

RFP 14/2021: THE PROCUREMENT OF THIRD PARTY DATA AND RELATED SERVICES FROM CREDIT BUREAU/S OR SIMILAR SERVICE PROVIDER/S

Communication #4

Date of Issue: 14 September 2021

1. Answers to questions posed by Bidders.

These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS's website at www.sars.gov.za.

Questions and Answers

No	Questions	Answers
1.	If we are unable to provide a certain functionality/search listed, do we indicate that by putting "N/A" or "R0, 00"?	Bidder(s) are requested to put "N/A" and provide the reason in the applicable comment line provided. "R 0.00" is interpreted as provided at no additional cost to SARS.
2.	Please can you provide clarity on the Ad Hoc reports, are these consumer and/or commercial reports or just usage reports?	SARS may request the Service provider/s to provide other reports on an ad hoc basis. At a minimum the Service provider/s will provide a report on the number and type of queries/searches performed per month per user. Specific reports regarding usage patterns, time of use, search targets may also be requested on an ad hoc basis. Additional reports must not incur additional charges, up to a maximum of one ad hoc report per month. Ad hoc requests over and above this must be done on a time and material basis.