



RFP 03/2021: PROVISION OF PROFESSIONAL SERVICES RELATING TO THE PROTECTION OF PERSONAL INFORMATION ACT NO. 4 OF 2013

NON-COMPULSORY BRIEFING SESSION QUESTIONS AND ANSWERS

| # | QUESTION | SARS RESPONSE |
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| 1 | Have the SOPs and policies for users been completed, or do they still need to be imbedded in the respective business units? | The SOPs and policies have been updated internally to align with the POPIA, therefore do not form part of the scope of work. |
| 2 | Will the tender involve consulting advice during implementation or will the service provider only review state of compliance, provide recommendations and monitoring template to SARS? | There will be no implementation, the service provider will complete the impact assessment, consider the gaps identified and provide recommendations. A monitoring template is required to assist with the monitoring of any implementation in the future. The scope is only limited to paragraph 9.2.1 of the main RFP document. |
| 3 | When conducting the gap analysis, will the interviews be completed for all 76 functional areas listed in Annexure E or will there be one interview that provides information for all functions within a cluster? | The gap analysis interviews will be done on an enterprise level and will be grouped in line with the published Annexure E. There will be one interview (e.g. workshop) per cluster for instance, that will ensure information for all functions within the cluster is provided. |
| 4 | Under technical evaluation, does one have to get 70 points in order to qualify for the next stage which is price and B-BBEE? | As per paragraph 11.2 of the main RFP document the minimum score that a bidder has to obtain under technical evaluation in order to proceed to price and B-BBEE is 70 points. All bidders will be evaluated using Annexure A1. |