

RFI 06/2021: COMPLIANCE MANAGEMENT SOLUTION

Communication #4

Date of Issue: 10 February 2022

1. Answers to questions posed by Bidders.

These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS's website at www.sars.gov.za.

Question and Answer

No	Question	Answer
1.	<p>In your document SARS RFI 06-2021 1-1 Summary Guidelines Instructions and Conditions:</p> <p>a. Clause 6.2.1 refers to 'technical security solution'. May I presume this is a typo and should be 'Compliance management solution'?</p>	<p>a. Yes, the reference to "technical security" is a typo, and it should read, Compliance Management Solution (6.2.1 "<i>Identify a compliance management solution can be deployed at SARS to replace the compliance management solution</i>").</p>

No	Question	Answer
	<p>b. Clause 7.5.3 indicates two submission options. Can we choose between physical or online submission as this differs from instructions in clause 10.1.1?</p>	<p>b. Kindly note that, Clause 7.5.3 states that, <i>“SARS will accept a both manual and electronic tender response from Bidder’s submitted at SARS tender Box and on the SARS e-Sourcing platform as valid submissions”</i> and the Invitation letter states that, <i>“All bid documents must be submitted at SARS Tender Box and on the SARS eSourcing SAP NetWeaver Portal (sars.gov.za) platform as valid submissions. Proposals will only be considered if received by SARS before the closing date and time as set out above, regardless of the method used to send or deliver such documents to SARS.”</i>, while Clause 10.1.1 states that, <i>“The Respondent’s Information Proposal will consist of a File, where a File consists of an original hardcopy file and a USB. The USB must be the electronic copy of the original hardcopy file. Where reference is made to a “hardcopy file” this means an A4 ring bound file.”</i></p> <p>The above statements and/or clauses allows the Bidder to choose as to, which of the two (2) methods would be convenient and/or suitable for the Bidder in submitting its proposal (a Bidder can utilize both option if it wishes to do so, however all submissions should be submitted before the closing date and time). Clause 10.1.1 is applicable to a bidder that would be utilizing the SARS tender office box submission.</p>