Telephone (012) 422-4000  
[tenderoffice@sars.gov.za](mailto:tenderoffice@sars.gov.za)

Dear Sir/Madam,

<b>REQUEST FOR PROPOSALS</b>	<b>Procurement of an Application Performance Monitoring solution including maintenance and support services</b>
<b>CLOSING DATE</b>	<b>18 January 2021 (11h00)</b>
<b>TENDER NUMBER</b>	<b>RFP 16-2020</b>
<b>NON-COMPULSORY BRIEFING SESSION DATE</b>	<b>09 December 2020 – 08h30 ( Zoom Meeting)  Meeting ID: 939 9503 5420 Passcode: 948149</b>

You are invited to tender for the service as indicated in the attached bid documents.  
The conditions contained in the SARS External Procurement Policy are applicable. This  
information will be treated as strictly confidential.

The bid document (Proposal) must be sealed in packages and marked in accordance  
with the format, copies and labeling instructions in the RFP Main document. Proposals  
must be placed in the tender box at the main entrance at SARS Procurement Department,  
Linton House, 570 Fehrsen Street, Brooklyn Bridge, Brooklyn, Pretoria, 0181.

Proposals will only be considered if received by SARS before the closing date and time  
as set out above, regardless of the method used to send or deliver such documents to  
SARS. Late bids will not be accepted. The bid forms must be completed fully. Please  
direct all enquiries to Andre Taljaard on (012) 647-9569 and email:  
[tenderoffice@sars.gov.za](mailto:tenderoffice@sars.gov.za)

Yours faithfully



**EXECUTIVE: ICT PROCUREMENT**  
**MR MOALOSI BOROTH**